

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Administrative Law Judge Angela T. Jones  
801 Market Street, 4th Floor, Suite 4063  
Philadelphia, PA 19107

Mindy Jaye Zied and Binnie A. Zied, *complainants* ) F-2015-2500342  
 )  
v. )  
 )  
PECO Energy Company, An Exelon Corp., *respondents* )  
\_\_\_\_\_ )

**PETITIONER'S "SECOND REQUEST"/"MOTION" FOR AN IMMEDIATE DECISION/SUMMARY JUDGMENT IN THEIR FAVOR BASED UPON THE PUBLIC UTILITY CODE SECTION 5.102, AND THE FAILURE OF PECO TO SET FORTH AN ANSWER WITHIN 20 DAYS FROM THE SEPTEMBER 15, 2015 INITIAL REQUEST FOR AN IMMEDIATE DECISION**

**BRIEF IN LIEU OF HEARING - DATE SCHEDULED - DECEMBER 1, 2015  
(13 Exhibits - 267 Pages - All inclusive)**

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NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Mindy Jaye Zied, petitioner  
Binnie A. Zied, petitioner  
1948 Kentwood Street  
Philadelphia, PA 19116  
(717)856-9607  
mindyjziedcampbell@icloud.com

**Date: October 7, 2015**

## INTRODUCTION

### Section 5.102. Motions for summary Judgment and judgment on the pleadings

- (a) ..After the pleadings are closed, but within a time so that the hearing is not delayed, a party may move for judgment on the pleadings or summary judgment..
- (b).An answer to a motion for judgment on the pleadings or summary judgment, including an opposing affidavit or verification to a motion for summary judgment may be filed within 20 days of the date of service of the motion. The answer to a motion for summary judgment may be supplemented by depositions, answers to interrogatories or further affidavits and admissions.
- (c)..A motion for summary judgment must be based on the pleadings and depositions, answers to interrogatories, admissions and supporting affidavits. Documents not already filed with the Commission shall be filed with the motion.

## SUMMARY OF FACTS

**Fact #1** - PECO, by and through their Customer Service representative, Bill Adams, and by and through their Attorney, Shawane Lee, informed Ms. Zied that if she did not file a "Formal Complaint" with the PUC, that her electric would be shut off, despite the fact that they had clear knowledge that the amount of money transferred from Binnie Zied's account (which is an amount of money which had been in dispute from March 23, 2014 through the time of February 25, 2015 and to this day), where PECO emphatically knew that this amount of money which had been negotiated in a "settlement" had been placed back on Binnie Zied's bill, after PECO unlawfully and without notice removed the "meter" from 1948 Kentwood Street, Philadelphia, PA 19116 for a two and a half month period of time from March 23, 2014 until June 13, 2014, charging Binnie Zied, an unfounded and inexact amount of money, approximately \$460.00 for each month between those dates back onto the bill after it was settled, accruing (4) bills between July 31, 2014 and on or around August 4, 2014;

**Fact #2** - A discrimination complaint was filed through PECO on February 28, 2015 (see here at **Exhibit #1**), and their receipt of said complaint.

**Fact #3** - A "formal complaint" was filed on August 24, 2015 (see here as **Exhibit #2**)(sent by Fed Ex Ground #781205600717 to: The Commonwealth of Pennsylvania Public Utilities Commission, 400 North Street, Commonwealth Keystone Building, 2nd Floor in Harrisburg, PA 17120;

**Fact #4** - An "Answer" by PECO/Attorney Shawane Lee was mailed out on September 10, 2015 (see here at **Exhibit #3**) with a cover letter attached which stated: "Please note that if you do not respond to a New Matter, Motion, or Preliminary Objection an unfavorable decision may be rendered against you. Responses to New Matters and Motions must be filed within 20 days."

**Fact #5** - On September 15, 2015, Ms. Zied not only objected to the September 10, 2015 PECO paperwork, but in a 67 page document requested the following: "Based upon the fraud by PECO, Mindy J. Zied moves for a Immediate Judgment in her favor".. (**Exhibit #4**)

The COVER of the September 15, 2015 document states:

**"BASED UPON FRAUD BY PECO, MINDY J. ZIED MOVES FOR AN IMMEDIATE JUDGMENT IN HER FAVOR"...**

*(Page 10, of the 9/15/2015 document):*

There is nothing more to say pertaining to this matter. The proof is contained here and in the PUC formal Complaint. The only missing part is a decision in Ms. Zied's favor.

A decision has to be made, the evidence against PECO is overwhelming. Ms. Zied should not have to suffer through any more mistakes, errors, deceitfulness than what has already taken place. Unlike PECO, Ms. Zied has met her burden in proving her side of the story, PECO has not. A decision (immediately) should be rendered in Ms. Zied's favor.

**Fact #6** - October 5, 2015 was the 20th day for PECO to object to or set forth arguments, depositions or any other material which would have been in the way of any opposition to the request for an immediate decision/summary judgment made by the Zied's, which they have failed to do.

**Fact #7** - Setting a hearing date for December 1, 2015 (**Exhibit #5**) is not a substitute for a request for Summary Judgment or in this case due to the fact that both Mindy Jaye Zied and Binnie Zied are individuals not versed in the law, in lieu of the magical words "summary judgment" requested "an immediate decision in their favor"

**Fact #8** - The pre-hearing ORDER, (**Exhibit #6**) dated September 30, 2015 is also not a substitute for that which has already been asked for and that was for an "Immediate Decision". Binnie Zied's signature on this document, as was her affidavit indicates that she is in agreement with the Formal Complaint, the issues presented, and the September 15, 2015 document which was sent to the PUC. A woman of 97 years of age, (especially one who has a written medical certificate which shows that her health would be in jeopardy - see page 104 from Binnie Zied's physician, attached to the "Formal Complaint") would not be able to attend said hearing, especially due to her condition of "Narcism", where her refusal to wear a coat in the winter precludes her from going out unless it is medically necessary. Even persons called to jury duty in the City of Philadelphia (if over the age of 70) can choose not to participate due to their age.

**(Exhibit #7** shows that an email was sent on March 11, 2015 to the PUC where PECO Employee, Alan Masse stated that he sent "proof" that Mindy Jaye Zied lived at 1948 Kentwood Street from 1984. The question is not whether PECO can prove residence prior to February 25, 2015, it is whether they should be held accountable for making an affirmative statement the Ms. Zied has resided at the property since 1984, which is disputed in Binnie Zied's affidavit, "Formal Complaint,

Exhibit B, page 23", dated August 23, 2015, and whether the amount of money which was transferred was "Legitimately charged", or stated in the statute: "billed properly". Additionally, although there was an apparent credit application done on Mindy Zied, the fact that on 2/25/2015 that PECO supervisor, Natasha stated she was pulling said credit application that PECO employee, Ebony Townes had initiated, then the application should never had been processed.

**Fact #9** - Mindy Zied is permanently disabled with a non-physical disability. The Honorable John W. Herron of the First Judicial District of Pennsylvania Court of Common Pleas, Philadelphia County on November 5, 2014 signed an ORDER which promulgates the "American with Disabilities Act (Title II Policy), which incorporates accommodation requests, as well as ADA coordinators for persons with disabilities. (see here at **Exhibit #8**) Mindy J. Zied, based solely on her disability normally does not attend hearings in person. Because of her disability, and communication problems, she also does not partake in telephone hearings. (see the partial decision in the Commonwealth Court of Pennsylvania (No. 2547 C.D. 2009, filed on August 25, 2010 - M.J.Z.-C. v. Department of Public Welfare), authored by the Honorable Robert Simpson. (**Exhibit #9**), which in part stated:

"...In her Notice of Appeal, Petitioner asked BHA for the following accommodation:

"The hearing will be in 'writing' based upon the briefs submitted by [Petitioner] due to her disability of 'Bipolar Disorder,' 'Paranoid Disorder,' 'Hypergraphia,' and 'Sleep Apnea.'....

..BHA assigned the matter to an ALJ, who scheduled a telephonic hearing and provided Petitioner with notice of the hearing. In response, Petitioner sent the ALJ a letter, reiterating her request to not participate in the hearing:

Due to both my husband and my mental impairments ...it is not easy for me to communicate over the telephone. I get overwhelmed and forget the points I am trying to make. The most effective way for me to present these issues is for [me] to do so in writing....Before the hearing, Petitioner submitted her ALJ Brief, which included 21 exhibits spanning approximately 118 pages...

At the outset of the hearing, the ALJ stated his intention to telephone Petitioner to participate. However, he acknowledged her accommodation request and granted it. He "agree[ed] to accept her brief and enter [it] into the record and decide the case accordingly."...

**Exhibit #10** is the letter from Ms. Zied's Psychiatrist describing her non-physical disability.

**Exhibit #11** is an additional decision, rendered in November, 2014 by a Social Security Administration Administrative Law Judge who supports the disability of Mindy J. Zied and her requests to have things put in writing over being spoken to over the telephone.

"..The undersigned finds that claimant made a reasonable request to have all business conducted in writing...The undersigned instructs the field office to conduct all further business with the claimant in writing.."...

**Fact #10** - Mindy Zied alleged the association between the Social Security Administration (specifically employee, Kathy McHugh, a 37 year SSA employee who improperly severed Ms. Zied's SSI payments which she had been receiving since 1999 without a pre-termination hearing), which was argued in Federal Court in USDC Md Pa Case #06-cv-02305), and PECO which might have caused this to occur. **Exhibit #12** is placed here as to the allegations asserted in that case in June, 2015. **Exhibit #11** is an individual who works for PECO with the last name of McHugh, that in a recent telephone call to PECO stated that the department that was responsible for the type of issues I had been seeking to resolve would be found in the "Revenue Management" department. This department revealed that the PECO employee, Manus McHugh was part of this particular department (see here at **Exhibit #13**)

### CONCLUSION

PECO has failed to disprove anything that the Zied's have submitted, nor have they produced any material facts or evidence within 20 days which would support an answer to the September 15, 2015 submission which was made requesting a decision in favor of the Petitioners.

A decision was requested, this is the second request for a decision to be made.

If a decision is not rendered for Summary Judgment, then consider this document a request that a reasonable accommodation be made and that anything further be placed in writing. Additionally, please send the appropriate appeal rights, including instructions of an interlocutory appeal, should Ms. Zied's Title II disability Accommodation request(s) be denied.

Respectfully Submitted,

  
Mindy Jaye Zied, Complainant

  
Binnie A. Zied, Complainant

**Date:** October 7, 2015 - 13 Exhibits attached

cc: Commonwealth of Pennsylvania Representative -

**Exhibits Attached:**

- Exhibit #1** - Discrimination Complaint -2/28/2015 against PECO to PECO
- Exhibit #2** - PUC - Formal Complaint against PECO - 8/24/2015
- Exhibit #3** - PECO's Answer - September 10, 2015
- Exhibit #4** - Zied's Objections & Request for Immediate Decision - September 15, 2015
- Exhibit #5** - ALJ initial hearing date of December 1, 2015
- Exhibit #6** - ALJ pre-hearing ORDER
- Exhibit #7** - 3/11/2015 email to PUC -PECO said PUC had proof of 1984 residence
- Exhibit #8** - November 5, 2014 - First Judicial Dist. of PA- Title II of the ADA
- Exhibit #9** - Commonwealth Court of Pennsylvania (No. 2547 C.D. 2009 , filed on August 25, 2010 - M.J.Z.-C. v. Department of Public Welfare
- Exhibit #10** - June 2, 1999 Letter from Mindy J. Zied's Psychiatrist describing disability
- Exhibit #11** - November 28, 2014 SSA ALJ decision - Mindy J. Zied
- Exhibit #12** - USDC Md Pa Case #06-cv-02305-6/2015 submission-Kathy McHugh(SSA
- Exhibit #13** - PECO Employee- Manus McHugh - Revenue Management

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# EXHIBITS

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**Exhibit #1**

Discrimination Complaint -2/28/2015  
against PECO to PECO

Begin forwarded message:

**From:** Mindy Zied-Campbell <mindyjziedcampbell@icloud.com>

**Date:** February 28, 2015 at 5:32:06 PM EST

**To:** [REDACTED]

**Subject:** Re discrimination by peco

*On February 25, I spoke to several of your employees on the phone. I informed them I was disabled. I was refused a Supervisor and / or anyone else who takes care of persons with disabilities. I was given this account number by Supervisor Natasha after a 3 hour tiring phone call. I was led to believe there was a zero balance, and I got another call which was just plain nasty from a person who identified himself as a supervisor, claimed he wanted to help but knew all along I had already spoke to a Supervisor the day before. He stated something to me pertaing to my disability which could only have been derived from a third party source, and I am alleging discrimination by peco employees based upon my race and my disability. His name was Mr. Fraley. I spoke to him at 3:18 pm on 2/26/2015. I would seriously pull up the telephone recordings of that conversation and the one on 2/25/2015 between ebony Townes, Natasha, and Tobias. I will wait for your response before I take further action with the PUC, Governor Wolf and the Attorney General of this State allowing you time to rectify this situation. Thank you. Mindy Zied!*

peco.com



E-mail

For emergencies such as a gas leak, odor or pressure issue, or a power outage or downed electric wire, please call 1-800-841-4141 immediately. Do not report an emergency via e-mail.

All e-mail requests are processed in the order in which they are received. It may take 3-10 business days.

CONTACT

\* Services required field

Service Type: Residential

Topic: Other

Account Number: 5397214144

City: Philadelphia

Contact Name: Mindy Ziedl

Contact Telephone: 215 - 834 - 7800 ext. [ ]

Email Address: mindyzedcampbell@icloud.com

Confirm E-mail Address: mindyzedcampbell@icloud.com

Message:

for your response before I take further action with the PUC, Governor Wolf and the Attorney General of this State allowing you time to rectify this situation. Thank you. Mindy Ziedl

Limited to 4,000 characters

SEND



Write

PECO Customer Service Center  
2301 Market Street  
Philadelphia, PA 19102

Specific Needs

Do you need a language interpreter?  
PECO's six county service area is rich in cultural diversity. As a part of our service...

**NETZERO** Message Center

From: Mindy Zied-Campbell <mindyzedcampbell@icloud.com>

Sent: Sat, Feb 28, 2015 05:33 PM

Subject: Fwd: [PECO Services Auto-Notification] Your Contact Us Subscription transaction was successfully processed

---

Begin forwarded message:

From: no-reply@peco.com  
Date: February 28, 2015 at 5:25:27 PM EST  
To: mindyzedcampbell@icloud.com  
Cc: no-reply@peco.com  
Subject: [PECO Services Auto-Notification] Your Contact Us Subscription transaction was successfully processed

Thank You for Using PECO.Com!

Your Transaction was successfully processed containing the following details:

Transaction Type: Contact Us Subscription  
Confirmation Number: CU41444014

Thank You,  
PECO.com Team

This email is generated automatically, Please do not respond to this message.

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**Exhibit #2**

PUC - Formal Complaint against PECO -  
8/24/2015

IN THE COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITIES COMMISSION

400 NORTH STREET,  
COMMONWEALTH KEYSTONE BUILDING, 2ND FLOOR  
HARRISBURG, PA 17120

MINDY JAYE ZIED, )  
BINNIE A. ZIED, )  
                  *Complainants* )  
                                          ) )  
                  v. )  
PECO ENERGY, )  
                  *Respondents* )  
\_\_\_\_\_ )

BCS: 3322542

**FORMAL COMPLAINT**

**PECO ACCOUNT NUMBERS:**

from 1968 - Binnie A. Zied - Acct. #53972-00307  
from 2/2015- Mindy J. Zied - Acct. #53972-14144  
                                          *(both Account Numbers are in dispute)*  
                                          *(same address)*

**Present Address & Address in Question:**

Mindy Jaye Zied, customer/complainant  
1948 Kentwood Street  
Philadelphia, PA 19116  
phone: (717)856-9607  
mindyjziedcampbell@icloud.com

**DATE:** August 24, 2015

**Questions on PUC Form Answered**

#3. Check the box listing the type of utility service that is subject of your complaint.

X Electric

#4. Reason for Complaint What kind of problem are you having with the utility or company? ...If the Complaint is about billing, tell us the amount you believe is not correct.

X - The Utility is threatening to shut off my service.

X - Incorrect charges are on my bill.

X - Other - The Zied's reserve the right to allege in the future the complaints made to the Company which alleges "Disability & Race Discrimination"; "Civil Conspiracy" with other State, City, and/or Govt. Agencies; "Age Discrimination"; and "Retaliation"

The issues pertaining to this Complaint are contained herein, with Exhibits Attached.

#5. **Requested Relief** - How do you want your complaint to be resolved?

The amount of money which is said to be owed, which was improperly transferred from the Account of Binnie Zied to Mindy Zied is not owed, because based upon the fact that there were no meters on the wall which PECO removed from March 23, 2014 until June 13, 2014, those bills which were generated in an amount each month of over \$400 could never have been assessed without a meter. All monies which were told by PECO employees not to be paid by Binnie Zied when the account was transferred over to Mindy Zied in 2/2015 need to be removed, as well as the alleged deposit of \$320, which when the account was transferred a PECO employee stated that "no" deposit was required, until they discovered that Mindy Zied was disabled, and was applicable for the CAP program, at which time they attached a \$320 deposit only after the phone call of the transferring the Account when an additional call was placed to Pittsburgh, PA. PECO refusing to give Ms. Zied that telephone call tape.

**Questions on PUC Form Answered (page 2)**

#6. Has a court granted a "Protection From Abuse" order that is currently in effect

for your personal safety or welfare?

X - No.

**#7. Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

X - Yes - Ironically on the same day of the denial by the PUC's BCS, the Investigator had taped the phone call of Ms. Zied for 40 minutes before ever revealing to her that her call was being taped, and according to the Inspector General, that violates the wire tap law(s).

**#8. Legal Representation**

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

Affidavit attached - **Exhibit #B** gives permission for me to represent 96 year old mother, Binnie Zied as well.

**Exhibit #C** - An ALJ decision which shows that Ms. Zied was GRANTED a hearing based upon her disability in writing, as this will also be done "in writing".

**#9. Verification and Signature**

You must sign your complaint.

Verification: I, Mindy Jaye Zied and Binnie A. Zied, hereby state that the facts above and attached set forth are true and correct, and that the attached pleadings and Exhibits prove the same. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

\_\_\_\_\_  
Mindy Jaye Zied, Complainant

\_\_\_\_\_  
Binnie A. Zied, Complainant

August 24, 2015

**COMPLAINT**

**1.**  
**JANUARY 20, 2014 - THE BEGINNING**

Upon return to 1948 Kentwood Street, the property was spray painted on the side lawn with arrows pointing to the lower level of the property where Ms. Zied resides.

**Exhibit #D** is where it was spray painted in red with "PE" on the lawn.

Believing that it could be a gang related hit, a police report was initiated.

**2.**  
**MARCH 23, 2014 - PECO WITHOUT CAUSE REMOVES METERS FROM RESIDENCE**

Twenty three Days after the Social Security Administration improperly stopped payments of Ms. Zied's SSI payments, and with no complaint filed, and no problem with the electricity, on March 23, 2014, PECO removed the Electric Meter from 1948 Kentwood Street.

**Exhibit #E** is the picture of the meter taken off of the house.

**3. MARCH 25, 2014 - PECO MARKED THE FRONT OF THE HOUSE STILL NO METER ON WALL**

Twenty Five days after the Social Security Administration improperly stopped Ms. Zied's SSI Payments, with no notice, no electric problem, the front of the house was all marked up and no meter on the wall.

**Exhibit #F** - Pictures of the front of 1948 Kentwood Street - March 25, 2015.

**4. PECO BILL AFTER METER REMOVED - (5 days after meter removed)**

Bill Date - 3/28/2014 - Electric - \$475.69

**Exhibit #G** - Paid on 4/6/2014 - Budget amount \$360.00 - bill due 4/21/14

**5. PICTURE OF METER STILL OFF THE WALL - 3/23/2014 - 6/13/2014**

**Exhibit #H** - Picture of the meter missing from wall between these dates.

6. **PECO Bill dated 4/28/2014** stating money owed is \$461.77 when there was no meter on the wall to depict such amount.

**Exhibit #I** - Bill due on May 20, 2014 - Paid 5/10/2014 \$360 - Check #3975.

7. **PECO Bill dated May 28, 2014** due June 19, 2014 for \$460.34 (still no meter on wall) - with a meter reading of 46149 to 49673 (Date of billing is stated Service 4/23/2014 to 5/22/2014)

**Exhibit #J** - Bill dated May 28, 2014

\*\*\*\*

**Each and every month since this time, there was a call put into PECO requesting an investigation into this matter.**

6. **MAY 19, 2014 - PECO marks driveway of 1948 Kentwood Street, No meter on wall.**

**Exhibit K** - Pictures of more markings on the property by PECO (still no meter on wall)

7. **JUNE 13, 2014** - PECO returns meter to 1946 Kentwood Street, and when Mindy Zied asked where the meter was for 1948 Kentwood Street, the technician said he had no order for that address. He had to make a special call to get a meter put back onto the wall. New meter returned on June 13, 2014

**Exhibit L** - Picture of New Meter

8. **PECO Customer Service Representative** (William Adams) calls and the agreement based upon no meters on the wall between March 23, 2014 until June 13, 2014 was that he would use the bills from the previous year, which up and including July 31, 2014, the only money owed with the credit of \$639.03 was a balance due of \$133.94.

**ALL IN THE MONTH OF JULY/AUGUST, 2014****Exhibit M** - Bill date 7/30/2014

Thank you for your payment of \$600.00	
Thank you for your payment of \$3.60	
Thank you for your payment of \$360.00	
Thank you for your payment of \$285.00	
Thank you for your payment of \$285.00	
Budget bill charges from previous bill	\$399.00
Budget bill charges from previous bill	\$360.00
Budget bill charges from previous bill	\$116.40
Budget bill settlement	-\$1,514.43
Total Other Charges	- 639.03
Current Period Charges Electric	\$455.42
Budget Billing Amount	-\$1,514.43
total new charges	\$455.42

---

Total Amount Due on 8/21/2014	\$0.00
Your remaining excess credit is \$639.03.	

**PECO Starts to put back on bill Money which was included in settlement:**

**Exhibit N** - July 31, 2014 Bill crediting \$639.03 with a balance due of \$133.94 due on 8/22/2014 - Paid 8/4/2014 - \$133.94 -Check #4028

**Exhibit O** - August 1, 2014 (one day later) you have the \$133.94 PLUS an unfounded and additional amount of \$237.04 making a new amount of \$370.98 due by 8/25/2014.

**Exhibit P** -

The \$237.04 is matched to the bill of 5/22/2014 - 06/25/2014 which (1) no meter on the wall, and that bill and amount was already included in the settlement.

**Exhibit Q** -

An additional bill generated for \$97.11 for the same period of time between

5/22/2014-6/25/2014 equalling \$97.11

**Exhibit R -**

Another bill dated AUGUST 4, 2014 (4 days later from the \$133.94 balance) adding \$370.98 with another charge alleging the July payments which were already incorporated in the bill dated July 31, 2014 of charges of \$257.19 now accumulating a bill of \$628.17 due by AUGUST 26, 2014

**Exhibit S -**

A statement bill date of 8/21/2014 states:

"Thank you for your payment of \$133.94", but the amount now due is \$794.23.

The bill due in September is \$217.17, which the budget amount was \$300.00 which was paid, and then you have the next bill:

**Exhibit T -**

PECO now using the budget amount of payment (e.i. \$300.00), the bill dated on 9/22/2014 now reflects a monthly amount due of \$234.70 toward the incorrect payments which were previously generated, now making a balance due on 10/14/2014 \$1,104.91.

**Exhibit U -**

PECO representative sent out a printout sheet of Binnie Zied's electric bills from 2012 until 8/1/2014

**NOTES**

New Meter placed back on wall June 13, 2014

Model #560xz 006043029

Type Focus AXR-SD

Form 2SCL200240x3w 60 hz TA =30 km 7.2

PECO Barcode NXA124755776.14\*

Barcode 124755776 Landis + GYr

**October 16, 2014**

Call from 1-800-480-0533 automated call telling us late with bill.

Spoke to Jeleesa PECO credit dept. October 16, she verified that there was a dispute made on August 8 about charges. Stated that on October 7, a payment of \$300. was received

**December 26, 2014**

PECO - Casey stated Bill Adams called house on November 6, November 20, November 26.

Checked Phone Company, only one of those days reflects a call from PECO.

**February 2, 2015**

PECO - 1-800-494-4000 - made call at 2:45 p.m. - Made rude comment - "Talking over her?"

**February 17, 2015**

Ornelius

**February 25, 2015 -**

1-800-494-4000 - Because Binnie Zied is 96, PECO was called to change the name into Mindy J. Zied's name. (daughter)

PECO customer service Nicole - 11:05 a.m. -2/25/2014 gave discount information for low income after she was told Mindy Zied was disabled. Requested information to put in application for the electric to be changed.

Transferred to escalating department - Stacey transferred to

Credit Department - Ebony Townes about multiplicity of money due

Natasha - Supervisor at the credit Department 11:40 a.m. transferred to

Customer Service - Tobias states that all he sees on December 26, 2014 and February 2, 2014 was high costs of the bill. Refused to admit that they were appeal requests about the 7/31/2014, 8/1 and 8/4 bills.

Discussed the disputed amount of \$494.23 bills on 7/31; 8/1 and 8/4 included \$237.04 which was the actual bill recharged from 5/22/14 - 6/25/2014 and the other was \$257.19 which was billed on 8/4/14 \$1,106.14 amount

794.23 still owed to PECO from Binnie but amounts are in dispute

Said not to pay full amount (Natasha) because if full amount of bill was paid on Binnie Zied's account, then nothing could be returned. She said that she was cancelling out the application that Ebony Townes took, and not processing it.

Natasha gave the new account number to Mindy Zied #5397214144 and told her to pay only the amount of \$314.35. She never said any deposit would be required. The \$314.35 included the \$2.35 payment to take it over the phone. Natasha said that was the only amount of money due for the present bill of Binnie Zied. She said if that amount was paid, she would change the account into the name of Mindy Zied. No money due, no deposit required, etc. She said to stay on the phone to get Tobias to take care of the problem who adamantly said he could take care of the 7/31 problems. She said if there was a deposit due in the future that the office in the South would contact Mindy Zied. She said she was canceling the application over the phone where Mindy Zied gave her social security number to Ebony Townes.

Meter reading 021686 on 2/25/2015.

C.A.P. Reduced program for low income (within peco) 1-800-774-7040 Liheap Called Pittsburgh, - Carmine - says something about \$320 deposit

### **February 26, 2015**

Call from Mr. Fraley Supervisor at PECO at 3:18 pm Very argumentative. Even after I told him I was disabled. He said he was the supervisor over Tobias, the rep. I spoke to yesterday. He kept twisting my words around. First he said he was calling to resolve the issues, but then he changed the story

and said he was just calling because it was a return call from a supervisor within 24 hours, but during the conversation he admitted he knew I spoke to a Supervisor yesterday, Natasha. He refused to assist in fixing the 7/31/2014; 8/1/2014 and 8/4/2014 bills. I requested he made sure he noted the account, but because Tobias stated he knew I called on 12/28/2015 and February 2, 2015 to again dispute those bills, Tobias said he only saw the November 26, 2014 contact, but later acknowledged the other two dates but continued to deny that those calls were a dispute, he tried to claim those calls only had to do with a high electric bill reading. First, this Mr. Fraley called on #215-678-7577 then he called back on 215-934-7909. Want tape recording of this call. He stated during this conversation "You're getting paranoid" The only possible use that word would come into play is if you put my name into a search engine on the internet and found my cases about my disability. Zied v. Astrue; Zied v. Barnhart, et.al. where my disabilities including "paranoia" is clearly depicted. First page is the case of Mindy Jaye Zied-Campbell v. Barnhart which clearly sets forth my disability(s).

**Exhibit V** - Internet when Mindy J. Zied is put into search engine

**February 28, 2015**

Mindy J. Zied filed a discrimination Complaint against PECO employees, Ebony Townes, Tobias, Fraley and possibly Natasha

**Exhibit W** - Discrimination Complaint to PECO

"I spoke to several of your employees on the phone. I informed them I was disabled. I was refused a Supervisor and/or anyone else who takes care of persons with disabilities. I was given this account number by Supervisor Nastasha after a 3 hour tiring phone call. I was led to believe there was a zero balance, and I got another call which was just plain nasty from a person who identified himself as a supervisor, claimed he wanted to help but he knew all along I had already spoken to a Supervisor a day before. He stated something to me pertaining to my disability which could only have been derived from a third party source, and I am alleging discrimination by PECO employees based upon my race and disability. His name was Mr. Fraley. I spoke to him at 3:18 p.m. on 2/26/2015. I would seriously pull up the telephone recordings of that conversation and the one on 2/25/2015 between Ebony Townes,

Natasha and Tobias. I will wait for your response before I take further action with the PUC, Governor Wolf and Attorney General of the State allowing you time to rectify this situation”

**FEBRUARY 27, 2015**

PECO Initial Bill for Mindy J. Zied attaching an unfounded \$320 deposit which was never told would be required

**Exhibit X** - 2/27/2015 Bill - Amount due by 3/23/2015 - \$326.00

**On or around February 28, 2015**

**Exhibit Y** - PECO application processed although it was previously said by PECO employee, Natasha it was cancelled - Not approved to have service

**MARCH 2, 2015** - 8:50 a.m. PECO - Stacey - I was never told any deposit would be applied or required. Stacey verified that there is on a record of a deposit of \$320. Connecting me to customer service pertaining to never being told about a deposit.

**MARCH 2, 2015** - Customer service - PECO - Courtney - Would not assist in fixing the problem - 8:58 a.m. - couldn't pull up the 2/25/2015 phone records - would not adjust the deposit amount which was never relayed to me. Offered a call back in 24 hours, couldn't retrieve phone call records - she said she would get a supervisor.

**MARCH 2, 2015** - Leah McGill - PECO Supervisor - 9:05 a.m. - reviewing account in attempt to see where there was any discussion of a supposed deposit, which there never was - escalated conversation about this alleged deposit - told me about the amount of money I told someone on 2/25/2015 pertaining to our finances inquiring about C.A.P. The person I spoke to in Pittsburgh.

