



LEGAL SERVICES

800 Cabin Hill Drive
Greensburg, PA 15601-1689
Phone: (724) 837-3000
FAX: (724) 838-6464
Writer's Direct Dial No. (724) 838-6210
E-mail: jmunsch@alleghenyenergy.com

ORIGINAL

October 12, 2005

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RECEIVED

OCT 12 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Jeannie Swartz v. West Penn Power Company
Complaint Docket No. C-20055344

Dear Secretary McNulty:

Enclosed are the original and three (3) copies of the **Answer** of West Penn Power Company ("Allegheny Power") to the above-captioned Formal Complaint, with certificate of service attached. This Answer is filed by Federal Express and the filing date is deemed to be today.

DOCUMENT
FOLDER

Very truly yours,

John L. Munsch
John L. Munsch
Senior Attorney

Enclosures

cc: Certificate of Service

68

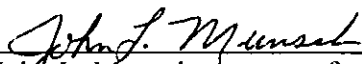
Burrell, PA 15068, from September 24, 2002 to July 1, 2003. A balance of \$128.98 remained unpaid when her Oregon Drive account ended, and that balance was transferred to her new account established at the Victoria Avenue address. The Complainant was the ratepayer of record for all three accounts. Her birth date and social security number were also listed as identifiers on all three accounts. As the ratepayer, Complainant is person responsible for payment of the bills. Attached as "AP Exhibit No. 1" is the Bureau of Consumer Services decision dated October 22, 2005.

WHEREFORE, Allegheny Power requests that the relief sought by the Complainant in Paragraph No. 5 be denied and the above-captioned matter be dismissed.

Respectfully submitted,

Date: October 12, 2005

By:



John L. Munsch, Attorney for
WEST PENN POWER COMPANY,
dba ALLEGHENY POWER
800 Cabin Hill Drive
Greensburg, PA 15601
(724) 838-6210



APC/PUC Data Exchange

Closing Case (For Printing Only)

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Return To Closing Case

Case Information					
Case Number	1739002	Opened On	8/4/2004	Closed On	10/22/2004
No. Of Times Sent	1	No. Of Times Faxed	0	Received Date	10/22/2004 5:55:01 PM
Investigator	KATHY GILSON		Account Number	13613025076504	
Status	COMPLETED	Assigned To	Dmille1	Assigned Date	9/1/2004 5:14:36 PM
Customer Information					
Customer: First Name	JEANNIE	MI	Last Name	SWARTZ	
Service Address					
Addr1	2016 VICTORIA AVE				Addr2
City	ARNOLD	State	PA	Zip	15068-
Decision Data					
Account Balance	183.74	Balance Date			
Resolution	COMPL SUSTAINED IN PART AND DISMISSED IN PART. CO WAIVED \$146 SEC DEP DUE TO LOW INCOME; CUST RESPONSIBLE FOR PRIOR ACCT BAL OF \$128.98 FROM 3146 OREGON DR., LOWER BURRELL, FOR SVC FROM 9/24/02-7/1/03. CUST SHALL CONTINUE LIPURP AGREEMENT TO PAY \$29.55 PLUS \$5 PER BILLING PERIOD. ISSUED WRITTEN DEC W/APPEAL RIGHTS.				
Paragraph Description					
Letter Description					
Chapter	56	Violation	ACTUAL	Section Rule	1;151(2)(4)(5);163
Decision Issue	Y	Oral Written	W	Prior Case Number	
Head Date			Service Restored Pay		
Service Continue Amount			Service Continue Date		
Terms					

<i>Special Budget Amount</i>	<i>Regular Budget Amount</i>
<i>Plus Payment Towards Arrears</i>	<i>End Of Month Payment</i>
<i>Final Bill Monthly Payment</i>	<i>Current Bill Monthly Payment</i>

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Attachments | Transmission History | Notes | Exit**

Pennsylvania Public Utility Commission;
Re: Jeannie Swartz v. West Penn Power Company; Docket No. C-20055344

CERTIFICATE OF SERVICE

I hereby certify that I have this day served by first-class mail, postage prepaid, the foregoing **Answer** addressed as follows:


Jeannie Swartz
2030 Kimball Avenue
Arnold, PA 15068

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Date: October 12, 2005



John L. Munsch, Attorney for
WEST PENN POWER COMPANY,
dba ALLEGHENY POWER
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Greensburg, PA 15601
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