



An Exelon Company

Legal Department  
2301 Market Street / S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

Direct Dial: 215.841.6841

September 22, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: Tracy Jones v. PECO Energy Company**  
**PUC Docket No.: C-2015-2487789**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *Motion to Join Frontier Energy as an Indispensable Party* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long, sweeping underline.

Shawane Lee  
Counsel for PECO Energy Company

cc: Certificate of Service

SL/alb  
Enclosure

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**TRACY JONES**

**v.**

**PECO ENERGY COMPANY**

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**DOCKET NO. C-2015-2487789**

**NOTICE TO PLEAD**

*To: Tracy Jones  
Frontier Energy*

Pursuant to 52 Pa. Code §§5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Motion to Join within 20 days from service of this notice, the facts set forth by PECO Energy Company may be deemed to be true, thereby requiring no other proof. All pleadings, such as a Reply to Motion, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane Lee, and where applicable, the Administrative Law Judge presiding over the issue.

Failure to respond to this Motion could result in the dismissal of your case.

File with:  
Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:  
Shawane L. Lee, Esquire  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

Dated: September 22, 2015



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Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19101-8699  
Tel. (215) 841-6841  
Fax. (215) 568-3389  
shawane.lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**TRACY JONES**

**v.**

**PECO ENERGY COMPANY**

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**DOCKET NO. C-2015-2487789**

**MOTION TO JOIN FRONTIER ENERGY  
AS AN INDISPENSABLE PARTY**

PECO Energy Company ("PECO"), pursuant to 52 Pa. Code §5.103, respectfully petitions this Honorable Commission to join Frontier Energy as an indispensable party to this matter, and in support thereof states as follows:

**I. PARTIES**

≡

1. Tracy Jones is the Complainant in the above captioned matter and resides at 405 Worrall Avenue, Kennett Square, PA.

2. PECO Energy Company ("PECO Energy" or "PECO") is the Respondent in the above captioned matter.

3. Frontier Energy is an Electric Generation Supplier ("EGS") who is not a party to this matter, but should be joined as an indispensable party.

**II. BACKGROUND**

4. On June 10, 2015, Complainant filed the above-mentioned formal Complaint alleging that she did not authorize Frontier Energy as her EGS and that she is receiving erratic bills arising from her supplier enrollment. A copy of Complainant's Formal Complaint is attached hereto as Exhibit 1.

5. On or about June 16, 2015, PECO was served a copy of the Formal Complaint filed in this matter.

6. On July 6, 2015, PECO filed an Answer to the above-mentioned Formal Complaint averring that pursuant to Section 5.3.1 of PECO's Supplier Tariff, it is the EGS's responsibility to maintain evidence of the Customer's written authorization. PECO additionally averred that the Complainant's formal complaint should be filed against the EGS, not PECO. A copy of PECO's Answer is attached hereto as Exhibit 2.

7. Because the Complainant alleges that Frontier Energy did not have authorization to enroll her with Frontier Energy as her EGS, PECO is requesting that Frontier Energy be joined as an indispensable party.

### **III. Argument**

8. Complainant alleges that she did not authorize Frontier Energy as her EGS and disputes "erratic" billing arising from supplier charges billed by Frontier Energy.

Section 5.3.1. of PECO's Supplier Tariff states:

It is the EGS's responsibility to maintain evidence of the Customer's written authorization in the event of a dispute, in order to provide documented evidence of authorization to the Company or the Commission.

9. Frontier Energy's involvement in this matter is necessary to determine whether Frontier Energy had written authorization or other approval from the Complainant to enroll the Complainant with Frontier Energy as her EGS.

10. Frontier Energy's involvement in this case is necessary to address the billing dispute alleged in Complainant's case as the bill in dispute arises from charges billed by Frontier Energy.

11. It would be improper to proceed with this case against PECO only, especially since pursuant to Section 5.3.1 of PECO's Supplier Tariff, PECO is not responsible for maintaining evidence of the customer's written authorization enrolling with an EGS.

12. PECO Energy; therefore, respectfully requests that your Honorable Commission grant the Motion to Join Frontier Energy as an Indispensable Party.

13. In the alternative, PECO Energy respectfully requests that this matter be dismissed pursuant to 52 Pa. Code §5.101(a)(3) for failure to join Frontier Energy as an indispensable party to this action without whom this formal complaint cannot be affirmed.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission grant its Motion to Join Frontier Energy as an Indispensable Party.

Respectfully submitted,



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Shawane L. Lee  
PECO Energy Company  
2301 Market Street, S23-1  
PO Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**TRACY JONES**

v.

**PECO ENERGY COMPANY**

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**DOCKET NO. C-2015-2487789**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of PECO Energy Company's Motion in the above matter upon all interested parties by mailing a copy thereof first class mail, properly addressed and postage prepaid to:

John F. McIntyre, Jr., Esquire  
103 South High Street  
P.O. Box 102  
West Chester, PA 19381  
*Counsel for Complainant, Tracy Jones*

Sean P. Morrissey,  
Frontier Utilities Northeast, LLC  
NEMLC, LLC  
1049 Shore Road, Suite A  
Linwood, NJ 08221

Frontier Utilities Northeast, LLC  
5120 Woodway Drive, Suite 10015  
Houston, TX 77056

Administrative Law Judge Elizabeth H. Barnes  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Dated at Philadelphia, Pennsylvania, September 22, 2015.



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Shawane L. Lee

PECO Energy Company  
2301 Market Street, S23-1  
PO Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com

# **EXHIBIT 1**

**Botak, Amy:(PECO)**

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**From:** eServe@pa.gov  
**Sent:** Tuesday, June 16, 2015 9:23 AM  
**To:** Lee, Shawane L.:(PECO)  
**Cc:** Botak, Amy:(PECO)  
**Subject:** [EXTERNAL] PA PUC eServe Notice  
  
**Importance:** High

Dear Shawane L Lee,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2015-2487789**. You may view this document at **Formal Complaint**

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

PECO ENERGY  
EXHIBIT **1**

JOHN F. McINTYRE, JR  
ATTORNEY AT LAW  
MEMBER-PENNSYLVANIA AND VIRGINIA BARS

103 SOUTH HIGH STREET  
P.O. BOX 102, WEST CHESTER, PENNA 19381  
(610) 696-5537

2015 JUN 10 AM 10:35

Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

P.A.P.U.C.  
SECRETARY'S BUREAU

8 June 2015

Re: PA PUC Formal Complaint  
by Tracy Jones

Dear Secretary:

This letter constitutes a cover letter for the attached Formal Complaint by Tracy Jones, AND this letter also serves as an Explanation under Paragraph 4 of the Complaint. (You will find enclosed - and marked by a tab - a Limited Power of Attorney from Ms. Jones to myself.)

You will note that I have included as Exhibits (and identified them by tabs) the Bills from PECO going back to 17 October 2014, AND the correspondence with PECO concerning this matter. I realize that this makes for lengthy exhibits, and I carefully considered this point; however, it is VERY important for you to see the progression in this matter which at one time reached a "Corrected Bill" dated 16 January 2015 in the amount of \$198,062.52, for a residence!

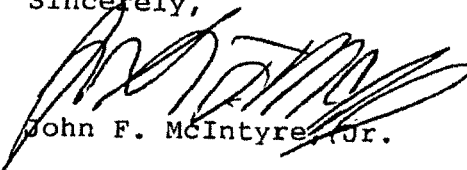
PECO blames this particular figure on Frontier. (And at this point, I want to note that Ms. Jones MOST EMPHATICALLY denies ever authorizing Frontier to become her electric supplier.) HOWEVER, PECO continued to generate the Bills, and at uneven intervals, and for bizarre figures; FURTHER, this process continues even after Frontier is out of the picture (as you will note from the Bills dated 10 March 2015, 16 March 2015, and 19 March 2015.)

What Ms. Jones wants, and what she is entitled to receive, is Bills at regular intervals, and Bills that are based on realistic figures. (You will note that Ms. Jones has been paying something on the Bills; she definitely contests the figures, but does not wish her current to be turned off while she is seeking to resolve the matter.)

Secretary  
Pennsylvania Public Utility Commission  
8 June 2015  
Page 2

If you have any questions, or comments, please let me know.

Sincerely,



John F. McIntyre, Jr.

JFM, Jr/mlm  
enclosures  
pc: Ms. Tracy Jones

RECEIVED  
2015 JUN 10 AM 10:35  
P.A.P.U.C.  
SECRETARY'S BUREAU

Complaint

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name Tracy Jones
Street/P.O. Box 405 Worrall Ave. Apt # -
City Kennett Square State PA Zip 19348
County Chester

Telephone Number(s) Where We Can Contact You During the Day:

( ) (home) ( 484 ) 467-8833 (mobile)

E-mail Address (optional):

Utility Account Number (from your bill) 69843-00603

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name N/A

Street/P.O. Box

City State Zip

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO

2014 JUN 10 AM 10:35
SECRETARY'S BUREAU

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> WASTEWATER/SEWER                                     |
| <input type="checkbox"/> GAS                 | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance)  |
| <input type="checkbox"/> WATER               | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |
| <input type="checkbox"/> STEAM HEAT          |   |

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.  
(See attached Explanation and documentation)
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain).

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I want to receive a corrected Bill (showing applicable credits) and thereafter receive Bills at regular intervals that are based upon actual and plausible electric usage for a residence.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

N/A

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name John F. McIntyre, Jr., Esquire  
Street/P.O. Box 103 S. High St., P.O. Box 102  
City West Chester State PA Zip 19381-0102  
Area Code/Phone Number (610) 696-5537  
E-mail Address (if known) -

**\*\* SEE ATTACHED LIMITED POWER OF ATTORNEY**

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. Verification and Signature

You must sign your complaint. Individuals filing a Formal Complaint must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. If you do not sign the Formal Complaint, the PUC will not accept it.

Verification:

I TRACY JONES, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Tracy Jones 5-22-15  
(Signature of Complainant) (Date)

\_\_\_\_\_  
Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

10. Two Ways to File Your Formal Complaint

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

Limited  
Power of Attorney

LIMITED POWER OF ATTORNEY

I, TRACY JONES, of 405 Worrall Avenue, Kennett Square, Pennsylvania 19348, do this 22<sup>nd</sup> day of May 2015, hereby appoint and empower JOHN F. McINTYRE, JR., ESQUIRE, of 103 South High Street, P.O. Box 102, West Chester, Pennsylvania 19381, as my Agent/Attorney in Fact with respect to a certain PUC Complaint of even date herewith. My said Agent/Attorney in Fact may do and perform any act that I myself could do if acting personally in regard to the said PUC Complaint.

A photocopy of this instrument shall be as effective as an original.

Tracy Jones (SEAL)  
TRACY JONES

COMMONWEALTH OF PENNSYLVANIA: SS.:  
COUNTY OF CHESTER :

On this 22<sup>nd</sup> day of May 2015, personally appeared TRACY JONES, who proving her identity to me after being duly

sworn by me, stated under oath that she had executed this Limited power of Attorney, on this day as her true and correct act and deed for the purposes herein expressed.

Mary Louise McIntyre (SEAL)  
NOTARY PUBLIC

My Commission Expires:

NOTARIAL SEAL  
MARY LOUISE MCINTYRE  
Notary Public  
WEST CHESTER BORO., CHESTER COUNTY  
My Commission Expires Aug 5, 2016

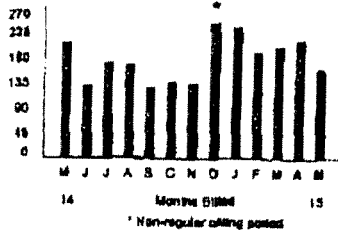


Name: TRACY JONES  
 Account Number: 69843-00803

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier	Usage
				Previous	Present		X	
04/15	125835878	General Service	Tot kWh	15317 Actual	16283 Actual	978	1	978
05/15	125835880	General Service	Tot kWh	1992 Actual	2152 Actual	160	1	160
Total kWh Used		160						
Total kWh Used		978						

Electric Residential Service - Water Heating - Current Period Detail				Service 04/16/2015 to 05/16/2015 - 28 days	
Customer charge					\$7.12
Generation Charges	160 kWh	X	\$0.07770		12.43
Transmission Charges	160 kWh	X	0.00890		1.42
Distribution Charges	160 kWh	X	0.06060		9.73
State Tax Adjustment					-0.06
<b>Total Current Charges</b>					<b>\$30.65</b>

13-Month Usage (Total kWh)

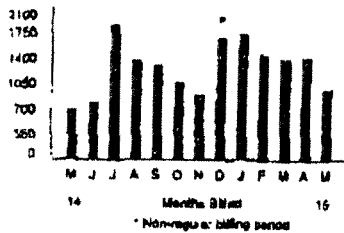


Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	160	5.8	28	63
Last Month	211	7.5	28	47
Last Year	205	6.8	31	58
Avg kWh per Month				174
Total Annual kWh Usage				2,098

Electric Residential Service - Current Period Detail				Service 04/16/2015 to 05/15/2015 - 29 days	
Customer charge					\$7.12
Generation Charges	978 kWh	X	\$0.07770		75.84
Transmission Charges	978 kWh	X	0.00890		8.69
Distribution Charges	978 kWh	X	0.06060		59.34
State Tax Adjustment					-0.18
<b>Total Current Charges</b>					<b>\$150.81</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	978	33.8	29	63
Last Month	1,420	50.7	28	47
Last Year	808	22.6	31	58
Avg kWh per Month				1,327
Total Annual kWh Usage				16,804

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00803  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**



0041

Emergency and Repairs: 1-800-831-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448

Questions  
1-800-494-4000

peco.com

7 a.m. - 7 p.m., Mon - Fri

Account Number: 8984300803  
Date: May 15, 2015  
Service Address:  
405 WORRALL AV  
KENNETT SQUARE PA 19348

### Your bill is past due

You have not paid the **\$881.56** you owe. Your balance must be paid now. Until you pay this amount, we will continue to add late-payment charges.