**MARCH 2, 2015** - FILED PUC Complaint Case #3322542

**MARCH 5, 2015**

PECO letter from Customer Relations Business Analyst, Alan Masse who says in part (which he cannot prove, or does he provide proof of this):

"...As a result of this investigation, you have been found to have resided at the property and benefitted from service since September of 1984 and jointly responsible for the balance accrued while service was in the name of your mother, Binnie Zied...Outstanding balance of \$1,299.69 from your mother's account (account 53972-00307) has been transferred into your account (53972-14144).

..Total Balance is \$1,625.69.

..Remaining unbilled deposit balance is \$320.00."...

**Exhibit Z** - PECO employee Alan Masse's March 5, 2015 Letter

**CALLED PECO** to inform them that Binnie Zied did not agree to transfer the balance of the account to any individual, including Mindy Zied.

**MARCH 11, 2015**

Talked to Alan Masse from PECO at 11:14 p.m. from 215-934-7909 called to: 215-841-6787. I requested he provide proof that he had pertaining to his statement in his March 5, 2015 letter that I have resided at 1948 Kentwood Street from 1984. He told me that he doesn't have to provide proof to me. He stated that he supplied proof to the Public Utilities Commission. I informed him that legally he also had to provide that proof to me. He said he didn't. I informed him he just accused me of a crime, that I have collected government benefits for my disability from another state. I informed he that he could be the subject of an up and coming lawsuit based upon the false accusation. I ended the call.

**MARCH 11, 2015 -**

Called PUC - Christa 11:30 a.m. explaining to her about ongoing problem with Alan Masse from PECO. That he sent a letter on 3/5/2015 saying I now owe \$1,600.00 and that he accused me of living here from 1984. He refuses to provide proof of the fact I lived here from 1984.

### **MARCH 16, 2015**

PECO - "I'm calling up to talk about the balance owed on your mother's account"

9:10 a.m. PECO employee calls to 215-678-7577 - Felicia customer relations has no answer as to why meter was removed from wall on March 23, 2014 - tried to use reasoning that there were estimated readings? Meter was off the wall for two and a half months with no explanation while PECO was charging over \$400 for electricity when they had no proof of any amount of electricity being used in the house.

30 minute phone call.

She reverted back to a check which Binnie Zied sent in for \$3.60 instead of \$360.00. The check had to do with the payment prior to the July 31, 2014 bill which ALL bills prior to that time were incorporated into the "settlement" amount which was on the July 30, 2014 bill, that of a zero balance. There is no reason whatsoever as to why more money was attached to the bills on July 31, 2014, August 1, 2014 and August 4, 2014, and then charging an amount once again for the time between May 22 and June 25, 2014 in the amount of \$237.04. The whole purpose of a settlement is that what it says it is, not incorporating the prior bills which were part of the settlement back into the bill, which deters the whole idea of a "settlement".

Requested from Felicia information from Alan Masse when he put in writing that Mindy Zied lived at 1948 Kentwood Street all the time from 1984 until present. She said after 30 minutes she would call back how much deposit Binnie Zied left, why the meters were taken off the wall to begin with, and I requested proof of the Alan Masse letter and suggested she read the letter.

### **March 23, 2015**

PECO bill for Mindy J. Zied - Acct. #53972-14144 dated 4/23/2015  
Now Totaling from an erroneous \$326.00 to \$2,279.69.00.

**Exhibit AA** - 4/23/2015 PECO bill

### **THREE 10 Day Shut Off Notices**

**Exhibit BB** - May 21, 2015 - Notice

July 16, 2015 - Notice

August 17, 2015 - Notice (ironically sent on the same day that Zied's Opening Brief was submitted to the 3rd circuit court of Appeals in USCA 3rd Circuit Case #14-4556; and after the PUC allowed Ms Zied to submit her "formal complaint" by or before September 4, 2015 (see Exhibit #1) w/copy to PECO, shut off date of August 31, 2015.

### **MARCH 27, 2015**

Felicia calls at 8:00 am to a household that has a 96 year old woman in it. She goes into an argumentative conversation, maintains that Binnie Zied's bill is correct, and stated that the August 1, 2014 bill which billed back the May to June payment which was negotiated into the settlement amount that was decided prior to July 31, 2015 bill, which generated a \$133.94 amount due was a mistake. She claimed that the May to June bill was correct in being billed back on the bill, and she said she could find no reason why the meter was removed from the wall for two and a half months. I informed her I had intentions to file a formal complaint with the PUC, and I might be taking PECO/Excelon to a Court of law, and that since my mother, Binnie Zied was a shareholder in Excelon, that they too would be receiving a copy of my filings.

### **APRIL 2, 2015**

Called PECO - Tiara White - told me my bill is over \$2,000.00  
Spoke to Jeanna Wig - Supervisor - pulled up account number and reported the day I spoke to Leah - Spoke to Eroleen - customer service - requested an ADA coordinator (American with Disabilities Act)

**MAY 15, 2015**

PECO - told "Ernie" I am being billed for someone else's bill. Supposed to be transferred to legal, but instead spoke to Stephanie thinking she was from legal, although she was from customer service - 3:00 p.m

**MAY 26, 2015** - talked to Gina at PECO - Market Street - 5:30 p.m. She said she would speak to Bill Adams at Customer Service and call Alan Masse who wrote the March 5, 2015 letter

**MAY 27, 2015** - GINA - PECO left a voice message to contact PUC which was faxed over to Harry at PUC.

**Exhibit CC** - Letter to PUC w/o many enclosures, but included Gina's Voice Message

**May 29, 2015** - now has a balance of \$2,316.35 attaching a new charge which they didn't attach before of \$36.66 as a late payment charge which wasn't on the bill before. Called PECO at 3:00 p.m. talked to Rose, at 23rd and Market Streets about late charge. She said a Supervisor Mr. Smith could call within 24 hours.

**June 17, 2015** - PECO calls about 3:00 pm Latonda Customer Relations. 20 minute call. I told her after being asked about a resolution to this problem that my mother's bill should go away, the \$300 deposit I was never told about does not exist. The Alan Masse letter should never have been sent. I never lived here since 1984. Even after I told her that I had a non physical injury from a head injury she stated to me "Now you've talked for 20 minutes, now let me talk." The only reason I talked was she kept asking me questions about what happened. Her demeanor eventually changed, she said my mothers bill would remain the same. I then had to cut her off and ask her if she preferred that PECO become a defendant. (I never mentioned any type of specific court, as I recall) I believe at this point there is a connection between SSA and PECO, and why I could never prior to this get a bill in my name.

**July 20, 2015 -**

Received PECO 10 day shut off notice - Called PUC at 4:00 p.m. Left a message for newly appointed investigator - no longer Harry, but Grant with Alicia - PUC front desk person.

**July 20, 2015 -**

PECO - Jasmine Porter - transferring me to the escalation dept. Milton Green Supervisor at 4:35 p.m. Told him it was not my bill  
Transferred me to the dispute department after everything I told him and that it was not my bill. 4:50 p.m. Sharon Customer relations - 45 minutes on the phone said she would send it for investigation 30 day hold on shut off notice

**July 21, 2015**

PUC calls and tells me to call Grant back at 717-705-0622 1-800-692-7380  
On call from home at 9:04a.m until 9:40 a.m Never tells me the phone call is being recorded until the call starts escalating when he was talking over me and I asked him if the call was being recorded. I ended the call.

**July 21, 2015** - 9:50 a.m. - Called Governor Wolf's office who gave me addtl. numbers to call, found out from Inspector General of Commonwealth of PA that the OIG said its a criminal offense to tape record a person without first informing them of said recording or asking permission

**July 21, 2015** - 2:15 p.m.

PECO / Bill Adams called and stated that the PUC electronically filed a report that said I was responsible for all payments. (how convenient)

**Called legal PECO legal Department** to request assistance. - Spoke to Mr. William J. Donohue

**July 28, 2015**

Called PECO - Kenny - Requested document that establishes I have lived here from 1984. Bonnie from PECO calls back - Supervisor says Alan is on vacation I requested same document. She stated that a public search was conducted, and says that they do not have to provide information they give to the PUC.

### July 28, 2015

2:45 p.m.- PECO - Debbie gets on phone said Alan Masse is on vacation, but she is sure that he used Lexis Nexus to establish that I lived here since 1984 which is not a resource that the Public Utilities Commission permits in establishing or proving residency. Further stated if I want information to acquire a subpoena - Alan Masse's supervisor is Anita also on vacation. SHE said she would tell Anita to call me back on Monday.

No Call from Anita.

### AUGUST 6, 2015

EMAIL FROM PECO ATTORNEY - SHAWANE L. LEE, Assistant Gen. Counsel

"Dear Ms. Zied:

I am an attorney in PECO's legal department. I understand you would like to speak to someone because you believe that you have been discriminated against in some manner. ....

**Exhibit DD** - Email from Mr. Lee about discrimination complaint

**August 17, 2015** - 10 day Shut Off Notice (see Exhibit BB)

**AUGUST 21, 2015** - Email back from PECO Attorney - Mr. Lee

**Exhibit EE** - Email from Mr. Lee stating electric will still be shut off until PUC gets "formal complaint"

**August 21, 2015**

Dr. Michael Segal to PECO Attorney, William J. Donohue about shutting off electric would be dangerous to Ms. Binnie Zied's health at 96 because she resides in the upper part of the residence.

**Exhibit FF**- Letter and Fax Proof to PECO about Binnie Zied

**ATTACHED EXHIBITS**

- A - PUC letter August 14, 2015
- B - Affidavit of Binnie Zied giving permission for Mindy Zied to speak on her behalf
- C - November 29, 2014 decision by ALJ - SSA in writing
- D- Red painted lawn January 20, 2014
- E - PECO meter removed from 1948 Kentwood Street
- F- March 25 2014 pictures of front of the house marked
- G - Bill due on April 21, 2014 up until 3/28 (meter already taken)
- H - Picture of Meter missing from 3/23/-6/14
- I - PECO Bill due on May 20, 2014 - Paid 5/10/2014 \$360 - Check #3975.
- J - PECO Bill dated May 28, 2014
- K - Pictures of markings on property May 19, 2014 by PECO
- L - Picture of New Meter - June 13, 2014
- M -PECO Bill date 7/30/2014 - \$0 balance
- N - PECO July 31, 2014 Bill \$133.94
- O- PECO bill dated 8/1/2014 now - \$370.98 due by 8/25/2014.
- P - Bill of 5/22/2014 - 6/25/2014 put back into amount of 8/1 bill -\$370.98 due by 8/25/2014.
- Q - PECO addtl bill 5/22/2014-6/25/2014 - \$97.11
- R - PECO bill dated 8/4/2014 now saying \$628.17 due by 8/26/14 -(2) pages
- S - PECO statement date of 8/21/2014- (2) pages
- T - PECO bill date 9/22/2014 making a balance of \$1,104.91-(2) pages
- U - PECO printout of 8/23/2014 from bills and payments from 2012-(4) pages
- V - Internet when Mindy J. Zied is put into search engine-(5) pages
- W - Discrimination Complaint to PECO-(3)pages
- X - 2/27/2015 PECO Bill - Amount due by 3/23/2015 - \$326.00
- Y - PECO application processed although it was previously said by PECO employee, Natasha it was cancelled - Not approved to have service -(3)pages
- Z - PECO employee Alan Masse's March 5, 2015 Letter-(2) pages

**EXHIBITS** (continued)

- AA - 4/23/2015 PECO bill
- BB - THREE 10 Day Shut Off Notices - May 21, 2015 - Notice; July 16, 2015 - Notice August 17, 2015 - (3) pages
- CC - May 27, 2015 Letter to PUC w/o many enclosures, but included Gina's Voice Message-(2) pages
- DD - Email from PECO Attorney 8/6/2015 from Mr. Lee about discrimination complaint
- EE - Email from Mr. Lee stating electric will still be shut off until PUC gets "Formal Complaint"(2) pages
- FF- Letter and Fax Proof to PECO atty. - Binnie Zied's physician-8/21/2015-(2)pg
- GG- PECO Company/Report-(4) pages
- HH- PUC 7/22/2015 informal complaint - (4) pages
- II - Bills paid for the past few months on time and budget amount

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**EXHIBIT A**



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
400 North Street, HARRISBURG, PA 17120

IN REPLY PLEASE  
REFER TO OUR FILE  
Phone: 717-772-7777

August 14, 2015

BCS: 3322542

MINDY ZIED  
1948 KENTWOOD STREET  
PHILADELPHIA PA 19116

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services. We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**\*\*Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before September 4, 2015 to the address listed below:

Secretary  
Pennsylvania Public Utility Commission  
400 North Street, Commonwealth Keystone Building, 2<sup>nd</sup> floor  
Harrisburg, PA 17120

**While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint).** As long as you pay all undisputed bills and return this formal complaint form to us on time, the company is not permitted to terminate your service.

**Commission Procedures for Formal Complaints**

- We send a copy of this letter to the company so they know you are appealing.
- We also send the company a copy of your completed formal complaint form. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge. We will notify both you and the company by mail when the hearing date is set.
- It can take three to six months until a hearing is scheduled after you file the formal complaint. If you cannot travel to your hearing, you can request that the hearing be held by phone, this is called a telephonic hearing.

Sincerely,

Rosemary Chiavetta  
Secretary

nvl  
cc: PECO ENERGY

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**EXHIBIT B**

August 23, 2015

**AFFIDAVIT OF BINNIE A. ZIED**

My name is Binnie A. Zied. I have lived at 1948 Kentwood Street, Philadelphia, Pennsylvania 19116 since 1968. The house I live in is an all Electric House, and P.E.C.O. is the entity I have paid since that time for my electricity.

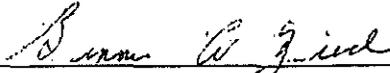
I am 96 years old, and live in the Upper part of the aforementioned residence.

Based upon my age, and the fact that I have two hearing aids, I am unable to handle certain financial affairs.

I give authority and permission to my daughter, Mindy Jaye Zied to act on my behalf pertaining to anything that has to do with my PECO Account - #53972 - 00307.

In addition, I was told by PECO employees over the telephone which was on speaker with my daughter present, that if I wanted the money that was in dispute returned to me, that I should not pay off my bill in full, when I transferred the account to my daughter. My daughter has not lived here since 1984. I never gave anyone including PECO permission to transfer the money owed on my account to my daughter or anyone else.

I declare under penalty of perjury that the aforementioned is true.

  
\_\_\_\_\_  
Binnie A. Zied, Complainant/Customer

**Date:** August 23, 2015

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**EXHIBIT C**

**SOCIAL SECURITY ADMINISTRATION  
Office of Disability Adjudication and Review**

**DECISION**

**IN THE CASE OF**

Mindy Jayc Zied  
(Claimant)

(Wage Earner)

**CLAIM FOR**

Supplemental Security Income

[REDACTED]  
(Social Security Number)

**JURISDICTION AND HISTORY**

This case is before the undersigned on a request for hearing dated April 14, 2014 (20 CFR 416.1429 *et seq.*). The evidence of record supports a fully favorable decision; therefore no hearing has been held (20 CFR 416.1448(a)).

The claimant was previously awarded Supplemental Security Income benefits after she filed an application for benefits in 1999. On December 17, 2013 she was contacted by the Social Security Administration for a review of her eligibility for benefits (Exhibit 6). It was requested that she phone into the office at a specified date and time for a redetermination interview. The claimant phoned in prior to the scheduled date of her interview and was unhappy with the result of the conversation. She then requested that all communication be in writing and did not phone in at the time of her scheduled appointment. She requested no further communication over the telephone (Exhibit 7). She provided information in writing to the field office regarding her finances (Exhibit 13). Nevertheless, it was determined that she was not cooperating with the field office and her benefits were terminated as a result (Exhibit 11).

**DECISION**

The undersigned finds that the claimant made a reasonable request to have all business conducted in writing and made at least some effort to comply with the field office's request for updated information. The undersigned instructs the field office to conduct all further business with the claimant in writing and to conduct the review of claimant's eligibility for benefits based on their written communications with the claimant.

*1st James Garrett*

James Garrett  
Administrative Law Judge

November 28, 2014

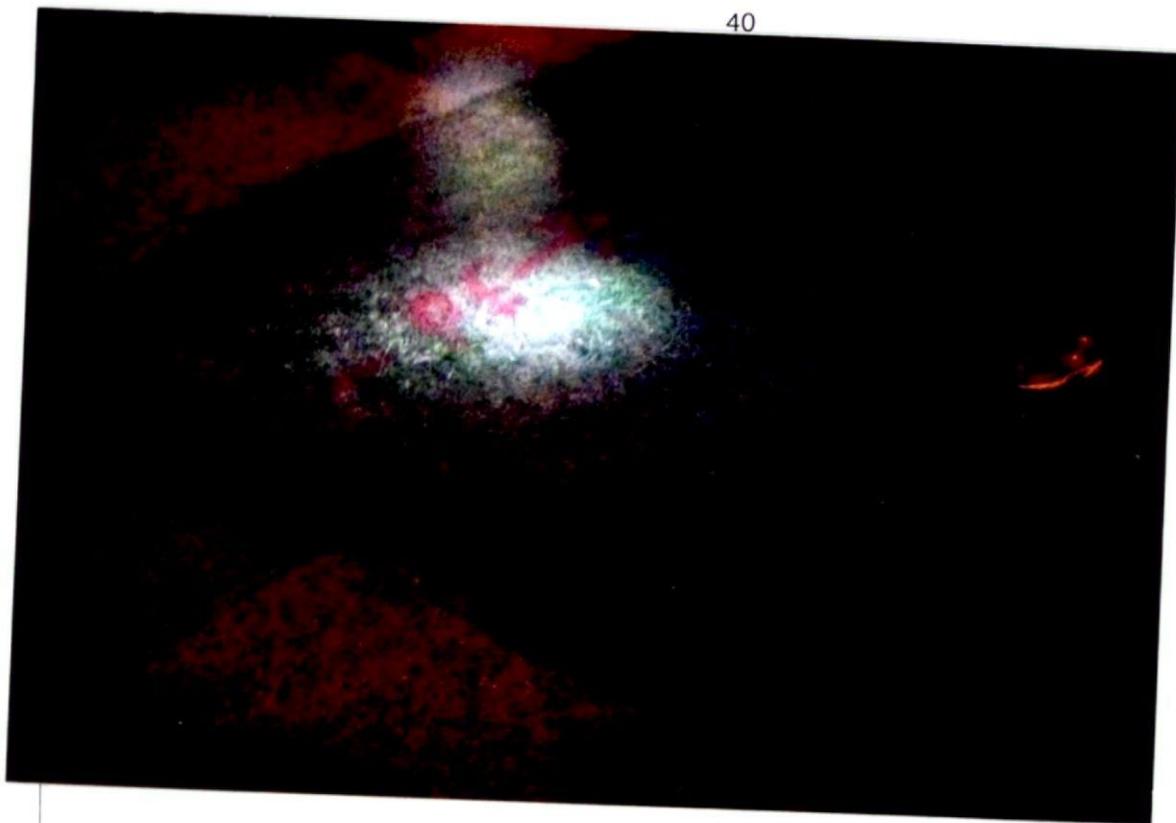
Date

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**EXHIBIT D**



0:14 PM



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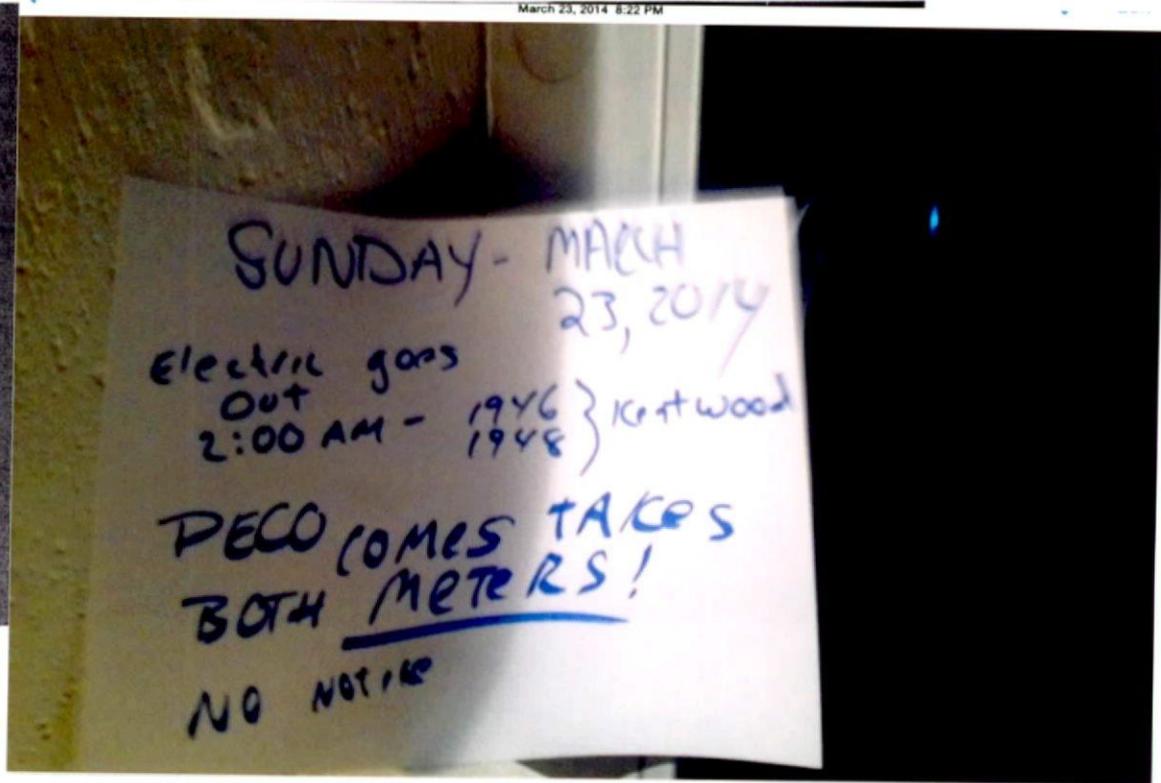
**EXHIBIT E**

March 23, 2014 8:23 PM



March 23, 2014 8:22 PM

March 23, 2014 8:22 PM



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**EXHIBIT F**



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**EXHIBIT G**



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: BINNIE A ZIED  
 Account Number: 53972-00307  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date 03/28/2014  
 Thank you for your payment of \$285.00

**Current Period Charges**

Electric	\$475.69	
Budget billing amount		\$360.00
<b>Total New Charges</b>	<b>\$475.69</b>	
<b>Total Amount Due on 04/21/2014</b>		<b>\$360.00</b>

**General Information**

Next scheduled meter reading: April 25, 2014  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$449.94
+ Total Current Charges	\$475.69
- Current Budget Billing Amount Due	\$360.00
This Month's Deferred Balance	\$565.63

**Message Center**

Estimated Meter Reading.  
 New charges contain estimated total state taxes of \$34.43, including \$28.07 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0877 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 Your **Total Account Balance of \$925.63** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account

*PD  
 4/6/2014  
 3962.368.00*

When paying in person, please bring the entire bill.

(continued on next page)

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**EXHIBIT H**



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**EXHIBIT I**



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: BINNIE A ZIED  
 Account Number: 53972-00307  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST. PHILADELPHIA

**Billing Summary**

Bill Date	04/28/2014
Thank you for your payment of \$360.00	
<b>Current Period Charges</b>	
Electric	\$461.77
Budget billing amount	\$360.00
<b>Total New Charges</b>	<b>\$461.77</b>
<b>Total Amount Due on 05/20/2014</b>	<b>\$360.00</b>

**General Information**

Next scheduled meter reading: May 27, 2014  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$565.63
+Total Current Charges	\$461.77
- Current Budget Billing Amount Due	\$360.00
This Month's Deferred Balance	\$667.40

**Message Center**

**Estimated Meter Reading.**  
 New charges contain estimated total state taxes of \$33.43, including \$27.24 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0877 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 Your **Total Account Balance of \$1,027.40** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

*Handwritten notes:*  
 Pd 5/20/2014  
 360 -  
 3975

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NOV 10 2015

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SECRETARY'S BUREAU

**EXHIBIT J**



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: BINNIE A ZIED
Account Number: 53972-00307
Phone Number: 215-934-7909
Service Address: 1948 KENTWOOD ST, PHILADELPHIA

Billing Summary

Table with columns for item description and amount. Includes Bill Date (05/28/2014), Thank you for your payment of \$3.60, Budget bill charges from previous bill (\$356.40), Late payment charge (\$5.35), Total Other Charges (\$361.75), Current Period Charges (Electric \$460.34, Budget billing amount \$360.00), Total New Charges (\$460.34), and Total Amount Due on 06/19/2014 (\$721.75).

General Information

Next scheduled meter reading: June 25, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless, receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

Estimated Meter Reading.
New charges contain estimated total state taxes of \$33.32, including \$27.16 for State Gross Receipts Tax.
Your electric price to compare is \$0.0877 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.
Your Total Account Balance of \$1,489.49 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Budget Billing Deferred Balance

Table showing budget billing deferred balance: Last Month's Deferred Balance (\$667.40), +Total Current Charges (\$460.34), -Current Budget Billing Amount Due (\$360.00), and This Month's Deferred Balance (\$767.74).

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

53972 0030 70000 0000

20363 1 AT 0.403 203830203030011397 089 01 GXG002 12345 05262014
BINNIE A ZIED
1948 KENTWOOD ST
PHILADELPHIA PA 19116-3942



Account Number 53972-00307 Payment Receipt Stamp

Payment Amount box

Please pay this amount by 06/19/2014 \$721.75

00000460340000000000

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629



539720030700007217541700721759

Name: BINNIE A ZIED  
 Account Number: 53972-00307  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date		05/28/2014
Thank you for your payment of \$3.60		
Budget bill charges from previous bill		\$356.40
Late payment charge		\$5.35
<b>Total Other Charges</b>		<b>\$361.75</b>
<b>Current Period Charges</b>		
Electric	\$460.34	
Budget billing amount		\$360.00
<b>Total New Charges</b>	<b>\$460.34</b>	
<b>Total Amount Due on 06/19/2014</b>		<b>\$721.75</b>

**General Information**

Next scheduled meter reading: June 25, 2014  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
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  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

Estimated Meter Reading.  
 New charges contain estimated total state taxes of \$33.32, including \$27.16 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0877 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 Your **Total Account Balance of \$1,489.49** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$667.40
+ Total Current Charges	\$460.34
- Current Budget Billing Amount Due	\$360.00
<b>This Month's Deferred Balance</b>	<b>\$767.74</b>

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

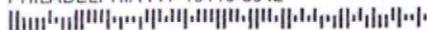
- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
 A convenience fee will apply.

