

October 22, 2015

Secretary
PA Public Utility Commission
400 North Street
Harrisburg, PA 17100

Dear Secretary:

I have mailed a formal complaint against Duquesne Light Company to the PUC. I have been assigned docket number C-2015-2504152; but, as of yet, have not received any correspondence regarding a hearing date. I want to request a hearing via telephone, since my Multiple Sclerosis has progressed to, not only being confined to an electric wheelchair, but having an extreme spasm (muscle behind my right knee) not allowing my right leg to bend to get into the passenger side of my van.

I am also enclosing a photocopy of the Total supplier basic service charges (which are \$75.90 - page 4) and the DLC Basic Service Charge (\$74.95 - page 3).

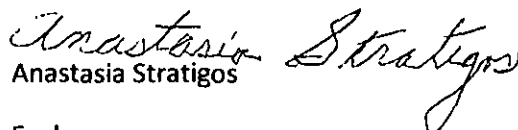
*Please note it states on my July 1, 2015, the Budget Amount Due is \$0.00. (I have also enclosed a photocopy of that bill.)

I am only interested in a low budget amount, or a payment arrangement.

Please help me with the Duquesne Light confusion and misrepresentation on their part. I have recorded proof of a false statement by a Duquesne Light "investigator" assigned to the case when she found out that I had filed a formal complaint with the PUC against Duquesne Light. I also have a recorded statement by Great American Power that their charge was for generation and transmission, and they have nothing to do with budget billing. I also have a recorded statement from NRG saying they charge for generation and transmission, and I pay the KiloWatts used; that is precisely what the lady from Great American Power said.

Honorable Secretary, please help arrange a telephonic hearing. And, if my budget amount is more than \$60/month, I need a payment arrangement with Duquesne Light.

Respectfully submitted,


Anastasia Stratigos

Enclosures
412-341-0797

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OCT 22 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Meter Reading Usage Information

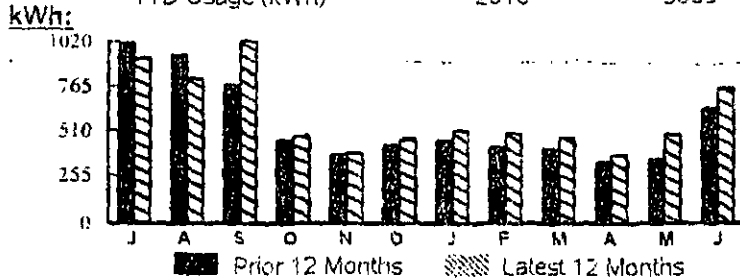
Next Scheduled Meter Reading Date: July 9, 2015

Meter Read Information for Meter Number: G76271810
 Present: Jun 9, 2015 - Actual 9029.4600
 Prior: May 10, 2015 - Actual 8967.3300
 Difference 62.1300
 Your Meter Multiplier x 12
 Total kWh Used 745.5600

Electric Usage:

Comparing Your Usage

	Jun 14	Jun 15
Avg. kWh Per Day	20	25
Avg. Temperature (F)	65	66
YTD Usage (kWh)	2616	3089



DAYS IN BILLING PERIOD											
J	A	S	O	N	D	J	F	M	A	M	J
32	30	32	29	30	32	31	29	31	29	30	32
30	30	32	30	29	32	33	29	29	32	29	30

- Average Monthly Usage for the past 12 months is 597 kWh.
- Total Annual Usage for the past 12 months is 7170 kWh.

Summary

Prior Billing Information

Amount of Last Bill \$139.23
 Payment(s) Received as of 06/03/15 -\$114.00
 Total Amount Owed From Your Last Bill 125.23

Current Billing Information

DLC Basic Service Charges (see page 3) \$54.64
 Supplier Basic Service Charges (see page 4) \$49.13
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$129.00

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

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 SECRETARY'S BUREAU

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After July 1, 2015	Payment Due	Budget Amount Due
\$6.12	\$7.06	1.25%	July 1, 2015	\$0.00

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company.

Account Number
 5882450000

PLEASE PAY THIS AMOUNT BY JUL 1, 2015
 \$0.00

Make account changes or pledge to the Dollar Energy Fund on the back-check box.

ANASTASIA STRATIGOS
 1410 KEY AVE
 PITTSBURGH, PA 15216-2104

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



Supplier Basic Service Charges	General & Supplier Information
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NRG RETAIL SOLUTIONS		Supplier Agreement ID: 5882450410	
<u>Current Charges</u>		NRG RETAIL SOLUTIONS : 07/11/15 - 07/24/15	
Generation-Trans	456.3600kWh@ 6.5900¢ 30.07	1201 FANNIN ST	
Total Current Charges	\$30.07	HOUSTON, TX 77002-6929	
Supplier Basic Service Charges	\$30.07	For questions regarding the supplier portion of your bill, call Peliant - NRG. For Residential - 1-877-297-3795, for Commercial - 1-877-297-3780.	
GREAT AMERICAN POWER		GREAT AMERICAN POWER : 07/24/15 - 08/10/15	
<u>Current Charges</u>		2959 Cherokee Street, St 202	
Generation-Trans	665.1600kWh@ 6.8900¢ 45.83	Kennesaw, GA 30144	
Total Current Charges	\$45.83	For questions regarding the supplier portion of your bill, call Great American Power at 1-877-215-4140.	
Supplier Basic Service Charges	\$45.83		
Total Supplier Basic Service Charges	\$75.90		

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service / Special Charges

Currently you are not subscribing to any Non-Basic Services.

Duquesne Light Company Information	Duquesne Light Company Basic Service Charges								
<p>Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.</p>	<p>Current Charges</p> <table> <tr> <td>Customer Charge</td> <td>12.96</td> </tr> <tr> <td>Distribution 1121.5200 kWh@ 5.529200¢</td> <td>62.01</td> </tr> <tr> <td>Pennsylvania Tax Adjustment</td> <td>-0.02</td> </tr> <tr> <td>Total Current Charges</td> <td>\$74.95</td> </tr> </table>	Customer Charge	12.96	Distribution 1121.5200 kWh@ 5.529200¢	62.01	Pennsylvania Tax Adjustment	-0.02	Total Current Charges	\$74.95
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Distribution 1121.5200 kWh@ 5.529200¢	62.01								
Pennsylvania Tax Adjustment	-0.02								
Total Current Charges	\$74.95								
<p>Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com</p>	<p>DLC Basic Service Charges \$74.95</p>								
<p>We have reviewed your prior electric usage and adjusted your budget amount. This adjustment will change the budget amount you pay each month. We will continue to review your usage at least every four months.</p>									
<p>Thank you for participating in the budget plan. We will review your prior electric usage at least every four months and adjust the budget amount to reflect any changes. Any adjustments will change the budget amount you pay each month.</p>									
<p>Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.</p>									
<p>The Price to Compare for your rate class is 7.98 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.</p>									

CERTIFIED MAIL™ PITTSBURGH

Anastasia Stratigos
1410 Key Avenue
Pittsburgh, PA 15216

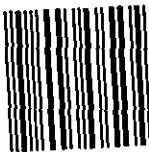


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PA 150
22 OCT '15
PM 5:1



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U.S. POSTAGE
PAID
PITTSBURGH, PA
15216
OCT 22, 15
AMOUNT

\$6.96

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Secretary
PA Public Utility Commission
400 North Street
Harrisburg, PA ~~1710~~ 17120

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