To avoid additional late payment charges, please pay your bill right away. If you have paid your bill in the last few days, please ignore this letter.

### If you are having trouble paying

We have several programs that could help you manage your monthly bills, such as:

- budget billing to even out the cost of monthly bills throughout the year and
- payment arrangements to help you pay off past due amounts.

### We are here to help...

Contact us at 1-888-480-1533 to discuss your account.

To avoid more late-payment charges, please pay now **\$881.56**. See back for ways to pay

### If you do not pay

If you do not pay, your service may be shut off.

### Power Pay!

Take the worry out of paying your energy bills on time. Enroll in Power Pay - just complete the form on the back and we will do the rest!

### Did you know...?

Most hot water heaters are set too high. Lowering the temperature setting may lower your electric or natural gas hot water costs.

PECO49F

When paying in person, please bring the entire bill.

Return only this portion with your check made payable to PECO. Please write your account number on your check.



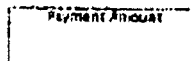
To pay by phone call  
1-877-432-9384

3052 1 AT 0 403 1349322200135-211 21 044444 : 01/12/15  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448



Account Number  
69843-00603

Payment Receipt Stan



Please pay this amount by 06/03/2015 **\$881.56**



PECO Energy Co.  
PO BOX 13439  
Philadelphia PA 19162-0439



0

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date	04/16/2015
Charges from previous bill	\$1,307.59
Late payment charge	\$19.82
Total Other Charges	\$1,327.21
<b>Current Period Charges</b>	
Electric	\$38.17
Electric	\$218.18
Total New Charges	\$254.36
Total Amount Due on 05/08/2015	\$1,581.66

**General Information**

Next scheduled meter reading: May 19, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-484-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-484-4000 antes de la fecha de vencimiento.

- Customer Self Services - Manage Your Account 24/7
- [www.pECO.com/ebill](http://www.pECO.com/ebill) - Go paperless: receive and pay your bill
- [www.pECO.com/service](http://www.pECO.com/service) - Start, stop and transfer your service
- [www.pECO.com/savings](http://www.pECO.com/savings) - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-3334 (\$2.35 fee)

**Message Center**

From PECO:  
New charges contain estimated total state taxes of \$17.87, including \$15.00 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0868 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PA-PowerSwitch.com](http://www.PA-PowerSwitch.com) and [www.pca.state.pa.us](http://www.pca.state.pa.us).

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



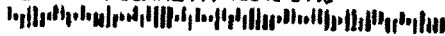
- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-3334. A convenience fee will apply.

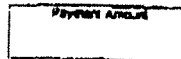
69843 0060 30000 0000

5700 1 AV 0.378 37 000051564011712 022 01 08021A 1 04172015

TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448



Account Number 69843-00603 Payment Receipt Stamp



Please pay this amount by 05/08/2015 \$1,581.66

00000254350000130759

PECO - PAYMENT PROCESSING

PO BOX 67828

PHILADELPHIA PA 19101-0828



698430060300015815651281581566

Name: **TRACY JONES**  
 Account Number: **68843-00603**

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier	Usage
				Previous	Present			
04/16	128830976	General Service	Tot kWh	13897 Actual	15317 Actual	1420	1	1420
04/16	125839680	General Service	Tot kWh	1781 Actual	1982 Actual	211	1	211

Total kWh Used ..... 211  
 Total kWh Used ..... 1,420

**Electric Residential Service - Water Heating - Current Period Detail**

Service 03/19/2016 to 04/16/2016 - 28 days

Customer charge				\$7.12
Generation Charges	211 kWh	X	\$0.07770	16.39
Transmission Charges	211 kWh	X	0.00890	1.86
Distribution Charges	211 kWh	X	0.08080	12.63
State Tax Adjustment				-0.06
<b>Total Current Charges</b>				<b>\$38.17</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	211	7.8	28	47
Last Month	180	7.1	26	33
Last Year	232	6.0	29	40

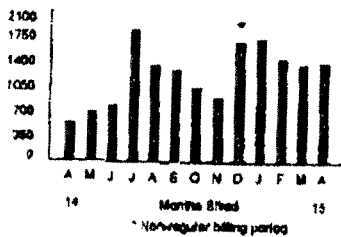
Avg kWh per Month	179
Total Annual kWh Usage	2,143

**Electric Residential Service - Current Period Detail**

Service 03/18/2015 to 04/16/2015 - 28 days

Customer charge				\$7.12
Generation Charges	1,420 kWh	X	\$0.07770	110.33
Transmission Charges	1,420 kWh	X	0.00890	12.64
Distribution Charges	1,420 kWh	X	0.08080	86.34
State Tax Adjustment				-0.28
<b>Total Current Charges</b>				<b>\$216.18</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,420	88.7	28	47
Last Month	1,387	48.5	28	33
Last Year	537	18.5	29	40

Avg kWh per Month	1,204
Total Annual kWh Usage	16,696

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 68843-00603  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date: 03/18/2015  
Charges from previous bill: \$1,101.11  
Total Other Charges: \$1,101.11

**Current Period Charges**

Electric: \$31.61  
Electric: \$174.87  
Total New Charges: \$206.48  
Total Amount Due on 04/10/2015: \$1,307.69

**General Information**

Next scheduled meter reading: April 20, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-484-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-484-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- www.pesco.com/bill - Go paperless: receive and pay your bill
- www.pesco.com/service - Start, stop and transfer your service
- www.pesco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.95 fee)

**Message Center**

From PECO:  
New charges contain estimated total state taxes of \$14.34, including \$12.15 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0886 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

When paying in person, please bring the entire bill (continued on next page)



Return only this portion with your check (made payable to PECO). Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

69843 0060 30000 0000

6232 1 AV 0.378 4212092704127-13 375 01 010376 102020-6  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448

Account Number: 69843-00603  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 04/10/2015 \$1,307.69

PECO - PAYMENT PROCESSING  
PO BOX 37828  
PHILADELPHIA PA 19101-0829

00000206480000110111

698430060300013075951001307593

Name: TRACY JONES  
 Account Number: 60843-00603

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
03/19	11863876	General Service	Tot kWh	12745 Actual	13997 Actual	1146	1	1146
03/19	12583900	General Service	Tot kWh	1605 Actual	1781 Actual	176	1	176
Total kWh Used .....		176						
Total kWh Used .....		1,149						

Electric Residential Service - Water Heating - Current Period Detail				Service 02/23/2015 to 03/19/2015 - 24 days	
Customer charge					\$5.70
Generation Charges	176 kWh	X	\$0.07770		13.66
Transmission Charges	176 kWh	X	0.00890		1.57
Distribution Charges	176 kWh	X	0.06080		10.70
State Tax Adjustment					-0.04
<b>Total Current Charges</b>					<b>\$31.61</b>

13-Month Usage (Total kWh)

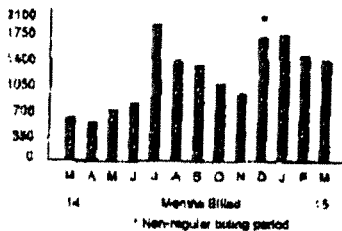


Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	188	7.8	24	31
Last Month	185	8.4	22	28
Last Year	220	7.6	29	30
Avg kWh per Month				160
Total Annual kWh Usage				1,920

Electric Residential Service - Current Period Detail				Service 02/23/2015 to 03/19/2015 - 24 days	
Customer charge					\$5.70
Generation Charges	1,149 kWh	X	\$0.07770		89.28
Transmission Charges	1,149 kWh	X	0.00890		10.23
Distribution Charges	1,149 kWh	X	0.06080		69.86
State Tax Adjustment					-0.20
<b>Total Current Charges</b>					<b>\$174.87</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,387	49.3	28	33
Last Month	1,441	49.6	29	29
Last Year	823	28.7	29	36
Avg kWh per Month				1,231
Total Annual kWh Usage				14,775

Shopping Information Box	
When shopping for a competitive electric/natural gas supplier, please provide the following: Electric Rate: Electric Residential Service	Account number: 60843-00603 Gas Rate:
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.	

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES  
Account Number: 88843-00803  
Phone Number: 610-444-2296  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date: 03/18/2016  
Charges from previous bill: \$896.28  
Total Other Charges: \$896.28

**Current Period Charges**

Electric: \$2.34  
Electric: \$202.49  
Total New Charges: \$204.83  
Total Amount Due on 04/07/2015: \$1,101.11

**General Information**

Next scheduled meter reading: March 20, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1320. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**  
- [www.pECO.com/ebill](http://www.pECO.com/ebill) - Go paperless: receive and pay your bill  
- [www.pECO.com/Service](http://www.pECO.com/Service) - Start, stop and transfer your service  
- [www.pECO.com/Savings](http://www.pECO.com/Savings) - Save energy and money  
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Contact Your Electric Supplier:**  
Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 377-938-3400

**Contact Your Electric Supplier:**  
Frontier Utilities, 5120 Woodway Dr., Ste 10014, Houston, TX 77056, 877-436-3450

**Message Center**

**From PECO:**  
You recently chose to purchase the electricity you use from PECO. This bill includes charges

You recently chose to purchase the electricity you use from PECO. This bill includes charges from your former competitive electric generation supplier and PECO's unbilled energy delivery from your former competitive electric generation supplier and PECO's unbilled energy delivery charges through the effective date of this change. You will receive another bill at the end of the effective date of this change. You will receive another bill at the end of your current billing period including your PECO energy delivery charges and new PECO of your current billing period including your PECO energy delivery charges and new PECO supply charges, supply charges.

New charges contain estimated total state taxes of \$1.22, including \$12.09 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0866 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oco.state.pa.us](http://www.oco.state.pa.us).

This bill does not include all charges for your services. Due to technical difficulties the billing of generation and transmission charges will be delayed. Steps are being taken to correct these problems before you receive your next bill.

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

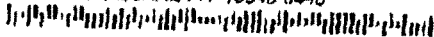
- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

69843 0060 30000 0000

4308 1 AV D. 378 4308042050000 37 017 01 000000 1 03172016

TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448



Account Number      Payment Receipt Stamp

88843-00803

Payment Amount

Please pay this amount by 04/07/2015      \$1,101.11

00000204830000089628



PECO - PAYMENT PROCESSING  
PO BOX 37829  
PHILADELPHIA PA 19101-0829

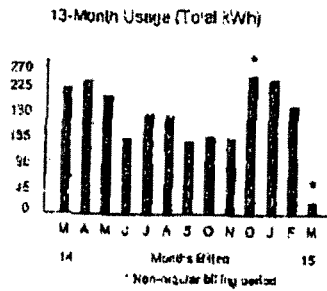
6984300603000011011150971101117

Name: **TRACY JONES**  
 Account Number: **89843-00803**

Page 2

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
02/23	126839878	General Service	Tot kWh	12810 Actual	12748 Actual	238	1	238
02/23	125839880	General Service	Tot kWh	1002 Actual	1008 Actual	23	1	13
Total kWh Used .....								23
Total kWh Used .....								238

Electric Residential Service - Water Heating - Current Period Detail		Service 02/19/2015 to 02/23/2016 - 4 days	
Customer charge			\$0.85
Distribution Charges	23 kWh	X \$0.06000	1.40
State Tax Adjustment			-0.01
<b>Total Current Charges</b>			<b>\$2.34</b>



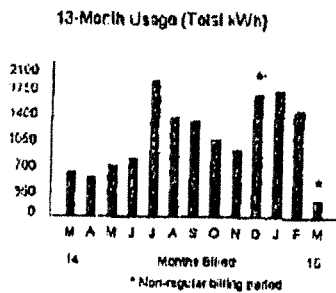
**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	23	8.7	4	23
Last Month	158	6.4	29	19
Last Year	220	7.5	29	38

Avg kWh per Month	185
Total Annual kWh Usage	1,988

Electric Residential Service - Current Period Detail		Service 02/19/2015 to 02/23/2016 - 4 days	
Customer charge			\$0.95
Distribution Charges	238 kWh	X \$0.06000	14.47
State Tax Adjustment			-0.04
Frontier Utilities Charges / 877-636-3450			
GENERATION AND TRANSMISSION CHARGES			187.11
Sales Tax			0.00
<b>Total Current Charges</b>			<b>\$202.49</b>



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	238	59.5	4	21
Last Month	1,461	49.5	29	29
Last Year	503	20.7	29	35

Avg kWh per Month	1,135
Total Annual kWh Usage	13,824

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 89843-00803

Electric Rate: Electric Residential Service Gas Rate:

*If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.*

**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**

Name: TRACY JONES
Account Number: 69843-00603
Phone Number: 810-444-2286
Service Address: 405 WORRALL AV, KENNETT SQUARE

Billing Summary

Table with 2 columns: Description and Amount. Rows include Bill Date (03/10/2015), Thank you for your payment of \$61.92, Charges from previous bill (\$133.25), Total Other Charges (\$133.25), Current Period Charges (Electric \$18.51, Electric \$744.52), Total New Charges (\$763.03), Total Amount Due on 04/01/2015 (\$896.28).