53972 0030 70000 0000

20363 1 AT 0.403 20363020363041367 069 01 GX000Y 12345 05292014

BINNIE A ZIED  
 1948 KENTWOOD ST  
 PHILADELPHIA PA 19116-3942



Account Number Payment Receipt Stamp

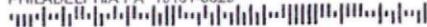
53972-00307

Payment Amount

Please pay this amount by 06/19/2014 **\$721.75**

00004603400000000000

PECO - PAYMENT PROCESSING  
 PO BOX 37629  
 PHILADELPHIA PA 19101-0629



539720030700007217541700721759



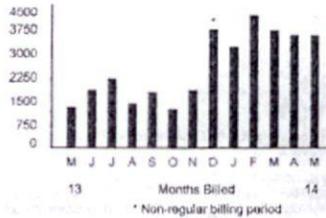
Name: BINNIE A ZIED  
 Account Number: 53972-00307

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier	Usage	
				Previous	Present		X		
05/22	117138091	General Service	Tot kWh	46149 Estimate	49673 Estimate	3524	1	3524	
Total kWh Used								3,524	

**Electric Residential Heating Service - Current Period Detail** Service 04/23/2014 to 05/22/2014 - 29 days

Customer charge				\$7.13
Generation Charges	3,524 kWh	X	\$0.07970	280.86
Transmission Charges	3,524 kWh	X	0.00800	28.19
Distribution Charges	3,524 kWh	X	0.04100	144.48
State Tax Adjustment				-0.32
<b>Total Current Charges</b>				<b>\$460.34</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,524	121.5	29	61
Last Month	3,535	121.8	29	51
Last Year	1,282	43.5	29	61
Avg kWh per Month				2,659
Total Annual kWh Usage				31,919



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: BINNIE A ZIED  
 Account Number: 53972-00307

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
05/22	117136091	General Service	Tot kWh	46149 Estimate	49673 Estimate	3524	1	3524
Total kWh Used		3,524						

Electric Residential Heating Service - Current Period Detail				Service 04/23/2014 to 05/22/2014 - 29 days	
Customer charge					\$7.13
Generation Charges		3,524 kWh	X	\$0.07970	280.86
Transmission Charges		3,524 kWh	X	0.00800	28.19
Distribution Charges		3,524 kWh	X	0.04100	144.48
State Tax Adjustment					-0.32
<b>Total Current Charges</b>					<b>\$460.34</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,524	121.5	29	61
Last Month	3,535	121.6	29	61
Last Year	1,292	43.5	29	61

Avg kWh per Month	2,659
Total Annual kWh Usage	31,019



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

# EXHIBIT K

RECEIVED

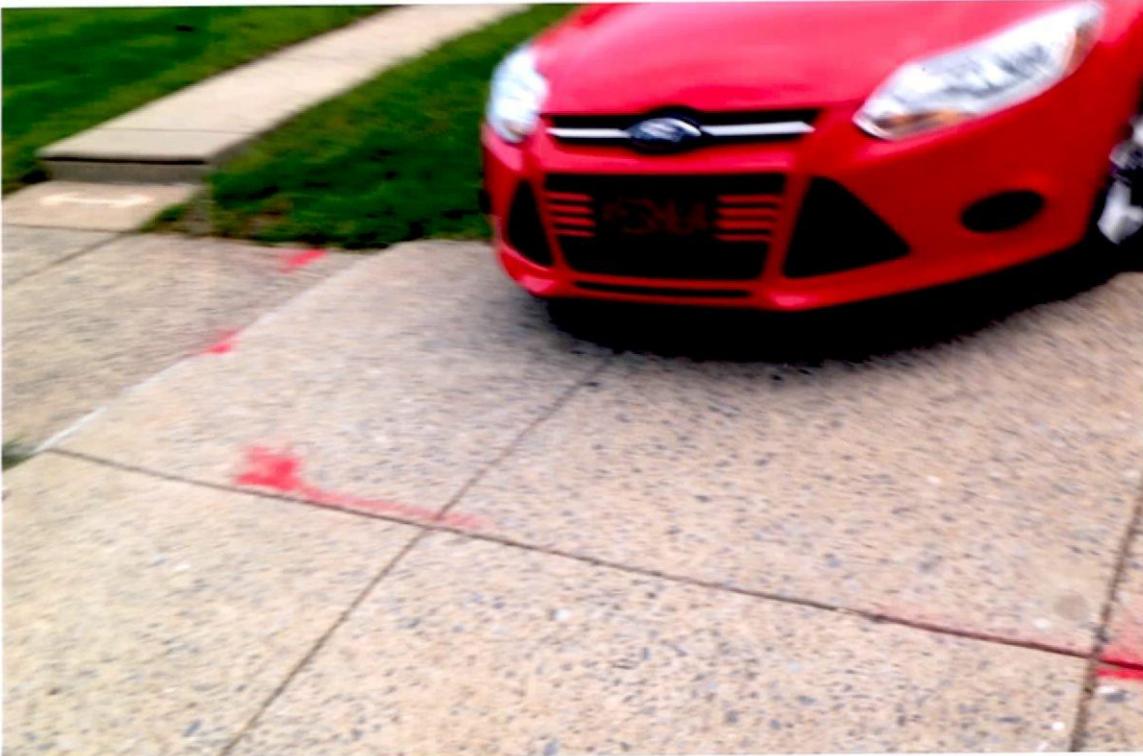
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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

May 19, 2014 7:15 PM



May 19, 2014 7:15 PM



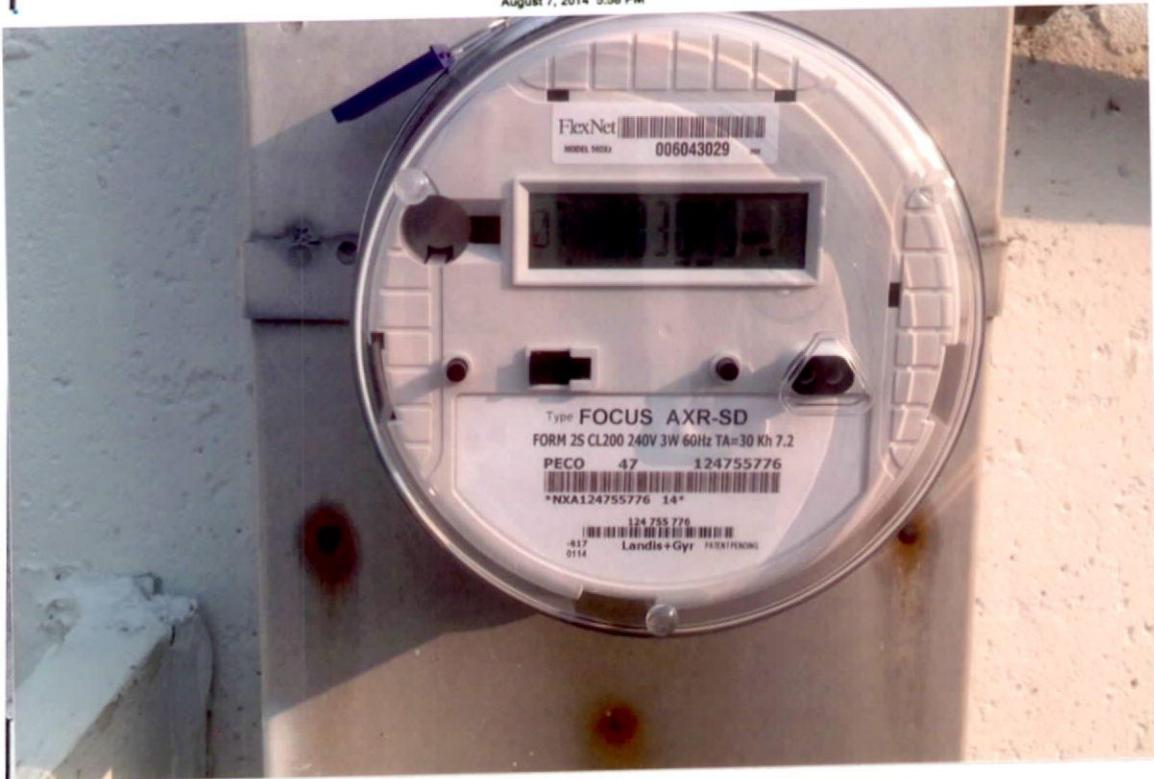
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SECRETARY'S BUREAU

**EXHIBIT L**

August 7, 2014 5:58 PM



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SECRETARY'S BUREAU

**EXHIBIT M**

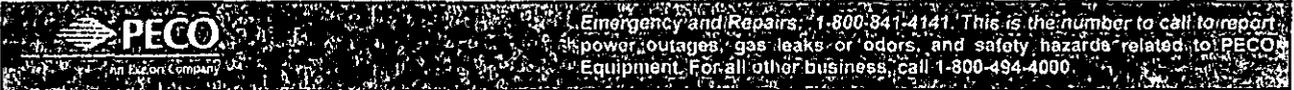


# EXHIBIT N

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



Name: BINNIE A ZIED  
Account Number: 53972-00307  
Phone Number: 215-934-7909  
Service Address: 1948 KENTWOOD ST., PHILADELPHIA

**Billing Summary**

Bill Date		07/31/2014
Excess credit		\$-639.03
Total Other Charges		\$-639.03
Current Period Charges		
Electric	4028      133.94	\$772.97
Total New Charges		\$772.97
<b>Total Amount Due on 08/22/2014</b>		<b>\$133.94</b>

*pd 8/4/2014*

*4028      133.94*

**General Information**

Next scheduled meter reading: August 28, 2014  
PECO, 2301 Market St, Philadelphia, PA, 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/Smartideas](http://www.peco.com/Smartideas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

Estimated Meter Reading:  
Corrected Bill  
New charges contain estimated total state taxes of \$55.94, including \$45.60 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0877 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
This bill for electric service covers an extended period of time. Our normal bill period is 26 to 35 days.

*EXH. 1A*

*Bill Adams  
CUSTOMER RELATIONS*

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SECRETARY'S BUREAU

**EXHIBIT O**



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Page 1

Name: BINNIE A ZIED
Account Number: 53972-00307
Phone Number: 215-934-7909
Service Address: 1948 KENTWOOD ST, PHILADELPHIA

Billing Summary

Table with 2 columns: Description and Amount. Rows include Bill Date (08/01/2014), Charges from previous bill (\$133.94), Total Other Charges (\$133.94), Current Period Charges (Electric \$237.04), Total New Charges (\$237.04), and Total Amount Due on 08/25/2014 (\$370.98).

General Information

Next scheduled meter reading: August 26, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.

Message Center

Corrected Bill
New charges contain estimated total state taxes of \$17.16, including \$13.99 for State Gross Receipts Tax.
Your electric price to compare is \$0.0858 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check (make payable to PECO). Please write your account number on your check.



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Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

53972 0030 70000 0000

9799 1 AV 0.378 2/15/2001/199010929 033 01 0X0613 1 0822014
BINNIE A ZIED
1948 KENTWOOD ST
PHILADELPHIA PA 19116-3942

Account Number 53972-00307
Payment Receipt Stamp

Payment Amount box

Please pay this amount by 08/25/2014 \$370.98

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PECO - PAYMENT PROCESSING
PO BOX 37829
PHILADELPHIA PA 19101-0629



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SECRETARY'S BUREAU

**EXHIBIT P**



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: BINNIE A ZIED  
 Account Number: 53972-00307

Page 2

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
06/13	11713909	General Service	Tot kWh	43897 Estimate	44822 Estimate	925	1	925
06/25	124755778	General Service	Tot kWh	0 Actual	649 Actual	649	1	649

Total kWh Used 1,574

Electric Residential Heating Service - Current Period Detail

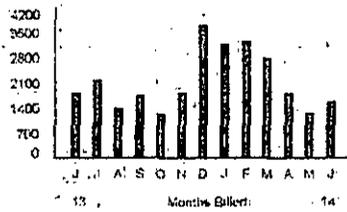
Service 05/22/2014 to 06/25/2014 - 34 days

Customer charge				\$7.13
Generation Charges	1,574 kWh	X	\$0.07660	123.72
Transmission Charges	1,574 kWh	X	0.00720	11.33
Distribution Charges	1,574 kWh	X	0.06040	95.07
State Tax Adjustment				-0.21

Total Current Charges

\$237.04

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,574	46.3	34	72
Last Month	1,282	43.5	29	61
Last Year	1,812	60.4	30	71

Avg kWh per Month	2,153
Total Annual kWh Usage	25,906

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT Q**

**PECO** An Exelon Company

Emergency and Repairs: 1-800-341-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-434-4000.

Name: BINNIE A ZIED  
 Account Number: 53972-00307

Page 2

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
06/13	117138091	General Service	Tot kWh	49673 Estimate	49673 Actual	0	1	0
06/25	124755776	General Service	Tot kWh	0 Actual	616 Estimate	616	1	616

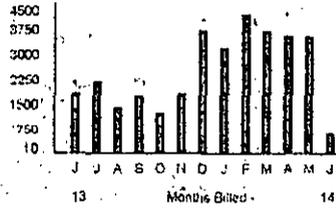
Total kWh Used: 616

**Electric Residential Heating Service - Current Period Detail** Service 05/22/2014 to 06/25/2014 - 34 days

Customer charge				\$7.13
Generation Charges	616 kWh	X	\$0.07860	48.42
Transmission Charges	616 kWh	X	0.00720	4.44
Distribution Charges	616 kWh	X	0.06040	37.21
State Tax Adjustment				-0.09

**Total Current Charges** \$97.11

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	616	18.1	34	72
Last Month	3,504	121.5	29	61
Last Year	1,812	80.4	30	71

Avg kWh per Month	2,160
Total Annual kWh Usage	26,724

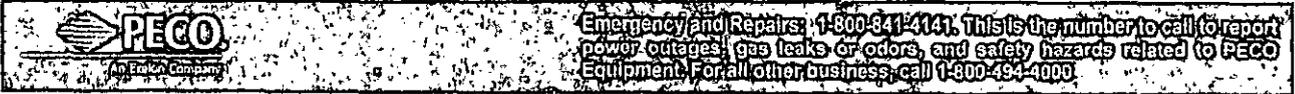
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SECRETARY'S BUREAU

**EXHIBIT R**



Name: BINNIE A ZIED  
 Account Number: 53972-00307  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date	08/04/2014
Charges from previous bill	\$370.98
Total Other Charges	\$370.98
<b>Current Period Charges</b>	
Electric	\$257.19
Total New Charges	\$257.19
<b>Total Amount Due on 08/26/2014</b>	<b>\$628.17</b>

**General Information**

Next scheduled meter reading: August 26, 2014  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

Corrected Bill  
 New charges contain estimated total state taxes of \$18.62, including \$15.17 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0858 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check!



An Exelon Company

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
 A convenience fee will apply.

53972 0030 70000 0000

10252 1 AV 0,378 10222010252070010 030 01 0X66R0 1 08052014  
 BINNIE A ZIED  
 1948 KENTWOOD ST  
 PHILADELPHIA PA 19116-3942

Account Number  
 53972-00307

Payment Receipt Stamp

Payment Amount

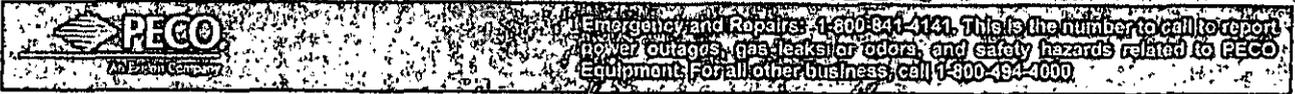
Please pay this amount by 08/26/2014

\$628.17

PECO - PAYMENT PROCESSING  
 PO BOX 37629  
 PHILADELPHIA PA 19101-0629

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539720030700006281742380628172



Name: **BINNIE A ZIED**  
 Account Number: **53972-00307**

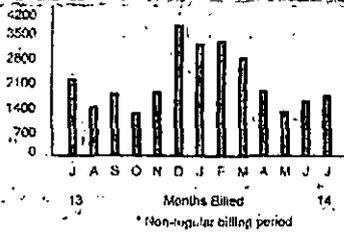
Page 2

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier	Usage	
				Previous	Present		X		
07/25	124755776	General Service	Tot kWh	649 Actual	2361 Actual	1712	1	1712	
Total kWh Used		1,712							

**Electric Residential Heating Service - Current Period Detail** Service 06/25/2014 to 07/25/2014 - 30 days

Customer charge				\$7.13
Generation Charges	1,712 kWh	X	\$0.07860	134.58
Transmission Charges	1,712 kWh	X	0.00720	12.33
Distribution Charges	1,712 kWh	X	0.06040	103.40
State Tax Adjustment				-0.23
<b>Total Current Charges:</b>				<b>\$257.19</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,712	57.0	30	78
Last Month	1,574	48.2	31	72
12-Month	2,156	61.5	35	80
Avg kWh per Month				2,120
Total Annual kWh Usage				25,451

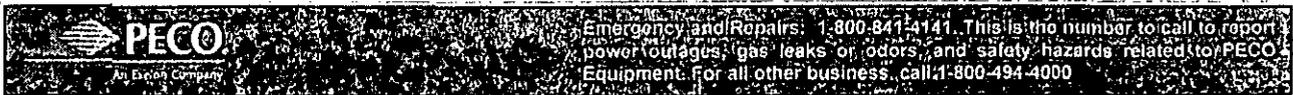
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NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT S**



Name: BINNIE A ZIED  
Account Number: 53972-00307  
Phone Number: 215-934-7909  
Service Address: 1948 KENTWOOD ST, PHILADELPHIA

Billing Summary

Bill Date	08/21/2014
Thank you for your payment of \$133.94	
Charges from previous bill	\$494.23
Total Other Charges	\$494.23
Current Period Charges	
Electric	\$217.17
Budget billing amount	\$300.00
Total New Charges	\$217.17
Total Amount Due on 09/12/2014	\$794.23

General Information

Next scheduled meter reading: September 24, 2014  
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al número 1-800-494-4000 antes de la fecha de vencimiento.

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- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$15.72, including \$12.81 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0858 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.  
Your Total Account Balance of \$711.40 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.  
Welcome to budget billing. Budget billing helps keep your bill even throughout the year. For more information please visit www.peco.com.

Budget Billing Deferred Balance

Last Month's Deferred Balance	\$0.00
+ Total Current Charges	\$217.17
- Current Budget Billing Amount Due	\$300.00
This Month's Deferred Balance	\$-82.83

When paying in person, please bring the entire bill.

(continued on next page)



Return only this portion with your check made payable to PECO. Please write your account number on your check.

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- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

53972 0030 70000 0000

11890 1 AV 0.378 11289011182092424 041 01 GX08AG 109222014  
BINNIE A ZIED  
1948 KENTWOOD ST  
PHILADELPHIA PA 19116-3842

Account Number 53972-00307 Payment Receipt Stamp

Payment Amount

Please pay this amount by 09/12/2014 \$794.23

00000217170000049423

PECO - PAYMENT PROCESSING  
PO BOX 37829  
PHILADELPHIA PA 19101-0629



539720030700007942342550794232

**PECO** Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: **BINNIE A ZIED**  
 Account Number: **53972-00307**

Page: 2

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
08/21	124753776	General Service	Tot kWh	2361 Actual	3799 Actual	1438	1	1438

Total kWh Used ..... 1,438

**Electric Residential Heating Service - Current Period Detail**

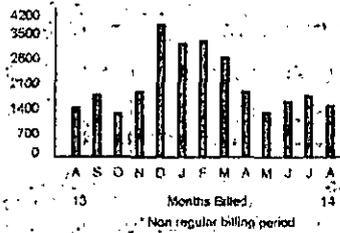
Service 07/25/2014 to 08/21/2014 - 27 days

Customer charge				\$7.13
Generation Charges	1,438 kWh	X	\$0.07860	113.03
Transmission Charges	1,438 kWh	X	0.00720	10.35
Distribution Charges	1,438 kWh	X	0.06040	86.86
State Tax Adjustment				-0.20

**Total Current Charges**

**\$217.17**

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,438	53.2	27	78°
Last Month	1,712	57.0	30	79°
Last Year	1,289	53.4	26	74°

Avg kWh per Month	2,125
Total Annual kWh Usage	25,500

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT T**



power outages, gas leaks or odors, and safety hazards related to PECO  
Equipment. For all other business, call 1-800-494-4000

Name: BINNIE A ZIED  
 Account Number: 53972-00307  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date		09/22/2014
Budget bill charges from previous bill		\$300.00
Charges from previous bill		\$494.23
Late payment charge		\$10.88
<b>Total Other Charges</b>		<b>\$804.91</b>
<b>Current Period Charges</b>		
Electric	\$234.70	
Budget billing amount		\$300.00
<b>Total New Charges</b>	<b>\$234.70</b>	
<b>Total Amount Due on 10/14/2014</b>		<b>\$1,104.91</b>

**General Information**

Next scheduled meter reading: October 23, 2014  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar el numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$-82.83
+ Total Current Charges	\$234.70
- Current Budget Billing Amount Due	\$300.00
This Month's Deferred Balance	\$-148.13

**Message Center**

New charges contain estimated total state taxes of \$16.99, including \$13.85 for State Gross Receipts Tax.

Your electric price to compare is \$0.0825 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Your Total Account Balance of \$956.78 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

When paying in person, please bring the entire bill

(continued on next page)

77



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

11918 1 AV 0378 11512011518024257 014 01 GXSAKN 1345 06/23/2014  
 BINNIE A ZIED  
 1948 KENTWOOD ST  
 PHILADELPHIA PA 19116-3942



PECO - PAYMENT PROCESSING  
 PO BOX 37629  
 PHILADELPHIA PA 19101-0629



To pay by phone call 1-877-432-9384.  
 A convenience fee will apply.

53972 0030 70000 0000

Account Number                      Payment Receipt Stamp  
**53972-00307**

Payment Amount

Please pay this amount by 10/14/2014                      \$1,104.91

00000234700000049423

53972003070001104942871104911

**Reading Your Meter: Actual Reading** - Your meter is read each month by our automated meter reading system. Customer Reading - A reading you give us if we cannot read your meter. Estimated Reading - If we cannot read your meter, your monthly charges will be based on the average temperature and your past electric and gas use.

**Meter Reading Schedule:** Your monthly meter reading is scheduled through our automated system. Your scheduled meter reading date is shown on your bill.

**Employee Identification:** All PECO employees and contractors carry a special picture identification card. You may ask to see it. If the employee or contractor cannot provide this identification, you are encouraged to contact PECO immediately at 1-800-494-4000 to report the situation. If you have any concerns for your safety or wellbeing, contact 9-1-1 immediately.

**Rate Schedule:** A listing of all of our rates can be found on our website at peco.com, in our business office, or by calling 1-800-494-4000.

**Basic Charges:** Charges based on rates approved by Pennsylvania Public Utility Commission, for the energy you used plus a monthly charge for maintaining your service.

**GAP (Customer Assistance Program):** Discounted rate for verified low-income customers. Please visit peco.com/help or call 1-800-774-7040 for more information.

**Late Payment Charges:** All bills are due and payable by the due date shown on the front of the bill. The due date applies to the current charges only and does not extend the due date for payment of previous charges. Past due amounts may be covered by a Power Factor. An adjustment applied for inefficient use of power. Percentage of Saver program to reduce your energy use.

**PECO Smart A/C Saver - Credit:** A credit for participation in the PECO Smart A/C line of highest demand from the previous summer.

**Peak Load Contribution:** A customer's contribution to PECO's peak load at the at the exact price PECO pays, with no mark up.

**Natural Gas Supply Charges:** Charges to reimburse utilities for the costs to purchase natural gas for customers. These charges are passed along to customers.

**Lumen:** Unit of measurement of the quantity of light.

**Kilowatt Hour (kWh):** Unit of measure for electricity. One kWh is the amount of energy used by a 100-watt bulb for 10 hours.

**Utility Commission:**

**Gas Cost Adjustment (GCA):** Either a credit or charge reflecting the difference between utilities protected and actual costs to purchase natural gas for customers.

**Generation Charges:** Charges to reimburse utilities for the costs to purchase electricity for customers. These charges are passed along to customers at the exact price PECO pays, with no markup. If the generation service is from an electric generation supplier, it is competitively priced and is not regulated by the Public Utility Commission.

**Distribution Charges:** Charges to cover the costs associated with delivering electricity and natural gas to customers.

**Energy Efficiency Charge:** To reimburse utilities for the costs associated with energy efficiency and conservation programs as required by Pennsylvania's Act 129.

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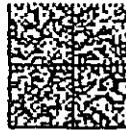
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT U**



PECO  
Customer Relations  
2301 Market Street, N5-1  
PO Box 8699  
Philadelphia, PA 19101-8699

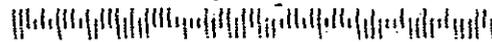
Postnet  
First Class Mail  
Combination Price



U.S. POSTAGE >> PITNEY BOWES  
ZIP 19103 \$ 000.46<sup>0</sup>  
02 17  
0001376012 AUG 23 2014

BIRNIE A. ZIED US 45 MAILED AT 080 08-23-2014 PRST  
1948 KESTWOOD ROAD  
PHILA, PA 19116

66TGPM 19116



\*\*\* Account Information \*\*\*

Account Number: 53972-00307  
 Account Status: Active  
 Requested By: BINNIE A ZIED  
 (215)934-7909 Extension:  
 Mail To: BINNIE A ZIED  
 1948 KENTWOOD ST  
 PHILADELPHIA PA 19116

\*\*\* Current Account Status \*\*\*

Current Bill: \$656.19  
 Billed Prior: \$-161.96  
 Balance Due: \$494.23  
 Service Address: 1948 KENTWOOD ST  
 PHILADELPHIA PA 19116  
 Credit Amount: \$0.00  
 Deposit Requested: \$0.00  
 Deposit On-Hand: \$0.00  
 Meter Bill Grp: 18  
 Rate: Electric Residential Heating Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CC
08/23/12	BUDGET BILLING	07/24/12 08/22/12			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 296.45			BB Deferred Amount: -48.21		\$319.00		09/14	1915	
08/23/12	Regular Bill					\$319.00					
08/30/12	Payment										
09/24/12	BUDGET BILLING	08/22/12 09/23/12			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 254.06			BB Deferred Amount: -113.15		\$319.00		10/16	1637	
09/24/12	Regular Bill					\$319.00					
10/04/12	Payment										
10/22/12	BUDGET BILLING	09/23/12 10/19/12			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 166.45			BB Deferred Amount: -265.70		\$319.00		11/13	1180	
10/22/12	Regular Bill					\$319.00					
11/01/12	Payment										
11/21/12	BUDGET BILLING	10/19/12 11/20/12			\$257.00						
	** Budget Bill Detail **	Actual Bill Amount: 302.93			BB Deferred Amount: -219.77		\$257.00		12/17	2289	
11/21/12	Regular Bill					\$257.00					
12/04/12	Payment										
12/26/12	BUDGET BILLING	11/20/12 12/25/12			\$257.00						
	** Budget Bill Detail **	Actual Bill Amount: 380.85			BB Deferred Amount: -95.92		\$257.00		01/17	2922	
12/26/12	Regular Bill					\$257.00					
01/14/13	Payment										
01/28/13	BUDGET BILLING	12/25/12 01/27/13			\$257.00						
	** Budget Bill Detail **	Actual Bill Amount: 458.31			BB Deferred Amount: 105.39		\$257.00		02/19	3489	
01/28/13	Regular Bill					\$257.00					
02/06/13	Payment										
02/26/13	BUDGET BILLING	01/27/13 02/25/13			\$257.00						
	** Budget Bill Detail **	Actual Bill Amount: 428.45			BB Deferred Amount: 276.54		\$257.00		03/20	3258	
02/26/13	Regular Bill					\$257.00					
03/12/13	Payment										
03/27/13	BUDGET BILLING	02/25/13 03/26/13			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 367.93			BB Deferred Amount: 325.77		\$319.00		04/18	2790	
03/27/13	Regular Bill					\$319.00					
04/05/13	Payment										
04/23/13	BUDGET BILLING	03/26/13 04/23/13			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 258.33			BB Deferred Amount: 265.10		\$319.00		05/15	1814	
04/23/13	Regular Bill					\$319.00					
05/06/13	Payment										
05/22/13	BUDGET BILLING	04/23/13 05/22/13			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 181.88			BB Deferred Amount: 127.98		\$319.00		06/13	1262	
05/22/13	Regular Bill					\$319.00					
06/03/13	Payment										
06/21/13	BUDGET BILLING	05/22/13 06/21/13			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 273.38			BB Deferred Amount: 82.36		\$319.00		07/15	1812	
06/21/13	Regular Bill					\$319.00					
07/09/13	Payment										
07/26/13	BUDGET BILLING	06/21/13 07/26/13			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 325.43			BB Deferred Amount: 88.79		\$319.00		08/19	2166	
07/26/13	Regular Bill					\$319.00					
08/07/13	Payment										

08/21/13 BUDGET BILLING 07/26/13-08/21/13 \$319.00  
 \*\* Budget Bill Detail \*\* Actual Bill Amount: 211.23 BB Deferred Amount: -18.98  
 08/21/13 Regular Bill \$319.00 09/12 1389  
 09/03/13 Payment \$319.00  
 09/25/13 BUDGET BILLING 08/21/13-09/25/13 \$319.00  
 \*\* Budget Bill Detail \*\* Actual Bill Amount: 275.99 BB Deferred Amount: -61.99

CUAR038

PECO Account Activity Statement

Date: 08/21/14  
 Page: 2 of 2

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUP DATE	KWH	CCI
09/25/13	Regular Bill						\$319.00		10/17	1742	
10/04/13	Payment					\$319.00					
10/21/13	BUDGET BILLING	09/25/13-10/21/13			\$319.00						
	** Budget Bill Detail **	Actual Bill Amount: 170.71									
10/21/13	Regular Bill						\$319.00		11/12	1212	
11/05/13	Payment					\$319.00					
11/19/13	BUDGET BILLING	10/21/13-11/19/13			\$285.00						
	** Budget Bill Detail **	Actual Bill Amount: 251.59									
11/19/13	Regular Bill						\$285.00		12/11	1811	
12/04/13	Payment					\$285.00					
12/27/13	BUDGET BILLING	11/19/13-12/27/13			\$285.00						
	** Budget Bill Detail **	Actual Bill Amount: 523.97									
12/27/13	Regular Bill						\$285.00		01/21	3713	
01/15/14	Payment					\$285.00					
01/24/14	BUDGET BILLING	12/27/13-01/24/14			\$285.00						
	** Budget Bill Detail **	Actual Bill Amount: 443.87									
01/24/14	Regular Bill						\$285.00		02/18	3174	
02/12/14	Payment					\$285.00					
02/24/14	BUDGET BILLING	01/24/14-02/24/14			\$285.00						
	** Budget Bill Detail **	Actual Bill Amount: 580.79									
02/24/14	Regular Bill						\$285.00		03/18	4169	
03/05/14	Payment					\$285.00					
03/28/14	BUDGET BILLING	02/24/14-03/25/14			\$360.00						
	** Budget Bill Detail **	Actual Bill Amount: 475.69									
03/28/14	Regular Bill						\$360.00		04/21	3672	
04/08/14	Payment					\$360.00					
04/28/14	BUDGET BILLING	03/25/14-04/23/14			\$360.00						
	** Budget Bill Detail **	Actual Bill Amount: 461.77									
04/28/14	Regular Bill						\$360.00		05/20	3535	
05/12/14	Payment					\$3.60					
05/28/14	BUDGET BILLING	04/23/14-05/22/14			\$360.00						
	** Budget Bill Detail **	Actual Bill Amount: 460.34									
05/28/14	Late Payment Charge					\$5.35					
05/28/14	Regular Bill						\$721.75	\$361.75	06/19	3524	
06/24/14	Late Payment Charge				\$10.75						
06/26/14	BUDGET BILLING	05/22/14-06/25/14			\$360.00						
	** Budget Bill Detail **	Actual Bill Amount: 97.11									
06/26/14	Regular Bill						\$1092.50	\$732.50	07/18	616	
07/03/14	Payment					\$600.00					
07/18/14	Late Payment Charge					\$10.75					
07/23/14	BUDGET BILLING	06/25/14-07/23/14			\$399.00						
	** Budget Bill Detail **	Actual Bill Amount: 241.56									
07/23/14	Regular Bill						\$880.75	\$481.75	08/14	1605	
07/30/14	Budget Bill Settlement					\$1514.43					
07/30/14	Late Payment Charge					\$5.35					
07/30/14	BUDGET BILLING	01/24/14-02/24/14									
	** Budget Bill Detail **	Actual Bill Amount: 455.42									
07/30/14	Regular Bill							\$-639.03	08/21	3258	
07/31/14	ELECTRIC SERVICE	02/24/14-03/25/14	40821	117138091	\$363.12						
07/31/14	ELECTRIC SERVICE	03/25/14-04/23/14	42635	117138091	\$240.42						
07/31/14	ELECTRIC SERVICE	04/23/14-05/22/14	43897	117138091	\$169.43						
07/31/14	Regular Bill						\$133.94		08/22	5866	
08/01/14	ELECTRIC SERVICE	05/22/14-06/25/14	44822	117138091	\$237.04						

08/01/14 ELE-ADDITIONAL METER  
08/01/14 Regular Bill  
08/04/14 ELECTRIC SERVICE  
08/04/14 Regular Bill  
08/07/14 Payment

649 124755776  
06/25/14 07/25/14 2361 124755776 \$257.19

\$133.94

\$370.98 \$133.94 08/25 1574  
\$628.17 \$370.98 08/26 .1712

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**EXHIBIT V**



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People Search | Email Lookup | Social Network Search | Property Records | 24-Hour People Search Pass

### Search results for Mindy J Zied in Pennsylvania

We found **Mindy J Zied!**

**Address History**  
Philadelphia, PA  
Camp Hill, PA  
Vista, CA  
Lemon Grove, CA  
[View More](#)

**Aliases**  
Mindy Jaye  
Campbell  
Mindy Zied  
Campbell  
Mindy J Zied-campbell

**Relatives**  
Shayna Campbell  
Campbell Zied  
Dennis Campbell  
Rebecca Campbell  
[View More](#)

**Worked at**  
Signature Flight  
Support  
Corporation  
This information for purposes of identification only, (not included in reports)



**Mindy J Zied, 60**  
Philadelphia, PA

[Get a Report on Mindy J Zied](#)

Get the information you need on Mindy J Zied.

