



September 24, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**RE: Jodi Russo**  
**Complaint Docket Number: F-2015-2499490**

Complainant and Oasis Energy have reached an agreement for the resolution of this complaint as follows:

Oasis Energy spoke with complainant on 09/24/2015 at approximately 8:50 am (CST) to discuss her account concerns. Complainant explained that her concern has been taken care of by Duquesne Light. Ms. Russo indicated that she received an adjustment from Duquesne Light for the time period that she requested. Complainant stated that she was satisfied with the resolution, and had no further complaints with Oasis Energy.

I hereby certify that a copy of this certification is being served upon the complainant, via U.S. mail, on the above date. Unless Complainant objects to this certification within 10 days of filing, Oasis Energy will presume this complaint will be deemed withdrawn.

Please do not hesitate to contact me if you should have any questions or concerns regarding this matter.

Best regards,

Angela Richardson | Oasis Energy Issue Resolution Specialist  
11152 Westheimer, Suite 901 | Houston, TX 77042  
Phone: 281-822-8734 | Fax: 866.521.8635  
Email: [customercare@oasisenergy.com](mailto:customercare@oasisenergy.com) | Website: [www.oasisenergy.com](http://www.oasisenergy.com)

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11152 Westheimer, Box 901  
Houston, TX 77042

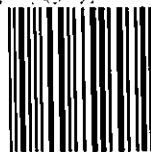


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