General Information

Next scheduled meter reading: March 20, 2015
PECO, 2301 Market Street, Philadelphia, PA 19103-1900. If you have any questions or concerns, please call 1-800-494-6000 before the due date.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/online - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/energysave - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-3084 (\$2.35 fee)

Contact Your Electric Supplier:
Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-638-3460
Contact Your Electric Supplier:
Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-638-3460

Message Center

From PECO:
New charges contain estimated total state taxes of \$7.84, including \$45.01 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0888 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.ocs.state.pa.us.

This bill does not include all charges for your services. Due to technical difficulties the billing of generation and transmission charges will be delayed. Steps are being taken to correct these problems before you receive your next bill.

When paying in person, please bring the entire bill.

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Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

69843 0060 30000 0000

12064 1 AT 0.403 12084412084400000 943 01 03/09/15 1 03/11/2015
TRACY JONES
405 WORRALL AVE
KENNETT SQUARE PA 19348-3448

Account Number 69843-00603 Payment Receipt Stamp

Payment Amount

Please pay this amount by 04/01/2015 \$896.28

00000763030000013325

PECO - PAYMENT PROCESSING
PO BOX 37628
PHILADELPHIA PA 19101-0828

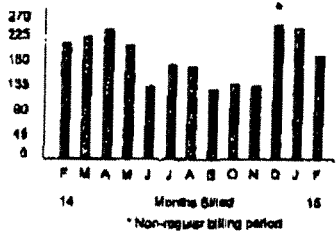
6984300603000008962850910896280

Name: **TRACY JONES**  
 Account Number: **69843-00603**

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
02/19	125839878	General Service	Tot kWh	11029 Actual	12910 Actual	1441	1	1441
02/19	125839880	General Service	Tot kWh	1384 Actual	1582 Actual	198	1	198
Total kWh Used .....		198						
Total kWh Used .....		1,441						

Electric Residential Service - Water Heating - Current Period Detail				Service 01/21/2016 to 02/19/2016 - 29 days	
Customer charge					\$7.13
Distribution Charges		198 kWh	X	\$0.06000	11.43
State Tax Adjustment					-0.06
<b>Total Current Charges</b>					<b>\$18.61</b>

13-Month Usage (Total kWh)

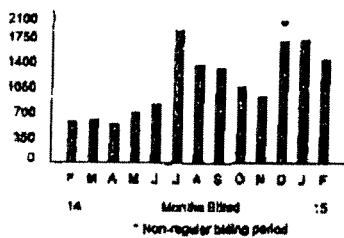


Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	198	6.4	29	29
Last Month	233	6.9	34	35
Last Year	208	7.1	29	27
Avg kWh per Month				192
Total Annual kWh Usage				2,184

Electric Residential Service - Current Period Detail				Service 01/21/2016 to 02/19/2016 - 29 days	
Customer charge					\$7.13
Distribution Charges		1,441 kWh	X	\$0.06000	87.81
State Tax Adjustment					-0.26
Frontier Utilities Charges / 877-836-3450					
GENERATION AND TRANSMISSION CHARGES					650.04
Sales Tax					0.00
<b>Total Current Charges</b>					<b>\$744.62</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,441	49.8	29	29
Last Month	1,726	50.8	34	28
Last Year	570	19.8	29	27
Avg kWh per Month				1,165
Total Annual kWh Usage				13,989

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**

Name: TRACY JONES  
 Account Number: 69843-00603  
 Phone Number: 610-444-2296  
 Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date  
 Charges from previous bill  
 Total Other Charges

03/04/2015  
~~\$91.92~~  
**\$81.82**

**Current Period Charges**

Electric	\$21.38
Electric	\$111.89
<b>Total New Charges</b>	<b>\$133.26</b>
<b>Total Amount Due on 03/26/2015</b>	<b>\$215.17</b>

**General Information**

Next scheduled meter reading: March 20, 2016  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/transfer](http://www.peco.com/transfer) - Start, stop and transfer your service
  - [www.peco.com/smartidea](http://www.peco.com/smartidea) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-8864 (\$2.35 fee)

**Contact Your Electric Supplier:**  
 Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77066.  
 877-636-3450

**Contact Your Electric Supplier:**  
 Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77066.  
 877-636-3450

**Message Center**

From PECO:  
 Corrected Bill  
 New charges contain estimated total state taxes of \$9.25, including \$7.66 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0866 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

This bill does not include all charges for your services. Due to technical difficulties the billing of generation and transmission charges will be delayed. Steps are being taken to correct these problems before you receive your next bill.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



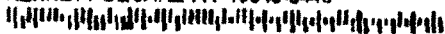
- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-8864.  
 A convenience fee will apply.

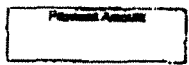
69843 0060 30000 0000

11230 1 AT 0.403 123061122002253 031 01 040415 1 00002015

TRACY JONES  
 405 WORRALL AVE  
 KENNETT SQUARE PA 19348-3448



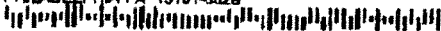
Account Number **69843-00603** Payment Receipt Stamp



Please pay this amount by 03/26/2015 **\$215.17**

00000133250000006172

PECO - PAYMENT PROCESSING  
 PO BOX 37826  
 PHILADELPHIA PA 19101-0826



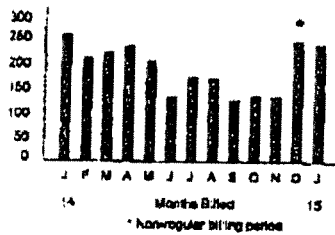
698430060300002151750850215174

Name: TRACY JONES  
 Account Number: 69843-00603

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier	Usage
				Previous	Present			
01/21	125639878	General Service	Tot kWh	2341 Actual	11080 Actual	1726	1	1726
01/21	125639890	General Service	Tot kWh	1199 Actual	1394 Actual	235	1	235
Total kWh Used						235		
Total kWh Used						1,726		

Electric Residential Service - Water Heating - Current Period Detail				Service 12/18/2014 to 01/21/2015 - 34 days	
Customer charge					\$7.13
Distribution Charges		235 kWh	X	\$0.06080	14.29
State Tax Adjustment					-0.06
<b>Total Current Charges</b>					<b>\$21.36</b>

13-Month Usage (Total kWh)

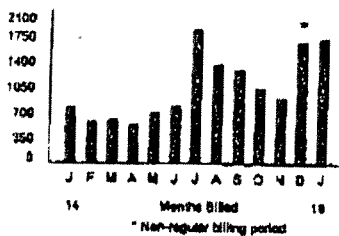


Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	235	6.8	34	38
Last Month	242	6.7	36	42
Last Year	292	7.2	35	36
Avg kWh per Month				185
Total Annual kWh Usage				2,208

Electric Residential Service - Current Period Detail				Service 12/18/2014 to 01/21/2015 - 34 days	
Customer charge					\$7.13
Distribution Charges		1,726 kWh	X	\$0.06080	105.06
State Tax Adjustment					-0.30
<b>Total Current Charges</b>					<b>\$111.89</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,726	50.8	34	38
Last Month	1,597	48.8	36	42
Last Year	770	22.8	34	36
Avg kWh per Month				1,093
Total Annual kWh Usage				12,118

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 810-444-2295  
Service Address: 405 WORRALL AV. KENNETT SQUARE

Billing Summary

Bill Date:	02/26/2015
Estimated bill:	\$-21.36
Excess credit:	\$-27.21
Total Other Charges:	\$-48.57

Current Period Charges

Electric:	\$21.70
Electric:	\$108.79
Total New Charges:	\$130.49
Total Amount Due on 03/20/2015:	\$81.92

General Information

Next scheduled meter reading: March 20, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1000. If you have any questions or concerns, please call 1-800-854-3000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-484-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7  
- [www.pECO.com](http://www.pECO.com) - Go paperless: receive and pay your bill  
- [www.pECO.com](http://www.pECO.com) - Start stop and verify your service  
- [www.pECO.com](http://www.pECO.com) - Get pricing and meter info  
- Pay by phone with automatic payment 1-877-432-3384 (toll-free)

Contact Your Electric Supplier:  
Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77036, 877-636-3670

Contact Your Electric Supplier:  
Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77036, 877-636-3670

Message Center

From PECO:  
Comcast BR  
New message: service estimated bill rates since 01/01/15, including ST 70 for State Credit Recovery Tax.  
Your bill has been placed in computer generated queue. You may change it. Another bill is pending for payment. For more information visit [www.pECO.com](http://www.pECO.com) or call 1-800-854-3000.  
This bill is subject to change without notice. Our normal bill period is 30 days.  
This bill is subject to change without notice. Our normal bill period is 30 days.  
This bill is subject to change without notice. Our normal bill period is 30 days.

When paying in person, please bring the entire bill (continued on next page)



Return to the utility with your check made payable to PECO. Please write your account number on your check.

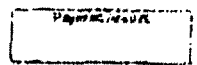
- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-3384. A convenience fee will apply.

69843 0060 30000 0000

120 1 810 444 2295 026010220201 061 01 000000 1 20150215  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-1543

Account Number: 69843-00603  
Payment Receipt Stamp



Please pay this amount by 03/20/2015 \$81.92

00000130490000000000

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0829

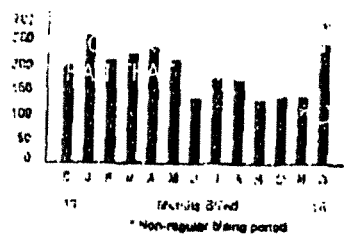
4 744 300003000000&142507900&1925

Name: TRACY JONES  
 Account Number: 68843-00103

Meter Information								
Read Date	Meter Number	Service Type	Reading Type	Current Reading	Previous Reading	Difference	Multiplier	Usage
12/18	125512100	General Service	Tot kWh	7654 Actual	7341 Actual	1687	1	1687
12/18	125512100	General Service	Tot kWh	917 Actual	1159 Actual	242	1	242
Total kWh Used								242
Total kWh Used								1687

Electric Residential Service - Water Heating - Current Period Detail				Service 11/12/2014 to 12/18/2014 - 36 days	
Customer charge					\$7.13
Distribution Charges		242 kWh	X	\$0.09040	14.82
State Tax Adjustment					-0.05
<b>Total Current Charges</b>					<b>\$21.70</b>

12-Month Usage (Total kWh)

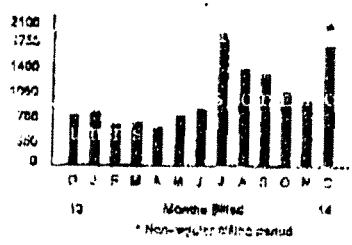


Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	242	6.7	36	42
Last Month	1687	4.8	37	65
Last Year	1687	5.9	33	40
Avg kWh per Month				103
Total Annual kWh Usage				1,236

Electric Residential Service - Current Period Detail				Service 11/12/2014 to 12/18/2014 - 36 days	
Customer charge					\$7.13
Distribution Charges		1,687 kWh	X	\$0.09040	101.69
State Tax Adjustment					-0.23
<b>Total Current Charges</b>					<b>\$108.79</b>

12-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,687	46.8	36	42
Last Month	1,687	35.2	37	58
Last Year	719	21.8	33	40
Avg kWh per Month				1,015
Total Annual kWh Usage				12,180

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 68843-00103  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES  
 Account Number: 69843-00603  
 Phone Number: 610-444-3295  
 Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date	02/20/2015
Estimated bill	\$-67.88
Estimated bill	\$-21.70
Estimated bill	\$-15.07
Total Other Charges	\$-104.43

**Current Period Charges**

Electric	\$15.07
Electric	\$62.15
Total New Charges	\$77.22
Total Amount Due on 03/16/2015	\$0.00
Your remaining excess credit is \$48.57	\$0.00

**General Information**

Next scheduled meter reading: March 20, 2015  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-484-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-484-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7  
 - [www.peco.com/epa](http://www.peco.com/epa) - Go paperless: receive and pay your bill  
 - [www.peco.com/stop](http://www.peco.com/stop) - Stop, stop rate service your service  
 - [www.peco.com/stop](http://www.peco.com/stop) - Smart energy and more

Contact Your Electric Supplier:  
 Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77059, 877-836-3450

Contact Your Electric Supplier:  
 Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77059, 877-836-3450

**Message Center**

From: PECO  
 New charges apply: estimated total state taxes of \$5.55, including \$4.56 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PA.Pricerelief.com](http://www.PA.Pricerelief.com) and [www.peco.state.pa.us](http://www.peco.state.pa.us).

Your Total Account Balance of \$40.67 includes your Total Amount Due and is other Arrangement/Agreement balances that are on this account.

Credit balance on this bill will be applied to your next standard bill.

This bill does not include all charges for your services. Due to technical difficulties the ability of generation and transmission charges will be delayed. Steps are being taken to correct these problems before you receive your next bill.

When paying in person, please bring the entire bill

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.