Intellius reports include some or all of the following:

- Full Name
- Age & Date of Birth
- Address
- Address History
- Phone Numbers
- Aliases
- Relatives
- Neighbors
- Email Address(es)
- Social Networks
- Property Records
- Marriage & Divorce
- Criminal Records
- Bankruptcies
- Liens
- Judgments
- Lawsuits



Related People Searches

- Melinda Zied
- Molynda Zied
- Milinda Zied
- M Zied

Not the right person? Search again.

First Name:  M.I.:  Last Name (required):  City and/or State:

Google

mindy zied



Web Videos Images News Shopping More Search tools

Mindy Zied-Campbell | Facebook

<https://www.facebook.com/mindy.ziedcampbell>

Mindy Zied-Campbell is on Facebook. Join Facebook to connect with Mindy Zied-Campbell and others you may know. Facebook gives people the power to ...

Mindy Zied Campbell Profiles | Facebook

<https://www.facebook.com/public/Mindy-Zied-Campbell>

View the profiles of people named Mindy Zied Campbell on Facebook. Join Facebook to connect with Mindy Zied Campbell and others you may know.

PDF Mindy Zied-Campbell v. Commonwealth of Pennsylvania - Villanova ...

[digitalcommons.law.villanova.edu/cgi/viewcontent.cgi?article=2208...](http://digitalcommons.law.villanova.edu/cgi/viewcontent.cgi?article=2208...)

Feb 19, 2013 - for the Third Circuit. 2-19-2013. Mindy Zied-Campbell v. Commonwealth of Pennsylvania. Precedential or Non-Precedential: Non-Precedential.

Images

Report images

Mindy Zied-Campbell (@MindyZied) | Twitter  
<https://twitter.com/mindyzed>

The latest Tweets from **Mindy Zied-Campbell (@MindyZied)**: "Lady Gaga, I need your help... I need a hat! < sigh > Find me on facebook at Mindy J. Campbell.

12-2209 - Mindy Zied-Campbell, et al v. Commonwealth of ...  
[www.gpo.gov/fdsys/granule/USCOURTS.../USCOURTS-ca3-12-02209-0](http://www.gpo.gov/fdsys/granule/USCOURTS.../USCOURTS-ca3-12-02209-0)  
Feb 19, 2013 - 12-2209 - **Mindy Zied-Campbell, et al v. Commonwealth of Pennsylvania, et al.** Download Files. Formats, PDF (44 KB). Descriptive Metadata ...

Mindy Zied-Campbell v. Estelle Richman :: Court of Appeals for the ...  
[www.plainsite.org/dockets/...of.../mindy-ziedcampbell-v-estelle-richman/](http://www.plainsite.org/dockets/...of.../mindy-ziedcampbell-v-estelle-richman/)  
The first issue raised on appeal is whether the District Court correctly concluded that sovereign immunity bars Zied-Campbell's claim under Title II of the ...

Mindy Zied-Campbell v. Joanne Barnhart, - CourtListener.com  
<https://www.courtlistener.com/.../mindy-zied-campbell-v-joanne-barnhart/>  
Mar 17, 2011 - NOT PRECEDENTIAL UNITED STATES COURT OF APPEALS FOR THE THIRD CIRCUIT \_\_\_\_\_ No. 10-3413 \_\_\_\_\_ **MINDY JAYE ZIED,** ...

From the court - Third Circuit  
[www2.ca3.uscourts.gov/opinarch/093680np.pdf](http://www2.ca3.uscourts.gov/opinarch/093680np.pdf)  
May 23, 2011 - **Mindy Zied-Campbell** filed in the District Court a complaint against the Defendant-Appellees, employees of the Pennsylvania Department of ...

Mindy Zied (Campbell), Philadelphia, PA Pennsylvania - Class Creator  
[www.classcreator.com/Philadelphia-PA-F--The.../class\\_profile.cfm?...](http://www.classcreator.com/Philadelphia-PA-F--The.../class_profile.cfm?...)  
Aug 1, 2014 - Classmate Profile for **Mindy Zied (Campbell)**, F & The Blvd Neighborhood Web Site Baby Boomers from F & the Boulevard.

1 person named Mindy Zied in the US | WhitePages  
names.whitepages.com/Mindy/Zied

Find **Mindy Zied** on WhitePages. There is 1 person named **Mindy Zied** in places like Pennsylvania.

Mindy Zied-Campbell v. Joanne Barnhart, et al, 10-3413 (3rd Cir ...  
[https://www.docketalarm.com/.../Mindy\\_Zied-Campbell\\_v\\_Joanne\\_Barnha...](https://www.docketalarm.com/.../Mindy_Zied-Campbell_v_Joanne_Barnha...)

Read case information for **Mindy Zied-Campbell v. Joanne Barnhart, et al, 10- 3413** in U.S. Court of Appeals, Third Circuit.

Do Staff Attorneys Decide Appeals At The Eleventh Circuit, US Court ...  
<https://mcneilmason.wordpress.com/.../do-staff-attorneys-decide-appeals-at-...>

Jun 12, 2008 - **Mindy** **Jaye Zied-Campbell** Says: ... case that just got dismissed (I guess because I attached too much evidence to it) See also **Zied-Campbell v.**

All results for Zied-Campbell in All Collections - MyHeritage  
[www.myheritage.com/research?...Zied%2F1Campbell...](http://www.myheritage.com/research?...Zied%2F1Campbell...)

Results 1 - 20 of 5474480 - **Mindy J Zied-Campbell** ... **Mindy Jaye Zied** (Campbell), Florida  
... Possible relatives: **David Zied**, and names of 2 more relatives.

Zied Zied in Howard, PA | Intelius

[www.intelius.com/Find-Phone-Address/...PA/Zied-Zied.html&refer=5430](http://www.intelius.com/Find-Phone-Address/...PA/Zied-Zied.html&refer=5430)

Find **Zied Zied** in Howard, PA age, address history, date of birth, phone number, income, ...  
Pennsylvania State University, **Julie Zied** ... 5. **Mindy J Zied**, age 60.

Mindy Campbell in Philadelphia, PA | Intelius

[www.intelius.com/Find-Phone-Address/...PA/Mindy-Campbell.html](http://www.intelius.com/Find-Phone-Address/...PA/Mindy-Campbell.html)

Find **Mindy Campbell** in Philadelphia, PA age, address history, date of birth, phone number, income, ... 1. **Mindy Jaye Campbell**, age 60 ... **Mindy Zied Campbell**.

Find **Zied Zied** in Howard, PA age, address history, date of birth, phone number, income, ... Pennsylvania State University, Julie **Zied** ... 5. **Mindy J. Zied**, age 60.

Mindy Campbell in Philadelphia, PA | Intelius

[www.intelius.com/Find-Phone-Address/...PA/Mindy-Campbell.html](http://www.intelius.com/Find-Phone-Address/...PA/Mindy-Campbell.html)

Find Mindy Campbell in Philadelphia, PA age, address history, date of birth, phone number, income, ... 1. Mindy Jaye Campbell, age 60 ... **Mindy Zied** Campbell.

At Gallery, Artworks By The Dozen - Philly.com

[articles.philly.com/1990-05.../25889825\\_1\\_arts-and-crafts-fine-arts-etchin...](http://articles.philly.com/1990-05.../25889825_1_arts-and-crafts-fine-arts-etchin...)

May 31, 1990 - Lansdale's Gallery XII is a cooperative venture born of necessity. When **Mindy Zied** Campbell's husband lost his job, she went back to work...

USA People Search - Search Results for Mindy Campbell

[www.usa-people-search.com/results.aspx?pid...fn=MINDY&mi...](http://www.usa-people-search.com/results.aspx?pid...fn=MINDY&mi...)

20 matches - **Mindy Zied** Campbell Mindy Jaye Ziedcampbell: Mindt Jaye Campbell Campbell **Mindy Zied**-campbell, 59, Philadelphia, PA Vista, CA San Diego, CA

Mindy Jaye Zied-Campbell, et vir v. Pennsylvania Department of ...

<https://certpool.com/dockets/11-5757>

11-5757. **Mindy Jaye Zied**-Campbell, et vir v. Pennsylvania Department of Public Welfare. from the Commonwealth Court of Pennsylvania. See other cases from ...

Mindy Campbell | Free Public Records | PublicRecords360

[www.publicrecords360.com/people-search/campbell/mindy](http://www.publicrecords360.com/people-search/campbell/mindy)

People search results for **Mindy** Campbell. Lookup public records including ... **Mindy J Zied**-campbell, Philadelphia, PA Camp Hill; PA Vista, CA San Diego, CA

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT W**

**NETZERO** Message Center

From: Mindy Zied-Campbell <[redacted]>

To: [redacted]

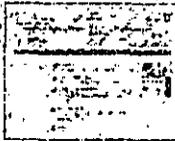
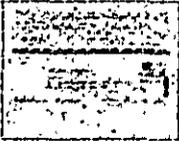
Sent: Sat, Feb 28, 2015 05:33 PM

Subject: Re discrimination by peco

Attachment (1KB), Attachment (1KB), Attachment (1KB), Attachment (1KB), image2.PNG (331KB), image3.PNG (314KB), image4.PNG (702KB), image5.PNG (618KB)

On February 25, I spoke to several of your employees on the phone. I informed them I was disabled. I was refused a Supervisor and / or anyone else who takes care of persons with disabilities. I was given this account number by Supervisor.Natasha after a 3 hour tiring phone call. I was led to believe there was a zero balance, and I got another call which was just plain nasty from a person who identified himself as a supervisor, claimed he wanted to help but knew all, along I had already spoke to a Supervisor the day before. He stated something to me pertaining to my disability which could only have been derived from a third party source, and I am alleging discrimination by peco employees based upon my race and my disability. His name was Mr. Fraley. I spoke to him at 3:18 pm on 2/26/2015. I would seriously pull-up the telephone recordings of that conversation and the one on 2/25/2015 between ebony Townes, Natasha, and Tobias. I will wait for your response before I take further action with the PUC, Governor Wolf and the Attorney General of this State allowing you time to rectify this situation. Thank you. Mindy Zied!

Total: 4 Image(s) | [View Slideshow](#) | [Download Selected](#) | [Download All](#)

		
<a href="#">image2.PNG</a> (331KB)	<a href="#">image3.PNG</a> (314KB)	<a href="#">image4.PNG</a> (702KB)
		
<a href="#">image5.PNG</a> (618KB)		



E-mail

For emergencies such as a gas leak, odor or pressure issue, or a power outage or downed electric wire, please call 1-800-841-4141 immediately. Do not report an emergency via e-mail.

All email requests are processed in the order in which they are received. It may take 3-10 business days.

CANCEL

\* denotes required field

Service Type

Residential

Topic

Other

Account Number:

5397214144

City:

Philadelphia

Contact Name:

Mindy Zied

Contact Telephone:

215 - 934 - 7909 ext.

Email Address:

mindyziedcampbell@icloud.com

Confirm Email Address:

mindyziedcampbell@icloud.com

Message:

for your response before I take further action with the PUC, Governor Wolf and the Attorney General of this State allowing you time to rectify this situation. Thank you, Mindy Zied!

Limited to 4,000 characters

SEND



Write

PECO Customer Service Center
2301 Market Street
Philadelphia, PA 19102

Specific Needs

Do you need a language interpreter?
PECO's six county service area is rich in cultural diversity. As a good citizen, we need

**NETZERO** Message Center

From: Mindy Zied-Campbell <~~mindy.zied-campbell@peco.com~~>

To: ~~mindy.zied-campbell@peco.com~~, ~~mindy.zied-campbell@peco.com~~

Sent: Sat, Feb 28, 2015 05:33 PM

Subject: Fwd: [PECO Services Auto-Notification] Your Contact Us Subscription transaction was successfully processed

Begin forwarded message:

From: no-reply@peco.com

Date: February 28, 2015 at 5:25:27 PM EST

To: ~~mindy.zied-campbell@peco.com~~

Cc: no-reply@peco.com

Subject: [PECO Services Auto-Notification] Your Contact Us Subscription transaction was successfully processed

Thank You for Using PECO.Com!

Your Transaction was successfully processed containing the following details:

Transaction Type: Contact Us Subscription

Confirmation Number: CU41444014

Thank You,  
PECO.com Team

*This email is generated automatically. Please do not respond to this message.*

This Email message and any attachment may contain information that is proprietary, legally privileged, confidential and/or subject to copyright belonging to Exelon Corporation or its affiliates ("Exelon"). This Email is intended solely for the use of the person(s) to which it is addressed. If you are not an intended recipient, or the employee or agent responsible for delivery of this Email to the intended recipient(s), you are hereby notified that any dissemination, distribution or copying of this Email is strictly prohibited. If you have received this message in error, please immediately notify the sender and permanently delete this Email and any copies. Exelon policies expressly prohibit employees from making defamatory or offensive statements and infringing any copyright or any other legal right by Email communication. Exelon will not accept any liability in respect of such communications. -EXCIP

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SECRETARY'S BUREAU

**EXHIBIT X**



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NOV 10 2015

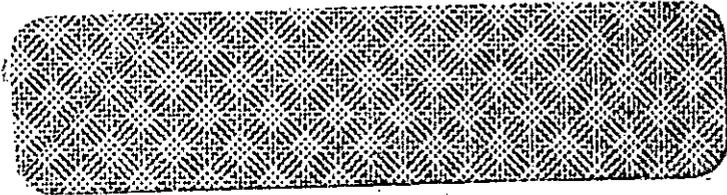
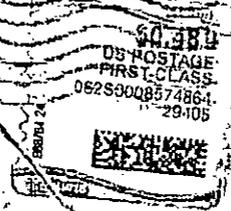
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT Y**

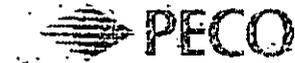
PECO CREDIT  
4275 Bridge View Drive  
North Charleston, SC 29405

CHARLESTON SC 294

25 FEB 2015 PM 1 L



1911833942



Service Denial Notice  
Aviso de Servicio Denegado



Current Dan Exelon Company

NAME: MINDY J ZIED	
MAILING ADDRESS: 1948 KENTWOOD ST	
CITY/STATE/ZIP: PHILADELPHIA PA 19116	
TELEPHONE #: 215-934-7909	DATE YOU WANT SERVICE: 2/26/2015

You recently applied for PECO utility service in your name at: 1948 KENTWOOD ST PHILADELPHIA PA 19116

We cannot approve your application because our records indicate the following (see checked box):

You have an outstanding balance at the following address:

- Acct # (00000-00000) - (Address) in the amount of (Dollar value) for service from (start date) to (end date)
- Acct # (00000-00000) - (Address) in the amount of (Dollar value) for service from (start date) to (end date)

Outstanding balances must be satisfied before we will start new service in your name.

You do not qualify for payment terms.  You qualify for payment terms.

The following are acceptable forms of payment:

- Cash or Money Order
- A major credit, debit or ATM card. These are not accepted at our District Office located at 2301 Market St., Phila., PA 19101.
- Personal Check. If you have had TWO return checks on your unpaid balance account we will not accept any personal checks.

You may be responsible for the outstanding balance or a portion of the outstanding balance due at the property for which you are applying.

In order to get service in your name, you must provide a complete lease including signature page or settlement statement and two (2) forms of identification. **One must be a photo identification.**

You can bring these documents to our District Office located at 2301 Market St., Phila., PA 19101 between the hours of 8:30 AM and 5:00 PM or fax them to - Revenue Management 215-841-5160 or you may scan and send your forms electronically to [pecopartinfo@exeloncorp.com](mailto:pecopartinfo@exeloncorp.com).

The following are some examples of acceptable forms of identification:

- Your valid driver's license
- Your photo identification from a recognized government agency, such as a welfare card or passport
- Your photo identification from an employer
- Your social security card
- Your birth certificate

If the service is on at this address, and you do not satisfy all of the requirements checked above, we will shut-off the service after we send the required shut-off notices. Call us at 1-800-494-4000 for questions regarding your application.

Please disregard this letter if all of the above requirements have already been met.



An Exelon Company

If you have any questions, or if you need more information, please call the number listed on this notice. AFTER you talk with us, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). You may contact the PUC by calling their toll-free number 1-800-692-7380 or by writing to them at P.O. Box 3265, Harrisburg, PA 17105-3265.

#### PECO Company Offices

If you need to talk to us, you can come into our office at 2301 Market St., Philadelphia PA 19101, between 8:30 a.m. and 5:00 p.m., or call us at 1-800-494-4000, between 8:00 a.m. and 5:00 p.m., Monday through Friday, and between 9:00 a.m. and 1:00 p.m. on Saturday.

**¡Atención!**

**Este Es Un Mensaje Muy Importante. Si Usted No Lo Entiende, Favor De Llamar Al Número De Teléfono Que Aparece En Este Documento.**

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SECRETARY'S BUREAU

**EXHIBIT Z**



Customer Relations

[www.peco.com](http://www.peco.com)

An Exelon Company

PECO  
2301 Market Street, N5-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

March 5, 2015

Mindy Zied  
1948 Kentwood Street  
Philadelphia, PA 19116  
RE: Account # 53972-14144

Dear Ms. Zied,

I am writing regarding the complaint that was filed with the Pennsylvania Public Utility Commission (BCS # 3222542) regarding the deposit that was assessed on your account.

Deposit was assessed upon connect due to your credit risk score. Deposit can be waived if you provide proof of income which shows low household income, enroll in CAP program, or sign up for online E-bill. For the time being, deposit is sustained and will remain on the account.

Also, as a result of the investigation, you have been found to have resided at the property and benefitted from service since September of 1984 and are jointly responsible for the balance accrued while service was in the name of your mother, Binnie Zied. You are also the owner of the property. Outstanding balance of \$1,299.69 from your mother's account (account 53972-00307) has been transferred into your account (53972-14144).

Current charges of \$326.00 (deposit installment plus \$6.00 standard connection fee) are due by 3/23/15.

Total balance is \$1,625.69.

Remaining unbilled deposit balance is \$320.00.

Balance is eligible for payment terms; however you must provide proof of total household income before terms will be processed.

If you have any questions feel free to contact me directly at 215-841-6787.

A report of Company's investigation will be sent to the Pennsylvania Public Utility Commission.



An Exelon Company

Customer Relations

[www.peco.com](http://www.peco.com)

PECO  
2301 Market Street, N5-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

Cordially,

Alan Masse

Business Analyst

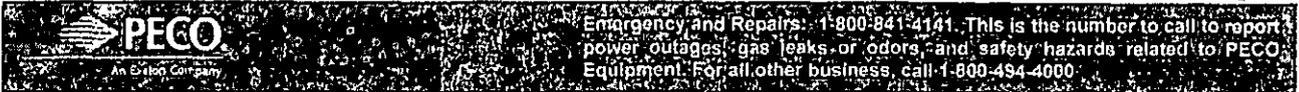
PECO Customer Relations

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SECRETARY'S BUREAU

**EXHIBIT AA**



Name: MINDY J ZIED  
 Account Number: 53972-14144  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

*Budget #4152*  
*Check 5/4 mailed 5/12 for \$340.00*  
*Budget Billing*

**Billing Summary**

Bill Date	04/23/2015
Thank you for your payment of \$505.60	
Deposit	\$160.00
Deposit	\$160.00
Charges from previous bill	\$499.60
Transfer service	\$1,120.09
<b>Total Other Charges</b>	<b>\$1,939.69</b>

**Current Period Charges**

Electric	\$262.62	
Budget billing amount		\$340.00
<b>Total New Charges</b>	<b>\$262.62</b>	
<b>Total Amount Due on 05/15/2015</b>		<b>\$2,279.69</b>

**General Information**

Next scheduled meter reading: May 27, 2015  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$0.00
+ Total Current Charges	\$262.62
- Current Budget Billing Amount Due	\$340.00
This Month's Deferred Balance	\$-77.38

**Message Center**

**From PECO:**  
 New charges contain estimated total state taxes of \$18.25, including \$15.49 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0868 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 Your Total Account Balance of \$2,202.31 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.  
 Welcome to budget billing. Budget billing helps keep your bill even throughout the year. For more information please visit [www.peco.com](http://www.peco.com).

When paying in person, please bring the entire bill

(continued on next page)

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SECRETARY'S BUREAU

**EXHIBIT BB**



0112

**TEN DAY SHUT OFF NOTICE  
(AVISO DE SUSPENSIÓN DE SERVICIO EN 10 DIAS)**

Account Number: 5397214144	Past Due Amt: \$1,542.31
For Service To: 1948 KENTWOOD ST	New Billing: \$0.00
Date Prepared: May 21, 2015	Total Amount: \$1,542.31

**Your Electric/Gas Service May Be Shut Off!**

Because your bill is past due, we will shut off the service to 1948 KENTWOOD ST on or after 8:00 a.m. on June 4, 2015. If this date is a Friday, the service shut off will occur on, or soon after, the next business day.

**We will NOT shut off your electric/gas service if you do ONE of the following:**

- Pay \$1,542.31 in full before June 4, 2015, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs. Call 1-888-480-1533 right away if you dispute this bill or to provide us with household income and occupant information to determine your eligibility.
- To talk about your bill, please call our office at 1-888-480-1533.

**WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.**

**If we shut off your electric/gas service, you may have to pay all of the following before we can turn service on:**

- |                              |                    |
|------------------------------|--------------------|
| • Past Due Amount of         | <u>\$1,222.31</u>  |
| • Deposit Past Due Amount of | <u>\$320.00</u>    |
| • Agreement Unbilled Balance | <u>\$0.00</u>      |
| • Total                      | <u>\$1,542.31*</u> |

\*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

\*\*If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

*DAN HARRY*  
*PUC FAX*  
*717 787 6641*

**MEDICAL EMERGENCY NOTICE**

Let us know if you or anyone presently and normally living in your home is seriously ill. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. Have your licensed physician, nurse practitioner, or physician assistant certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off. phone certification must be followed by written certification within 7 days.
- AND
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

**IMPORTANT TO KNOW**

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion | Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee of \$2.35.



See other side for more information

When paying in person, please bring the entire bill

PC0330F



0112

**TEN DAY SHUT OFF NOTICE  
(AVISO DE SUSPENSIÓN DE SERVICIO EN 10 DÍAS)**

Account Number: 5397214144  
For Service To: 1948 KENTWOOD ST  
Date Prepared: July 16, 2015

Past Due Amt: \$1,263.10  
New Billing: \$0.00  
Total Amount: \$1,263.10

**Your Electric/Gas Service May Be Shut Off!**

Because your bill is past due, we will shut off the service to 1948 KENTWOOD ST on or after 8:00 a.m. on July 30, 2015. If this date is a Friday, the service shut off will occur on, or soon after, the next business day.

**We will NOT shut off your electric/gas service if you do ONE of the following:**

- Pay \$1,263.10 in full before July 30, 2015, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs. Call 1-888-480-1533 right away if you dispute this bill or to provide us with household income and occupant information to determine your eligibility.
- To talk about your bill, please call our office at 1-888-480-1533.

**WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.**

If we shut off your electric/gas service, you may have to pay all of the following before we can turn service on:

• Past Due Amount of	<b>\$943.10</b>
• Deposit Past Due Amount of	<b>\$320.00</b>
• Agreement Unbilled Balance	<b>\$0.00</b>
• Total	<b>\$1,263.10*</b>

\*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

\*\*If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

**MEDICAL EMERGENCY NOTICE**

Let us know if you or anyone presently and normally living in your home is seriously ill. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. Have your licensed physician, nurse practitioner, or physician assistant certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.  
AND
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

**IMPORTANT TO KNOW**

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-8384. The service provider will charge a convenience fee of \$2.35.



See other side for more information

When paying in person, please bring the entire bill



0112

**TEN DAY SHUT OFF NOTICE  
(AVISO DE SUSPENSIÓN DE SERVICIO EN 10 DIAS)**

Account Number: 5397214144  
 For Service To: 1948 KENTWOOD ST  
 Date Prepared: August 17, 2015

Past Due Amt: \$1,479.42  
 New Billing: \$0.00  
 Total Amount: \$1,479.42

**Your Electric/Gas Service May Be Shut Off!**

Because your bill is past due, we will shut off the service to 1948 KENTWOOD ST on or after 8:00 a.m. on August 31, 2015. If this date is a Friday, the service shut off will occur on, or soon after, the next business day.

**We will NOT shut off your electric/gas service if you do ONE of the following:**

- Pay \$1,479.42 in full before August 31, 2015, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs. Call 1-888-480-1533 right away if you dispute this bill or to provide us with household income and occupant information to determine your eligibility.
- To talk about your bill, please call our office at 1-888-480-1533.

**WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.**

**If we shut off your electric/gas service, you may have to pay all of the following before we can turn service on:**

- Past Due Amount of **\$1,159.42**
- Deposit Past Due Amount of **\$320.00**
- Agreement Unbilled Balance **\$0.00**
- Total **\$1,479.42\***

\*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

\*\*If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

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1. Have your licensed physician, nurse practitioner, or physician assistant certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.
- AND**
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

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Atencion ! Este es un mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee of \$2.35.

See other side for more information

When paying in person, please bring the entire bill

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SECRETARY'S BUREAU

**EXHIBIT CC**

MAY 27, 2015

FROM: MINDY JAYE ZIED

AGAINST - PECO  
PUC COMPLAINT #3322542  
PECO Acct. Number(s)  
Mindy J. Zied - PECO #5397214144  
Binnie Zied - PECO #5397200307

ADDRESS:

1948 KENTWOOD STREET  
PHILADELPHIA, PA 19116

FAX TO: PUBLIC UTILITIES COMMISSIONER  
HARRISBURG, PA (717)787-6641

**PUC COMPLAINT #3322542**

**ATTENTION: HARRY**

ATTACHMENTS:

- (1) 5/27/2015 Telephone message from PECO;
- (2) PECO Ten Day Disconnect Notice(received 5/26/2015;
- (3) March 5, 2015 letter from Alan Masse/PECO  
improperly transferring funds from Binnie Zied's  
account to Mindy J. Zied's account - falsely accusing  
Mindy J. Zied of residing at property since 1984

Printable Version

5/27/15 10:36 AM

**NETZERO** Message Center

From: Mindy Zied-Campbell ~~XXXXXXXXXXXXXXXXXXXX~~  
 To: ~~XXXXXXXXXXXXXXXXXXXX~~  
 Sent: Wed, May 27, 2015 10:28 AM  
 Subject: Fwd: You have a new Readable Voice Mail from (800) 494-4000  
 voicemail.wav (67KB), Attachment (1KB)

Begin forwarded message:

From: XFINITY Voice <voicemail@xfinityvoice.com>  
 Date: May 27, 2015 at 10:14:55 AM EDT  
 To: ~~XXXXXXXXXXXXXXXXXXXX~~  
 Subject: You have a new Readable Voice Mail from (800) 494-4000

**xfinity.****Voicemail from (800) 494-4000 for phone number (215) 934-7909**

31 seconds

"Hi Ms. Eve this is Gina calling from pico. Just calling to let you know that if you have any further questions about your account or you need any further assistance that I was informed that you should contact the Public until(?) commission because of your open dispute. So if there's any questions on the account you should contact that(?). If you need any assistance you can give us a call back at 1-800 49440. Thank you."

Go to XFINITY Voice &gt;

**Tip** Make your life easier. Manage your XFINITY account online or on the go.

Go paperless with Ecobill, pay your bill online, schedule your DVR, set up reminders and more. You can even receive a text alert when an On Demand movie is ordered on your account.

Visit [comcast.com/myaccount](http://comcast.com/myaccount) to get started.

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT DD**

On Aug 6, 2015, at 2:14 PM, Lee, Shawane L.:(PECO) <[Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)> wrote:

Ms. Zied,

I am an attorney in PECO's legal department. I understand you would like to speak to someone because you believe that you have been discriminated against in some manner. Can you give me a call at (215) 841-6841 to discuss your issue?

I look forward to speaking to you soon.

Thank you.

**Shawane L. Lee, Assistant General Counsel**  
PECO Energy  
Legal Department  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
Tel: (215) 841-6841  
Fax: (215) 568-3389

**P** Please consider the environment before printing this e-mail.

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SECRETARY'S BUREAU

**EXHIBIT EE**

**From:** Mindy Zied-Campbell <~~mindy.zied-campbell@peco.com~~>  
**To:** ~~mindy.zied-campbell@peco.com~~  
**Sent:** Sun, Aug 23, 2015 04:15 PM  
**Subject:** Fwd: PECO complaint - Account #53972-14144  
Attachment (1KB), Attachment (5KB), cucc003b.dot (55KB), Attachment (1KB)

---

Begin forwarded message:

**From:** "Lee, Shawane L.:(PECO)" <Shawane.Lee@exeloncorp.com>  
**Date:** August 21, 2015 at 6:53:01 AM EDT  
**To:** Mindy Zied-Campbell <~~mindy.zied-campbell@peco.com~~>  
**Subject:** RE: PECO complaint - Account #53972-14144

Good morning Ms. Zied,

You filed an informal complaint with the Bureau of Consumer Services (BCS) on March 2, 2015, disputing a \$320.00 security deposit assessed to the account. During the informal complaint dispute process, PECO held collection on the \$320.00 deposit. The BCS issued a Decision on July 22, 2015, dismissing your informal complaint. At that time, PECO was no longer required to hold collection on the \$320.00 or any portion of the account balance.

