



**PHILADELPHIA GAS WORKS**

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October 8, 2015

Mr. George Gray  
1231 East Durham Street  
Philadelphia, PA 19150

**RE: George Gray v. PGW, Docket No. F – 2015 – 2492037**

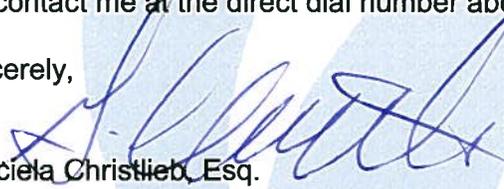
Dear Mr. Gray:

Pursuant to your discussion with Adrian Crawford, Customer Review Unit Officer – PGW, this letter confirms the terms of the settlement of the above captioned matter. In complete settlement of all issues in this matter, you have discussed your concerns regarding your account with PGW. The parties acknowledge and agree to the following:

1. This matter involves billing by PGW for gas service at 1231 East Durham Street, Philadelphia PA, **PGW Account No. 0006 2549 3428** (Service Address).
2. Your current balance is \$14,161.54.
3. PGW has agreed to enroll you in a Budget Billing Payment Agreement (PAR) at \$383.00 per month (\$147.00 towards Budget Billing + \$236.00 towards arrears) for 60 months or until the balance is paid in full, whichever is first.
4. The Budget Billing portion of your PAR **is** subject to quarterly revision and **will** vary based on your usage and gas rates. If there are two or more missed or late payments, the PAR will break.
5. You have indicated that you are satisfied with this resolution of your complaint and you no longer wish to pursue the above captioned matter against PGW.

If you need any additional information, please contact me at the direct dial number above. Thank you.

Sincerely,

  
Graciela Christlieb, Esq.

cc: Adrian Crawford (PGW Mail)