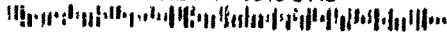


- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

69843 0060 30000 0000

3826 1 AV 0.378 0428000278007492 015 01 CRG000 0215015

TRACY JONES  
 405 WORRALL AVE  
 KENNETT SQUARE PA 19348-3448



Account Number  
**69843-00603**

Payment Receipt Stamp

Payment Amount

Please pay this amount by 03/16/2015 \$0.00

00000077220000000000

PECO - PAYMENT PROCESSING  
 PO BOX 37829  
 PHILADELPHIA PA 19101-0929



69843006030000000000507500000009

Name: TRACY JONES  
 Account Number: 69843-00603

**Meter Information**

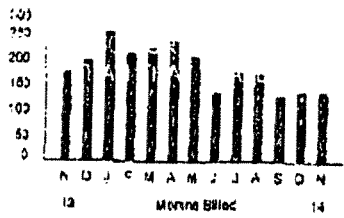
Read Date	Meter Number	Load Type	Reading Type	Previous Reading	Present Reading	Difference	Multiplier	Usage
11/12	128135474	General Service	Tot kWh	0741 Baltimore	7056 Actual	913	1	913
11/12	128135473	General Service	Tot kWh	7056 Actual	817 Actual	132	1	132

Total kWh Used ..... 132  
 Total kWh Used ..... 132

**Electric Residential Service - Water Heating - Current Period Detail** Service 10/16/2014 to 11/12/2014 - 27 days

Customer charge								
Distribution Charges								\$7.13
State Tax Adjustment					132 kWh	X	\$0.06040	7.97
<b>Total Current Charges</b>								<b>\$15.07</b>

12-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	132	4.8	27	56
Last Month	134	4.3	31	53
Last Year	172	5.9	29	53

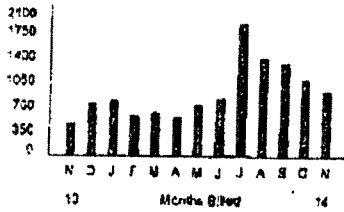
  

Avg kWh per Month	161
Total Annual kWh Usage	2,177

**Electric Residential Service - Current Period Detail** Service 10/16/2014 to 11/12/2014 - 27 days

Customer charge								
Distribution Charges								\$7.13
State Tax Adjustment					913 kWh	X	\$0.06040	55.15
<b>Total Current Charges</b>								<b>\$62.15</b>

12-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	913	33.4	27	58
Last Month	1,068	34.1	31	58
Last Year	436	15.0	29	52

Avg kWh per Month	932
Total Annual kWh Usage	11,196

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Service: Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

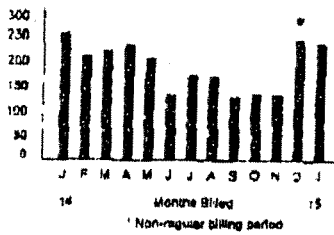
**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**

Name: TRACY JONES  
 Account Number: 69843-00603

Meter Information							
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Multiplier	Usage
				Previous	Present		
01/21	125836678	General Service	Tot kWh	1091 Actual	11008 Actual	1728	1728
01/21	126680680	General Service	Tot kWh	1138 Actual	1704 Actual	255	255
Total kWh Used						235	
Total kWh Used						1,728	

Electric Residential Service - Water Heating - Current Period Detail		Service 12/18/2014 to 01/21/2015 - 34 days	
Customer charge			\$7.13
Distribution Charges			
State Tax Adjustment	235 kWh	X \$0.00000	14.29
<b>Total Current Charges</b>			<b>-0.06</b>
			<b>\$21.36</b>

13-Month Usage (Total kWh)



Your Usage Profile

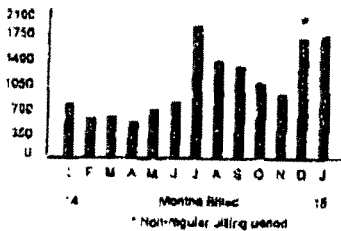
Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	235	6.9	34	38
Last Month	243	5.7	38	42
Last Year	212	7.2	26	39

Avg kWh per Month	183
Total Annual kWh Usage	2,208

Electric Residential Service - Current Period Detail		Service 12/18/2014 to 01/21/2015 - 34 days	
Customer charge			\$7.13
Distribution Charges			
State Tax Adjustment	1,728 kWh	X \$0.06000	105.06
<b>Total Current Charges</b>			<b>-0.30</b>
			<b>\$111.89</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,728	50.8	34	38
Last Month	1,587	48.8	38	42
Last Year	1,773	22.9	34	38

Avg kWh per Month	1,063
Total Annual kWh Usage	12,118

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date 01/28/2015  
Charges from previous bill \$198,193.01  
Total Other Charges \$198,193.01

**Current Period Charges**

Electric \$21.36  
Electric \$111.89  
Total New Charges \$133.25  
Total Amount Due on 02/19/2015 \$198,326.26

**General Information**

Next scheduled meter reading: February 19, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**

- [www.peco.com/bill](http://www.peco.com/bill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money

**Contact Your Electric Supplier:**

Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-636-3450

**Contact Your Electric Supplier:**

Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-636-3450

**Message Center**

**From PECO:**

New charges contain estimated total state taxes of \$9.25, including \$7.86 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

This bill does not include all charges for your services. Due to technical difficulties the billing of generation and transmission charges will be delayed. Steps are being taken to correct these problems before you receive your next bill.

When paying in person, please bring the entire bill.

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Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

69843 0060 3000 0000

8725 1 AT 0.403 87250001725017947 030 01 EXELONAW 1 017/015  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448  
[Barcode]

Account Number  
69843-00603

Payment Receipt Stamp

Payment Amount

Please pay this amount by 02/19/2015 \$198,326.26

00000133250019819301

PECO - PAYMENT PROCESSING  
PO BOX 37632  
PHILADELPHIA PA 19101-0832  
[Barcode]

698430060300000000050500000002

Name: TRACY JONES  
 Account Number: 69843-00603

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/21	125839678	General Service	Tot kWh	9341 Actual	11069 Actual	1728	1	1728
01/21	125839680	General Service	Tot kWh	1159 Actual	1394 Actual	235	1	235

Total kWh Used ..... 235  
 Total kWh Used ..... 1,728

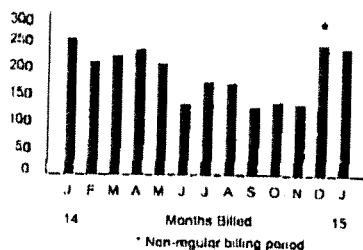
**Electric Residential Service - Water Heating - Current Period Detail**

Service 12/18/2014 to 01/21/2015 - 34 days

Customer charge								
Distribution Charges								\$7.13
State Tax Adjustment			235 kWh	X	\$0.06080			14.29
<b>Total Current Charges</b>								<b>-0.06</b>

**\$21.36**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	235	6.9	34	36
Last Month	242	6.7	36	42
Last Year	252	7.2	35	36

Avg kWh per Month	183
Total Annual kWh Usage	2,205

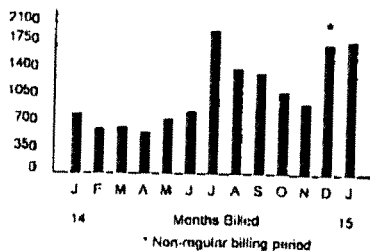
**Electric Residential Service - Current Period Detail**

Service 12/18/2014 to 01/21/2015 - 34 days

Customer charge								
Distribution Charges								\$7.13
State Tax Adjustment			1,728 kWh	X	\$0.06080			105.06
<b>Total Current Charges</b>								<b>-0.30</b>

**\$111.89**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,728	50.8	34	36
Last Month	1,587	46.8	36	42
Last Year	770	22.6	34	36

Avg kWh per Month	1,093
Total Annual kWh Usage	13,118

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date 01/22/2015  
Charges from previous bill \$198,062.52  
Total Other Charges \$198,062.52

**Current Period Charges**

Electric \$21.70  
Electric \$108.79  
Total New Charges \$130.49  
Total Amount Due on 02/17/2015 \$198,193.01

**General Information**

Next scheduled meter reading: February 19, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7  
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill  
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service  
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money

Contact Your Electric Supplier:  
Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-636-3450

Contact Your Electric Supplier:  
Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-636-3450

**Message Center**

From PECO:  
New charges contain estimated total state taxes of \$9.44, including \$7.70 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

This bill for electric service covers an extended period of time. Our normal bill period is 26 to 35 days.

This bill does not include all charges for your services. Due to technical difficulties the billing of generation and transmission charges will be delayed. Steps are being taken to correct these problems before you receive your next bill.

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

69843 0060 30000 0000

5425 1 AV 0.378 5475405425011140 022 01 01XGMUY 1 01232015  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448  
|||

Account Number 69843-00603  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 02/17/2015 \$198,193.01

00000130490019806252

PECO - PAYMENT PROCESSING  
PO BOX 37632  
PHILADELPHIA PA 19101-0632  
|||



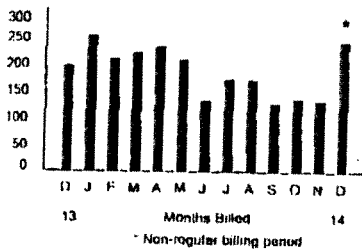
6984300603000000000050480000006

Name: TRACY JONES  
 Account Number: 69843-00603

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
12/18	125839678	General Service	Tot kWh	7654 Actual	9341 Actual	1687	1	1687
12/18	125839680	General Service	Tot kWh	917 Actual	1159 Actual	242	1	242
Total kWh Used .....								242
Total kWh Used .....								1,687

Electric Residential Service - Water Heating - Current Period Detail				Service 11/12/2014 to 12/18/2014 - 36 days	
Customer charge					\$7.13
Distribution Charges		242 kWh	X	\$0.06040	14.62
State Tax Adjustment					-0.05
<b>Total Current Charges</b>					<b>\$21.70</b>

13-Month Usage (Total kWh)

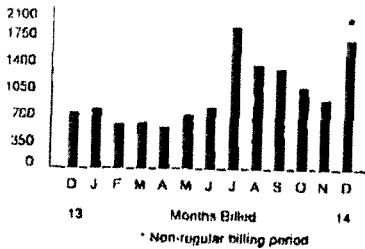


Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	242	6.7	36	42
Last Month	132	4.8	27	55
Last Year	197	5.9	33	40
Avg kWh per Month				185
Total Annual kWh Usage				2,222

Electric Residential Service - Current Period Detail				Service 11/12/2014 to 12/18/2014 - 36 days	
Customer charge					\$7.13
Distribution Charges		1,687 kWh	X	\$0.06040	101.89
State Tax Adjustment					-0.23
<b>Total Current Charges</b>					<b>\$108.79</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,687	46.8	36	42
Last Month	913	33.8	27	55
Last Year	715	21.6	33	40
Avg kWh per Month				1,013
Total Annual kWh Usage				12,180

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Name: TRACY JONES  
 Account Number: 69843-00603

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
11/12	125839678	General Service	Tot kWh	6741 Estimate	7854 Actual	913	1	913
11/12	125839680	General Service	Tot kWh	785 Actual	917 Actual	132	1	132

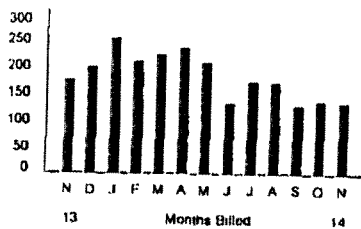
Total kWh Used ..... 132  
 Total kWh Used ..... 913

**Electric Residential Service - Water Heating - Current Period Detail**

Service 10/16/2014 to 11/12/2014 - 27 days

Customer charge								
Distribution Charges								\$7.13
State Tax Adjustment			132 kWh	X	\$0.06040			7.97
<b>Total Current Charges</b>								<b>-0.13</b>
								<b>\$15.07</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	132	4.8	27	66
Last Month	134	4.3	31	65
Last Year	172	5.9	29	53

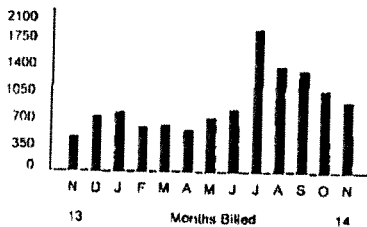
Avg kWh per Month	181
Total Annual kWh Usage	2,177

**Electric Residential Service - Current Period Detail**

Service 10/16/2014 to 11/12/2014 - 27 days

Customer charge								
Distribution Charges								\$7.13
State Tax Adjustment			913 kWh	X	\$0.06040			55.15
<b>Total Current Charges</b>								<b>-0.13</b>
								<b>\$62.15</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	913	33.8	27	66
Last Month	1,058	34.1	31	65
Last Year	436	15.0	29	52

Avg kWh per Month	932
Total Annual kWh Usage	11,188

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Rate: Electric Residential Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date	01/07/2015
Estimated bill	\$-206.45
Estimated bill	\$-15.19
Estimated bill	\$-15.07
Estimated bill	\$-20.92
Estimated bill	\$-13.07
Charges from previous bill	\$-21.93
<b>Total Other Charges</b>	<b>\$191.58</b>
	<b>\$-101.05</b>

**Current Period Charges**

Electric	\$37.12
Electric	\$210.07
<b>Total New Charges</b>	<b>\$247.19</b>
<b>Total Amount Due on 01/29/2015</b>	<b>\$0.00</b>
Your remaining excess credit is \$125.79	

When paying in person, please bring the entire bill.

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Return only this portion with your check made payable to PECO. Please write your account number on your check.

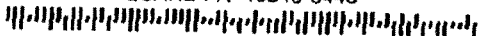


- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

69843 0060 30000 0000

110 1 MB 0.432 01101001 10000224 011 01 0XGKK3 01082015

TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448



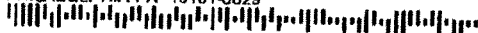
Account Number **69843-00603** Payment Receipt Stamp

Payment Amount

Please pay this amount by 01/29/2015 \$0.00

00000247190000019158

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629



698430060300000000050290000006

Name: TRACY JONES  
 Account Number: 69843-00603

**General Information**

Next scheduled meter reading: January 21, 2015  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartTags](http://www.peco.com/SmartTags) - Save energy and money

**Contact Your Electric Supplier:**  
 Sperian energy, 2605 Camino Del Rio S., San Diego, CA 92108, 888-682-8082

**Contact Your Electric Supplier:**  
 Sperian energy, 2605 Camino Del Rio S., San Diego, CA 92108, 888-682-8082

**Message Center**

**From PECO:**

This bill is at least 50% or \$50 more than the normal bills. If you have questions about your bill, or if you want to discuss payment terms, call us at the number on your bill.

