

Account Activity Statement

C-2015-2486862

Date: 09/03/15
Page: 1

*** Account Information ***

*** Current Account Status ***

Account Number:
08356-42076

Mail To:
R STEPPE
316 CAMPBELL APT 1
WILLIAMSPORT PA 17701

Payment Agreement
Installment: \$0.00 Balance:

Budget Bill Amortization
Installment: \$0.00 Balance:

Current Rate: RS

Requested By:
R STEPPE
(570)506-8083 Extension:

RECEIVED
2015 NOV -4 AM 11:27
PA PUC
SECRETARY'S BUREAU

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/ TYPE	DAYS USED	KWH	BILLED KW
09/14/2011	Payment		\$-194.09								
09/20/2011	ELECTRIC SERVICE		\$37.03								
09/20/2011	Spark Energy		\$89.90								
09/20/2011	Regular Bill	10/11	\$126.93				0061/0109	71941A	32	854	
10/11/2011	Payment		\$-126.93								
10/20/2011	ELECTRIC SERVICE		\$17.58								
10/20/2011	Spark Energy		\$29.44								
10/20/2011	Regular Bill	11/10	\$47.02				0205/0030	72208A	30	267	
11/16/2011	Payment		\$-47.02								
11/21/2011	ELECTRIC SERVICE		\$12.73								
11/21/2011	Spark Energy		\$13.34								
11/21/2011	Regular Bill	12/12	\$26.07				0575/0000	72329A	29	121	
12/13/2011	Payment		\$-26.07								
12/21/2011	ELECTRIC SERVICE		\$13.79								
12/21/2011	Spark Energy		\$15.91								
12/21/2011	Regular Bill	01/11	\$29.70				0821/0000	72482A	32	153	
01/17/2012	Late Payment Charge		\$0.17								
01/17/2012	Late Payment Charge		\$0.20								
01/20/2012	ELECTRIC SERVICE		\$17.33								
01/20/2012	Spark Energy		\$26.83								
01/20/2012	Regular Bill	02/10	\$74.23	\$29.70			1017/0000	72740A	31	258	
01/24/2012	Payment		\$-29.70								
02/06/2012	Payment		\$-74.23								
02/21/2012	ELECTRIC SERVICE		\$17.24								
02/21/2012	Spark Energy		\$26.42								
02/21/2012	Regular Bill	03/13	\$13.96				0959/0000	72994A	29	254	
03/07/2012	Payment		\$-13.96								
03/22/2012	ELECTRIC SERVICE		\$17.20								
03/22/2012	Spark Energy		\$26.31								
03/22/2012	Regular Bill	04/12	\$43.51				0709/0000	73247A	32	253	
04/09/2012	Payment		\$-43.51								