You stated that you filed an appeal of the BCS Decision, which is a "formal complaint" filed with the Public Utility Commission (PUC). Once the PUC docket your formal complaint and serves PECO, PECO is required to hold collection on the balance in dispute. As of today, your formal complaint has not been docketed and PECO has not been served with your complaint. Once PECO is served with the complaint, the company will follow the appropriate regulations and hold collection. However, until then, the account is subject to collections and termination for past due balances.

On August 17, 2015, PECO sent you a ten-day termination notice. Please note, if the PUC does not docket and serve the formal complaint on PECO prior to the expiration of the ten day period, your service will be terminated.

*I recommend that you contact the PUC to determine the status of your appeal (formal complaint). I trust this responds to your inquiry.*

Thank you.

**Shawane L. Lee, Assistant General Counsel**  
Exelon Business Services Company, LLC  
Legal Department  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
Tel: (215) 841-6841  
Fax: (215) 568-3389

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT FF**

August 21, 2015

To: PECO - Exelon Corporation  
2301 Market Street/S23-1  
Philadelphia, PA 19101-8699

Attn: Mr. William J. Donohue  
Phone: (215) 841-4417  
Fax: (215) 841-4474

From: Dr. Michael Segal  
Temple Physicians  
9331 Old Bustleton Ave.  
Suite 100  
Philadelphia, PA 19115  
(215) 671-0653

On Behalf of:

Binnie Zied  
1948 Kentwood Street  
Philadelphia, PA 19116  
(215) 934-7909

**RE: PECO Account #53972-14144 - Account Name: Mindy Zied**

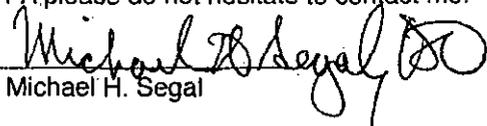
To Whom It May Concern:

I am the physician of Binnie Zied. It has recently been brought to my attention that PECO has sent a 10 day shut off notice to be processed on August 31, 2015.

My patient, Binnie Zied is 96 years old, and she resides in the upper level of the residence listed above. It is my professional opinion that due to temperatures rising from 95 - 100 degrees this summer, that if Ms. Binnie Zied's electric is shut off, it will pose imminent danger to her health.

It would be more advantageous if there are alternative measures in resolving the issues which might be pending before PECO, than to shut off the electric at this particular residence.

Should you need any further information which does not violate Ms. Zied's rights under HIPPA please do not hesitate to contact me.

  
Dr. Michael H. Segal

\* \* \* Communication Result Report ( Aug. 21. 2015.12:24PM ) \* \* \*

2)

Date/Time: Aug. 21. 2015 12:23PM

File No.	Mode	Destination	Pg(s)	Result	Page Not Sent
4351	Memory TX	2158414474	P. 1	OK	

Reason for error

E. 1)	Hang up or line fail	E. 2)	Busy
E. 3)	No answer	E. 4)	No facsimile connection
E. 5)	Exceeded max. E-mail size		

August 21, 2015

To: PECO - Exton Corporation  
2301 Market Street/S23-1  
Philadelphia, PA 19101-6099

Attn: Mr. William J. Donohue  
Phone: (215) 641-4417  
Fax: (215) 641-4474

From: Dr. Michael Segal  
Temple Physicians  
8331 Old Bustleton Ave.  
Suite 100  
Philadelphia, PA 19115  
(215) 671-0553

On Behalf of:

Birnie Zied  
1948 Kerwood Street  
Philadelphia, PA 19116  
(215) 934-7909

RE: PECO Account #52972-14144 - Account Name: Mindy Zied

In Whom It May Concern:

I am the physician of Birnie Zied. It has recently been brought to my attention that PECO has sent a 10 day shut off notice to be processed on August 31, 2015.

My patient, Birnie Zied is 96 years old, and she resides in the upper level of the residence listed above. It is my professional opinion that due to temperatures rising from 95 - 100 degrees this summer, that if Ms. Birnie Zied's electric is shut off, it will pose imminent danger to her health.

It would be more advantageous if there are alternative measures in resolving the issues which might be pending before PECO, than to shut off the electric at this particular residence.

Should you need any further information which does not violate Ms. Zied's rights under HIPAA please do not hesitate to contact me.

Michael R. Segal  
Dr. Michael R. Segal

# EXHIBIT GG

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



An Exelon Company

PECO  
Customer Relations  
2301 Market Street, N5-1  
PO. Box 8699  
Philadelphia, PA 19101-8699

Presort  
First Class Mail  
Combustible



U.S. POSTAGE PITNEY BOWES

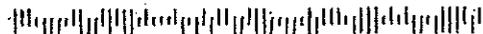


ZIP 19103 \$ 000.47<sup>1</sup>  
02 1K  
0001376012 JUN 28 2015

IS 45 MAILED AT 080 06-28-2015

Mindy J Zied  
1948 KENTWOOD ST  
PHILADELPHIA PA 19116

DGTBRMP 19116





An Exelon Company

PECO  
2301 Market Street, N5-1  
PO Box 3699  
Philadelphia, PA 19101-8699

www.peco.com

**UTILITY COMPANY REPORT**  
**Reporte De La Compania Utilidades**

Date: June 23, 2015

<b>Name:</b> MINDY J ZIED
<b>Service Address:</b> 1948 KENTWOOD ST PHILADELPHIA PA 19116
<b>Post Office:</b> PHILADELPHIA PA 19116
<b>Account Number:</b> 53972-14144

<b>Phone Home:</b> 215-934-7909	<b>Phone Work:</b>
<b>Mindy J Zied</b> 1948 KENTWOOD ST PHILADELPHIA PA 19116	

**Problem As You Described It:**

You contacted our office concerning your Electric Bill

**Our Response:**

Dear MINDY J ZIED:

Thank you for your recent inquiry.

On 6/23/15 and stated that PECO took your meter off of your property on 3/23/14 and you were without a meter for 2 months. You then mentioned that you paid a deposit of \$320.00 and was never told about the deposit. This deposit was requirement for activation of service on 2/25/15.

I can hear that you were very frustrated. I asked how what is it that you want from PECO. You stated make your mothers balance disappear & refund your deposit of \$320.00. My response was absolutely not, there is usage on the account. Your response was you will see me in federal court.

Another reading of your meter was obtained on 6/23/15. This reading of 30085KWH indicates that there was no mistake either in the reading of your meter or the calculation of your bill. The combination of the previous estimates and the actual reading represent your total actual use.

I am very sorry for any inconvenience this may have caused you.

The balance due on your account is \$2,316.35 as of June 24, 2015. The amount due by 7/15/15 to avoid delinquency is \$2,316.35.

**UTILITY COMPANY REPORT****To file a Complaint**

If you do not agree with this report you may file a Complaint with the Public Utility Commission (PUC). You may file a complaint by calling the PUC at 1-800-782-1110 or by writing to the following address:

Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg PA 17105-3265

To protect your rights your complaint should be filed within 10 days of the date on this report and should include the following information:

1. Your name.
2. Your address.
3. The address where this service is being used.
4. Your account number.
5. Our name, PECO Energy Company.
6. A brief statement of the problem.
7. Whether a Complaint about this problem was filed with the PUC before.
8. Whether the problem was investigated and reported by us on or before the shut-off date, if any.
9. How you would like the problem to be solved.

If you file a complaint and do the things the PUC tells you to do, we will not shut off your service while they are handling your complaint.

**PECO ENERGY COMPANY**

If you need to talk to us, please call 1-800-494-4000, between 7:00 a.m. and 7:00 p.m., Monday through Friday.

PECO Energy Company's Business Office hours are Monday through Friday, from 8:30 a.m. to 5:00 p.m. Our Business office is located at:

2301 Market Street, Philadelphia, PA 19101

The investigation is being closed at this time. PUC will be in contact with you regarding their decision. If you have any further questions or would like to make payment arrangements, please contact me at 215-841-4194.

We at PECO Energy want you to be completely satisfied.

Cordially,  
La Tandra Stephens  
Customer Relations

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT HH**



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
BUREAU OF CONSUMER SERVICES  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

7/22/2015

BCS No: 3322542

MINDY ZIED  
1948 KENTWOOD STREET  
PHILADELPHIA PA 19116

The Public Utility Commission has completed its investigation into your informal complaint. Our decision is attached. We sent a copy of this decision to your utility company. You and the company must both follow this decision. Both parties may appeal this decision. If no one appeals, the decision will become final 20 days after the date of this letter.

If you do not agree with this decision you can appeal it by filing a formal complaint. Complete and return the attached Notification of Intent to Appeal within 20 days of the date on the form. The Commission will mail you formal complaint forms. When you complete and return the formal complaint forms, your appeal begins. The Commission will assign your complaint to the Office of Administrative Law Judge. They will contact you about your formal complaint.

You do not need a lawyer to file an appeal.

You must make all of the payments required by this decision. If you do not make these payments the utility company can shut off your utility service.

Do not mail your payments to the Public Utility Commission. Mail your payments directly to your company.

If you have any questions, please call 1-800-692-7380.

Sincerely,

Grant Geszvain  
Investigator

**INFORMAL COMPLAINT DECISION  
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

MINDY ZIED  
1948 KENTWOOD STREET  
PHILADELPHIA PA 19116

Date: 7/22/2015

BCS: 3322542

V.

Acct. No: 5397214144

PECO ENERGY

**DECISION ON INFORMAL COMPLAINT BY THE PUBLIC UTILITY COMMISSION:**

**STATEMENT OF COMPLAINT:**

We received your informal complaint on 3/2/2015. In the complaint, you state that you are disputing the issuance of a security deposit on your account as well as a balance that was transferred from your mother's account to your account. You would like the Public Utility Commission (PUC) to investigate.

**INVESTIGATION BY STAFF OF THE PUBLIC UTILITY COMMISSION FOUND:**

1. According to Title 52 of the PA Code, Chapter 56, §56.32(a)(2) states:

(a) A public utility may require a cash deposit in an amount that is equal to 1/6 of an applicant's estimated annual bill at the time the public utility determines a deposit is required, based upon the following:

(2) An applicant who is unable to establish creditworthiness to the satisfaction of the public utility through the use of a generally accepted credit scoring methodology which employs standards for using the methodology that fall within the range of general industry practice. The credit scoring methodology utilized for this purpose must specifically assess the risk of utility bill payment.

2. According to Title 52 of the PA Code, Chapter 56, §56.35(a)(b)(1)(2) states:

(a) A public utility may require, as a condition of the furnishing of residential service to an applicant, the payment of any outstanding residential account with the public utility which accrued within the past 4 years for which the applicant is legally responsible and for which the applicant was billed properly.

(b) A public utility may not require, as a condition of the furnishing of residential service, payment for residential service previously furnished under an account in the name of a person other than the applicant, except as provided for in paragraphs (1) and (2).

(1) A public utility may require the payment of an outstanding balance or portion of an outstanding balance if the applicant resided at the property for which service is requested during the time the outstanding balance accrued and for the time the applicant resided there, not exceeding 4 years from the date of the service request. The 4-year limit does not apply if the balance includes amounts that the utility was not aware of because of fraud or theft on the part of the applicant.

**INFORMAL COMPLAINT DECISION  
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

MINDY ZIED  
1948 KENTWOOD STREET  
PHILADELPHIA PA 19116

Date: 7/22/2015

V.

BCS: 3322542

Acct. No: 5397214144

PECO ENERGY

**DECISION ON INFORMAL COMPLAINT BY THE PUBLIC UTILITY COMMISSION:**

**STATEMENT OF COMPLAINT:**

We received your informal complaint on 3/2/2015. In the complaint, you state that you are disputing the issuance of a security deposit on your account as well as a balance that was transferred from your mother's account to your account. You would like the Public Utility Commission (PUC) to investigate.

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(b) A public utility may not require, as a condition of the furnishing of residential service, payment for residential service previously furnished under an account in the name of a person other than the applicant, except as provided for in paragraphs (1) and (2).

(1) A public utility may require the payment of an outstanding balance or portion of an outstanding balance if the applicant resided at the property for which service is requested during the time the outstanding balance accrued and for the time the applicant resided there, not exceeding 4 years from the date of the service request. The 4-year limit does not apply if the balance includes amounts that the utility was not aware of because of fraud or theft on the part of the applicant.

If you enroll in CAP RATE, the company will tell you the new amount you will pay each month.

We will send a copy of this decision to the utility company. If you have questions about the terms of this decision or how to appeal this decision, please call us at 1-800-782-1110.

Grant Geszvain  
Investigator

# EXHIBIT II

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



MEMO: 53972-14144 - MINDY J ZIED  
 MINDY J ZIED  
 1948 KENTWOOD ST  
 PHILADELPHIA, PA 19116  
 DATE: 5/30/2015  
 PAY TO: \$ 340.00  
 THE ORDER OF: MINDY J ZIED  
 BINNIR ZIED  
 1948 KENTWOOD STREET  
 PHILADELPHIA, PA 19116  
 4161

PECO  
 An Edison Company  
 11052 VAN AVON ST  
 PHILADELPHIA, PA 19116-3092  
 MINDY J ZIED  
 1948 KENTWOOD ST  
 PHILADELPHIA, PA 19116-3092  
 Pledge to pay amount of \$340.00  
 amount by 06/10/2015  
 To pay by phone call 1-877-672-6262  
 or visit our website at www.peco.com  
 If you are a convenience fee will be charged to your account.  
 Return only this portion with your check, made payable to PECO. Please write your account number on your check.  
 Check here to enroll in Power Pay automatic account debit and complete form on reverse side.  
 Check here to pledge a donation to MEAF and complete form on reverse side.

Emergency and Repairs: 1-800-841-7141. If in the United States, please call to report power outages, gas leaks or other safety hazards related to PECO equipment. For all other business, call 1-800-494-4900.

Page 2

MINDY J ZIED  
 Number: 53972-14144  
 Billing Deferred Balance  
 e Deferred Balance \$-77.38  
 ent Changes \$159.16  
 dget Billing Amount Due \$340.00  
 's Deferred Balance \$-258.22

Meter Number	Lead Type	Reading Type	Meter Reading Previous	Meter Reading Present	Difference	Multiplier X	Usage
124755778	General Service	Tot kWh	27527 Actual	28716 Actual	1189	1	1189

Residential Heating Service - Current Period Detail  
 Service 04/23/2015 to 05/22/2015 - 29 days  
 \$7.12

Return only this portion with your check made payable to PECO. Please write your account number on your check.



Company

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
A convenience fee will apply.

53972 1414 40000 0000

36 19362/010305030396 077 01 02946X 1248 02/24/2015

OOD ST  
IIA PA 19116-3942



Account Number  
53972-14144

Payment Receipt Stamp

Payment Amount  
340.00

Please pay this  
amount by 07/15/2015

\$2,316.35

J. PAYMENT PROCESSING  
OX 37629  
DELPHIA PA 19101-0629



00000204970000049980

539721414400023163551962316353

132

MEMO 53972-14144

DATE 7/14/2015

AMOUNT \$340.00

PAY TO THE ORDER OF PECO

1948 KENTWOOD STREET  
PHILADELPHIA, PA 19116

BINNIE ZIED

8-7390/2350

4172

www.firstus.com



Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to M&A and complete form on reverse side.

To pay by phone call 1-877-432-6384.  
A convenience fee will apply.

53972 1414 40000 0000

10545 1 AV 0.388 10345010345021049 041 01 020000 124 07237015  
MINDY J ZIED  
1848 KENTWOOD ST  
PHILADELPHIA PA 19116-3942

Account Number  
53972-14144

Payment Receipt Stamp

Payment Amount  
340.00

Please pay this amount by 08/14/2015

\$2,316.35

PECO - PAYMENT PROCESSING  
PO BOX 37629  
PHILADELPHIA PA 19101-0629

00000236320000049960



539721414400023163552262316358

BINNIE ZIED  
1948 KENTWOOD STREET  
PHILADELPHIA, PA 19116

3-7580/2300

4186

DATE 7/31/2015

PAY TO THE ORDER OF P.E.C.O. \$ 340.00

Three hundred and forty 00/100 DOLLARS

www.peco.com / firsttrust.com

MEMO 53972-14144

*Mindy J Zied*

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Exhibit #3**  
PECO's Answer  
September 10, 2015



Legal Department  
2301 Market Street / S23-1  
Philadelphia, PA 19103

Direct Dial: 215-841-6841

September 10, 2015

Mindy Jaye Zied  
1948 Kentwood Street  
Philadelphia, PA 19116

**RE: Mindy Jaye Zied v. PECO Energy Company**  
**PUC Docket No.: F-2015-2500342**

Dear Ms. Zied:

Enclosed is a copy of PECO Energy Company's response to the formal complaint filed in the above-referenced docket. The law requires PECO Energy to file an answer to your Public Utility Commission complaint. Keep these papers for your records. This is not a decision on your complaint. PECO's response may include a New Matter, Motion or Preliminary Objection. Please note that if you do not respond to a New Matter, Motion, or Preliminary Objection an unfavorable decision may be rendered against you. Responses to New Matters and Motions must be filed within 20 days. Responses to Preliminary Objections must be filed within 10 days. If there is no New Matter, Motion or Preliminary Objection included, no response is required.

Soon, the Public Utility Commission will schedule either a settlement conference or a hearing on your complaint. The Commission will let you know by mail whether there will be a conference or a hearing and will include instructions on what to do next. If the matter is set for hearing, the notice will provide you with information about the date, time and place of the hearing. If we are unable to resolve your complaint and have to proceed with a hearing, a judge will be at the hearing and will decide your complaint. You must call the Public Utility Commission if you have any questions about the hearing or if you cannot attend the hearing.

Thank you for your time and attention on this matter.

Very truly yours,

Shawane Lee  
Counsel for PECO Energy Company

SL/ab  
Enc



**PENNSYLVANIA**  
PUBLIC UTILITY COMMISSION

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**eFiling Successfully Transmitted**



Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

*If your filing exceeds 250 pages, you are required to submit one paper copy of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120. Please print a copy of this page and attach it to the paper copy of your filing as the first page.*

eFiling Confirmation	
Docket Number:	F-2015-2500342
Description:	PECO Energy Company - Mindy Jaye Zied Answer to Formal Complaint
Transmission Date:	9/10/2015 9:51:06 AM
Filed On:	9/10/2015 9:51:06 AM
eFiling Confirmation Number:	1606103

**Uploaded File List**

File Name	Document Class	Document Type
Mindy Jaye Zied - Answer to Formal Complaint.pdf	Communication	Answer to Formal Complaint



An Exelon Company

Legal Department  
2301 Market Street / 523-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

Direct Dial: 215-841-6841

September 10, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: Mindy Jaye Zied v. PECO Energy Company**  
**PUC Docket No.: F-2015-2500342**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy's Answer to the Formal Complaint* with regard to the matter referenced above. At this time, I am requesting that this matter be referred to the mediation unit.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee".

Shawane Lee  
Counsel for PECO Energy Company

SL/ab  
Enclosure

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MINDY JAYE ZIED	:	
Complainant	:	
	:	
v.	:	DOCKET NO. F-2015-2500342
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

---

ANSWER OF RESPONDENT,  
PECO ENERGY COMPANY

---

On August 26, 2015, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by Mindy Jaye Zied (hereafter "Complainant") in the above-captioned docket. Pursuant to 52 Pa. Code § 5.61, PECO responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the instant Complaint. In her complaint, Complainant alleges that she was billed for service after PECO removed her electric meter from the property. The Complainant states that PECO is holding her responsible for the balance from her mother, Binnie Zied's account. The Complainant additionally alleges that PECO assessed an "unfounded" \$320.00 deposit to her account and the company is discriminating against her. PECO avers that the Complainant is responsible

for the balance; there are no incorrect charges and the security deposit was properly assessed.

PECO Energy's records reveal that Binnie Zied established service at 1948 Kentwood Street, Philadelphia, PA under account number 53972-00307. See Account Activity Statement, attached hereto as Exhibit "1". On March 23, 2014, PECO discovered an underground fault next door to Ms. Zied's property at 1946 Kentwood Street, which affected the service at her home. Accordingly, PECO's technician removed the meters and placed jumpers at the property for continued service. On March 24, 2014, PECO marked the area for repair work. On June 13, 2014, PECO set the new meter at Ms. Zied's property. As a result of the underground fault, Binnie Zied received estimated bills from 3/23/14 to 6/25/14 for \$1,494.91 and 11,347 kilowatt hours. PECO cancelled the prior estimates and rebilled the same period 3/23/14 - 6/25/14 for \$1,010.01 and 7,440 kilowatt hours. All of the subsequent bills were based on actual meter readings.

On February 25, 2015, the Complainant applied for service at 1948 Kentwood Street, Philadelphia, PA. PECO sent the Complainant a Service Denial Notice advising her that she may be responsible for the balance at the address. See Service Denial Notice, dated 2/25/15, attached hereto as Exhibit "2". PECO connected service in the Complainant's name effective February 25, 2015 under account number 53972-14144. See Account Activity Statement, attached hereto as Exhibit "3". PECO assessed a \$640.00 security deposit to the Complainant's new account. On March 5, 2015, PECO transferred Binnie Zied's \$1,299.69 final balance to the Complainant's active account. See Exhibit "3".

On March 2, 2015, the Complainant filed an informal complaint with the Bureau of Consumer Services ("BCS") at case number 003322542, disputing the \$1,299.69 balance transfer and the security deposit assessed to her account. See Case Details Report #003322542, attached hereto as Exhibit "4". On July 22, 2015, the BCS issued a Decision Report, dismissing the Complainant's informal case as follows:

CASE DISMISSED. CUSTOMER RESIDES AT 1948 KENTWOOD STREET, PHILADELPHIA, PA 19116. ON 2/25/2015 MINDY ZIED CALLED PECO TO REQUEST SERVICE IN HER NAME AT 1948 KENTWOOD. SERVICE WAS IN BINNIE ZIED'S (MOTHER) NAME. SERVICE IN BINNIE ZIED'S NAME HAD ACCRUED BALANCE OF \$1299.69. AFTER A CREDIT CHECK WAS DONE IT WAS DETERMINED THE CUSTOMER WAS A CREDIT RISK AND A DEPOSIT IN THE AMOUNT OF \$640.00 WAS ASSESSED AND IS VALID PER 56.32(2). BALANCE ACCRUED WHILE SERVICE WAS IN BINNIE ZIED'S NAME (MOTHER) WAS TRANSFERRED TO MINDY ZIED'S ACCOUNT AND IS VALID PER 56.35(A)(B)(1).

See BCS Decision Report #003322542, attached hereto as Exhibit "5".

PECO Energy avers that the estimated bills rendered to Binnie Zied's account were required because there was an underground fault affecting service at the premises. PECO Energy's actions were compliant with the provisions stated under Chapter 56 of the Public Utility Code. Specifically, the following provisions are applicable:

52 Pa. Code. § 56.12(3). *Estimates permitted under exigent circumstances.* A public utility may estimate the bill of a customer if extreme weather conditions, emergencies, equipment failure, work stoppages or other circumstances prevent actual meter reading.

52 Pa. Code § 56.12(4). *Estimates when public utility personnel are unable to gain access.* Estimates when public utility personnel are unable to gain access. A public utility may estimate the bill of a customer if public utility personnel are unable to gain access to obtain an actual meter reading, as long as the following apply:

(i) The public utility has undertaken reasonable alternatives to obtain a meter reading, including, but not limited to, the provision of preaddressed postcards upon which the customer may report the reading or the telephone reporting of the reading.

In this case, PECO Energy estimated readings from 3/23/14 to 6/25/14, due to an underground fault which affected service at Binne Zied and the Complainant's address. Once PECO Energy identified and repaired the underground fault, a new meter was set and Binne Zied's bill was revised based on actual meter readings. All of Ms. Zied's subsequent bills were based on actual meter readings.

PECO Energy assessed a \$640.00 deposit on the Complainant's account based upon credit risk in the following increments:

- a. \$160.00 on 3/30/15
- b. \$160.00 on 4/23/15

See Exhibit "3". The Complainant has paid only \$320.00 towards the deposit. The remaining \$320.00 deposit will be billed in increments. PECO Energy avers that the \$640.00 security deposit is proper. 66 Pa.C.S. 1404(a), states:

In addition to the right to collect a deposit under any commission regulation or order, the commission shall not prohibit a public utility, prior to or as a condition of providing utility service, from requiring a cash deposit in an amount that is equal to one-sixth of the applicant's estimated annual bill, at the time the public utility determines a deposit is required.

Additionally, PECO Energy's Commission approved tariff provides in relevant part:

**5.3 GUARANTEE OF PAYMENTS.** The Company may charge a security deposit before it will render service to an applicant or before the Company will continue to render service to a customer for whom the Company provides Consolidated EDC Billing or Separate EDC Billing. The Company may charge deposits to applicants and customers if they have bad credit, lack creditworthiness or as otherwise permitted by Commission statutes, rules, regulations, and as required by Federal

Bankruptcy Law. The applicant or customer may be required to provide a cash deposit, letter of credit, surety bond, or other guarantee, satisfactory to the Company. The Company will hold the deposit as security for the payment of final bills and in compliance with the Company's Rules and Regulations. ...

**5.4 AMOUNT OF DEPOSIT.** For residential customers the deposit will be equal to one-sixth of the applicant's or customer's estimated annual bill for Company charges, based on applicable rates. A deposit from a residential customer shall conform to the requirements of 66 Pa. C.S. 1404(c) and applicable Pennsylvania Public Utility Commission regulations. ...

**5.5 RETURN OF DEPOSIT.** Deposits secured from a residential customer shall either be applied with interest to the customer's account or returned to the customer with interest in accordance with 66 Pa. C.S. §1404(C) and applicable Pennsylvania Public Utility Commission regulations. In cases of discontinuance or termination of service, deposits will be returned with accrued interest upon payment of all service charges and guarantees or with deduction of unpaid accounts. ...

PECO Energy properly assessed the deposit to the Complainant's account based on credit risk. Accordingly, PECO Energy denies the Complainant's allegations concerning the \$640.00 security deposit.

The Complainant's balance is \$2,333.19. See Exhibit "3". PECO Energy avers that the Complainant is responsible for the \$1,299.69 balance incurred at 1948 Kentwood Street because she benefitted from the service. Pursuant to 52 Pa. Code § 56.35- Payment of Outstanding Balance.

(a) A public utility may require, as a condition of the furnishing of residential service to an applicant, the payment of any outstanding residential account with the public utility which accrued within the past 4 years for which the applicant is legally responsible and for which the applicant was billed properly.

Additionally, Section 5.1 states:

**5.1 PAYMENT OBLIGATION.** The Company may, at its discretion, determine liability for a past due balance by:

- 1) Use of Company records that contain information previously provided to the Company;
- 2) Information contained on a valid mortgage, lease, deed or renter's license;
- 3) Use of commercially available public records databases;
- 4) Government and property ownership records

In this case, PECO Energy determined that the Complainant has been residing at 1948 Kentwood Street and benefitted from the service; therefore, pursuant to 52 Pa. Code § 56.35, the Complainant is responsible for the bill.

**PECO requests that this matter be referred to the PUC's mediation unit.**

5. Denied.

6. Admitted

7. Admitted.

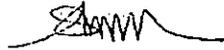
8. PECO Energy neither admits nor denies the allegations in paragraph 8. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.

9. Paragraph 9 is a Verification and Signature to which no response is required.

10. Paragraph 10 contains information regarding Filing, to which no response is required.

**WHEREFORE**, PECO Energy Company respectfully requests that your  
Honorable Commission dismiss the *instant Complaint*.

Respectfully Submitted.



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389

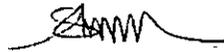
BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MINDY JAYE ZIED	:	
Complainant	:	
v.	:	DOCKET NO. F-2015-2500342
PECO ENERGY COMPANY	:	
Respondent	:	

VERIFICATION

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.

Date: September 10, 2015



\_\_\_\_\_  
Shawane L. Lee

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

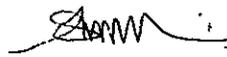
MINDY JAYE ZIED	:	
Complainant	:	
	:	
v.	:	DOCKET NO. F-2015-2500342
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Mindy Jaye Zied  
1948 Kentwood Street  
Philadelphia, PA 19116

Dated at Philadelphia, Pennsylvania, September 10, 2015.