Estimated Meter Reading.

Corrected Bill

New charges contain estimated total state taxes of \$6.22, including \$5.08 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

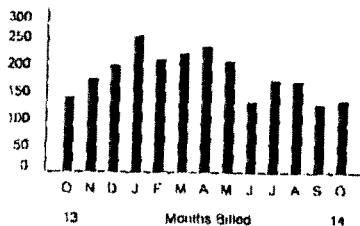
Your Total Account Balance of \$-125.79 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Credit balance on this bill will be applied to your next standard bill.

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
10/15	125839678	General Service	Tot kWh	5683 Estimate	6741 Estimate	1058	1	1058
10/15	125839680	General Service	Tot kWh	651 Actual	785 Actual	134	1	134
Total kWh Used .....						134		
Total kWh Used .....						1.058		

Electric Residential Service - Water Heating - Current Period Detail			Service 09/15/2014 to 10/16/2014 - 31 days	
Customer charge				\$7.13
Distribution Charges	134 kWh	X	\$0.06040	8.09
State Tax Adjustment				-0.03
Sperian energy Charges / 888-682-8082				
CUSTOMER SERVICE CHARGE FOR SERVICE LOCATION 6984300603				4.93
REBILLED ENERGY CHARGE 134KWH@0.126800				17.00
<b>Total Current Charges</b>				<b>\$37.12</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	134	4.3	31	65
Last Month	126	4.5	28	74
Last Year	138	4.7	29	65
Avg kWh per Month				184
Total Annual kWh Usage				2,217

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DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

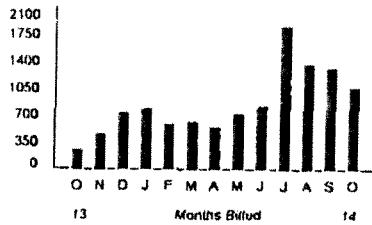
Name: TRACY JONES  
 Account Number: 69843-00603

**Electric Residential Service - Current Period Detail**

Service 09/15/2014 to 10/16/2014 - 31 days

Customer charge				\$7.13
Distribution Charges	1,058 kWh	X	\$0.06040	63.90
State Tax Adjustment				-0.15
<b>Sperlan energy Charges / 888-682-8082</b>				
CUSTOMER SERVICE CHARGE FOR SERVICE LOCATION 6984300603				4.93
REBILLED ENERGY CHARGE 1058KH@0.126900				134.26
<b>Total Current Charges</b>				<b>\$210.07</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,058	34.1	31	65
Last Month	1,306	46.6	28	74
Last Year	254	8.7	29	65

Avg kWh per Month	892
Total Annual kWh Usage	10,711

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Rate: Electric Residential Service Gas Rate:

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**



Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date	01/05/2015
Thank you for your payment of \$164.79	
Thank you for your payment of \$310.46	
Thank you for your payment of \$500.31	
Miscellaneous	\$-0.20
Miscellaneous	\$-5.18
Estimated bill	\$-21.70
Estimated bill	\$-94.39
Estimated bill	\$-47.61
Estimated bill	\$-188.68
<b>Total Other Charges</b>	<b>\$-357.76</b>

**Current Period Charges**

Electric	\$35.63
Electric	\$256.49
<b>Total New Charges</b>	<b>\$292.12</b>
<b>Total Amount Due on 01/27/2015</b>	<b>\$0.00</b>
Your remaining excess credit is \$372.98	

When paying in person, please bring the entire bill. (continued on next page)

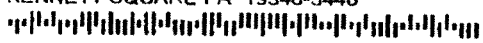


Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

69843 0060 30000 0000

316 1 MB 0.432 0316000310000639 001 01 GXGKCS 01067010  
 TRACY JONES  
 405 WORRALL AVE  
 KENNETT SQUARE PA 19348-3448



Account Number 69843-00603 Payment Receipt Stamp

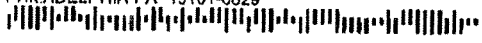
Payment Amount

Please pay this amount by 01/27/2015 \$0.00

00000292120000000000



PECO - PAYMENT PROCESSING  
 PO BOX 37629  
 PHILADELPHIA PA 19101-0829



69843006030000000000502700000000

Name: TRACY JONES  
 Account Number: 69843-00603

**General Information**

Next scheduled meter reading: January 21, 2015  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**  
 - [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill  
 - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service  
 - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money

**Contact Your Electric Supplier:**  
 Sperian energy, 2605 Camino Del Rio S., San Diego, CA 92108, 888-682-8082

**Contact Your Electric Supplier:**  
 Sperian energy, 2605 Camino Del Rio S., San Diego, CA 92108, 888-682-8082

**Message Center**

From PECO:

This bill is at least 50% or \$50 more than the normal bills. If you have questions about your bill, or if you want to discuss payment terms, call us at the number on your bill.

Estimated Meter Reading.

Corrected Bill

New charges contain estimated total state taxes of \$7.27, including \$5.93 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Your **Total Account Balance of \$-372.98** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Credit balance on this bill will be applied to your next standard bill.

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
09/15	125839678	General Service	Tot kWh	4377 Actual	5683 Estimate	1306	1	1306
09/15	125839680	General Service	Tot kWh	525 Actual	651 Actual	126	1	126

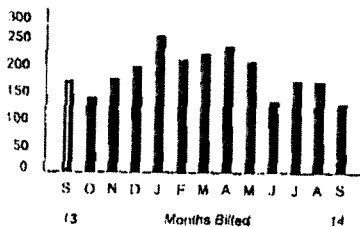
Total kWh Used ..... 126  
 Total kWh Used ..... 1,306

**Electric Residential Service - Water Heating - Current Period Detail**

Service 08/18/2014 to 09/15/2014 - 28 days

Customer charge				\$7.13
Distribution Charges	126 kWh	X	\$0.06040	7.61
State Tax Adjustment				-0.03
Sperian energy Charges / 888-682-8082				
CUSTOMER SERVICE CHARGE FOR SERVICE LOCATION 6984300603				4.93
REBILLED ENERGY CHARGE 126KH@0.126900				15.99
<b>Total Current Charges</b>				<b>\$35.63</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	126	4.5	28	74
Last Month	160	5.2	32	75
Last Year	168	5.2	32	73
Avg kWh per Month				185
Total Annual kWh Usage				2,221

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DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

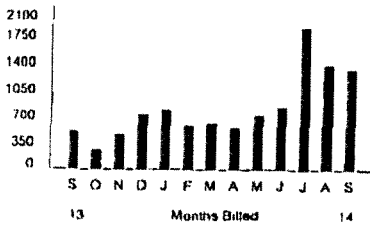
Name: TRACY JONES  
 Account Number: 69843-00603

**Electric Residential Service - Current Period Detail**

Service 08/18/2014 to 09/15/2014 - 28 days

Customer charge				\$7.13
Distribution Charges				78.88
State Tax Adjustment	1,306 kWh	X	\$0.06040	-0.18
Sperlan energy Charges / 888-682-8082				4.93
CUSTOMER SERVICE CHARGE FOR SERVICE LOCATION 6984300603				165.73
REBILLED ENERGY CHARGE 1306KH@0.126900				
<b>Total Current Charges</b>				<b>\$256.49</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,306	48.8	28	74
Last Month	1,361	42.5	32	75
Last Year	476	14.4	33	73

Avg kWh per Month	825
Total Annual kWh Usage	9,907

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 69843-00603  
 Electric Rate: Electric Residential Service Gas Rate:

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Name: TRACY JONES  
 Account Number: 69843-00603

**Meter Information**

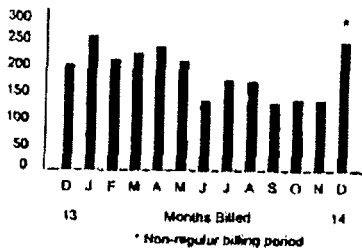
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
12/18	125839878	General Service	Tot kWh	12785 Estimate	13480 Estimate	715	1	715
12/18	125839880	General Service	Tot kWh	917 Actual	1158 Actual	242	1	242

Total kWh Used ..... 242  
 Total kWh Used ..... 715

**Electric Residential Service - Water Heating - Current Period Detail** Service 11/12/2014 to 12/18/2014 - 36 days

Customer charge				\$7.13
Distribution Charges	242 kWh	X	\$0.06040	14.62
State Tax Adjustment				-0.05
<b>Total Current Charges</b>				<b>\$21.70</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	242	6.7	36	42
Last Month	132	4.8	27	55
Last Year	127	5.8	33	40

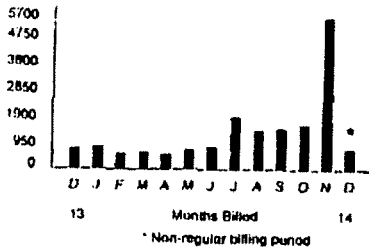
Avg kWh per Month	185
Total Annual kWh Usage	2,222

**Electric Residential Service - Current Period Detail**

Service 11/12/2014 to 12/18/2014 - 36 days

Customer charge				\$7.13
Distribution Charges	715 kWh	X	\$0.06040	43.19
State Tax Adjustment				-0.11
<b>Total Current Charges</b>				<b>\$50.21</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	715	19.8	36	42
Last Month	5,352	198.2	27	55
Last Year	715	21.6	33	40

Avg kWh per Month	1,358
Total Annual kWh Usage	16,298

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following:  
 Electric Rate: Electric Residential Service

Account number: 69843-00603  
 Gas Rate:

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date	11/20/2014
Charges from previous bill	\$164.79
Total Other Charges	\$164.79
<b>Current Period Charges</b>	
Electric	\$28.14
Electric	\$329.70
Total New Charges	\$357.84
Total Amount Due on 12/12/2014	\$522.63

**General Information**

Next scheduled meter reading: December 17, 2014  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-636-3450

Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-636-3450

**Message Center**

Estimated Meter Reading.  
New charges contain estimated total state taxes of \$24.96, including \$20.34 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0825 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

This bill does not include all charges for your services. Due to technical difficulties the billing of generation and transmission charges will be delayed. Steps are being taken to correct these problems before you receive your next bill.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



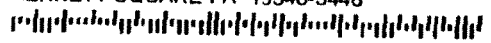
- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

69843 0060 30000 0000

9918 1 AT 0.403 9918002918019996 031 01 GXCGJU 1 112/2014

TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448



Account Number  
69843-00603

Payment Receipt Stamp

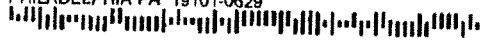
Payment Amount

Please pay this amount by 12/12/2014

\$522.63

00000357840000016479

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629



698430060300005226343460522637

Name: TRACY JONES  
 Account Number: 69843-00603

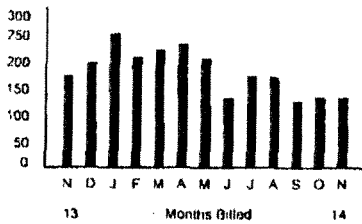
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
11/12	12583967R	General Service	Tot kWh	7413 Actual	12765 Estimate	5352	1	5352
11/12	125839680	General Service	Tot kWh	785 Actual	917 Actual	132	1	132

Total kWh Used ..... 132  
 Total kWh Used ..... 5.352

**Electric Residential Service - Water Heating - Current Period Detail** Service 10/16/2014 to 11/12/2014 - 27 days

Customer charge					\$7.13
Distribution Charges	132 kWh	X	\$0.06040		7.97
State Tax Adjustment					-0.03
Frontier Utilities Charges / 877-636-3450					
COMMODITY CHARGE					13.07
<b>Total Current Charges</b>					<b>\$28.14</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	132	4.8	27	66
Last Month	134	4.3	31	65
Last Year	172	5.9	29	53

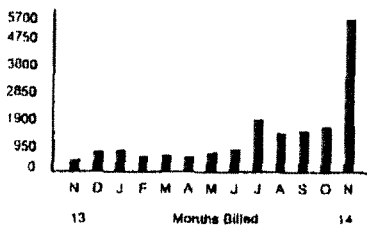
Avg kWh per Month	132
Total Annual kWh Usage	2,177

**Electric Residential Service - Current Period Detail**

Service 10/16/2014 to 11/12/2014 - 27 days

Customer charge					\$7.13
Distribution Charges	5,352 kWh	X	\$0.06040		323.28
State Tax Adjustment					-0.69
<b>Total Current Charges</b>					
					<b>\$329.70</b>
Frontier Utilities Charges / 877-636-3450					

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	5,352	198.2	27	66
Last Month	1,588	51.2	31	65
Last Year	436	15.0	29	52

Avg kWh per Month	1,358
Total Annual kWh Usage	16,299



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date	10/17/2014
Charges from previous bill	\$1,010.31
Late payment charge	\$15.15
<b>Total Other Charges</b>	<b>\$1,025.46</b>

**Current Period Charges**

Electric	\$37.12
Electric	\$309.28
<b>Total New Charges</b>	<b>\$346.40</b>
<b>Total Amount Due on 11/10/2014</b>	<b>\$1,371.86</b>

**General Information**

Next scheduled meter reading: **November 14, 2014**  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**  
- [www.pECO.com/ebill](http://www.pECO.com/ebill) - Go paperless: receive and pay your bill  
- [www.pECO.com/service](http://www.pECO.com/service) - Start, stop and transfer your service  
- [www.pECO.com/SmartIdeas](http://www.pECO.com/SmartIdeas) - Save energy and money  
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Sperian energy, 2605 Camino Del Rio S., San Diego, CA 92108, 888-682-8082  
Sperian energy, 2605 Camino Del Rio S., San Diego, CA 92108, 888-682-8082

**Message Center**

New charges contain estimated total state taxes of \$8.53, including \$6.97 for State Gross Receipts Tax.  
Your estimated electric price to compare is \$0.0825 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
A convenience fee will apply.

