



ANDERSON, GULOTTA & HICKS, P.C.

RENARDO L. HICKS, ESQ.  
E-MAIL: RHICKS@AGHWEB.COM

October 11, 2005

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

ORIGINAL

**Re: Cynthia L. Addis, Complainant v. Green Mountain Energy Company,  
Respondent**

**Docket No.: C-20055297**

Dear Secretary McNulty:

Please find enclosed an Entry of Appearance, Answer and Certificate of Service in the matter referenced above.

If you have questions or comments, please contact me.

Sincerely yours,

*Renardo L. Hicks*  
Renardo L. Hicks, Esq.

DOCUMENT  
FOLDER

2005 OCT 12 PM 4:05  
SECRETARY'S BUREAU

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Cynthia L. Addis,

Complainant

v.

Green Mountain Energy Company,

Respondent

Docket No.: C-20055297

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SECRETARY'S BUREAU

ENTRY OF APPEARANCE

To The Secretary:

Please enter my appearance for Green Mountain Energy Company  
in the above captioned matter.

Date: October 11, 2005

*Renardo L. Hicks*

Renardo L. Hicks, Esquire  
PA ID No. 40404  
ANDERSON, GULOTTA & HICKS, P.C.  
121 State Street  
Harrisburg, PA 17101  
(717) 541-1194  
(717) 635 - 7131 (FAX)

Counsel for  
Green Mountain Energy Company

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DOCKETED  
OCT 14 2005

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Cynthia L. Addis,

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**ANSWER OF RESPONDENT GREEN MOUNTAIN ENERGY COMPANY**

Respondent Green Mountain Energy Company ("GMEC" or "Respondent") hereby provides its Answer to the Complaint ("Complaint") of customer, Complainant Cynthis L. Addis, as follows.

1. GMEC denies Complainant's allegation regarding an "unsubstantiated budget increase of \$459.02. Complainant acknowledges in her Complaint that GMEC has provided Complainant with specific notice that Complainant's use of energy exceeded the amount that Complainant was paying for on her budget plan and that the amount due was being requested to correct the short fall. Additionally, Complainant acknowledges in her Complaint that in recognition of her past payment history, GMEC offered Complainant a credit of \$119.93, leaving a balance of \$339.02, with the opportunity to pay this amount over a 12 month period.

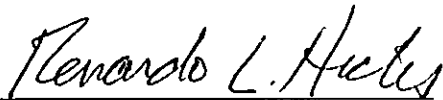
2. GMEC denies that it has been negligent in the issuance of its bills to Complainant. Moreover, Complainant acknowledges in her Complaint that the shortfall requested by GMEC has been reflected on Customer's monthly bill.

**DOCKETED**  
OCT 14 2005

3. Complainant has not established any entitlement to forgiveness of amounts owed for services rendered by GMEC.

WHEREFORE, GMEC requests that the Commission dismiss the instant formal complaint, with prejudice.

Respectfully Submitted,

  
Renardo L. Hicks

Renardo L. Hicks, Esquire  
PA ID No. 40404  
ANDERSON, GULOTTA & HICKS, P.C.  
121 State Street  
Harrisburg, PA 17101  
(717) 541-1194  
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CERTIFICATE OF SERVICE

I certify that on this 11th day of August, 2005, I caused a copy of the foregoing pleading to be served by first class U.S. mail, postage prepaid and properly addressed, to the following:

Cynthia L. Addis  
1779 Route 519 South  
Canonsburg, PA 15317

A handwritten signature in cursive script, reading "Renardo L. Hicks", is written over a horizontal line.

Renardo L. Hicks

Anderson, Gulotta & Hicks, P.C.