---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.co

**RECEIVED**

NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT 1**

\*\*\* Account Information \*\*\*

Account Number: 53972-00307  
Account Status: Final  
Mail To: BINNIE A ZIED  
1948 KENTWOOD ST  
PHILADELPHIA PA 19116

\*\*\* Current Account Status \*\*\*

Current Bill: \$0.00  
Billed Prior: \$0.00  
Balance Due: \$0.00  
Service Address: 1948 KENTWOOD ST  
PHILADELPHIA PA 19116  
Credit Amount: \$0.00  
Deposit Requested: \$0.00  
Deposit On-Hand: \$0.00  
Meter Bill Grp: 18  
Rate: Electric Residential Heating Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
03/12/13	Payment					\$257.00						
03/27/13	BUDGET BILLING	02/25/13 03/26/13	14760	117138091	\$319.00							
	** Budget Bill Detail **	Actual Bill Amount: 367.93			BB Deferred Amount: 325.77		\$319.00		04/18	2790		
03/27/13	Regular Bill											
04/05/13	Payment					\$319.00						
04/23/13	BUDGET BILLING	03/26/13 04/23/13	16493		\$319.00							
	** Budget Bill Detail **	Actual Bill Amount: 258.33			BB Deferred Amount: 265.10		\$319.00		05/15	1814		
04/23/13	Regular Bill											
05/06/13	Payment					\$319.00						
05/22/13	BUDGET BILLING	04/23/13 05/22/13	17754		\$319.00							
	** Budget Bill Detail **	Actual Bill Amount: 181.88			BB Deferred Amount: 127.98		\$319.00		06/13	1262		
05/22/13	Regular Bill											
06/03/13	Payment					\$319.00						
06/21/13	BUDGET BILLING	05/22/13 06/21/13	18566		\$319.00							
	** Budget Bill Detail **	Actual Bill Amount: 273.38			BB Deferred Amount: 82.36		\$319.00		07/15	1812		
06/21/13	Regular Bill											
07/09/13	Payment					\$319.00						
07/26/13	BUDGET BILLING	06/21/13 07/26/13	21732		\$319.00							
	** Budget Bill Detail **	Actual Bill Amount: 325.43			BB Deferred Amount: 88.79		\$319.00		08/19	2166		
07/26/13	Regular Bill											
08/07/13	Payment					\$319.00						
08/21/13	BUDGET BILLING	07/26/13 08/21/13	23121		\$319.00							
	** Budget Bill Detail **	Actual Bill Amount: 211.23			BB Deferred Amount: -18.90		\$319.00		09/12	1389		
08/21/13	Regular Bill											
09/01/13	Payment					\$319.00						
09/25/13	BUDGET BILLING	08/21/13 09/25/13	24663		\$319.00							
	** Budget Bill Detail **	Actual Bill Amount: 275.99			BB Deferred Amount: -61.99		\$319.00		10/17	1742		
09/25/13	Regular Bill											
10/04/13	Payment					\$319.00						
10/21/13	BUDGET BILLING	09/25/13 10/21/13	26075		\$319.00							
	** Budget Bill Detail **	Actual Bill Amount: 170.71			BB Deferred Amount: -210.20		\$319.00		11/12	1212		
10/21/13	Regular Bill											
11/05/13	Payment					\$319.00						
11/19/13	BUDGET BILLING	10/21/13 11/19/13	27886		\$285.00							
	** Budget Bill Detail **	Actual Bill Amount: 251.59			BB Deferred Amount: -243.69		\$285.00		12/11	1811		
11/19/13	Regular Bill											
12/04/13	Payment					\$285.00						
12/27/13	BUDGET BILLING	11/19/13 12/27/13	31599		\$285.00							
	** Budget Bill Detail **	Actual Bill Amount: 523.97			BB Deferred Amount: -4.72		\$285.00		01/21	3713		
12/27/13	Regular Bill											
01/15/14	Payment					\$285.00						
01/24/14	BUDGET BILLING	12/27/13 01/24/14	34773		\$285.00							
	** Budget Bill Detail **	Actual Bill Amount: 443.87			BB Deferred Amount: 154.15		\$285.00		02/18	3174		
01/24/14	Regular Bill											
02/12/14	Payment					\$285.00						
02/24/14	BUDGET BILLING	01/24/14 02/24/14	38942		\$285.00							
	** Budget Bill Detail **	Actual Bill Amount: 580.79			BB Deferred Amount: 449.94		\$285.00		03/18	4169		
02/24/14	Regular Bill											
03/05/14	Payment					\$285.00						

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1948 KENTWOOD ST  
PHILADELPHIA PA 19116

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KV
03/28/14	BUDGET BILLING	02/24/14 03/25/14	42614	E	\$360.00							
	** Budget Bill Detail **	Actual Bill Amount: 478.69			BB Deferred Amount: 865.63							
03/28/14	Regular Bill						\$360.00		04/21	3672		
04/08/14	Payment					\$360.00						
04/28/14	BUDGET BILLING	03/25/14 04/23/14	46149	E	\$360.00							
	** Budget Bill Detail **	Actual Bill Amount: 461.77			BB Deferred Amount: 667.40							
04/28/14	Regular Bill						\$360.00		05/20	3539		
05/13/14	Payment					\$31.60						
05/28/14	BUDGET BILLING	04/23/14 05/22/14	49673	E	\$360.00							
	** Budget Bill Detail **	Actual Bill Amount: 460.34			BB Deferred Amount: 767.74							
05/28/14	Late Payment Charge				\$5.35							
05/28/14	Regular Bill						\$721.75	\$361.75	06/19	3524		
06/13/14	METER CHANGE - OUT		49673	117138091								
	METER CHANGE - IN		0000	124755776								
06/24/14	Late Payment Charge				\$10.75							
06/26/14	BUDGET BILLING	05/22/14 06/25/14	616	E	\$360.00							
	** Budget Bill Detail **	Actual Bill Amount: 97.11			BB Deferred Amount: 504.85							
06/26/14	Regular Bill						\$1092.50	\$732.50	07/10	616		
07/03/14	Payment					\$600.00						
07/10/14	CHECK READING		1592									
07/18/14	Late Charge cancelled					\$10.75						
07/23/14	BUDGET BILLING	06/25/14 07/23/14	2221		\$399.00							
	** Budget Bill Detail **	Actual Bill Amount: 241.56			BB Deferred Amount: 347.41							
07/23/14	Regular Bill						\$980.75	\$481.75	08/14	1605		
07/30/14	Budget Bill Settlement					\$1514.43						
07/30/14	Late Charge cancelled					\$5.35						
07/30/14	BUDGET BILLING	01/24/14 02/24/14	38031	E								
	** Budget Bill Detail **	Actual Bill Amount: 455.42			BB Deferred Amount: 0.00							
07/30/14	Regular Bill						\$-639.03		08/21	3258		
07/31/14	ELECTRIC SERVICE	02/24/14 03/25/14	40821	E 117138091	\$363.12							
07/31/14	ELECTRIC SERVICE	03/25/14 04/23/14	42635	E 117138091	\$240.42							
07/31/14	ELECTRIC SERVICE	04/23/14 05/22/14	43897	E 117138091	\$169.43							
07/31/14	Regular Bill						\$133.94		08/22	5866		
08/01/14	ELECTRIC SERVICE	05/22/14 06/25/14	44822	117138091	\$237.04							
08/01/14	ELE-ADDITIONAL METER		649	124755776								
08/01/14	Regular Bill						\$370.98	\$133.94	08/25	1574		
08/04/14	ELECTRIC SERVICE	06/25/14 07/23/14	2361	124755776	\$257.19							
08/04/14	Regular Bill						\$628.17	\$370.98	08/26	1712		
08/07/14	Payment					\$133.94						
08/21/14	BUDGET BILLING	07/25/14 08/21/14	3799		\$300.00							
	** Budget Bill Detail **	Actual Bill Amount: 217.17			BB Deferred Amount: -82.83							
08/21/14	Regular Bill						\$794.23	\$237.04	09/12	1438		
09/17/14	Late Payment Charge				\$10.68							
09/22/14	BUDGET BILLING	08/21/14 09/22/14	5393		\$300.00							
	** Budget Bill Detail **	Actual Bill Amount: 234.70			BB Deferred Amount: -148.13							
09/22/14	Regular Bill						\$1104.91	\$804.91	10/14	1594		
10/07/14	Payment					\$300.00						
10/21/14	BUDGET BILLING	09/22/14 10/21/14	6661		\$300.00							
	** Budget Bill Detail **	Actual Bill Amount: 163.61			BB Deferred Amount: -284.52							
10/21/14	Late Payment Charge				\$9.69							
10/21/14	Regular Bill						\$1114.60	\$814.60	11/12	1268		
10/31/14	Payment					\$300.00						
11/19/14	BUDGET BILLING	10/21/14 11/19/14	8926		\$300.00							
	** Budget Bill Detail **	Actual Bill Amount: 286.63			BB Deferred Amount: -297.87							
11/19/14	Regular Bill						\$1114.60	\$814.60	12/11	2263		
12/03/14	Payment					\$300.00						
12/16/14	Late Payment Charge				\$7.60							
12/22/14	BUDGET BILLING	11/19/14 12/22/14	12546		\$300.00							
	** Budget Bill Detail **	Actual Bill Amount: 483.56			BB Deferred Amount: -114.31							
12/22/14	Regular Bill						\$1122.20	\$822.20	01/13	3620		
12/30/14	Payment					\$300.00						
01/21/15	Late Payment Charge				\$10.36							

CUAR038

PECO Account Activity Statement

Date: 03/05/15  
Page: 3 of 3

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
01/26/15	BUDGET BILLING	12/22/14 01/26/15	17074		\$300.00							
	** Budget Bill Detail **	Actual Bill Amount: 604.75			BB Deferred Amount: 190.44							
01/26/15	Regular Bill						\$1132.56	\$832.56	02/17	4528		
02/02/15	Late Charge cancelled					\$38.33						
02/05/15	Payment					\$300.00						
02/24/15	BUDGET BILLING	01/26/15 02/24/15	21436		\$300.00							
	** Budget Bill Detail **	Actual Bill Amount: 582.84			BB Deferred Amount: 473.28							
02/24/15	Late Payment Charge				\$11.91							
02/24/15	Regular Bill						\$1106.14	\$806.14	03/18	4362		
02/25/15	Payment					\$311.91						
02/25/15	BUDGET BILLING	02/24/15 02/25/15	21678		\$505.46							
	** Budget Bill Detail **	Actual Bill Amount: 32.18			BB Deferred Amount: 0.00							
02/25/15	Regular Bill						\$1299.69	\$482.32	03/19	242		
03/05/15	Miscellaneous Transfer											

Amount Billed on Actual Readings Unless Indicated

**RECEIVED**

NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT 2**



**Service Denial Notice  
Aviso de Servicio Denegado**

Current Date: 2/25/2015

NAME: MINDY J ZIED	
MAILING ADDRESS: 1948 KENTWOOD ST	
CITY/STATE/ZIP: PHILADELPHIA PA 19116	
TELEPHONE #: 215-934-7909	DATE YOU WANT SERVICE: 2/26/2015

You recently applied for PECO utility service in your name at: 1948 KENTWOOD ST PHILADELPHIA PA 19116

We cannot approve your application because our records indicate the following (see checked box):

You have an outstanding balance at the following address:

- Acct # (00000-00000) - (Address) in the amount of (Dollar value) for service from (start date) to (end date)
- Acct # (00000-00000) - (Address) in the amount of (Dollar value) for service from (start date) to (end date)

Outstanding balances must be satisfied before we will start new service in your name.

You do not qualify for payment terms.  You qualify for payment terms.

The following are acceptable forms of payment:

- Cash or Money Order
- A major credit, debit or ATM card. These are not accepted at our District Office located at 2301 Market St., Phila., PA 19101.
- Personal Check. If you have had TWO return checks on your unpaid balance account we will not accept any personal checks.

You may be responsible for the outstanding balance or a portion of the outstanding balance due at the property for which you are applying.

In order to get service in your name, you must provide a complete lease including signature page or settlement statement and two (2) forms of identification. **One must be a photo identification.**

You can bring these documents to our District Office located at 2301 Market St., Phila., PA 19101 between the hours of 8:30 AM and 5:00 PM or fax them to - Revenue Management 215-841-5160, or you may scan and send your forms electronically to [pecopartinfo@exeloncorp.com](mailto:pecopartinfo@exeloncorp.com).

The following are some examples of acceptable forms of identification:

- Your valid driver's license
- Your photo identification from a recognized government agency, such as a welfare card or passport
- Your photo identification from an employer
- Your social security card
- Your birth certificate

If the service is on at this address, and you do not satisfy all of the requirements checked above, we will shut-off the service after we send the required shut-off notices. Call us at 1-800-494-4000 for questions regarding your application.

PECO BY  
SERVICE 2

*Please disregard this letter if all of the above requirements have already been met.*

**If you have any questions, or if you need more information, please call the number listed on this notice. AFTER you talk with us, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). You may contact the PUC by calling their toll-free number 1-800-692-7380 or by writing to them at P.O. Box 3265, Harrisburg, PA 17105-3265.**

**PECO Company Offices**

If you need to talk to us, you can come into our office at 2301 Market St., Philadelphia PA 19101, between 8:30 a.m. and 5:00 p.m., or call us at 1-800-494-4000, between 8:00 a.m. and 5:00 p.m., Monday through Friday, and between 9:00 a.m. and 1:00 p.m. on Saturday.

**¡Atención!**

**Éste Es Un Mensaje Muy Importante. Si Usted No Lo Entiende, Favor De Llamar Al Número De Teléfono Que Aparece En Este Documento.**

**RECEIVED**

NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT 3**

\*\*\* Account Information \*\*\*

Account Number: 53972-4144  
Account Status: Active  
Mail To: MINDY J ZIED  
1948 KENTWOOD ST  
PHILADELPHIA PA 19116

\*\*\* Current Account Status \*\*\*

Current Bill: \$356.84  
Billed Prior: \$1976.35  
Balance Due: \$2333.19  
Service Address: 1948 KENTWOOD ST  
PHILADELPHIA PA 19116  
Credit Amount: \$0.00  
Deposit Requested: \$640.00  
Deposit On-Hand: \$320.00  
Meter Bill Grp: 18  
Rate: Electric Residential Heating Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
02/25/15	DEPOSIT				\$320.00							
02/27/15	CONNECTION CHARGE - STANDARD				\$6.00							
02/27/15	Regular Bill						\$326.00		03/23			
03/05/15	Transfer From Non-EDP				\$1299.69							
03/30/15	ELECTRIC SERVICE	02/25/15 03/28/15	25529	124755776	\$499.60							
03/30/15	DEPOSIT				\$160.00							
03/30/15	Regular Bill						\$2209.29	\$326.00	04/21	3851		
04/15/15	Payment					\$505.60						
04/23/15	DEPOSIT				\$160.00							
04/23/15	BUDGET BILLING	03/28/15 04/23/15			\$340.00							
	** Budget Bill Detail **	Actual Bill Amount: 262.62			BB Deferred Amount: -77.38							
04/23/15	Regular Bill						\$2279.69	\$1779.69	05/15	1998		
04/26/15	Late Payment Charge				\$18.33							
05/13/15	Payment					\$340.00						
05/20/15	Late Payment Charge				\$18.33							
05/22/15	DEPOSIT											
05/22/15	BUDGET BILLING	04/23/15 05/22/15			\$340.00							
	** Budget Bill Detail **	Actual Bill Amount: 159.16			BB Deferred Amount: -258.22							
05/22/15	Regular Bill						\$2316.35	\$1976.35	06/16	1189		
06/02/15	Payment					\$340.00						
06/23/15	DEPOSIT											
06/23/15	BUDGET BILLING	05/22/15 06/23/15			\$340.00							
	** Budget Bill Detail **	Actual Bill Amount: 204.97			BB Deferred Amount: -393.25							
06/23/15	Regular Bill						\$2316.35	\$1976.35	07/15	1369		
07/08/15	Payment					\$340.00						
07/23/15	DEPOSIT											
07/23/15	BUDGET BILLING	06/23/15 07/23/15			\$340.00							
	** Budget Bill Detail **	Actual Bill Amount: 236.32			BB Deferred Amount: -496.93							
07/23/15	Regular Bill						\$2316.35	\$1976.35	08/14	1586		
08/04/15	Payment					\$340.00						
08/19/15	Late Payment Charge				\$16.84							
08/21/15	DEPOSIT											
08/21/15	BUDGET BILLING	07/23/15 08/21/15			\$340.00							
	** Budget Bill Detail **	Actual Bill Amount: 240.38			BB Deferred Amount: -596.55							
08/21/15	Regular Bill						\$2333.19	\$1993.19	09/14	1614		

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08/28/15 13:00

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**EXHIBIT 4**



# Exelon.

September 10, 2015

RUDE SHE WAS TRYING TO EXPLAIN TO THEM SHE HAD A DISABILTY. EMAIL  
ADDRESS MINDYJZIEDCAMPBELL@ICLOUD.COM.

**Company Position:**

03/02/2015 PECO ENERGY POSITION IS THAT THEY WERE WITHDRAWING HER  
APPLICATION AND THEY WOULD TRANSFER SERVICES IN HER NAME.

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**EXHIBIT 5**

**Exelon.**

September 10, 2015

**BCS Decision Report**

BCS Case #: 003322542                      Open Date: 2015-03-02  
 Customer Name: MINDY ZIED  
 Service Address: 1948 KENTWOOD STREET

PHILADELPHIA, PA 19116  
 BCS Bill Account #: 5397214144                      Previous Case #:  
 Violation Type: NO                                      Chapter Type:  
 Decision Type: W                                        Section / Rule:  
 Investigator Name: GRANT GESZVAIN

Decision Issued Date: 2015-07-22  
 Case Closed Date: 2015-07-21

Letter Description:  
 EGW PAR W/COMPLEX DISPUTE/NO PAYMENT AGREEMENT/LEVEL 1

Total Balance:	\$1945.69	Balance Date:	2015-03-06
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$320.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:  
 CASE DISMISSED. CUSTOMER RESIDES AT 1948 KENTWOOD STREET, PHILADELPHIA, PA 19116. ON 2/25/2015 MINDY ZIED CALLED PECO TO REQUEST SERVICE IN HER NAME AT 1948 KENTWOOD. SERVICE WAS IN BINNIE ZIED'S (MOTHER) NAME. SERVICE IN BINNIE ZIED'S NAME HAD ACCRUED BALANCE OF \$1299.69. AFTER A CREDIT CHECK WAS DONE IT WAS DETERMINED THE CUSTOMER WAS A CREDIT RISK AND A DEPOSIT IN THE AMOUNT OF \$640.00 WAS ASSESSED AND IS VALID PER 56.32(2). BALANCE ACCRUED WHILE SERVICE WAS IN BINNIE ZIED'S NAME (MOTHER) WAS TRANSFERRED TO MINDY ZIED'S ACCOUNT AND IS VALID PER 56.35(A)(B)(1).

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**Exhibit #4**

Zied's Objections & Request for Immediate  
Decision - September 15, 2015

IN THE COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITIES COMMISSION  
400 NORTH STREET,  
COMMONWEALTH KEYSTONE BUILDING, 2ND FLOOR  
HARRISBURG, PA 17120

MINDY JAYE ZIED, )  
BINNIE A. ZIED, )  
                  *Complainants* )  
  
                  v. )  
PECO ENERGY/EXELON, )  
                  *Respondents* )  
\_\_\_\_\_ )

PUC Docket No:F-2015-2500342

OBJECTIONS TO PECO'S 9/10/2015 ANSWER

BASED UPON FRAUD BY PECO, MINDY J. ZIED MOVES  
FOR AN IMMEDIATE JUDGMENT IN HER FAVOR OR  
ALTERNATIVELY REFERRAL TO THE UNITED STATES  
COURT OF APPEALS FOR THE THIRD CIRCUIT

PECO ACCOUNT NUMBERS:

from 1968 - Binnie A. Zied - Acct. #53972-00307  
from 2/25/2015- Mindy J. Zied - Acct. #53972-14144  
*(both Account Numbers are in dispute)*  
*(same address)*

*Present Address & Address in Question:*

Mindy Jaye Zied, Binnie A. Zied - customers/complainants  
1948 Kentwood Street  
Philadelphia, PA 19116  
phone: (717)856-9607  
[mindyjziedcampbell@icloud.com](mailto:mindyjziedcampbell@icloud.com)

**DATE:** September 15, 2015

**In Response to PECO's September 9, 2015 Answer w/objections**

**Objection to PECO paragraph #4:**

¶4. There were no jumpers put onto the meters at 1948 Kentwood Street, Philadelphia, PA 19116, to keep track of the meter readings, as PECO claims. The tapes of the telephone calls which Ms. Zied made to PECO will show that at all times between March 23, 2014 and June 13, 2014, every PECO Employee spoken to had no knowledge that Ms. Zied's meter's were removed from the house. As to 1946 Kentwood Street, resident, Ellen Walsh, she continued to telephone PECO to have her meter put back on the wall. They informed her that she did not have to pay her bill because there had been no meter to read. Her bill was adjusted for the time period between March 23, 2014 and June 13, 2014. The report which was made by Ms. Walsh was that the bill "was excessive". Nothing that PECO claims about why the meters were removed is known by anyone but PECO. No notice was given to 1946 Kentwood Street, or the residence in question, 1948 Kentwood Street at anytime prior to the removal of the meters to either household. When there was only an ORDER to put Ms. Walsh's meter back on the wall at 1946 Kentwood Street on June 13, 2014, Ms. Zied went out to ask where her meter was and was informed that he had no ORDER to put any meter back on to the residence at 1948 Kentwood Street. He had to make several calls in order to

acquire permission to place those meters back onto the wall at 1948 Kentwood Street. Page 54 of the formal complaint only reflects an actual reading of the time between June 13, 2015 and June 25, 2015. The other billed amount of 925 was estimated from a meter number of a meter which was no longer on the wall. The other amount reflecting a different meter number was billed for 649 kw accruing an amount of \$237.04. On page 56, PECO double billed for the same period of time (June 13, 2015 - June 25, 2015) for an additional estimated 616 kw equalling \$97.11.

On page 41 of the formal complaint, (bill date-5/28/2014) PECO billed from 4/23/2014 to 5/22/2014 an "estimated" amount of 3,524 kw on a meter which was removed from the wall on March 23, and billed in the amount of \$460.34.

On page 37 of the PUC formal complaint, (bill date - 4/28/2014) as reflected on that bill, the "estimated" not actual reading was billed for \$461.77, although there was no meter on the wall.

On page 33 of the Formal Complaint, bill date 3/28/2014, there was only an "estimated meter reading as reflected on that bill which required \$475.69 due on 4/21/2014.

The credit and settlement amount by PECO reflected on page 48 of the Formal Complaint (bill date 7/30/2014) crediting the residence with \$1,514.43 and an additional \$639.03, leaving a zero balance due on 8/21/2014 was not followed through by PECO, as reflected by page 50 of the formal complaint (bill date 7/31/2014), adding a new and unfounded amount of \$772.97 back on the bill, leaving a \$133.94 balance due on 8/22/2014.

An additional bill generated one day later on 8/1/2014 (see page 52 of the formal complaint) which adds an additional \$237.04 to the bill, due on 8/25/2014, which reflects on page 54 that PECO went back to the time period between 5/22/2014 to 6/25/2014 to add \$237.04 to the zero balance.

Yet another bill (page 58 of the formal complaint), bill date 8/4/2014 now states the prior bill was \$370.98 and charges an amount of \$257.19 due on or around the same date as all three prior bills which were generated within 5 days due on 8/26/2014.

#### Paragraph #4

PECO states that they assessed a \$640.00 security deposit to the new account of Mindy J. Zied on February 25, 2015. They point to Exhibit #3. Not only will the tape of the 2/25/2015 call reveal that Ms. Zied was only required to pay \$6.00 for the service to be put on, but the amount of money paid that day was the amount due from Binnie Zieds prior bill and was the amount told for Binnie Zied to close the account, not for any deposit.

#### **PECO commits fraud by fabricating Exhibit #3**

The only amount paid on 2/25/2015 was the amount that Supervisor Natasha or Latisha from PECO said was due, \$311.91 plus the \$6.00 connection charge. PECO has fabricated their 2/25/2015 printout.

For further proof of this, Exhibit #3 shows that the 2/25/2015 was mailed to Mindy J. Zied. However, (here at Attachment A) there was a bill date of 2/25/2015, (received on 3/2/2015) due by 3/19/2015, mailed to Binnie Zied, Account #53972-00307 showing that a

payment was made of \$311.91.

The bill which was sent to Mindy J. Zied at account #53972-14144 reflects a bill date of 3/30/2015 which reflects the first time a deposit is due, (see Attachment #B) and cites an amount of \$160.00 and an additional amount of \$320.00 due on or about 4/21/2015, which Ms. Zied disputed with PECO.

Attachment C are the bills generated by PECO to Mindy J. Zied. Attachment C ( here) reflects a bill from 2/25/2015 to 3/28/2015 with no deposit required or billed. Attachment C, page 2 shows a bill between 3/28/2015 to 4/23/2015 which reflects an amount of \$262.62 required to be paid with no deposit required.

Attachment D are the bills pertaining to Binnie Zied.

The problems arose after an argument between Mindy Zied and Alan Masse took place telephonically, which created the letter on page 88 of the formal complaint, dated March 5, 2015, which in part he said:

“I am writing regarding the complaint that was filed with the Pennsylvania Public Utility Commission (BCS)#3222542) regarding the deposit which was assessed on your account.

Current charges of \$326.00 (deposit installment plus \$6.00 standard connection fee) are due by 3/23/15.”

If PECO employee Alan Masse wrote a letter to Ms. Zied on March 5, 2015 and stated that the deposit plus \$6.00 was due on March 23, 2015, how could there be a charge of \$320.00 be made on 2/25/2015? That's fraud.

Additionally, let's review some of the emails sent from PECO's Attorney, Shawane Lee. (See here at Attachment E)

(page 13 from PECO Attorney Shawane Lee)

Email - August 21, 2015:

"During the informal complaint dispute process, PECO held collection on the \$320.00 deposit. The BCS issued a decision on July 22, 2015, dismissing your informal complaint. At that time, PECO was no longer required to hold collection on the \$320 deposit or any portion of the account balance...On August 17, 2015 PECO sent you a ten-day termination notice. Please Note, if the PUC does not docket and serve the formal complaint on PECO prior to the expiration of the ten day period, your service will be terminated."....

**Attachment E, page 23 - PECO Attorney, Shawane Lee to Mindy Zied - September 8, 2015:**

At my recommendation, PECO is offering the following to resolve your PUC case.

Your current balance is \$2,333.19. PECO will:

- 1) Cancel the \$640 deposit requirement to your account.....
- 4) If your income permits you to enroll in PECO's Customer Assistance Program, (CAP) the payment agreement will be for sixty (60 ) months.

There is absolutely NOTHING that PECO has done which has presented evidence that they have acted in "good faith".

This is what PECO and CAP state located at:

<http://www.rhls.org/pa-utility-law-project-pa-low-income-utility-assistance-programs/pecos-universal-service-programs/>

**Freezing past debt:**

\*If you were not enrolled in the CAP program in the past, then when you enroll, your

past debt will be frozen. This means that as long as you make your CAP payments on time and in full, PECO will not make collections on that past due amount and no fees will be applied against the debt.

**Forgiving past debt:**

If you pay your CAP bill on time and in full for six consecutive months, your entire outstanding debt will be forgiven.

Well, since each and every bill has been paid by Ms. Zied from the \$504 originally, and then the budget amount of \$340.00 per month since February 25, 2015, if Ms. Zied had been enrolled in CAP, then it would appear “all” of the money which PECO claims is owed them, but in reality is not, would have been forgiven, not by misleading Ms. Zied by attempting for PECO to obtain money which they already forgave in a settlement in a (60) month period. (misleading and deceitful at best)

On September 8, 2015, Mindy Zied responded to PECO’s attorney. (See Attachment E, page 25).

**PECO’s citation of 52 Pa Code §56.35**

(a) A public utility may require as a condition of the furnishing of residential service to an applicant, the payment of any outstanding residential account with the public utility which accrued within the past 4 years for which the applicant is legally responsible and for which the applicant was billed properly.

PECO also states:

“In this case, PECO energy determined that the Complainant has been resided at 1948 Kentwood Street and benefited from the service, therefore, pursuant to 52 Pa. Code 56.35, the Complainant is responsible for the bill.”

Also cited in the PUC report was the criteria of a person who lived at an address for 4

years.

PECO's letter by employee, Alan Masse dated March 2, 2015 which stated that Ms. Zied had lived at 1948 Kentwood Street from 1984 was never proven, nor was any date established except for the February 25, 2015 date, and the affidavit by Binnie Zied (Formal Complaint - Attachment B) in the formal complaint clearly states that the statement by Alan Masse and that Mindy Zied has lived at 1948 Kentwood Street since 1984 is untrue.

So, PECO has not met its burden, because they have not proved that Ms. Zied has lived at 1948 Kentwood Street from 1984, nor have they provided any "Proof" of a different time other than when service was placed in her name, that being February 25, 2015.

Additionally, the key to the statute lies in the phrase: "for which the applicant was billed properly". PECO has not met this burden, either.

**PECO's assertion as to properly assessing a \$640 deposit on credit risk.**

On 2/25/2015, Mindy Zied was told by PECO employee, Natasha/Latasha (supervisor) that the prior credit application she filled out with PECO employee, Ebony Townes was pulled, and that it was not needed to put the service in her name, due to the fact that her 96 year old mother, Binnie Zied could not communicate over the telephone due to her hearing aids.

There was no deposit required. The only way that PECO can prove that a deposit was requested/required is to produce the telephone tape of the 2/25/2015 telephone call which they have previously stated that they recorded that day with both Binnie Zied and Mindy Zied on that call. PECO has not produced that tape recorded telephone conversation.

**PECO ignores how many "late charges" were accrued between 3/23/2014 and 8/15/2015**

Instead of taking responsibility for their mistakes, failure to even set up an appointment at 23rd and Market, which was requested time and time again for Ms. Zied to come down to discuss these bills and mistakes with them, they just kept adding late charge after late charge, with the last one being \$53.00 and change.

**Both Zied's Object to PECO's request that this matter be referred to the PUC's mediation unit.**

Email from PECO Attorney, Shawane Lee on 9/8/2015, (Attachment E, page 27):

"..Once PECO's answer is filed, the Commission will schedule the case for hearing. The Commission will notify you of the hearing date"

**Referral should be to the Third Circuit Court of Appeals**

Both Zied's would prefer you refer the matter to the Third Circuit Court of Appeals, as it has to do with discriminatory issues/allegations between the Social Security Administration, and PECO to USCA 3rd Circuit Case #15-2821 and/or USCA 3rd Circuit Case #14-4556. (*Zied v. the Commissioner of the Social Security Administration*)

**Ms. Zied's Disability precludes any Mediation processes based upon communication issues and stress**

As the decision by the SSA ALJ states in a November 28, 2014 decision:

"..The undersigned finds that claimant made a reasonable request to have all business conducted in writing..The undersigned instructs the field office to conduct all further business with the claimant in writing.."...

**CONCLUSION**

PECO has not conducted themselves in any good faith gestures to trying to fix any of the problems that they themselves have created. Month after month, they continued to evade investigating the meters which were improperly removed from 1948 Kentwood Street, and they never properly investigated each and every telephone call which Ms. Zied made on behalf of herself and her elderly mother in attempt after attempt to fix that which PECO themselves did.

Even after their alleged settlement agreement, they went back on that too, when they began attaching past bills to a zero balance without reason or explanation, and as PECO readily admits, they were put on notice of Ms. Zied's non-physical disability, knowing that each step of the way they were adding additional stress in both her life (with the 3 10 day shut off notices), and her elderly mother's life.