69843 0060 30000 0000

5431 1 AV 0.378 54310054311010938 091 01 GXCO4D 1 10/18/2014  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448  
|||

Account Number Payment Receipt Stamp

69843-00603

Payment Amount

Please pay this amount by 11/10/2014 \$1,371.86

00000346400000101031

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629  
|||

698430060300013718643141371869

Name: TRACY JONES  
 Account Number: 69843-00603

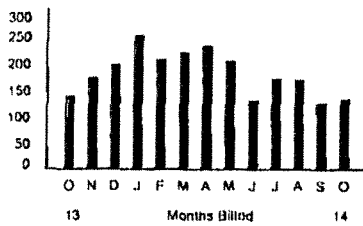
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
10/16	125839678	General Service	Tot kWh	9520 Actual	11108 Actual	1588	1	1588
10/16	125839680	General Service	Tot kWh	651 Actual	785 Actual	134	1	134

Total kWh Used ..... 134  
 Total kWh Used ..... 1,588

**Electric Residential Service - Water Heating - Current Period Detail** Service 09/15/2014 to 10/16/2014 - 31 days

Customer charge					\$7.13
Distribution Charges	134 kWh	X	\$0.06040		8.09
State Tax Adjustment					-0.03
<b>Sperian energy Charges / 888-682-8082</b>					
CUSTOMER SERVICE CHARGE FOR SERVICE LOCATION 6984300603					4.93
GENERATION AND TRANSMISSION CHARGES 134KH@0.126900					17.00
<b>Total Current Charges</b>					<b>\$37.12</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	134	4.3	31	65
Last Month	126	4.5	28	74
Last Year	138	4.7	29	65

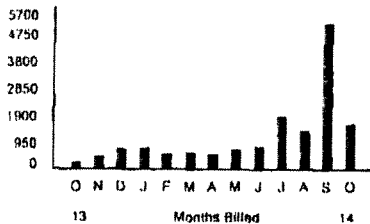
  

Avg kWh per Month	184
Total Annual kWh Usage	2,217

**Electric Residential Service - Current Period Detail** Service 09/15/2014 to 10/16/2014 - 31 days

Customer charge					\$7.13
Distribution Charges	1,588 kWh	X	\$0.06040		95.92
State Tax Adjustment					-0.22
<b>Sperian energy Charges / 888-682-8082</b>					
CUSTOMER SERVICE CHARGE FOR SERVICE LOCATION 6984300603					4.93
GENERATION AND TRANSMISSION CHARGES 1588KH@0.126900					201.52
<b>Total Current Charges</b>					<b>\$309.28</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,588	61.2	31	65
Last Month	5,143	183.6	28	74
Last Year	254	8.7	29	65

Avg kWh per Month	1,256
Total Annual kWh Usage	15,078



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

JOHN F. McINTYRE, JR  
ATTORNEY AT LAW  
MEMBER-PENNSYLVANIA AND VIRGINIA BARS

103 SOUTH HIGH STREET  
P.O. BOX 102, WEST CHESTER, PENNA 19381  
(610) 696-5537

Faxed To: (215) 525-2882

Shawane L. Lee, Esquire  
PECO

8 April 2015

Correspondence

Re: TRACY JONES - Acct. 69843-00603  
405 Worrall Ave., Kennett Square, PA

Dear Ms. Lee:

Following this letter you will find copies of my faxed letters of 16 March 2015 and 19 March 2015.

The frequent and escalated fraudulent billing continues unabated with a Bill arriving dated 04/10/2015 in the amount of \$1,307.59. I have advised my client to pay PECO something, but NOT the whole Bill, which is clearly spurious.

Unfortunately, it is painfully obvious that you are ignoring me. I truly would like to see this matter (in which my client is an injured and innocent victim) settled amicably, but if I don't hear something by 17 April 2015 we will have to file the appropriate complaints.

Sincerely,

  
John F. McIntyre, Jr.

JFM, Jr/mlm  
enclosures  
pc: Ms. Tracy Jones

**JOHN F. McINTYRE, JR**  
ATTORNEY AT LAW  
MEMBER-PENNSYLVANIA AND VIRGINIA BARS

103 SOUTH HIGH STREET  
P.O. BOX 102, WEST CHESTER, PENNA 19381  
(610) 696-5537

Faxed To: (215) 525-2882

Shawane L. Lee, Esquire  
PECO

19 March 2015

Re: Tracy Jones - Acct.69843-00603  
405 Worrall Ave., Kennett Square, PA

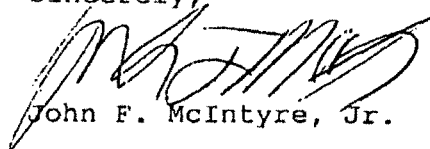
Dear Ms. Lee:

Following this page you will find a copy of my faxed letter of 16 March 2015.

Obviously the continued fraudulent billing is even worse than I thought: Ms. Jones has now received a Bill dated 03/10/2015 in the amount of \$896.28, AND a Bill dated 03/16/2015 in the amount of \$1,101.11.

PLEASE GET BACK TO ME IMMEDIATELY!

Sincerely,



John F. McIntyre, Jr.

JFM,Jr/mlm  
enclosure  
pc: Ms. Tracy Jones

**JOHN F. McINTYRE, JR**  
ATTORNEY AT LAW  
MEMBER-PENNSYLVANIA AND VIRGINIA BARS

103 SOUTH HIGH STREET  
P.O. BOX 102, WEST CHESTER, PENNA 19381  
(610) 696-5537

Faxed To: (215) 525-2882

Shawane L. Lee, Esquire  
PECO

16 March 2015

Re: TRACY JONES, Acct. 69843-00603  
405 Worrall Ave., Kennett Square, PA

Dear Ms. Lee:

Thank you for your letter of 23 February 2015.

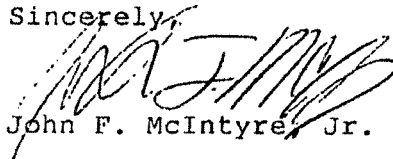
My client, Ms. Tracy Jones, has now switched back to PECO as her energy provider.

However, we are not (unfortunately) finished with this matter, since it appears that the same horrendous billing in regard to past charges is still ongoing. Ms. Jones received a Bill dated 02/26/2015 in the amount of \$81.92, marked "From PECO - Corrected Bill"; she paid the \$81.92. HOWEVER, she soon received another Bill marked with the same message, but dated 03/04/2015, and in the amount of \$215.17.

As the saying goes, this is twelve (12) notches below ridiculous. Isn't there any way at all to AMICABLY put matters on an even keel?

I look forward to hearing from you promptly in the best interest of all concerned.

Sincerely,

  
John F. McIntyre, Jr.

JFM,Jr/mlm  
pc: Ms. Tracy Jones

Direct Dial: 215.841.6841  
shawane.lee@exeloncorp.com

February 23, 2015

**VIA FIRST CLASS MAIL**

John F. McIntyre, Jr., Esquire  
103 South High Street  
P.O. Box 102  
West Chester, PA 19381

**Re: Tracy Jones**  
**405 Worrall Avenue, Kennett Square, PA**  
**Account Number: 69843-00603**

Dear Mr. McIntyre:

I am in receipt of your correspondence dated February 4, 2015, on behalf of your client, Tracy Jones. In your correspondence, you stated that PECO charged Mrs. Jones \$198,326.26 for service at her residence. I have reviewed this matter and determined the following:

The \$198,326.26 was billed by Ms. Jones' Electric Generation supplier, Frontier Energy for the billing periods 10/16/14 – 11/12/14 and 11/12/14 – 12/18/14. It appears that Frontier incorrectly calculated Ms. Jones' usage at 2,001,122 kilowatt (kwh) hours at a rate of \$.099000 (2,001,122 kwhs x \$.099000). On February 13, 2015, Frontier presented these charges to PECO to bill to the customer. PECO contacted Frontier and advised that the supplier charges presented by Frontier were incorrect resulting in a \$198,326.26 bill. Frontier responded to PECO and advised that they recognized the mistake and would work to resolve the billing error. On February 16, 2015, PECO cancelled the \$198,326.26 bill and advised Frontier that PECO would expect Frontier's rebilling of the billing period.

Please note, that PECO is required by law to be the billing agent for all Electric Generation Suppliers. PECO's role is to simply prepare the bill with the rate and kilowatt hours submitted by the supplier. The bill at issue has been cancelled; however, Frontier will submit recalculated kilowatt hours for the billing period in dispute. I recommend that you contact Frontier Energy directly at (877) 636-3450 to dispute Ms. Jones' charges and the incorrect calculation of kilowatt hours. If you have any questions or require additional information, please do not hesitate to contact me directly.

Very truly yours,



Shawane L. Lee  
Assistant General Counsel, PECO

JOHN F. McINTYRE, JR  
ATTORNEY AT LAW  
MEMBER-PENNSYLVANIA AND VIRGINIA BARS

103 SOUTH HIGH STREET  
P.O. BOX 102, WEST CHESTER, PENNA 19381  
(610) 696-5537

**\*\* URGENT - RESPOND AT ONCE \*\***

PECO  
P.O. Box 13778  
Philadelphia, PA 19101-3778

4 February 2015

PECO  
P.O. Box 37632  
Philadelphia, PA 19101-0632

PECO  
2301 Market St.  
Philadelphia, PA 19103-1380

Re: TRACY JONES  
Acct. 69843-00603  
405 Worrall Avenue  
Kennett Square, PA

Dear Sir or Madam:

Please be informed that I represent Ms. Tracy Jones, and am writing to you on her behalf.

Ms. Jones has discussed this matter at length with me, and I have minutely examined the records, including a flurry of Bills just a few days apart, in which you assert charges of up to \$198,326.26 for her residence! I have been a lawyer for over thirty-six (36) years, and quite frankly I have never seen anything remotely like what you have done.

Ms. Jones has contacted you repeatedly; you freely admit that the charges are completely impossible; and yet all you have done is to make the figures more absurd.

You may consider this letter as a demand to straighten this matter out IMMEDIATELY (no later than 16 February 2015) and notify me that you have done so, or we will pursue this matter with the PUC.

Sincerely,

  
John F. McIntyre, Jr.

JFM,Jr/mlm  
pc: Ms. Tracy Jones



An Exelon Company

PECO  
Customer Service Center  
2301 Market Street, N4-2  
PO Box 8699  
Philadelphia, PA 19101-9699

[www.peco.com](http://www.peco.com)

February 13, 2015

TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348

Account# 69843-00603

Dear TRACY JONES,

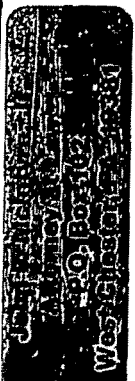
Thank you for your inquiry. We have opened a dispute on your account in regards to the charges in question on your account. The balance in question has been suspended while the dispute is open.

We at PECO Energy want you to be completely satisfied. If you have any further questions or requests, please contact PECO at (800) 494-4000.

Cordially,  
Customer Service

Esta es un mensaje muy importante. Si usted no lo entiende, favor de llamar al número de teléfono que aparece en este documento.

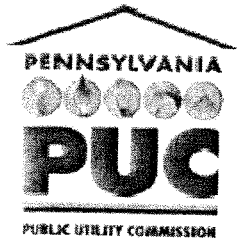




Secretary  
Pennsylvania Public  
Utility Commission  
400 North Street  
Harrisburg, PA 17120

10/10

## **EXHIBIT 2**



# PENNSYLVANIA PUBLIC UTILITY COMMISSION

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## eFiling Successfully Transmitted



Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

***If your filing exceeds 250 pages, you are required to submit one paper copy of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120 . Please print a copy of this page and attach it to the paper copy of your filing as the first page.***

eFiling Confirmation	
Docket Number:	C-2015-2487789
Description:	Tracy Jones - PECO Energy Company Answer to Formal Complaint
Transmission Date:	7/6/2015 9:28:35 AM
Filed On:	7/6/2015 9:28:35 AM
eFiling Confirmation Number:	1598300

### Uploaded File List

File Name	Document Class	Document Type
Tracy Jones - Answer to Complaint.pdf	Communication	Answer to Formal Complaint

PECO ENERGY  
EXHIBIT **2**



An Exelon Company

Legal Department  
2301 Market Street / S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

Direct Dial: 215-841-6841

July 6, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: Tracy Jones v. PECO Energy Company**  
**PUC Docket No.: C-2015-2487789**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy's Answer to the Formal Complaint* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long, sweeping underline.

Shawane Lee  
Counsel for PECO Energy Company

SL/ab  
Enclosure

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>TRACY JONES</b>	:	
<b>Complainants</b>	:	
<b>v.</b>	:	<b>DOCKET NO. C-2015-2487789</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

---

**ANSWER OF RESPONDENT,**  
**PECO ENERGY COMPANY**

---

On June 16, 2015, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by Tracy Jones (hereafter "Complainant") in the above captioned docket. Pursuant to 52 Pa. Code § 5.61, PECO responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the instant complaint.