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/ TYPE	DAYS USED	KWH	BILLED KW
04/23/2012	Spark Energy		\$29.43								
04/23/2012	Regular Bill	05/14	\$47.64				0415/0006	73530A	30	283	
05/10/2012	Payment		\$-47.64								
05/21/2012	ELECTRIC SERVICE		\$19.11								
05/21/2012	Spark Energy		\$32.24								
05/21/2012	Regular Bill	06/11	\$51.35				0268/0007	73840A	29	310	
06/11/2012	Payment		\$-51.35								
06/20/2012	ELECTRIC SERVICE		\$37.80								
06/20/2012	Spark Energy		\$90.27								
06/20/2012	Regular Bill	07/11	\$128.07				0035/0125	74708A	32	868	
07/12/2012	Payment		\$-128.07								
07/20/2012	ELECTRIC SERVICE		\$74.96								
07/20/2012	Spark Energy		\$205.82								
07/20/2012	Regular Bill	08/10	\$280.78				0000/0335	76687A	30	1979	
08/13/2012	Payment		\$-280.78								
08/20/2012	ELECTRIC SERVICE		\$64.39								
08/20/2012	Spark Energy		\$172.95								
08/20/2012	Regular Bill	09/10	\$237.34				0000/0253	78350A	29	1663	
09/10/2012	Payment		\$-237.34								
09/19/2012	ELECTRIC SERVICE		\$41.92								
09/19/2012	Spark Energy		\$109.36								
09/19/2012	Regular Bill	10/10	\$151.28				0038/0128	79342A	32	992	
10/11/2012	Payment		\$-151.28								
10/22/2012	ELECTRIC SERVICE		\$16.92								
10/22/2012	Spark Energy		\$25.48								
10/22/2012	Regular Bill	11/13	\$42.40				0283/0007	79587A	30	245	
11/12/2012	Payment		\$-42.40								
11/19/2012	ELECTRIC SERVICE		\$15.69								
11/19/2012	Spark Energy		\$21.07								
11/19/2012	Regular Bill	12/10	\$36.76				0536/0000	79795A	29	208	
12/11/2012	Payment		\$-36.76								
12/20/2012	ELECTRIC SERVICE		\$17.32								
12/20/2012	Spark Energy		\$32.10								
12/20/2012	Regular Bill	01/10	\$49.42				0880/0000	80052A	32	257	
01/10/2013	Payment		\$-49.42								
01/21/2013	ELECTRIC SERVICE		\$26.12								
01/21/2013	Spark Energy		\$55.11								
01/21/2013	Regular Bill	02/11	\$81.23				1050/0000	80493A	31	441	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/ TYPE	DAYS USED	KWH	BILLED KW
02/11/2013	Payment		\$-81.23								
02/20/2013	ELECTRIC SERVICE		\$45.10								
02/20/2013	Spark Energy		\$124.87								
02/20/2013	Regular Bill	03/13	\$169.97				1261/0000	81477A	32	984	
03/19/2013	Late Payment Charge		\$1.56								
03/19/2013	Late Payment Charge		\$0.56								
03/21/2013	ELECTRIC SERVICE		\$31.01								
03/21/2013	Spark Energy		\$68.02								
03/21/2013	Regular Bill	04/11	\$271.12	\$169.97			0888/0000	82013A	28	536	
04/11/2013	Payment		\$-151.12								
04/17/2013	Late Payment Charge		\$0.03								
04/17/2013	Late Payment Charge		\$1.09								
04/17/2013	Late Payment Charge		\$0.39								
04/19/2013	ELECTRIC SERVICE		\$48.33								
04/19/2013	Spark Energy		\$137.94								
04/19/2013	Regular Bill	05/10	\$307.78	\$120.00			0641/0006	83100A	30	1087	
05/14/2013	Payment		\$-150.00								
05/16/2013	Late Payment Charge		\$0.25								
05/16/2013	Late Payment Charge		\$1.72								
05/21/2013	ELECTRIC SERVICE		\$32.21								
05/21/2013	Spark Energy		\$72.84								
05/21/2013	Regular Bill	06/11	\$264.80	\$157.78			0293/0006	83674A	32	574	
06/12/2013	Payment		\$-132.80								
06/18/2013	Late Payment Charge		\$1.22								
06/18/2013	Late Payment Charge		\$0.02								
06/18/2013	Late Payment Charge		\$0.40								
06/24/2013	ELECTRIC SERVICE		\$23.43								
06/24/2013	Spark Energy		\$45.50								
06/24/2013	Regular Bill	07/15	\$202.57	\$132.00			0064/0120	83988A	32	314	
07/15/2013	Payment		\$-141.57								
07/22/2013	ELECTRIC SERVICE		\$38.15								
07/22/2013	Spark Energy		\$115.44								
07/22/2013	Regular Bill	08/12	\$214.59	\$61.00			0000/0323	84784A	28	796	
07/23/2013	Late Payment Charge		\$0.19								
07/23/2013	Late Payment Charge		\$0.57								
08/14/2013	Payment		\$-214.59								
08/20/2013	ELECTRIC SERVICE		\$20.80								
08/20/2013	Spark Energy		\$32.12								
08/20/2013	Regular Bill	09/10	\$53.68				0006/0159	84998A	31	214	

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316 CAMPBELL APT 1
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Payment Agreement
Installment: \$0.00 Balance: \$0.00

Requested By:
R STEPPE
(570)506-8083 Extension:

Budget Bill Amortization
Installment: \$0.00 Balance: \$0.00

Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/ TYPE	DAYS USED	KWH	BILLED KW
09/17/2013	Late Payment Charge		\$0.26								
09/17/2013	Late Payment Charge		\$0.40								
09/17/2013	Late Payment Charge		\$0.01								