There is nothing more to say pertaining to this matter. The proof is contained here and in the PUC formal Complaint. The only missing part is a decision in Ms. Zied's favor.

If PECO had been so right about all that they said, then why didn't they produce the 2/25/2015 "tapes" which were recorded that day?

Fraud can never be rewarded, because if it is, then more fraud with others will repeat itself. Ms. Zied provided proof that the money that PECO claims in their Exhibit #3 of an alleged \$320 deposit is nothing more than a lie. The March 2, 2015 letter shows this, the billing to Ms. Zied's account shows this, and the emails from PECO's attorney shows this.

A decision has to be made, the evidence against PECO is overwhelming. Ms. Zied should not have to suffer through any more mistakes, errors, deceitfulness than what has

already taken place. Unlike PECO, Ms. Zied has met her burden in proving her side of the story, PECO has not.

A decision (immediately) should be rendered in Ms. Zied's favor, or additionally have the discrimination part of this case referred to the United States court of Appeals for the Third Circuit, 601 Market Street, 21st Floor, Philadelphia, PA.

Respectfully Submitted,

Date: September 15, 2015

\_\_\_\_\_  
Mindy J. Zied, on behalf of herself and her account,  
and on behalf of Binnie A. Zied and her account.

Attachments:

- Attachment A - Binnie A. Zied - bill date 2/25/2015- Acct. #53972-00307
- Attachment B - Mindy J. Zied - bill date 3/30/2015 - Acct. #53972-14144
- Attachment C - Mindy J. Zied's bills
- Attachment D - Binnie A. Zied's bills
- Attachment E - Email between Mindy J. Zied and PECO attorney



---

Mindy Jaye Zied  
1948 Kentwood Street  
Philadelphia, PA 19116  
(717)856-9607  
[mindyjziedcampbell@icloud.com](mailto:mindyjziedcampbell@icloud.com)

Date: September 15, 2015

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Attachment A -  
Binnie A. Zied - bill date 2/25/2015-  
Acct. #53972-00307

Name: BINNIE A ZIED  
 Account Number: 53972-00307  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

*Received 3/2/15*  
*received 3/2/15*  
*22495*

**Billing Summary**

Bill Date		02/25/2015
<i>Thank you for your payment of \$311.91</i>		
Budget bill charges from previous bill		\$182.32
Budget bill charges from previous bill		\$300.00
Budget bill charges from previous bill		\$300.00
Late payment charge		\$11.91
Total Other Charges		\$794.23
<b>Current Period Charges</b>		
Electric		\$32.18
Budget billing amount		\$505.46
Total New Charges		\$32.18
Total Amount Due on 03/19/2015		\$1,299.69

*Delinquent*  
*LATE PAYMENT*  
*STATE TAX*  
*last month's payment*  
*Where portion of tax is deducted from bill for \$311.91*

**General Information**

Next scheduled meter reading: March 27, 2015  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/smartideas](http://www.peco.com/smartideas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-8384 (\$2.35 fee)

**Message Center**

**From PECO:**  
 New charges contain estimated total state taxes of \$2.23, including \$1.90 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 \*\*\* Final Bill \*\*\*  
 Late payment charges will continue until bill is paid.

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$473.28
+ Total Current Charges	\$32.18
- Current Budget Billing Amount Due	\$505.46
This Month's Deferred Balance	\$0.00

Attachment B  
Mindy J. Zied - bill date 3/30/2015  
Acct. #53972-14144

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Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Page 1

Name: MINDY J ZIED  
 Account Number: 53972-14144  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date	03/30/2015
Connection charge - standard	\$6.00
Deposit	\$160.00
Transfer service	\$320.00
Total Other Charges	\$1,299.69
	<b>\$1,785.69</b>

**Current Period Charges**

Electric	
Total New Charges	\$499.60
Total Amount Due on 04/21/2015	<del>\$499.60</del> <b>\$2,285.29</b>

**General Information**

Next scheduled meter reading: April 27, 2015  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.pECO.com/ebill](http://www.pECO.com/ebill) - Go paperless: receive and pay your bill
  - [www.pECO.com/service](http://www.pECO.com/service) - Start, stop and transfer your service
  - [www.pECO.com/SmartIdeas](http://www.pECO.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

From PECO:

A deposit was required to establish electric service for your new address. For your convenience, we are billing the deposit for this account in 0002 installments. Payment by the due date will ensure that an additional deposit will not be billed to your account. Please call our office if you have any questions.

New charges contain estimated total state taxes of \$34.72, including \$29.48 for State Gross Receipts Tax.

Your electric price to compare is \$0.0865 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oce.state.pa.us](http://www.oce.state.pa.us).

Attachment C  
Mindy J. Zied's bills

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SECRETARY'S BUREAU



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks for odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: MINDY J ZIED  
 Account Number: 53972-14144

Meter Information

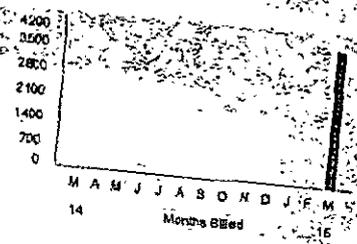
Read Date	Meter Number	Load Type	Reading Type	Meter Reading			Multiplier X	Usage
				Previous	Present	Difference		
03/28	124765776	General Service		21676 Actual	25629 Actual	3851	1	3851
Total kWh Used				3,851				

Electric Residential Heating Service - Current Period Detail

Service 02/25/2015 to 03/28/2015 - 31 days

Customer charge			\$7.13
Generation Charges	3,851 kWh	X	\$0.07770
Transmission Charges	3,851 kWh	X	0.00890
Distribution Charges	3,851 kWh	X	0.04140
State Tax Adjustment			-0.45
<b>Total Current Charges</b>			<b>\$499.60</b>

13-Month Usage (Total kWh)

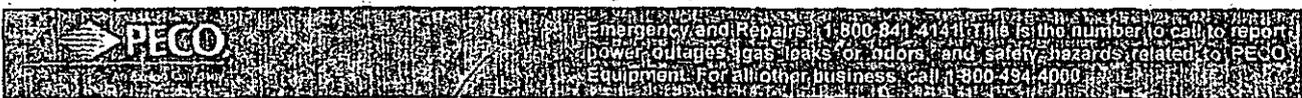


Your Usage Profile

Period	Usage	Avg Daily Usage	JS Days	Avg Daily Temp
Current Month	3,851	124.2	31	
Last Month	0	0.0	0	37
Last Year	0	0.0	0	0

Avg kWh per Month: 3,851  
 Total Annual kWh Usage: 3,851

2



Name: MINDY J ZIED ✓  
 Account Number: 53972-14144

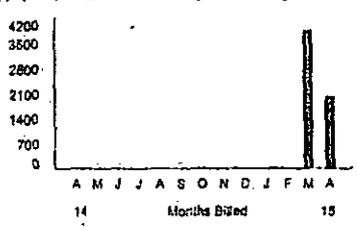
Page 2

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
04/23	124755778	General Service	Tot kWh	25529 Actual	27527 Actual	1998	1	1998
Total kWh Used		1,998						

**Electric Residential Heating Service - Current Period Detail**      **Service 03/28/2015 to 04/23/2015 - 26 days**

Customer charge				\$7.12
Generation Charges	1,998 kWh	X	\$0.07770	155.24
Transmission Charges	1,998 kWh	X	0.00890	17.78
Distribution Charges	1,998 kWh	X	0.04140	82.72
State Tax Adjustment				-0.24
<b>Total Current Charges</b>				<b>\$262.62</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,998	76.8	26	34
Last Month	3,661	124.2	31	37
Last Year	0	0.0	0	0

Avg kWh per Month	2,024
Total Annual kWh Usage	5,849

185

Name: MINDY J ZIED ✓  
 Account Number: 53972-14144

3

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$-258.22
+ Total Current Charges	\$204.97
- Current Budget Billing Amount Due	\$340.00
<b>This Month's Deferred Balance</b>	<b>\$-393.25</b>

**Meter Information**

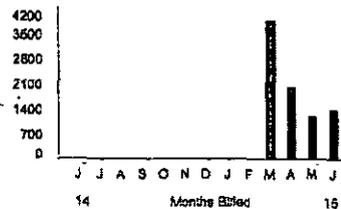
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
08/23	124765778	General Service	Tot kWh	28718 Actual	30085 Actual	1369	1	1369
Total kWh Used						1,369		

**Electric Residential Heating Service - Current Period Detail**

Service 05/22/2015 to 08/23/2015 - 32 days

Customer charge				\$7.12
Generation Charges	1,369 kWh	X	\$0.07700	105.41
Transmission Charges	1,369 kWh	X	0.00500	6.85
Distribution Charges	1,369 kWh	X	0.06270	85.84
State Tax Adjustment				-0.25
<b>Total Current Charges</b>				<b>\$204.97</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,369	42.7	32	74
Last Month	1,189	41.0	29	64
Last Year	0	0.0	0	0

Avg kWh per Month	2,101
Total Annual kWh Usage	8,407



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Name: MINDY J ZIED  
 Account Number: 53972-14144  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date	05/22/2015
Thank you for your payment of \$340.00	
Budget bill charges from previous bill	\$340.00
Deposit	\$160.00
Deposit	\$160.00
Charges from previous bill	\$499.60
Transfer service	\$780.09
Late payment charge	\$36.66
<b>Total Other Charges</b>	<b>\$1,976.35</b>

**Current Period Charges**

Electric	\$159.16	
Budget billing amount		\$340.00
<b>Total New Charges</b>	<b>\$159.16</b>	
<b>Total Amount Due on 06/16/2015</b>		<b>\$2,316.35</b>

**General Information**

Next scheduled meter reading: June 25, 2015  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Customer Self Service - Manage Your Account 24/7**  
 - [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill  
 - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service  
 - [www.peco.com/Smartideas](http://www.peco.com/Smartideas) - Save energy and money  
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

**From PECO:**  
 New charges contain estimated total state taxes of \$11.06, including \$9.39 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0866 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 Your **Total Account Balance of \$2,058.13** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

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Page 1

Name: MINDY J ZIED  
Account Number: 53972-14144  
Phone Number: 215-934-7909  
Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date	06/23/2015	✓
Thank you for your payment of \$340.00		
Budget bill charges from previous bill	\$340.00	
Budget bill charges from previous bill	\$340.00	
Deposit	\$160.00	✓
Deposit	\$160.00	✓
Charges from previous bill	\$499.60	
Transfer service	\$440.09	✓
Late payment charge	\$36.66	✓
<b>Total Other Charges</b>	<b>\$1,876.35</b>	

**Current Period Charges**

Electric	\$204.97	
Budget billing amount		\$340.00
<b>Total New Charges</b>	<b>\$204.97</b>	
<b>Total Amount Due on 07/15/2015</b>		<b>\$2,316.35</b>

**General Information**

Next scheduled meter reading: July 27, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

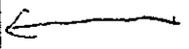
- Customer Self Service - Manage Your Account 24/7**
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  - [www.pECO.com/service](http://www.pECO.com/service) - Start, stop and transfer your service
  - [www.pECO.com/SmartIdeas](http://www.pECO.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-8384 (\$2.35 fee)

**Message Center**

**From PECO:**  
New charges contain estimated total state taxes of \$14.24, including \$12.09 for State Gross Receipts Tax.

Your electric price to compare is \$0.0820 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Your **Total Account Balance of \$1,923.10** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.



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Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors and safety hazards related to PECO Equipment. For all other business call 1-800-494-4000.

Name: MINDY J ZIED  
 Account Number: 53972-14144  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date	07/23/2015
Thank you for your payment of \$340.00	
Budget bill charges from previous bill	\$340.00
Budget bill charges from previous bill	\$340.00
Budget bill charges from previous bill	\$340.00
Deposit	\$160.00 ✓
Deposit	\$160.00 ✓
Charges from previous bill	\$499.60
Transfer service	\$100.09
Late payment charge	\$36.66
<b>Total Other Charges</b>	<b>\$1,976.35</b>

*pd 340.00  
 7/31/2015  
 4186*



**Current Period Charges**

Electric	\$236.32	
Budget billing amount		\$340.00
<b>Total New Charges</b>	<b>\$236.32</b>	
<b>Total Amount Due on 08/14/2015</b>		<b>\$2,316.35</b>

**General Information**

Next scheduled meter reading: August 25, 2015  
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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  - [www.pECO.com/SmartIdeas](http://www.pECO.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-8384 (\$2.35 fee)

**Message Center**

**From PECO:**  
 New charges contain estimated total state taxes of \$16.42, including \$13.94 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0820 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 Your **Total Account Balance** of \$1,819.42 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business call 1-800-494-4000.

MINDY J ZIED

Account Number: 53972-14144

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$-393.25
+ Total Current Charges	\$236.32
- Current Budget Billing Amount Due	\$340.00
This Month's Deferred Balance	\$-496.93

(7)  
RWTH  
1077

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
07/23	124755776	General Service	Tot kWh	30085 Actual	31671 Actual	1586	1	1586

Total kWh Used: 1586

**Electric Residential Heating Service - Current Period Detail**

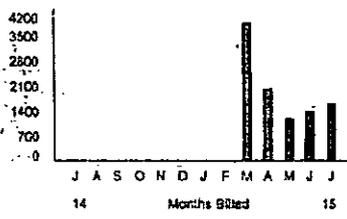
Service 06/23/2015 to 07/23/2015 - 30 days

Customer charge				\$7.12
Generation Charge	1,586 kWh	X	\$0.07700	122.12
Transmission Charges	1,586 kWh	X	0.00500	7.93
Distribution Charges	1,586 kWh	X	0.06270	99.44
State Tax Adjustment				-0.29

**Total Current Charges**

**\$236.32**

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,586	52.8	30	78
Last Month	1,369	42.7	32	74
Last Year	0	0.0	0	0

Avg kWh per Month	1,988
Total Annual kWh Usage	9,923



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: MINDY J ZIED  
Account Number: 53972-14144  
Phone Number: 215-934-7909  
Service Address: 1948 KENTWOOD ST. PHILADELPHIA

**Billing Summary**

Bill Date		08/21/2015 ✓
Thank you for your payment of \$340.00		
Budget bill charges from previous bill		\$340.00
Budget bill charges from previous bill		\$340.00
Budget bill charges from previous bill		\$340.00
Budget bill charges from previous bill		\$340.00
Deposit		\$160.00 ✓
Deposit		\$160.00 ✓
Charges from previous bill		\$259.69
Rate payment charge		\$53.50 ✓
Total Other Charges		\$1,993.19
<b>Current Period Charges</b>		
Electric	\$240.38	
Budget billing amount		\$340.00
<b>Total New Charges</b>	<b>\$240.38</b>	
<b>Total Amount Due on 09/14/2015</b>		<b>\$2,333.19</b>

*pd 9/1/2015 340.00*

*4196*

**General Information**

Next scheduled meter reading: September 24, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al número 1-800-494-4000 antes de la fecha de vencimiento.

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- [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
- [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-8384 (\$2.35 fee)

**Message Center**

From PECO:  
 Now charges contain estimated total state taxes of \$16.70, including \$14.18 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0820 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 Your Total Account Balance of \$1,736.64 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.  
 Your budget billing amount was reviewed this month and it will change to \$280.00 effective with your next bill.

When paying in person, please bring the entire bill.

(continued on next page)

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 53972-14144  
 Electric Rate: Electric Residential Heating Service Gas Rate:  
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

*(Handwritten mark)*

RECEIVED

NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Attachment D  
Binnie A. Zied's bills

08971KWH



**PECO** Energy and Repairs: 1-800-841-1511 This is the number to call to report power outages, gas leaks, or other safety hazards related to PECO Equipment. For all other business, call 1-800-492-4000

Name: **BINNIE A ZIED**  
 Account Number: **63972-00307**

Page: 2

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$-1,069.85
+ Total Current Charges	\$455.42
- Current Budget Billing Amount Due	\$-1,514.43
This Month's Deferred Balance	\$0.00

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading Previous	Meter Reading Present	Difference	Multiplier X	Usage
02/24	117130051	General Service	Tra kWh	34773 Actual	38031 Estimate	3258	1	3258

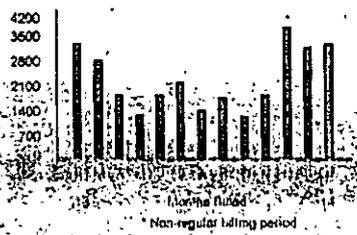
Total kWh Used: 3,258

**Electric Residential Heating Service - Current Period Detail**

Service 01/24/2014 to 02/24/2014 - 31 days

Customer charge				\$7.09
Generation Charges	3,258 kWh	X	\$0.08970	292.24
Transmission Charges	3,258 kWh	X	0.00600	26.06
Distribution Charges	3,258 kWh	X	0.04000	130.32
State Tax Adjustment				-0.29
<b>Total Current Charges</b>				<b>\$455.42</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,258	106.0	31	30
Last Month	3,174	113.2	28	32
Last Year	3,258	112.3	29	35

Avg kWh per Month	2,178
Total Annual kWh Usage	26,143





Emergency and Repair: 1-800-841-1111. This is the number to call to report power outages, gas leaks or odors and safety hazards related to PECO Equipment. For all other business call 1-800-494-4000.

Name: BINNIE A ZIED ✓  
 Account Number: 53972-00307

② 0.78 kWh

**Meter Information**

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
07/23	124755776	General Service	Tot kWh	616 Estimate	2221 Actual	1605	1	1605

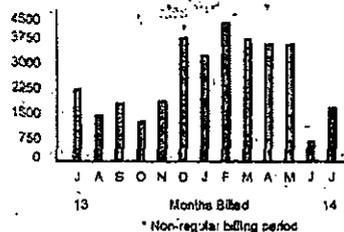
Total kWh Used ..... 1,605

**Electric Residential Heating Service - Current Period Detail**

Service 06/25/2014 to 07/23/2014 - 28 days

Customer charge				\$7.13
Generation Charges	1,605 kWh	X	\$0.07380	128.15
Transmission Charges	1,605 kWh	X	0.00720	11.56
Distribution Charges	1,605 kWh	X	0.06040	96.84
State Tax Adjustment				-0.22
<b>Total Current Charges</b>				<b>\$241.56</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,605	57.3	28	78
Last Month	616	18.1	34	72
Last Year	2,186	61.8	35	60

Avg kWh per Month	2,513
Total Annual kWh Usage	30,162

3



Page 1

Name: BINNIE A ZIED ✓  
 Account Number: 53972-00307  
 Phone Number: 215-934-7909  
 Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date		11/19/2014
Thank you for your payment of \$300.00		
Budget bill charges from previous bill		\$194.23
Budget bill charges from previous bill		\$300.00
Budget bill charges from previous bill		\$300.00
Late payment charge		\$20.37
Total Other Charges		\$814.60
<b>Current Period Charges</b>		
Electric	\$288.65	
Budget billing amount		\$300.00
<b>Total New Charges</b>	<b>\$288.65</b>	
<b>Total Amount Due on 12/11/2014</b>		<b>\$1,114.60</b>

*Search 11/2/2014  
300.00*

**General Information**

Next scheduled meter reading: December 28, 2014  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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  - Pay by phone with credit/debit card at 1-877-432-8384 (\$2.35 fee)

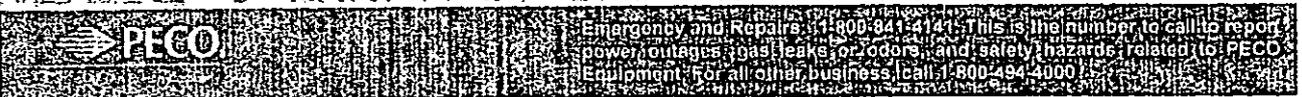
**Message Center**

New charges contain estimated total state taxes of \$20.75, including \$16.91 for State Gross Receipts Tax.  
 Your electric price to compare is \$0.0925 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
 Your Total Account Balance of \$816.73 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$-284.52
+ Total Current Charges	\$288.65
- Current Budget Billing Amount Due	\$300.00
<b>This Month's Deferred Balance</b>	<b>\$-297.87</b>

4



Name: BINNIE A ZIED ✓  
Account Number: 53972-00307

*KWIK*

Page 2

**Budget Billing Deferred Balance**

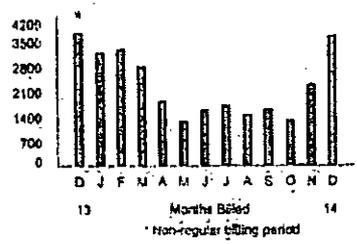
Last Month's Deferred Balance	\$-297.87
+Total Current Charges	\$483.56
- Current Budget Billing Amount Due	\$300.00
This Month's Deferred Balance	\$-114.31

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Meter Reading Previous	Meter Reading Present	Difference	Multiplier X	Usage	
12/22	124755778	General Service	Tot kWh	8928 Actual	12548 Actual	3620	1	3620	
Total kWh Used		3,620							

**Electric Residential Heating Service - Current Period Detail** Service 11/19/2014 to 12/22/2014 - 33 days

Customer charge				\$7.13
Generation Charges	3,620 kWh	X	\$0.08180	296.12
Transmission Charges	3,620 kWh	X	0.00890	32.22
Distribution Charges	3,620 kWh	X	0.04100	148.42
State Tax Adjustment				-0.33
<b>Total Current Charges</b>				<b>\$483.56</b>

13-Month Usage (Total kWh)



**Your Usage Profile**

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,620	109.6	33	41
Last Month	2,265	78.1	29	51
Last Year	3,713	97.7	38	39

Avg kWh per Month	2,147
Total Annual kWh Usage	25,769

*(Customer) CASEY - 12/22/14 - I telephoned PHILIPA By Alleged CALLS were made - NOV. 6 - NOV. 28 - NOV. 26*

5



Name: BINNIE A ZIED ✓  
Account Number: 53972-00307  
Phone Number: 215-934-7909  
Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date		12/22/2014
Thank you for your payment of \$300.00		
Budget bill charges from previous bill		\$204.91
Budget bill charges from previous bill		\$300.00
Budget bill charges from previous bill		\$300.00
Late payment charge		\$17.29
<b>Total Other Charges</b>		<b>\$822.20</b>
<b>Current Period Charges</b>		
Electric	\$483.56	
Budget billing amount		\$300.00
<b>Total New Charges</b>	<b>\$483.56</b>	
<b>Total Amount Due on 01/13/2015</b>		<b>\$1,122.20</b>

**General Information**

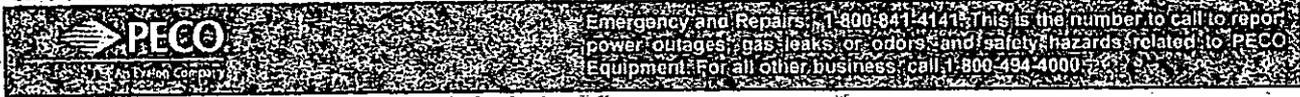
Next scheduled meter reading: January 28, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call before the due date.  
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

**From PECO:**  
New charges contain estimated total state taxes of \$35.00, including \$28.53 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.  
Your **Total Account Balance of \$1,007.89** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.  
Your budget billing amount was reviewed this month. Based on our review your budget billing amount will not change. Thank you.

6



Name: BINNIE A ZIED  
Account Number: 53972-00307  
Phone Number: 215-934-7909  
Service Address: 1948 KENTWOOD ST., PHILADELPHIA

**Billing Summary**

Bill Date	01/26/2015
Thank you for your payment of \$300.00	
Budget bill charges from previous bill	\$204.91
Budget bill charges from previous bill	\$300.00
Budget bill charges from previous bill	\$300.00
Late payment charge	\$27.65
<b>Total Other Charges</b>	<b>\$832.56</b>

**Current Period Charges**

Electric	\$604.75	
Budget billing amount		\$300.00
<b>Total New Charges</b>	<b>\$604.75</b>	
<b>Total Amount Due on 02/17/2015</b>		<b>\$1,132.56</b>

**General Information**

Next scheduled meter reading: February 26, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill
  - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service
  - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

**From PECO:**  
New charges contain estimated total state taxes of \$42.03, including \$36.68 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).  
Your **Total Account Balance of \$1,323.00** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$-114.31
+ Total Current Charges	\$604.75
- Current Budget Billing Amount Due	\$300.00
This Month's Deferred Balance	\$190.44

199

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Name: BINNIE A ZIED ✓  
Account Number: 53972-00307

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1081  
76W74

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
02/24	124755776	General Service	Tot kWh	17074 Actual	21436 Actual	4362	1	4362

Total kWh Used ..... 4,362

Electric Residential Heating Service - Current Period Detail

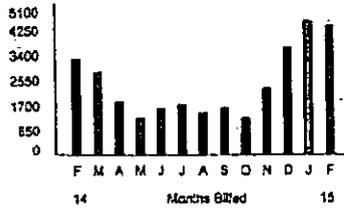
Service 01/26/2015 to 02/24/2015 - 29 days

Customer charge				\$7.13
Generation Charges	4,362 kWh	X	\$0.08180	356.81
Transmission Charges	4,362 kWh	X	0.00890	38.82
Distribution Charges	4,362 kWh	X	0.04140	180.59
State Tax Adjustment				-0.51

Total Current Charges

\$582.84

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	4,362	180.4	29	27
Last Month	4,528	129.3	35	36
Last Year	3,258	105.0	31	30

Avg kWh per Month	2,352
Total Annual kWh Usage	28,227

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Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000.

Name: BINNIE A ZIED ✓  
Account Number: 53972-00307  
Phone Number: 215-934-7909  
Service Address: 1948 KENTWOOD ST, PHILADELPHIA

**Billing Summary**

Bill Date:	02/24/2015
Thank you for your payment of \$300.00	
Budget bill charges from previous bill	\$194.23
Budget bill charges from previous bill	\$300.00
Budget bill charges from previous bill	\$300.00
Late payment charge	\$11.91 ✓
Total Other Charges	\$806.14

*W/AC company  
isn't  
300.00  
deducted  
from  
13/11*

**Current Period Charges**

Electric	\$582.84	
Budget billing amount		\$300.00
<b>Total New Charges</b>	<b>\$582.84</b>	
<b>Total Amount Due on 03/18/2015</b>		<b>\$1,106.14</b>

**General Information**

Next scheduled meter reading: March 27, 2015  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- [www.pECO.com/ebill](http://www.pECO.com/ebill) - Go paperless: receive and pay your bill
  - [www.pECO.com/service](http://www.pECO.com/service) - Start, stop and transfer your service
  - [www.pECO.com/SmartIdeas](http://www.pECO.com/SmartIdeas) - Save energy and money
  - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

**Message Center**

**From PECO:**  
New charges contain estimated total state taxes of \$40.50, including \$34.39 for State Gross Receipts Tax.

Your electric price to compare is \$0.0907 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Your Total Account Balance of \$1,679.42 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

**Budget Billing Deferred Balance**

Last Month's Deferred Balance	\$190.44
+Total Current Charges	\$582.84
- Current Budget Billing Amount Due	\$300.00
This Month's Deferred Balance	\$473.28



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Name: BINNIE A ZIED ✓  
Account Number: 53972-00307

081 kWh

Page 2

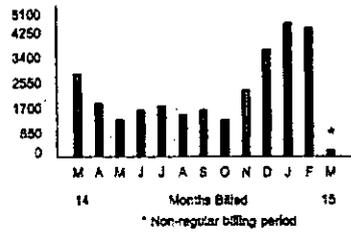
Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading			Multiplier X	Usage
				Previous	Present	Difference		
02/25	124755776	General Service	Tot kWh	21436 Actual	21678 Actual	242	1	242
Total kWh Used .....			242					

**Electric Residential Heating Service - Current Period Detail** Service 02/24/2015 to 02/25/2015 - 1 days

Customer charge				\$0.24
Generation Charges	242 kWh	X	\$0.08180	19.80
Transmission Charges	242 kWh	X	0.00890	2.15
Distribution Charges	242 kWh	X	0.04140	10.02
State Tax Adjustment				-0.03

**Total Current Charges \$32.18**

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	242	242.0	1	17
Last Month	4,362	150.4	29	27
Last Year	2,790	96.2	29	26

Avg kWh per Month	2,139
Total Annual kWh Usage	25,679

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Name: BINNIE A ZIED  
Account Number: 53972-00307

KWH

Page 2

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
01/26	124755776	General Service	Tot kWh	12546 Actual	17074 Actual	4528	1	4528

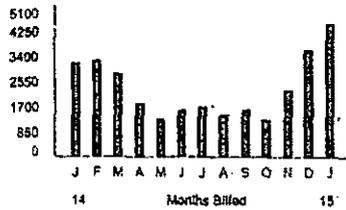
Total kWh Used ..... 4,528

Electric Residential Heating Service - Current Period Detail

Service 12/22/2014 to 01/26/2015 - 35 days

Customer charge				\$7.13
Generation Charges	4,528 kWh	X	\$0.08180	370.39
Transmission Charges	4,528 kWh	X	0.00890	40.30
Distribution Charges	4,528 kWh	X	0.04140	187.46
State Tax Adjustment				-0.53
<b>Total Current Charges</b>				<b>\$604.75</b>

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	4,528	129.3	35	35
Last Month	3,620	109.6	33	41
Last Year	3,174	113.3	28	32

Avg kWh per Month	2,260
Total Annual kWh Usage	27,123

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Attachment E  
Email between Mindy J. Zied and PECO attorney

**RECEIVED**

NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**CORRESPONDENCE WITH PECO**

"D"

**RECEIVED**

NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

AUGUST 6, 2015 EMAIL FROM PECO

On Aug 6, 2015, at 2:14 PM, Lee, Shawane L.:(PECO) <[Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)> wrote:

Ms. Zied,

I am an attorney in PECO's legal department. I understand you would like to speak to someone because you believe that you have been discriminated against in some manner. Can you give me a call at (215) 841-6841 to discuss your issue?

I look forward to speaking to you soon.

Thank you.

**Shawane L. Lee, Assistant General Counsel**  
PECO Energy  
Legal Department  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
Tel: (215) 841-6841  
Fax: (215) 568-3389

 Please consider the environment before printing this e-mail.