In her Formal Complaint, Complainant alleges there are incorrect charges on her bill. The Complainant alleges that she never authorized to be switched to Electric Generation Supplier, Frontier Utilities ("Frontier"). She alleges that since the switch, she has received "bizarre" bills including a bill for \$198,062.52. The Complainant states that PECO continues to bill her for bizarre amounts although Frontier is "out of the picture".

Complainant has an account for electric service at 405 Worrall Avenue, Kennett Square, PA 19348 under account number 69843-00603. See Billing Statement, attached hereto as Exhibit "1".

On September 15, 2014, the Complainant contacted PECO and had a representative from the supplier, Frontier on the telephone with her. The Complainant verified all of her account information with the PECO representative while Frontier was on the line in order to enroll with Frontier as her supplier. On September 16, 2014, PECO received notification that Complainant enrolled with Frontier as her Electric Generation Supplier. PECO sent an enrollment notification letter, notifying the Complainant of the switch. Pursuant to Section 23 of the company's supplier tariff, upon receipt of the Complainant's enrollment request, PECO is required to send a notification letter advising the customer that a switch has taken place. The Complainant must contact PECO to advise if they do not approve the switch. The Complainant did not contact PECO to advise that she did not approve the switch.

On January 28, 2015, PECO sent the Complainant a bill in the amount of \$198,062.52. See Billing Statement, attached hereto as Exhibit "2". The \$198,326.26 was for charges submitted by Frontier Utilities for the billing periods 10/16/14 – 11/12/14 and 11/12/14 – 12/18/14. Frontier calculated Ms. Jones' usage at 2,001,122 kilowatt hours at a rate of \$.099000 (*2,001,122 kwhs* x \$.099000).

On February 13, 2015, PECO contacted Frontier and advised that the supplier charges presented by Frontier were incorrect resulting in a \$198,326.26 bill. Frontier responded to PECO and advised that they recognized the mistake and would work to resolve the billing error. On February 16, 2015, PECO cancelled the \$198,326.26 bill and advised Frontier that PECO would await Frontier's rebilling of the billing period.

On February 17, 2015, the Complainant dropped Frontier as her supplier and returned to PECO. A return to PECO and drop letter was sent to the customer. The Complainant returned

to PECO effective the February 23, 2015 billing period. Since the Complainant returned to PECO, she has received a bill each month: 3/19/2015; 4/16/15; 5/15/15 and 6/16/15. The bills have reasonably ranged from \$181.46 per month to \$254.25 with no “bizarre” bills. See Billing Statements, attached hereto as Exhibit “3”. However, the Complainant has an outstanding balance owed to Frontier for charges billed through February 23, 2015.

The Complainants’ balance is \$1091.58. See Exhibit “3”. PECO Energy avers that the pursuant to Section 5.3.1 of PECO Energy’s Supplier tariff:

It is the EGS’s responsibility to maintain evidence of the Customer’s written authorization in the event of a dispute, in order to provide documented evidence of authorization to the Company or the Commission.

In this case, the Complainant disputes that she enrolled with Frontier Utilities. The Complainant’s formal complaint raising this issue is improperly placed against PECO Energy and should be filed against the supplier who improperly enrolled her. Consistent with Section 5.3.1 of the tariff, the company is not the supplier and is not responsible for maintaining evidence of the Complainant’s written authorization. PECO’s responsibility under Section 23.1 of the tariff is to provide notification of the switch and give the customer an opportunity to object to the enrollment if it is not proper. PECO complied with Section 23.1 of the tariff by providing the Complainant notification of the supplier enrollment.

By way of further response, PECO is required by law to be the billing agent for all Electric Generation Suppliers. PECO’s role is to simply prepare the bill with the rate and kilowatt hours submitted by the supplier. The Complainant’s dispute of “bizarre” bills should be directed to Frontier instead of PECO because it is Frontier who submitted the kilowatt hours and rate the Complainant is disputing that resulted in a “bizarre” bill.

5. Denied.
6. Admitted.
7. Denied.
8. Denied. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.
9. Paragraph 9 is a Verification and Signature to which no response is required.
10. Paragraph 10 contains information regarding Filing, to which no response is required.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**TRACY JONES**

**Complainants**

**v.**

**PECO ENERGY COMPANY**

**Respondent**

:  
:  
:  
:  
:  
:

**DOCKET NO. C-2015-2487789**

---

**VERIFICATION**

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: July 6, 2015

---

Shawane L. Lee

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>TRACY JONES</b>	:	
<b>Complainants</b>	:	
<b>v.</b>	:	<b>DOCKET NO. C-2015-2487789</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

---

**CERTIFICATE OF SERVICE**

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Tracy Jones  
405 Worrall Avenue  
Kennett Square, PA 19348

John F. McIntyre, Jr., Esquire  
103 South High Street  
P.O. Box 102  
West Chester, PA 19381

Dated at Philadelphia, Pennsylvania, July 6, 2015.



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com

# **EXHIBIT 1**

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date 06/19/2013  
Excess credit \$-93.94  
Total Other Charges \$-93.94

**Current Period Charges**

Electric \$33.78  
Electric \$59.62  
Total New Charges \$93.40  
Total Amount Due on 07/11/2013 \$0.00  
Your remaining excess credit is \$0.54

**General Information**

Next scheduled meter reading: July 18, 2013  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**

- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money

Sperian energy, 2605 Camino Del Rio S., San Diego, CA 92108, 888-682-8082

Sperian energy, 2605 Camino Del Rio S., San Diego, CA 92108, 888-682-8082

**Message Center**

New charges contain estimated total state taxes of \$3.06, including \$2.77 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0861 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Your Total Account Balance of \$-0.54 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Credit balance on this bill will be applied to your next standard bill.

When paying in person, please bring the entire bill.

(continued on next page)



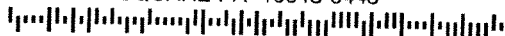
An Exelon Company

Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

69843 0060 30000 0000

4287 1 AV 0.357 4287/004287/008633 016 01 GXF407 06202013  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448



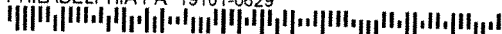
Account Number 69843-00603 Payment Receipt Stamp

Payment Amount

Please pay this amount by 07/11/2013 \$0.00

00000093400000000000

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629



PECO ENERGY EXHIBIT 1

6984300603000000000031920000004



Name: TRACY JONES  
 Account Number: 69843-00603

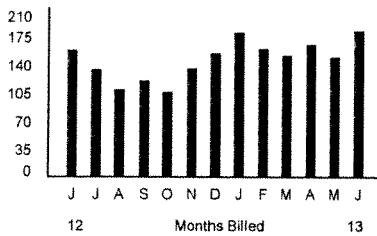
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
06/17	064133259	General Service	Tot kWh	42137 Actual	42495 Actual	358	1	358
06/17	107394183	General Service	Tot kWh	39465 Actual	39647 Actual	182	1	182

Total kWh Used ..... 182  
 Total kWh Used ..... 358

**Electric Residential Service - Water Heating - Current Period Detail** Service 05/16/2013 to 06/17/2013 - 32 days

Customer charge				\$7.09
Distribution Charges	182 kWh	X	\$0.06100	11.10
State Tax Adjustment				-0.04
<b>Sperian energy</b> Charges / 888-682-8082				
GENERATION AND TRANSMISSION CHARGES 182KH@0.085900				15.63
<b>Total Current Charges</b>				<b>\$33.78</b>

13-Month Usage (Total kWh)



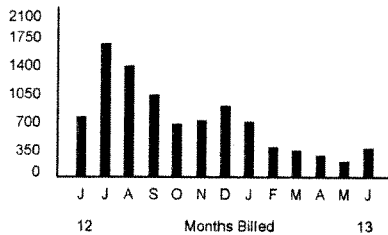
**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	182	5.6	32	71
Last Month	149	5.1	29	58
Last Year	158	4.9	32	71
Avg kWh per Month				145
Total Annual kWh Usage				1,744

**Electric Residential Service - Current Period Detail** Service 05/16/2013 to 06/17/2013 - 32 days

Customer charge				\$7.09
Distribution Charges	358 kWh	X	\$0.06100	21.84
State Tax Adjustment				-0.06
<b>Sperian energy</b> Charges / 888-682-8082				
GENERATION AND TRANSMISSION CHARGES 358KH@0.085900				30.75
<b>Total Current Charges</b>				<b>\$59.62</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	358	11.1	32	71
Last Month	201	6.9	29	58
Last Year	749	23.4	32	71
Avg kWh per Month				710
Total Annual kWh Usage				8,521



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

## **EXHIBIT 2**

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date 01/28/2015  
Charges from previous bill \$198,193.01  
Total Other Charges \$198,193.01

**Current Period Charges**

Electric \$21.36  
Electric \$111.89  
Total New Charges \$133.25  
Total Amount Due on 02/19/2015 \$198,326.26

**General Information**

Next scheduled meter reading: February 19, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**

- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money

**Contact Your Electric Supplier:**

Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-636-3450

**Contact Your Electric Supplier:**

Frontier Utilities, 5120 Woodway Dr., Ste 10015, Houston, TX 77056, 877-636-3450

**Message Center**

**From PECO:**

New charges contain estimated total state taxes of \$9.25, including \$7.86 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

This bill does not include all charges for your services. Due to technical difficulties the billing of generation and transmission charges will be delayed. Steps are being taken to correct these problems before you receive your next bill.

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

69843 0060 30000 0000

8725 1 AT 0.403 8725/008725/017947 030 01 GXGNW 1 01292015  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448

Account Number 69843-00603  
Payment Receipt Stamp

Payment Amount

Please pay this amount by 02/19/2015 \$198,326.26

00000133250019819301



PECO - PAYMENT PROCESSING  
PO BOX 37632  
PHILADELPHIA PA 19101-0632



PECO ENERGY  
EXHIBIT

69843006030000000000505000000002

Name: TRACY JONES  
 Account Number: 69843-00603

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/21	125839678	General Service	Tot kWh	9341 Actual	11089 Actual	1728	1	1728
01/21	125839680	General Service	Tot kWh	1159 Actual	1394 Actual	235	1	235

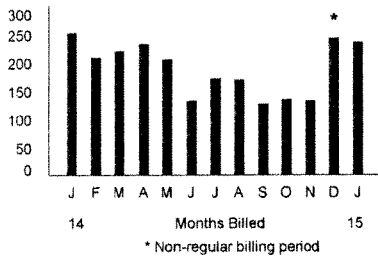
Total kWh Used ..... 235  
 Total kWh Used ..... 1,728

**Electric Residential Service - Water Heating - Current Period Detail**      **Service 12/18/2014 to 01/21/2015 - 34 days**

Customer charge				\$7.13
Distribution Charges	235 kWh	X	\$0.06080	14.29
State Tax Adjustment				-0.06

**Total Current Charges** **\$21.36**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	235	6.9	34	35
Last Month	242	6.7	36	42
Last Year	252	7.2	35	36

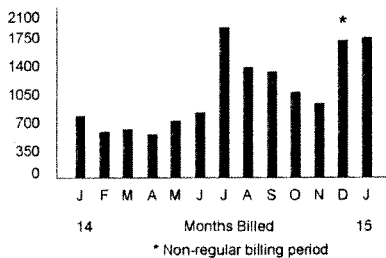
Avg kWh per Month	183
Total Annual kWh Usage	2,205

**Electric Residential Service - Current Period Detail**      **Service 12/18/2014 to 01/21/2015 - 34 days**

Customer charge				\$7.13
Distribution Charges	1,728 kWh	X	\$0.06080	105.06
State Tax Adjustment				-0.30

**Total Current Charges** **\$111.89**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,728	50.8	34	35
Last Month	1,687	46.8	36	42
Last Year	770	22.6	34	36

Avg kWh per Month	1,093
Total Annual kWh Usage	13,118

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following:      **Account number:** 69843-00603  
**Electric Rate:** Electric Residential Service      **Gas Rate:**  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



**DO NOT MAIL THIS PORTION WITH YOUR PAYMENT**

## **EXHIBIT 3**

Name: TRACY JONES  
Account Number: 69843-00603  
Phone Number: 610-444-2295  
Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date 03/19/2015  
Charges from previous bill \$1,101.11  
Total Other Charges \$1,101.11

**Current Period Charges**

Electric \$31.61  
Electric \$174.87  
Total New Charges \$206.48  
Total Amount Due on 04/10/2015 \$1,307.59

**General Information**

Next scheduled meter reading: April 20, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**

- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

**From PECO:**

New charges contain estimated total state taxes of \$14.34, including \$12.18 for State Gross Receipts Tax.

Your electric price to compare is \$0.0866 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

When paying in person, please bring the entire bill.

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Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
A convenience fee will apply.