09/19/2013	Payment		\$-53.68								
09/19/2013	ELECTRIC SERVICE		\$20.47								
09/19/2013	Spark Energy		\$30.47								
09/19/2013	Regular Bill	10/10	\$51.61				0069/0153	85201A	30	203	

10/16/2013	Late Payment Charge		\$0.01								
10/16/2013	Late Payment Charge		\$0.38								
10/16/2013	Late Payment Charge		\$0.26								

10/21/2013	Payment		\$-51.61								
10/21/2013	ELECTRIC SERVICE		\$18.99								
10/21/2013	Spark Energy		\$22.67								
10/21/2013	Regular Bill	11/12	\$42.31				0181/0018	85352A	30	151	

11/19/2013	ELECTRIC SERVICE		\$37.02								
11/19/2013	Spark Energy		\$110.17								
11/19/2013	Late Payment Charge		\$0.28								
11/19/2013	Late Payment Charge		\$0.24								
11/19/2013	Regular Bill	12/10	\$190.02	\$42.31			0634/0000	86086A	31	734	

12/17/2013	Late Payment Charge		\$0.70								
12/17/2013	Late Payment Charge		\$1.66								

12/19/2013	ELECTRIC SERVICE		\$78.90								
12/19/2013	Spark Energy		\$313.56								
12/19/2013	Regular Bill	01/09	\$584.84	\$190.02			1055/0000	88175A	30	2089	

01/15/2014	Late Payment Charge		\$0.03								
01/15/2014	Late Payment Charge		\$5.58								
01/15/2014	Late Payment Charge		\$1.69								

01/22/2014	ELECTRIC SERVICE		\$107.55								
01/22/2014	Spark Energy		\$441.14								
01/22/2014	Regular Bill	02/12	\$1140.83	\$584.84			1256/0000	91114A	33	2939	

02/19/2014	Late Payment Charge		\$0.12								
02/19/2014	Late Payment Charge		\$3.03								
02/19/2014	Late Payment Charge		\$11.09								

