

COMMONWEALTH OF PENNSYLVANIA

PUBLIC UTILITY COMMISSION

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Deree Norman v. PGW Gas Works : Docket No.
Company. Billing Dispute. : C-2015-2489503

Initial Telephonic Hearing. :
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Pages 1 through 97

Hearing Room 3,
Keystone Office Building
Harrisburg, Pennsylvania

Thursday, September 24, 2015

Met, pursuant to Notice, at 10:07 a.m.

BEFORE:

DENNIS J. BUCKLEY, Administrative Law Judge

APPEARANCES:

DEREE J. NORMAN, (Via Telephone)
5367 Thomas Avenue
Philadelphia, Pennsylvania 19143
(Pro se.)

LAURETO FARINAS, Esquire, (Via Telephone)
Philadelphia Gas Works
800 West Montgomery Avenue
Philadelphia, Pennsylvania 19122
(For PGW)

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20
21
22
23
24
25

WITNESS INDEX

<u>WITNESSES</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Deree J. Norman	7	13	--	--
Adrian Crawford	37	64	89	--

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3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

EXHIBIT INDEX

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
<u>Complainant's</u>		
A (Billing Overlaps)✓	12	12
B (Billing Overlaps)✓	12	12
C (Billing Overlaps)✓	12	12
D (Billing Overlaps)✓	12	12
E (Billing Overlaps)✓	12	12
F (Billing Overlaps)✓	12	12
G (Billing Overlaps)✓	12	12
H (Billing Overlaps)✓	12	12
I (Billing Overlaps)✓	12	12
J (Zero Balance Summary)✓	11	36
K (PGW Letter)✓	12	12
L (PGW Letter)✓	12	12
M (Recertification Reminder)✓	12	12
N (Recertification Reminder)✓	12	12
O (Recertification Reminder)✓	12	12
P (Recertification Reminder)✓	12	12
Q (Recertification Reminder)✓	12	12
R (Recertification Reminder)✓	12	12
S (Recertification Reminder)✓	12	12

1 EXHIBITS (Continued) :

2 Complainant's

	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
3		
4		
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16		
17		
18		
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20		
21		
22		
23		
24		
25		

10 Respondent's

11 PGW

12	1 (Contacts for Account) ✓	38	63
13	2 (Statement of Account) ✓	39	63
14	3 (Computer Screen ✓)	39	63
15	*4 (Gas Usage Analysis)	40	--
16	5 (BCCS Decision) ✓	40	63

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