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October 13, 2015

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Amy Wagner v. CenturyLink Communications, LLC
Docket No. C-2015-2505588

Dear Secretary Chiavetta:

On October 5, 2015, a formal complaint filed against “CenturyLink Communications LLC” in the above-referenced matter was received in Denver, Colorado. The accompanying Secretarial Letter provides that CenturyLink has 20 days (or until October 19, 2015) to file an answer or to satisfy the complaint.

CenturyLink is in the process of investigating the allegations as set forth in the complaint. CenturyLink is planning to file an answer and motion(s) in accordance with the Commission’s regulations. CenturyLink also plans to contact the complainant in order to determine whether an amicable, mutual resolution in this matter is feasible.

Accordingly, an extension of 30 days is hereby respectfully requested in order to afford CenturyLink an opportunity to investigate the complaint, to provide responsive pleadings, and to resolve this matter in a mutually-amicable manner. This is the first extension requested by CenturyLink. *If granted, CenturyLink’s responsive pleadings or a letter of satisfaction would be due on or before November 18, 2015.*

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Thank you for your time and attention to this matter. Should you have any questions, please do not hesitate to contact me.

Sincerely,

/s/Sue Benedek
Sue Benedek

ZEB/bmi