02/20/2014	ELECTRIC SERVICE		\$116.03								
02/20/2014	Spark Energy		\$487.56								
02/20/2014	Regular Bill	03/13	\$1758.66	\$1140.83			1385/0000	94280A	30	3166	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/ TYPE	DAYS USED	KWH	BILLED KW
03/19/2014	Late Payment Charge		\$4.48								
03/19/2014	Late Payment Charge		\$0.30								
03/21/2014	ELECTRIC SERVICE		\$101.22								
03/21/2014	Spark Energy		\$427.12								
03/21/2014	Regular Bill	04/11	\$2308.96	\$1758.66			1034/0000	96985A	28	2705	
04/17/2014	Late Payment Charge		\$22.52								
04/17/2014	Late Payment Charge		\$5.75								
04/17/2014	Late Payment Charge		\$0.57								
04/23/2014	ELECTRIC SERVICE		\$85.75								
04/23/2014	Spark Energy		\$348.95								
04/23/2014	Regular Bill	05/14	\$2772.50	\$2308.96			0711/0008	99154A	33	2169	
05/20/2014	Late Payment Charge		\$6.82								
05/20/2014	Late Payment Charge		\$26.88								
05/20/2014	Late Payment Charge		\$0.93								
05/22/2014	ELECTRIC SERVICE		\$42.94								
05/22/2014	Spark Energy		\$140.45								
05/22/2014	Regular Bill	06/12	\$2990.52	\$2772.50			0274/0017	00021A	29	867	
06/23/2014	ELECTRIC SERVICE		\$25.53								
06/23/2014	Spark Energy		\$54.43								
06/23/2014	Regular Bill	07/14	\$3070.48	\$2990.52			0032/0095	00357A	30	336	
07/11/2014	Payment		\$-119.96								
07/23/2014	ELECTRIC SERVICE		\$24.35								
07/23/2014	Spark Energy		\$48.11								
07/23/2014	Regular Bill	08/13	\$3022.98	\$2950.52			0001/0238	00654A	32	297	
08/18/2014	Payment		\$-152.46								
08/21/2014	ELECTRIC SERVICE		\$23.34								
08/21/2014	CHAMPION ENERGY SERVICES		\$23.94								
08/21/2014	Regular Bill	09/11	\$2917.80	\$2870.52			0009/0129	00920A	29	266	
09/09/2014	Payment		\$-124.28								
09/22/2014	ELECTRIC SERVICE		\$25.51								
09/22/2014	CHAMPION ENERGY SERVICES		\$30.02								
09/22/2014	Regular Bill	10/14	\$2849.05	\$2793.52			0056/0127	01253A	30	333	
10/08/2014	Payment		\$-137.37								
10/23/2014	ELECTRIC SERVICE		\$28.13								
10/23/2014	CHAMPION ENERGY SERVICES		\$36.71								
10/23/2014	Regular Bill	11/13	\$2776.52	\$2711.68			0224/0011	01661A	32	408	
11/10/2014	Payment		\$-144.84								
11/21/2014	ELECTRIC SERVICE		\$37.26								
11/21/2014	CHAMPION ENERGY SERVICES		\$61.29								
11/21/2014	Regular Bill	12/12	\$2730.23	\$2631.68			0557/0000	02342A	29	681	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
12/09/2014	Payment		\$-138.55								
12/22/2014	ELECTRIC SERVICE		\$53.12								
12/22/2014	CHAMPION ENERGY SERVICES		\$103.95								
12/22/2014	Regular Bill	01/12	\$2748.75	\$2591.68			0931/0000	03497A	30	1155	
01/20/2015	Late Payment Charge		\$1.25								
01/20/2015	Late Payment Charge		\$26.08								
01/20/2015	Late Payment Charge		\$7.04								
01/22/2015	ELECTRIC SERVICE		\$67.18								
01/22/2015	CHAMPION ENERGY SERVICES		\$135.81								
01/22/2015	Regular Bill	02/12	\$2986.11	\$2748.75			1217/0000	05006A	33	1509	
02/18/2015	Late Payment Charge		\$7.88								
02/18/2015	Late Payment Charge		\$27.78								
02/18/2015	Late Payment Charge		\$1.69								
02/20/2015	ELECTRIC SERVICE		\$103.46								
02/20/2015	CHAMPION ENERGY SERVICES		\$221.31								
02/20/2015	Regular Bill	03/13	\$3348.23	\$2986.11			1273/0000	07465A	29	2459	
03/19/2015	Late Payment Charge		\$9.17								
03/19/2015	Late Payment Charge		\$30.55								
03/19/2015	Late Payment Charge		\$2.16								
03/23/2015	ELECTRIC SERVICE		\$110.56								
03/23/2015	CHAMPION ENERGY SERVICES		\$237.96								
03/23/2015	Regular Bill	04/13	\$3738.63	\$3348.23			1162/0000	10109A	29	2644	
04/23/2015	BUDGET BILLING		\$297.48								
04/23/2015	Regular Bill	05/14	\$4036.11	\$3738.63	\$297.48				32		
05/21/2015	ELECTRIC SERVICE		\$46.69								
05/21/2015	CHAMPION ENERGY SERVICES		\$78.48								
05/21/2015	Regular Bill	06/11	\$4161.28	\$4036.11			0207/0072	13213A	29	872	
06/22/2015	BUDGET BILLING		\$156.00								
06/22/2015	Regular Bill	07/13	\$4317.28	\$4161.28	\$46.57	\$-109.43			30		
07/21/2015	Late Payment Charge		\$1.96								
07/22/2015	BUDGET BILLING		\$156.00								
07/22/2015	Regular Bill	08/12	\$4475.24	\$4317.28	\$49.12	\$-216.31			32		
08/18/2015	Late Payment Charge		\$1.23								
08/18/2015	Late Payment Charge		\$2.70								
08/21/2015	BUDGET BILLING		\$156.00								
08/21/2015	Regular Bill	09/11	\$4635.17	\$4475.24	\$43.82	\$-328.49			30		

Account Contact History
Account: 835642076 Customer Name: R STEPPE
From 6/5/2011 to 9/3/2015

Contact Date	Contact Type	Remarks	User
2015-08-25	Correspondence - Collections	CUT DATE 2015-09-09 AMOUNT 313.96 ACCT MUST BE HANDLED IN CSS. CUSTOMER MUST PAY FULL AMOUNT ON 10-DAY NOTICE IN ORDER TO STOP TERMINATION. NO AGREEMENTS TO BE OFFERED. PLEASE REFER TO REVENUE OPERATIONS WITH QUESTIONS.	
2015-07-06	Special Situation		DEBORAH A YAROSHESKI
2015-06-26	Miscellaneous	WATT ID 1182422 OFFER-NEEDS TO PAY 330.00 BY 7 13 THEN CB 174.00 INSTALLMENTS LEVEL 2	MAE F DORRIS
2015-06-16	Correspondence - General	Template Name Contact PPL Created By Dorris Mae F Letter Edited No CS Letters ID 1164538	CSLET
2015-06-16	Miscellaneous	WATT Formal Complaints - Open Scranton Work Item 1182422 Created 1ST ATTEMPT-LEFT MOM WITH OUR BUSINESS HOURS AND PHONE NO SENT CONTACT LETTER-IF YOU RCV CALL PLEASE GET GOOD DAY TIME NO AND TIME TO CONTACT CUSTOMER -PLEASE E-MAIL INFO TO ME	MAE F DORRIS
2015-06-16	Special Situation	MDORRIS THANK YOU	MAE F DORRIS
2015-06-15	SC - PUC Formal Complaint	PUC Formal Complaint Docket No. C-2015-2486862 Prior PUC Mediation BCS 2486862. The customer cannot agree to the PUC payment agreement. Referred to Jen Zwiebel and Deb Thiel for review and response to the OGC. Email received from the PUC advising the customer filed formal complaint Docket No. C-2015-2486862. Paperwork to follow.	E02623
2015-06-11	SC - PUC Formal Complaint		E02623
2015-05-22	Miscellaneous	WATT Collection - PUC Payment Agreement Residential Work Item 1135812 Completed	ELLEN MAISONET
2015-05-22	SC - PUC Mediation	bcs 3330147 DATE CLOSED 04 30 2015 RESOLUTION LEVEL 3 BB 162.00 337.00 499.00 BEGINNING JUNE 2015.	e166766
2015-05-22	Added Payment Agreement	bcs 3330147 DATE CLOSED 04 30 2015 RESOLUTION LEVEL 3 BB 162.00 337.00 499.00 BEGINNING JUNE 2015.	ELLEN MAISONET
2015-05-22	Correspondence - Budget Billing	bbpuc.doc	
2015-05-22	Start Budget Billing/Collection		ELLEN MAISONET
2015-05-22	Changed Payment Agreement	entering pcu ncu	ELLEN MAISONET
2015-05-22	Financial Statement Added		ELLEN MAISONET
2015-05-05	Miscellaneous	WATT ID 1135812 watt 1135812 bcs 3330147 LEVEL 3 BB 162.00 337.00 499.00 BEGINNING JUNE 2015.	DAE L SIMOCK
2015-05-05	Credit - PUC Decision	hold until 5 22 for June dd-watt 1135812 bcs 3330147 LEVEL 3 BB 162.00 337.00 499.00 BEGINNING JUNE 2015.	DAE L SIMOCK
2015-05-02	Miscellaneous	WATT Collection - PUC Payment Agreement Residential Work Item 1135812 Created	PUCMED
2015-04-06	Stop Budget Bill		CUMBB302
2015-04-06	SC - PUC Mediation	PUC MDIA BCS 3330147	CUCL143
2015-04-01	LIHEAP	LIHEAP deadline extension email.	CSLET
2015-03-31	Credit	CSR Comments tried to express to her several times budget billing will not start till may bill. advised 717 need to activate by 4-10-15. if she contacts puc to continue to pay current bills by due date of each month. bill due 4-13-15. understood	LORI DRIES
2015-03-31	SC - Income Verification	Income verification required. Caller R STEPPE Ratepayer Term Date 04 06 2015 Cust agrees No med cert Yes Offered Budget Billing Yes Offered	E174880
2015-03-31	Disputed Payment Agreement	OpHelp Y budget Yes Cust does not agree to CU of 717.00 due on 04 05 2015 installments of 40.00 .	LORI DRIES
2015-03-31	Correspondence - Budget Billing	bbstcsr.doc	LORI DRIES
2015-03-31	Start Budget Billing		LORI DRIES
2015-03-31	SC - MED CERT - 3 DAY	IVR Med Cert - Yes Shut Off Date - 04-06-2015	LORI DRIES
2015-03-20	Correspondence - Collections	CUT DATE 2015-04-01 AMOUNT 3 348.23	LORI DRIES