69843 0060 30000 0000

6232 1 AV 0,378 6232/006232/012743 025 01 GXGSTS 1 03202015  
TRACY JONES  
405 WORRALL AVE  
KENNETT SQUARE PA 19348-3448



Account Number

69843-00603

Payment Receipt Stamp

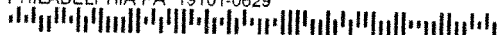
Payment Amount

Please pay this amount by 04/10/2015

\$1,307.59

00000206480000110111

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629



698430060300013075951001307593

EXHIBIT 3

Name: TRACY JONES  
 Account Number: 69843-00603

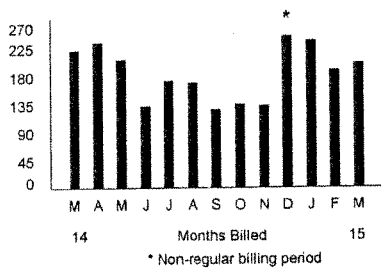
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
03/19	125839878	General Service	Tot kWh	12748 Actual	13897 Actual	1149	1	1149
03/19	125839880	General Service	Tot kWh	1605 Actual	1781 Actual	176	1	176

Total kWh Used ..... 176  
 Total kWh Used ..... 1,149

**Electric Residential Service - Water Heating - Current Period Detail** Service 02/23/2015 to 03/19/2015 - 24 days

Customer charge				\$5.70
Generation Charges	176 kWh	X	\$0.07770	13.68
Transmission Charges	176 kWh	X	0.00890	1.57
Distribution Charges	176 kWh	X	0.06080	10.70
State Tax Adjustment				-0.04
<b>Total Current Charges</b>				<b>\$31.61</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

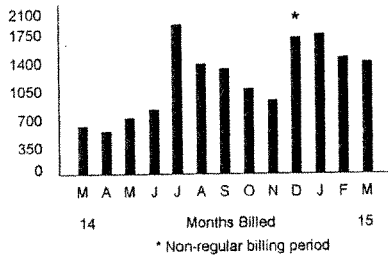
Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	199	7.1	28	33
Last Month	188	6.4	29	29
Last Year	220	7.5	29	36

Avg kWh per Month	180
Total Annual kWh Usage	2,164

**Electric Residential Service - Current Period Detail** Service 02/23/2015 to 03/19/2015 - 24 days

Customer charge				\$5.70
Generation Charges	1,149 kWh	X	\$0.07770	89.28
Transmission Charges	1,149 kWh	X	0.00890	10.23
Distribution Charges	1,149 kWh	X	0.06080	69.86
State Tax Adjustment				-0.20
<b>Total Current Charges</b>				<b>\$174.87</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,387	49.5	28	33
Last Month	1,441	49.6	29	29
Last Year	603	20.7	29	36

Avg kWh per Month	1,231
Total Annual kWh Usage	14,773

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: **Account number:** 69843-00603  
**Electric Rate:** Electric Residential Service **Gas Rate:**  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES  
 Account Number: 69843-00603  
 Phone Number: 610-444-2295  
 Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date	04/16/2015
Charges from previous bill	\$1,307.59
Late payment charge	\$19.62
<b>Total Other Charges</b>	<b>\$1,327.21</b>

**Current Period Charges**

Electric	\$38.17
Electric	\$216.18
<b>Total New Charges</b>	<b>\$254.35</b>
<b>Total Amount Due on 05/08/2015</b>	<b>\$1,581.56</b>

**General Information**

Next scheduled meter reading: **May 19, 2015**  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**

- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

**From PECO:**

New charges contain estimated total state taxes of \$17.67, including \$15.00 for State Gross Receipts Tax.

Your electric price to compare is \$0.0866 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

When paying in person, please bring the entire bill.

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Return only this portion with your check made payable to PECO. Please write your account number on your check.

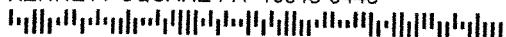


- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
 A convenience fee will apply.

69843 0060 30000 0000

5700 1 AV 0.378 5700005700011773 022 01 GXH2GA 1 04172015  
 TRACY JONES  
 405 WORRALL AVE  
 KENNETT SQUARE PA 19348-3448



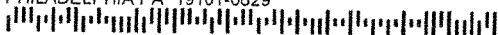
Account Number **69843-00603** Payment Receipt Stamp

Payment Amount

Please pay this amount by 05/08/2015 **\$1,581.56**

00000254350000130759

PECO - PAYMENT PROCESSING  
 PO BOX 37629  
 PHILADELPHIA PA 19101-0629



698430060300015815651281581566

Name: TRACY JONES  
 Account Number: 69843-00603

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
04/16	125839678	General Service	Tot kWh	13897 Actual	15317 Actual	1420	1	1420
04/16	125839680	General Service	Tot kWh	1781 Actual	1992 Actual	211	1	211

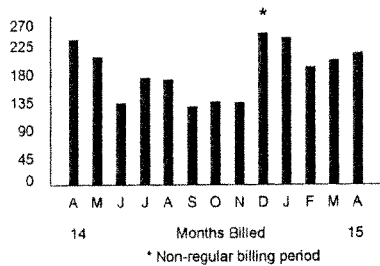
Total kWh Used ..... 211  
 Total kWh Used ..... 1,420

**Electric Residential Service - Water Heating - Current Period Detail** Service 03/19/2015 to 04/16/2015 - 28 days

Customer charge				\$7.12
Generation Charges	211 kWh	X	\$0.07770	16.39
Transmission Charges	211 kWh	X	0.00890	1.88
Distribution Charges	211 kWh	X	0.06080	12.83
State Tax Adjustment				-0.05

**Total Current Charges** **\$38.17**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	211	7.5	28	47
Last Month	199	7.1	28	33
Last Year	232	8.0	29	49

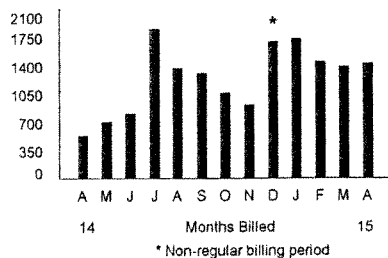
Avg kWh per Month	178
Total Annual kWh Usage	2,143

**Electric Residential Service - Current Period Detail** Service 03/19/2015 to 04/16/2015 - 28 days

Customer charge				\$7.12
Generation Charges	1,420 kWh	X	\$0.07770	110.33
Transmission Charges	1,420 kWh	X	0.00890	12.64
Distribution Charges	1,420 kWh	X	0.06080	86.34
State Tax Adjustment				-0.25

**Total Current Charges** **\$216.18**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,420	50.7	28	47
Last Month	1,387	49.5	28	33
Last Year	537	18.5	29	49

Avg kWh per Month	1,304
Total Annual kWh Usage	15,656

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: **Account number:** 69843-00603  
**Electric Rate:** Electric Residential Service **Gas Rate:**  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES  
 Account Number: 69843-00603  
 Phone Number: 610-444-2295  
 Service Address: 405 WORRALL AV, KENNETT SQUARE

**Billing Summary**

Bill Date	05/15/2015
Thank you for your payment of \$300.00	
Thank you for your payment of \$400.00	
Charges from previous bill	\$861.94
Late payment charge	\$32.54
<b>Total Other Charges</b>	<b>\$894.48</b>
<b>Current Period Charges</b>	
Electric	\$30.65
Electric	\$150.81
<b>Total New Charges</b>	<b>\$181.46</b>
<b>Total Amount Due on 06/08/2015</b>	<b>\$1,075.94</b>

**General Information**

Next scheduled meter reading: **June 18, 2015**  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

**From PECO:**  
 New charges contain estimated total state taxes of \$12.61, including \$10.71 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0866 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

When paying in person, please bring the entire bill.

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Return only this portion with your check made payable to PECO. Please write your account number on your check.




- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
 A convenience fee will apply.

69843 0060 30000 0000

5565 1 AV 0.378 5565/005565/011476 022 01 GXHVB 1 05162015  
 TRACY JONES  
 405 WORRALL AVE  
 KENNETT SQUARE PA 19348-3448



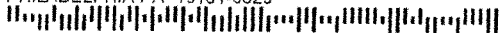
Account Number Payment Receipt Stamp  
**69843-00603**

Payment Amount

Please pay this amount by 06/08/2015 **\$1,075.94**

00000181460000086194

PECO - PAYMENT PROCESSING  
 PO BOX 37829  
 PHILADELPHIA PA 19101-0629



698430060300010759451591075949

Name: TRACY JONES  
 Account Number: 69843-00603

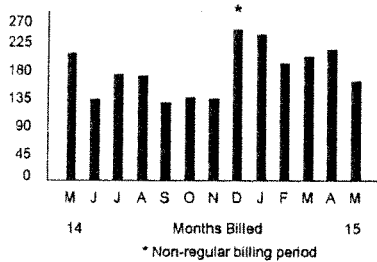
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
05/15	125839678	General Service	Tot kWh	15317 Actual	16293 Actual	976	1	976
05/15	125839680	General Service	Tot kWh	1992 Actual	2152 Actual	160	1	160

Total kWh Used ..... 160  
 Total kWh Used ..... 976

**Electric Residential Service - Water Heating - Current Period Detail** Service 04/16/2015 to 05/15/2015 - 29 days

Customer charge					\$7.12
Generation Charges	160 kWh	X	\$0.07770		12.43
Transmission Charges	160 kWh	X	0.00890		1.42
Distribution Charges	160 kWh	X	0.06080		9.73
State Tax Adjustment					-0.05
<b>Total Current Charges</b>					<b>\$30.65</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	160	5.5	29	63
Last Month	211	7.5	28	47
Last Year	205	6.6	31	59

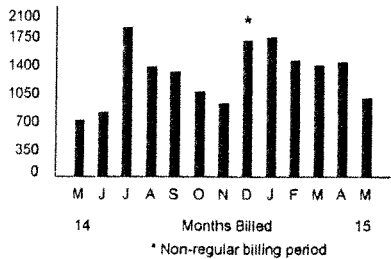
  

Avg kWh per Month	174
Total Annual kWh Usage	2,098

**Electric Residential Service - Current Period Detail** Service 04/16/2015 to 05/15/2015 - 29 days

Customer charge					\$7.12
Generation Charges	976 kWh	X	\$0.07770		75.84
Transmission Charges	976 kWh	X	0.00890		8.69
Distribution Charges	976 kWh	X	0.06080		59.34
State Tax Adjustment					-0.18
<b>Total Current Charges</b>					<b>\$150.81</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	976	33.6	29	63
Last Month	1,420	50.7	28	47
Last Year	698	22.5	31	59

Avg kWh per Month	1,327
Total Annual kWh Usage	15,934

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: **Account number: 69843-00603**  
**Electric Rate:** Electric Residential Service **Gas Rate:**  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: TRACY JONES
Account Number: 69843-00603
Phone Number: 610-444-2295
Service Address: 405 WORRALL AV, KENNETT SQUARE

Billing Summary

Table with 2 columns: Description, Amount. Rows include Bill Date (06/16/2015), Charges from previous bill (\$1,043.40), Late payment charge (\$48.18), Total Other Charges (\$1,091.58).

Current Period Charges

Table with 2 columns: Description, Amount. Rows include Electric (\$34.13), Total New Charges (\$214.24), Total Amount Due on 07/08/2015 (\$1,305.82).

General Information

Next scheduled meter reading: July 20, 2015
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.

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- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

From PECO:
New charges contain estimated total state taxes of \$14.88, including \$12.64 for State Gross Receipts Tax.
Your electric price to compare is \$0.0820 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

69843 0060 30000 0000

5616 1 AV 0.388 5616/005616/011579 021 01 GXH7PS 1 06172015
TRACY JONES
405 WORRALL AVE
KENNETT SQUARE PA 19348-3448

Account Number 69843-00603 Payment Receipt Stamp

Payment Amount box

Please pay this amount by 07/08/2015 \$1,305.82

00000214240000104340

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629

698430060300013058251891305828

Name: TRACY JONES  
 Account Number: 69843-00603

**Meter Information**

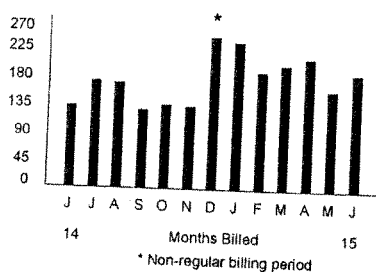
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
06/16	125839678	General Service	Tot kWh	16293 Actual	17490 Actual	1197	1	1197
06/16	125839680	General Service	Tot kWh	2152 Actual	2339 Actual	187	1	187
Total kWh Used .....		187						
Total kWh Used .....		1,197						

**Electric Residential Service - Water Heating - Current Period Detail**

Service 05/15/2015 to 06/16/2015 - 32 days

Customer charge								
Generation Charges								\$7.12
Transmission Charges		187 kWh	X	\$0.07700				14.40
Distribution Charges		187 kWh	X	0.00500				0.94
State Tax Adjustment		187 kWh	X	0.06270				11.72
<b>Total Current Charges</b>								<b>-0.05</b>
								<b>\$34.13</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

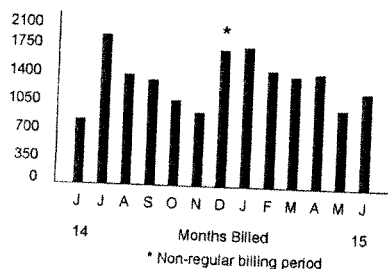
Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	187	5.8	32	72
Last Month	160	5.5	29	63
Last Year	131	4.5	29	69
Avg kWh per Month				179
Total Annual kWh Usage				2,154

**Electric Residential Service - Current Period Detail**

Service 05/15/2015 to 06/16/2015 - 32 days

Customer charge								
Generation Charges								\$7.12
Transmission Charges		1,197 kWh	X	\$0.07700				92.17
Distribution Charges		1,197 kWh	X	0.00500				5.99
State Tax Adjustment		1,197 kWh	X	0.06270				75.05
<b>Total Current Charges</b>								<b>-0.22</b>
								<b>\$180.11</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,197	37.4	32	72
Last Month	976	33.6	29	63
Last Year	806	27.7	29	69
Avg kWh per Month				1,360
Total Annual kWh Usage				16,325

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: **Account number: 69843-00603**  
**Electric Rate:** Electric Residential Service **Gas Rate:**  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT