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House of Representatives
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG

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CHAIRPERSON, SUBCOMMITTEE ON
MINING
LABOR & INDUSTRY
LOCAL GOVERNMENT

October 1, 2015

Ms. Rosemary Chiavetta, Secretary
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105

C-2015-2500853

RECEIVED
2015 OCT -6 AM 11:13
PA P.U.C.
SECRETARY'S BUREAU

RE: Written responses of First Energy denial

Dear Ms. Chiavetta

Enclosed please find signed rejections of FirstEnergy's denial to compensate my constituents for damage caused due to a power surge.

WestPenn Power should be responsible for any financial loss that occurred during this surge. I stand ready to assist my constituents in any way possible.

Thank you for your prompt attention to this matter.

Sincerely,

A handwritten signature in cursive script that reads "Pam Snyder".

Pam Snyder
State Representative
50th Legislative District

cc: Tori Giesler, FirstEnergy

Jerry and Frances Hardy
172 Shadow Oaks Lane
Waynesburg, PA 15370

Docket#: C-2015-2500853

September 25, 2015

Ms. Rosemary Chiavetta, Secretary
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105

RE: Written response of First Energy Denial

Dear Ms. Chiavetta

I am writing to officially file my denial of WestPenn Power Company's Answer and New Matter to my request for payment for damages caused by a power surge on May 25, 2015.

Though the outage and surge that occurred was unforeseen and unplanned, it was still an equipment failure that caused thousands of dollars of damage to my home and to the surrounding community.

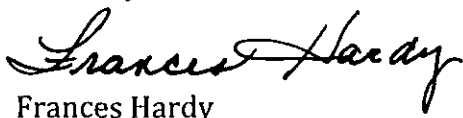
The equipment that failed is owned and operated by WestPenn Power Company, therefore, WestPenn Power Company should be responsible for any damages due to that failure.

The company claims that they are not "liable for any damages due to accident, strike, storm, lightning, riot, fire, flood, legal process, state or municipal interference, or any other cause beyond the Company's control." This failure **was not** beyond control. I contest that "unforeseen and unplanned" does not mean a situation is beyond control. Decent equipment with decent maintenance could prevent this from happening. This was no act of God. This was a piece of equipment that failed and literally burned a home to the ground.

My neighbors and I do not have a choice in our power company. We refuse to let a multi-million dollar business, which we have no choice in if we want electric in our homes, bully us, force thousands of dollars out of our pockets, and creates increases in our home insurance rates.

Thank you for your attention to this matter and I look forward to pleading my case further.

Sincerely,


Frances Hardy

CC: Tori Giesler, FirstEnergy

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Rep. Pam Snyder - *Nate*
104 S. Market St.
Suite 101
Carmichaels, PA 15320

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