RECEIVED
2015 NOV -4 AM 11:27
SECRETARY'S BUREAU
LORI DRIES
PUC
IVR

2015-03-20	Data Repair	Data Repair DR_IR138668A - UPDATE N A TO 671	RICHARD H HOFFMAN
2015-03-04	Choice Inquiry	Privacy Release Mailing Privacy Release Default- OK to Release All	CSSDR044
2015-02-24	LIHEAP	LIHEAP Crisis email	CSLET
2015-02-23	LIHEAP	LIHEAP Informational Outbound Call.	CSLET
2015-02-20	Winter Collection	Winter Collection Notice	
2015-01-19	Winter Collection	Winter Collection Notice	
2014-07-24	Special Situation	HIGH BILL ALERT	SUPP_HB
2014-06-24	Special Situation	HIGH BILL ALERT	SUPP_HB
		CSR Comments R STEPPE rp ci to ask what she needs to do to stop the shutoff - adv d cust she has no shutoff becuz she made a p a of cb 40.00 due on her bill bill around 07 16 14 - cust sat	
2014-06-19	Credit	Supplier added on 2014-07-21 - Champion Energy Services	PRUDENCE NORMAN
2014-06-17	Cust Choice 1 Bill		
2014-06-17	Batch Enrollment		
		Caller R STEPPE Ratepayer Term Date 06 20 2014 Cust agrees Yes med cert Yes Offered Budget Billing Yes budget No Offered Energy Assistance Yes energy assistance Yes Cust agrees to CU of 0.00 due on 06 19 2014 installments of 40.00 . Customer Satisfied Understands Yes	
2014-06-16	Added Payment Agreement	Caller R STEPPE Ratepayer Term Date 06 20 2014 med cert Yes	MARTHA ZINK
2014-06-16	SC - MED CERT - 3 DAY	Caller R STEPPE Ratepayer Updated primary phone from 570-323-4055 to 570-506-8083 .	MARTHA ZINK
2014-06-16	WEB Maintain Bill Account	Updated email address from UnKnown to churchcat13@gmail.com.	MARTHA ZINK
2014-06-11	WEB Maintain Bill Account	CUT DATE 2014-06-20 AMOUNT 2 772.50	SELF SERVICE USER
2014-06-10	Correspondence - Collections	HIGH BILL ALERT	SUPP_HB
2014-05-23	Special Situation		CUMCL024
2014-05-13	Cut Out for Non-Pay Issued	CUT DATE 2014-05-12 AMOUNT 2 308.96	
2014-04-30	Correspondence - Collections	HIGH BILL ALERT	SUPP_HB
2014-04-24	Special Situation	Access to Meter Blocked No access to meter can not line cut. . Action Taken Other - See Comments	
		TRANSFERRED NOTES FROM 4 2 CUT ORDER WHICH WILL DROP OFF SOON . WAS WORKING CUST S COMM	
2014-04-22	Credit	ACCT HERE NOTICED ALSO OWES ON RES	TAMI L ROLAND
2014-04-02	Cut Out for Non-Pay Issued		CUMCL024
2014-03-22	Special Situation	HIGH BILL ALERT	SUPP_HB
2014-03-20	Correspondence - Collections	CUT DATE 2014-04-01 AMOUNT 1 758.66	
2014-03-20	Data Repair	Data Repair DR_IR134428A - UPDATE N A TO 110	BARBARA J CLELAND
2014-02-25	LIHEAP	Call made to customer on 2 25 14 to remind them to apply for LIHEAP crisis.	CSLET
2014-02-21	Special Situation	HIGH BILL ALERT	SUPP_HB
2014-02-20	Winter Collection	Winter Collection Notice	
2014-01-16	Winter Collection	Winter Collection Notice	
2013-12-17	Winter Collection	Winter Collection Notice	
2012-02-26	Choice Inquiry	Privacy Release Mailing Privacy Release Default- OK to Release All	CSSDR044
2011-12-05	Miscellaneous	WATT No Bill - No Bill Work Item 236399 Created	CSS