AUGUST 7, 2015 EMAIL RESPONSE TO PECO

**From:** Mindy Zied-Campbell <[mindyziedcampbell@icloud.com](mailto:mindyziedcampbell@icloud.com)>  
**Date:** August 7, 2015 at 11:20:50 AM EDT  
**To:** "Lee, Shawanè L.:(PECO)" <[Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)>  
**Subject:** **Re: PECO complaint - Account #53972-14144**

August 7, 2015

Dear Mr. Lee:

Thank you for getting back to me pertaining to this problem. I have a time limit to put in to the P.U.C. For an appeal, which your customer service representative ( Bill Adams) told me if I do not do, my electric will be cut off, ( referring to the problem which began when PECO removed the electric meters from 1948 Kentwood Street, Philadelphia.. Pa from March 23, 2014 until around June 13, 2014 without explanation.

However, because I am presently obligated to put an opening brief in to the Third Circuit Court of Appeals, and the fact I am disabled, I am unable at at this very moment to be distracted by getting into another issue, but will be able to get back to you after August 18, pertaining to these matters.

I am sure that if we can resolve these issues at that time, I would be able to withdraw my appeal from the Public Utilities Commission.

So, with due respect, hold that thought, and I will be back in touch with you within the next few weeks when I can.

Thanks for your contacting me.

Sincerely Yours,

Mindy Zied

AUGUST 7, 2015 AUTOMATIC RESPONSE  
FROM PECO

**Automatic reply: email from LEE 8/7 -PECO complaint - Account #53972-14144**

From: Mindy Zied-Campbell <mindyziedcampbell@icloud.com>  
To: [mindy\\_24@netzero.net](mailto:mindy_24@netzero.net)

From: "Lee, Shawane L.:(PECO)" <Shawane.Lee@exeloncorp.com>  
Date: August 7, 2015 at 11:21:16 AM EDT  
To: Mindy Zied-Campbell <mindyziedcampbell@icloud.com>  
Subject: **Automatic reply: PECO complaint - Account #53972-14144**

I am out of the office today and return Monday, August 10th. I will be checking emails. If your inquiry requires immediate assistance, please contact my legal assistant Amy Botak at (215) 841-5121.

AUGUST 20, 2015 EMAIL TO PECO W/ATTACH.

**From:** Mindy Zied-Campbell [mailto:mindyjziedcampbell@icloud.com]  
**Sent:** Thursday, August 20, 2015 6:22 PM  
**To:** Lee, Shawane L.:(PECO)  
**Subject:** Re: PECO complaint - Account #53972-14144

Dear Mr. Lee,

I was told recently by your customer relations person, Bill Adams that if I had appealed the PUC decision, ( which I did) it would deter any shut off notices ( which it didn't) would you please fix this problem? Ironically, the 10 day shut off notice was generated on the exact day I submitted my Opening Brief to the Third Circuit Court of Appeals in Zied v. Commissioner of SSA - USCA 3rd Circuit #14-4556.

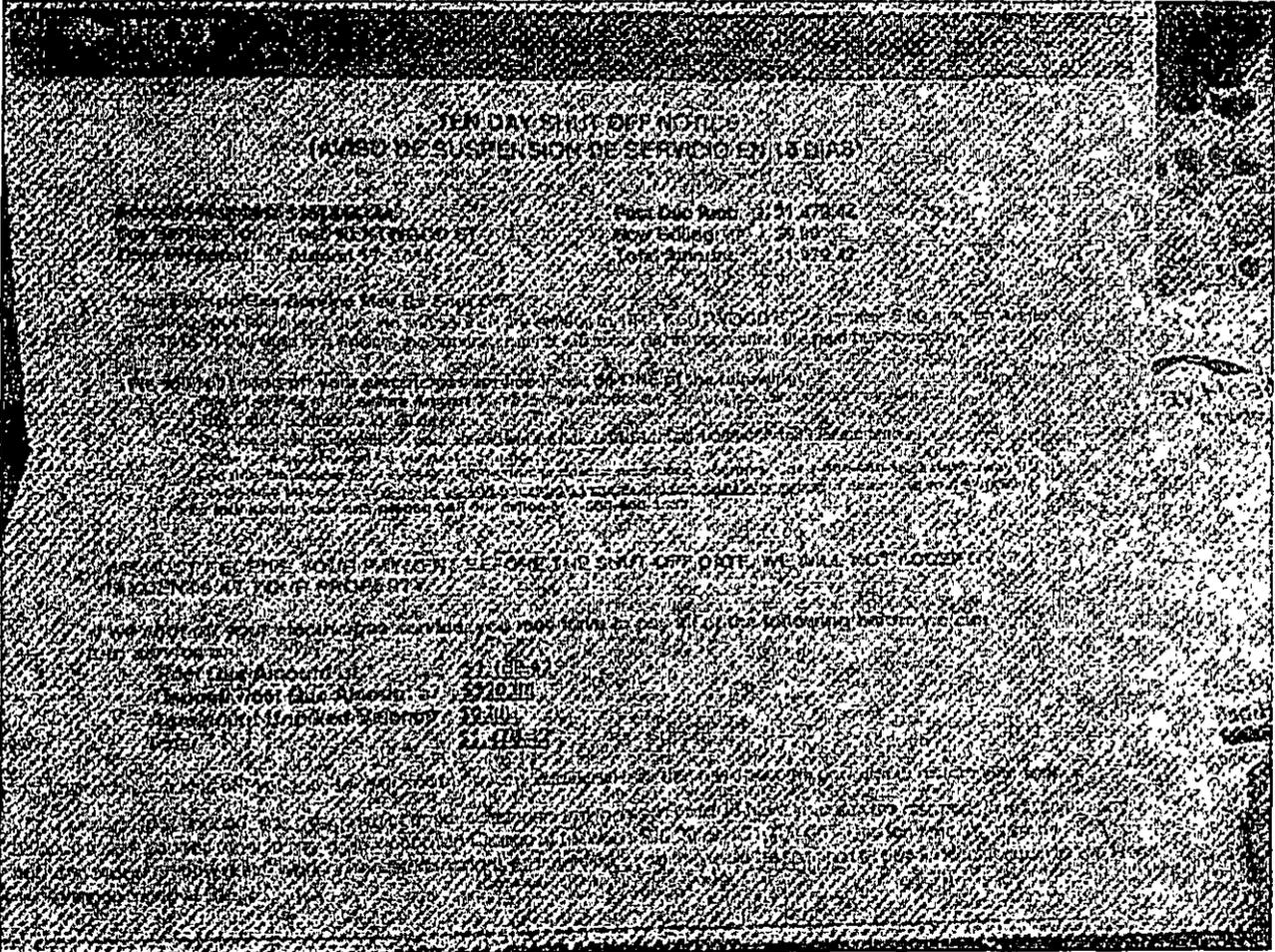
As I indicated to a fellow attorney in your office, a 96 year old person resides at this residence. I telephoned just now, but the credit dept. said there was nothing that dept could do. This is getting quite tiring.

I have enclosed both the PUC letter, and the 10 day shut off notice. Please take notice that PECO was sent a copy of the letter on August 14, 2015 by the PUC as indicated at the bottom of the letter.

Thanks for your time.

Mindy Jaye Zied

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**OPEN DAY SIGN OFF NOTICE**  
**(MUST BE SUSHENED BY SERVICE BY 15:00)**

Name: [Illegible]      Unit No: [Illegible]  
 Job Title: [Illegible]      Date: [Illegible]  
 Signature: [Illegible]      Total Amount: [Illegible]

I hereby certify that the above information is correct and true to the best of my knowledge and belief. I understand that this notice is a legal document and that I am responsible for its accuracy. I agree to indemnify and hold the organization harmless from all claims, damages, and expenses, including reasonable attorneys' fees, arising out of or from the use of this notice.

If you have any questions, please contact the [Illegible] at [Illegible].

Thank you for your contribution.

[Illegible]  
 [Illegible]  
 [Illegible]



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
400 North Street, HARRISBURG, PA 17120

IN REPLY PLEASE  
REFER TO OUR FILE  
NUMBER: 717-772-2777

August 14, 2015

BCS: 3322542

MINDY ZIED  
1948 KENTWOOD STREET  
PHILADELPHIA PA 19116

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services. We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**\*\*Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before September 4, 2015 to the address listed below:

Secretary  
Pennsylvania Public Utility Commission  
400 North Street, Commonwealth Keystone Building, 2<sup>nd</sup> floor  
Harrisburg, PA 17120

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return this formal complaint form to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company, so they know you are appealing.
- We also send the company a copy of your completed formal complaint form. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge. We will notify both you and the company by mail when the hearing date is set.
- It can take three to six months until a hearing is scheduled after you file the formal complaint. If you cannot travel to your hearing, you can request that the hearing be held by phone, this is called a telephonic hearing.

Sincerely,

Rosemary Chiavetta  
Secretary

nvi  
cc: PECO ENERGY

AUGUST 21, 2015 EMAIL FROM PECO

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**From:** "Lee, Shawane L.:(PECO)" <Shawane.Lee@exeloncorp.com>  
**Date:** August 21, 2015 at 6:53:01 AM EDT  
**To:** Mindy Zied-Campbell <mindyziedcampbell@icloud.com>  
**Subject:** RE: PECO complaint - Account #53972-14144

Good morning Ms. Zied.

You filed an informal complaint with the Bureau of Consumer Services (BCS) on March 2, 2015, disputing a \$320.00 security deposit assessed to the account. During the informal complaint dispute process, PECO held collection on the \$320.00 deposit. The BCS issued a Decision on July 22, 2015, dismissing your informal complaint. At that time, PECO was no longer required to hold collection on the \$320.00 or any portion of the account balance.

You stated that you filed an appeal of the BCS Decision, which is a "formal complaint" filed with the Public Utility Commission (PUC). Once the PUC docket your formal complaint and serves PECO, PECO is required to hold collection on the balance in dispute. As of today, your formal complaint has not been docketed and PECO has not been served with your complaint. Once PECC is served with the complaint, the company will follow the appropriate regulations and hold collection. However, until then, the account is subject to collections and termination for past due balances.

On August 17, 2015, PECO sent you a ten-day termination notice. Please note, if the PUC does not docket and serve the formal complaint on PECO prior to the expiration of the ten day period, your service will be terminated.

I recommend that you contact the PUC to determine the status of your appeal (formal complaint). I trust this responds to your inquiry.

Thank you.

**Shawane L. Lee, Assistant General Counsel**  
**Exelon Business Services Company, LLC**  
**Legal Department**  
**2301 Market Street, S23-1**  
**Philadelphia, PA 19103**  
**Tel: (215) 841-6841**  
**Fax: (215) 568-3389**

 Please consider the environment before printing this e-mail.

AUGUST 21, 2015 EMAIL TO PECO

15

**From:** Mindy Zied-Campbell <[mindyziedcampbell@icloud.com](mailto:mindyziedcampbell@icloud.com)>  
**Date:** August 21, 2015 at 10:19:03 AM EDT  
**To:** "Lee, Shawane, L.: (PECO)" <[Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)>  
**Subject:** Re: PECO complaint - Account #53972-14144

August 21, 2015

Dear Mr. Lee, I am tied up in Federal Court at the moment, and have obligations in that Court that require time limits. With that being said, pertaining to your original email, and my several complaints to PECO pertaining to my discrimination complaints with your company, as well as the Statute of Limitations in the Commonwealth of Pennsylvania, because of the circumstances surrounding the times, dates, erroneous information and the verbal attack on my disability by your employees, it is my belief that this whole sordid affair is linked with other employees from both Government and State employees.

In the Third Circuit there is a rule that reflects "imputed notice" to the attorney of the entity in question. FYI, since you are aware of the discrimination complaints, and the fact my mother is a shareholder in Exelon, you will both be getting a copy of the PUC Complaint, but understand, that as to liability, you have been placed on notice that I am clearly alleging a "Civil Conspiracy"; "Disability and Racial Discrimination"; and "Retaliation" by your (PECO) employees and myself for past telephone conversations and actions which have taken place, which are clearly linked to the issues which are already in Federal Court.

Your email substantiates my prior suspicions of that, as to the indication that no matter what your employees state, it just doesn't matter, and you have no intention of trying to fix this problem, nor investigate it.

I don't know whether your original contact with me was based upon the actual discrimination complaints I filed with your company, or my conversation with another Attorney with PECO who I spoke with and discussed these problems with, Mr. William J. Donahue.

Your shut off notices as well as Alan Masses letter outright accusing me of living at this residence since 1986 (without any credible support) are already papers that are contained in my federal court record. The PUC complaint will not dissolve the damage and injuries that your company has instilled upon me.

*It is sad that you prefer to be a defendant rather than to have investigated this matter in an attempt to try and resolve it.*

Sincerely Yours,

Mindy Jaye Zied

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AUGUST 31, 2015 EMAIL TO PECO

17  
**From:** [mindy\\_24@netzero.net](mailto:mindy_24@netzero.net) [mailto:[mindy\\_24@netzero.net](mailto:mindy_24@netzero.net)]  
**Sent:** Monday, August 31, 2015 9:35 AM  
**To:** Lee, Shawane L.:(PECO)  
**Subject:** [EXTERNAL] Re Zied - BCS - 3322542-Formal complaint filed

August 31, 2015

As you requested, on August 25, 2015, a Formal Complaint was filed with the PUC. The tracking number is:781205600717 - Fed Ex Ground, and they received it at 10:15 a.m.

Please make sure you do not cut off the electric today, as you instructed, once a formal complaint is filed, it detains the cut off of the electric.

Mindy J. Zied

SEPTEMBER 4, 2015 EMAIL FROM PECO

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**RE: [EXTERNAL] Re Zied - BCS - 3322542-Formal complaint filed**

From: "Lee, Shawane L. (PECO)" &lt;Shawane.Lee@exeloncorp.com&gt;

To: "mindy\_24@netzero.net" &lt;mindy\_24@netzero.net&gt;

Sent: Fri, Sep 04, 2015 08:21 AM

Hello Ms. Zied.

I have received your formal complaint filed with the PUC. I would like to propose a resolution for your complaint. Can you give me a call or let me know whether you want me to relay the proposed resolution via email.

Thanks,

Shawane

**Shawane L. Lee, Assistant General Counsel**  
Exelon Business Services Company, LLC  
Legal Department  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
Tel: (215) 841-6841  
Fax: (215) 568-3389

 Please consider the environment before printing this e-mail.

du

SEPTEMBER 4, 2015 EMAIL RESPONSE  
TO PECO

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**Re: in response to your September 4 email**

From: "[mindy\\_24@netzero.net](mailto:mindy_24@netzero.net)" <[mindy\\_24@netzero.net](mailto:mindy_24@netzero.net)>

To: [Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)

Sent: Fri, Sep 04, 2015 08:29 PM

Dear Mr. Lee,

Thanks for getting back to me. I would be more than happy to review your proposed resolution via email.

Thank You,

Mindy

dc

SEPTEMBER 8, 2015 EMAIL FROM PECO

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**RE: [EXTERNAL], Re: in response to your September 4 email**

From: "Lee, Shawane L.: (PECO)" <Shawane.Lee@exeloncorp.com>  
To: "mindy\_24@netzero.net" <mindy\_24@netzero.net>  
Sent: Tue, Sep 08, 2015 01:59 PM

Good afternoon Ms. Zied,

At my recommendation, PECO is offering the following to resolve your PUC case. Your current balance is \$2,333.49. PECO will:

- 1) Cancel the \$640.00 deposit requirement to your account. PECO will credit the \$320.00 deposit you have paid.
- 2) Credit \$747.45 arising from estimated billing.
- 3) After the credits to your account, your remaining balance will be \$945.74. PECO will issue you a twenty-four (24) month payment agreement on your balance. Under the agreement, you are to pay \$39.40 per month plus the budget bill.
- 4) If your income permits you to enroll in PECO's Customer Assistance Program (CAP), the payment agreement will be for sixty (60) months.

At your soonest convenience, let me know if you accept PECO's offer.

Thank you.

**Shawane L. Lee, Assistant General Counsel**  
Exelon Business Services Company, LLC  
Legal Department  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
Tel: (215) 841-6841  
Fax: (215) 568-3389



Please consider the environment before printing this e-mail.

24

SEPTEMBER 8, 2015 RESPONSE EMAIL  
TO PECO

25

On Sep 8, 2015, at 2:46 PM, "Mindy Zied-Campbell" <[mindyziedcampbell@icloud.com](mailto:mindyziedcampbell@icloud.com)> wrote:

September 8, 2015

Mr. Lee, I don't know what PUC Complaint you were reading, but 1st, there was never a \$640.00 deposit, except for the error of the PUC investigator who obtained incorrect information.

Second, based upon the fact I was never told a deposit was needed, and that any application which I filed was cancelled, I never agreed to pay \$340 for a deposit, and based upon the fact that issue of fact is still being disputed, I never paid that deposit.

Last but not least you have totally ignored the entire (4) bills accrued within the four day period between July 30 and August 4, 2014 when your company improperly added the money plus some back onto the bill which was calculated in the settlement. Also, it is illegal to attach monies from one person's bill to a new account especially when your company employees instructed Binnie Zied not to pay said bill pending resolution to the dispute.

I will be in further contact with Exelon in Chicago and will relay your answer to them.

Thus, I will be looking forward to:

- (1) Your answer to the PUC, which if I'm not mistaken is due within 20 days;
- (2) Your reasoning as to why you removed the meters off of 1948 Kentwood Street for 2 1/2 months and charged \$470.00 each of those months;
- (3) The tape previously requested of the phone conversation of the initial opening of my account;
- (4) The proof and source which led to the letter by your employee, Alan Masse as to the fact that I have lived at this residence since 1984.

Mindy J. Zied

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SEPTEMBER 8, 2015 RESPONSE FROM PECO

**From:** "Lee, Shawane L.:(PECO)" <[Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)>  
**Date:** September 8, 2015 at 2:50:31 PM EDT  
**To:** Mindy Zied-Campbell <[mindyziedcampbell@icloud.com](mailto:mindyziedcampbell@icloud.com)>  
**Subject:** Re: [EXTERNAL] Re: response - BCS - 3322542-Formal complaint filed

Ms. Zied,

I will advise PECO that you reject the company's offer. Once PECO's answer is filed, the Commission will schedule the case for hearing. The Commission will notify you of the hearing date.

Regards,

Shawane Lee

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NOV 10 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Exhibit #5**

ALJ initial hearing date of December 1, 2015



COMMONWEALTH OF PENNSYLVANIA  
 PENNSYLVANIA PUBLIC UTILITY COMMISSION  
 Office of Administrative Law Judge  
 P.O. BOX 3265, HARRISBURG, PA 17105-3265  
 September 21, 2015

IN REPLY PLEASE  
 REFER TO OUR FILE

In Re: F-2015-2500342

MINDY JAYE ZIED AND BINNIE A ZIED  
 1948 KENTWOOD ST  
 PHILADELPHIA PA 19116

Mindy Jaye Zied and Binnie A. Zied v. PECO Energy Company

Various Disputes

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial Hearing

Date: Tuesday, December 1, 2015

Time: 10:00 a.m.

Location: In an available 4th Floor Hearing Room  
 (Take one of the last four elevators at the far end of the lobby)  
 801 Market Street (enter on 8th Street)  
 Philadelphia, PA 19107

Presiding: Administrative Law Judge Angela T. Jones  
 Suite 4063  
 801 Market Street  
 Philadelphia, PA 19107  
 Telephone: 215.560.2105  
 Fax: 215.560.3133

*Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.*

F-2015-2500342 - MINDY JAYE ZIED AND BINNIE A ZIED v. PECO ENERGY COMPANY

MINDY JAYE ZIED AND BINNIE A ZIED  
1948 KENTWOOD ST  
PHILADELPHIA PA 19116  
717.856.9607

SHAWANE L LEE ESQUIRE  
EXELON BUSINESS SERVICES  
2301 MARKET STREET S23-1  
PO BOX 8699  
PHILADELPHIA PA 19101-8699  
215.841.6841

-ACCEPTS ELECTRONIC SERVICE-

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Exhibit #6**  
**ALJ pre-hearing ORDER**

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Mindy Jaye Zied and Binnie A. Zied

v.

F-2015-2500342

PECO Energy Company

PREHEARING ORDER

An Initial Hearing in this case is scheduled for an available hearing room on the fourth floor of the building located at 801 Market Street on Tuesday, December 1, 2015, at 10:00 a.m. The entrance to the building is found on 8<sup>th</sup> Street towards the middle of the block. Once you have arrived in the building on the fourth floor, please call 215.560.2105 to be escorted into the appropriate hearing room. Accordingly, the parties are hereby directed to comply with the following requirements:

1. You must serve me directly with a copy of any document that you file in this proceeding, at the time of filing. If you send me any correspondence or document, you must send a copy to all other parties. For your convenience, a copy of the Pennsylvania Public Utility Commission's ("Commission" or "PUC") current service list of the parties to this proceeding is enclosed with this Order.

2. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa.Code § 1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is:

Administrative Law Judge Angela T. Jones  
Pennsylvania Public Utility Commission,  
801 Market Street, 4<sup>th</sup> Floor, Suite 4063  
Philadelphia, PA 19107

Changes are granted only in rare situations where good cause exists.

**3. YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

4. The hearing is a formal proceeding and will be conducted in accordance with the Pennsylvania Public Utility Commission's Rules of Practice and Procedure.

5. If you intend to introduce any exhibits into evidence at the hearing, you must supply an original and one copy for the court reporter, a copy for me, and one copy for each other party. Proposed exhibits should be properly pre-marked for identification purposes.

6. Pursuant to 52 Pa.Code §§ 1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, limited liability company, company, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code § 1.24(b).

**7. THE COMPLAINANT BEARS THE BURDEN OF PROOF IN THIS PROCEEDING AND MUST SHOW BY A PREPONDERANCE OF THE EVIDENCE THAT THE RESPONDENT HAS VIOLATED THE PUBLIC UTILITY CODE OR A REGULATION OR AN ORDER OF THE COMMISSION SO THAT THE COMPLAINANT IS ENTITLED TO THE RELIEF REQUESTED IN THE COMPLAINT.**

8. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa.Code § 5.421. You must submit your written application to me sufficiently in advance of the hearing date so the other parties will have the required ten (10) days' notice to answer or object, and so you will have enough time to receive the subpoena and serve it.

9. Any party may conduct discovery to learn the factual basis of another party's position in this case. However, 52 Pa.Code § 5.331(b) provides, in relevant part, that "[a] party shall initiate discovery as early in the proceedings as reasonably possible." Additionally, 52 Pa. Code § 5.322 provides, in relevant part, that "parties are encouraged to exchange information on an informal basis." All parties are urged to cooperate in informal information exchanges and in conducting discovery. Cooperation is preferable to disagreements, which require my participation to resolve. There are limitations on discovery (52 Pa.Code § 5.361) and sanctions for abuse of the discovery process (52 Pa.Code §§ 5.371 & 5.372).

10. The Complainant is responsible for payment of current undisputed bills for service pending the resolution of this formal complaint. 52 Pa.Code § 56-181. Failure to make payments may result in the termination of utility service.

11. **Commission policy is to encourage settlements. 52 Pa.Code § 5.231(a).** Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

12. Please note, if English is not your first language and you are in need of an interpreter to participate in the hearings, please call the scheduling office at 717.787.1339. Please provide what language you need the interpreter to be fluent in. We will make every reasonable effort to have an interpreter present. Please call the scheduling office at least ten (10) business days prior to your hearing to submit your request.

13. The Complainants Mindy Jaye Zied and Binnie A. Zied have provided attachments to the formal complaint. The Complainants are cautioned that exhibits for the Initial Hearing must be produced at the hearing. The attachments to the formal complaint are not in the record and must be produced at the hearing.

14. Ms. Mindy Jaye Zied cannot represent Ms. Binnie A. Zied as she is not a lawyer or authorized to practice law in the Commonwealth of Pennsylvania. Ms. Binnie Zied must be present to prosecute any complaint on her behalf.

15. The Complainants refer to a Settlement regarding some of the bills with the Respondent, PECO Energy Company. The Complainants must produce the Settlement so that the presiding officer can determine its terms, conditions and effect.

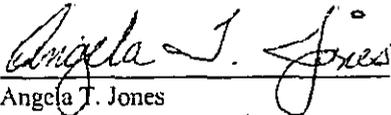
16. Respondent, PECO Energy Company, admits to an estimated bill from March 23, 2014 through June 25, 2014. Respondent must be prepared to show compliance with 52 Pa. Code § 56.14. Specifically, PECO should be prepared to show that it provided an explanation to the customer and made a reasonable attempt to amortize the bill for a period provided by the regulation at the option of the customer.

17. Respondent, PECO Energy Company, shall be prepared with evidence regarding telephone conversations with the Complainants over the period discussed in the formal complaint.

18. Respondent, PECO Energy Company, shall be prepared with evidence of compliance with 52 Pa. Code § 56.32 as the reasoning to require a security deposit of Ms. Mindy J. Zied.

19. Respondent, PECO Energy Company, must be prepared to support its allegation with evidence that Ms. Mindy Zied benefitted from PECO electric service at 1948 Kentwood Street, Philadelphia, PA 19116 prior to February 2015.

Date: September 30, 2015

  
Angela J. Jones  
Administrative Law Judge

Zied v. PECO  
Docket No. F-2015-2500342

SERVICE LIST

MINDY JAYE ZIED AND BINNIE A ZIED  
1948 KENTWOOD ST  
PHILADELPHIA PA 19116  
717.856.9607

SHAWANE L LEE ESQUIRE  
EXELON BUSINESS SERVICES  
2301 MARKET STREET S23-1  
PO BOX 8699  
PHILADELPHIA PA 19101-8699  
215.841.6841  
-ACCEPTS ELECTRONIC SERVICE-

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SECRETARY'S BUREAU

**Exhibit #7**

3/11/2015 email to PUC

PECO said PUC had proof of 1984 residence

**NETZERO** Message Center

From: Mindy Zied-Campbell <mindyziedcampbell@icloud.com>

To: "audbrown@pa.gov" <audbrown@pa.gov>

Sent: Wed, Mar 11, 2015 04:28 PM

Subject: Re: Complaint #3322542

---

March 11, 2015

Re: PUC #3322542

Dear Sir/Madam:

Today, at 11:15 a.m. I spoke to a representative from PECO, who informed me that they sent you "proof" that I, Mindy J. Zied have lived at the residence of 1948 Kentwood Street from 1984. He refused to provide said proof to me, but said that he gave that proof to you, and I could get it from you. Please send that proof to:

Mindy J. Zied  
1948 Kentwood Street  
Philadelphia, Pa 19116

**Exhibit #8**

November 5, 2014

First Judicial Dist. of PA- Title II of the ADA

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**FIRST JUDICIAL DISTRICT OF PENNSYLVANIA**  
**ADMINISTRATIVE GOVERNING BOARD**  
**OF THE FIRST JUDICIAL DISTRICT OF PENNSYLVANIA**

No 02 of 2014

**In re:** Americans with Disabilities Act (Title II) Policy, Americans with Disabilities Act (Title II) Grievance Procedure, and Implementing Forms

ORDER

AND now, this 5<sup>th</sup> day of November, 2014, upon review, discussion and consideration of the attached policies providing for reasonable accommodations for the public under Title II of the Americans with Disabilities Act, IT IS HEREBY ORDERED and DECREED that the Administrative Governing Board of the First Judicial District of Pennsylvania adopts and promulgates the attached "Americans with Disabilities Act (Title II) Policy" and "Americans with Disabilities Act (Title II) Grievance Procedure" and implementing forms.

The original Order, Americans with Disability Act Policy, Grievance Procedure and Forms, shall be filed with the Office of Judicial Records in a Docket maintained for orders issued by the Administrative Governing Board of the First Judicial District of Pennsylvania. The Order, Americans with Disability Act Policy, Grievance Procedure and Forms shall be submitted to the Pennsylvania Bulletin for publication and shall become effective thirty (30) days after publication in the Pennsylvania Bulletin. Copies shall also be submitted to the Administrative Office of Pennsylvania Courts, American Lawyer Media, The Legal Intelligencer, Jenkins Memorial Law Library, and the Law Library for the First Judicial District of Pennsylvania, and shall be posted on the website of the First Judicial District of Pennsylvania: <http://www.courts.phila.gov/>.

**BY THE COURT:**

*/s/ John W. Herron*

---

Honorable John W. Herron  
Chair, Administrative Governing Board  
First Judicial District of Pennsylvania  
Administrative Judge, Trial Division  
Court of Common Pleas, Philadelphia County

**FIRST JUDICIAL DISTRICT OF PENNSYLVANIA  
AMERICANS WITH DISABILITIES ACT (TITLE II) POLICY**

The First Judicial District of Pennsylvania (District) complies with Title II of the Americans with Disabilities Act (ADA) which provides that "no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity." 42 U.S.C.A. §12132. Pursuant to that requirement, if you are an individual with a disability who needs an accommodation in order to participate in any judicial proceeding or any other service, program, or activity of the District, you are entitled, at no cost to you, to the provision of certain assistance. The ADA does not require the First Judicial District of Pennsylvania to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

If you require an accommodation under the ADA, it is recommended that you make your request as soon as possible or at least three (3) business days before your scheduled participation in any court proceeding or District program or activity. All requests for accommodation, regardless of timeliness, will be given due consideration and if necessary, may require an interactive process between the requestor and the First Judicial District of Pennsylvania to determine the best course of action.

**To request a reasonable accommodation**, please complete the *Request for Reasonable Accommodation Form* and return it to the ADA Coordinator(s) for your Court, Division or Department. A copy of the list is attached to this Policy. A current copy of the list will be available on the District's Intranet at: <http://fjdintranet.courts.phila.gov/Pages/Home.aspx> and on the FJD Website at <http://www.courts.phila.gov>. Please call 215-683-6950 if you cannot determine the name of your ADA Coordinator.

If you need assistance completing this form, contact the ADA Coordinator for your Court, Division or Department.

**Complaints alleging violations of Title II under the ADA** may be filed pursuant to the First Judicial District of Pennsylvania's **Grievance Procedure** with the below:

**Lead ADA Coordinator  
First Judicial District of Pennsylvania  
Office of Human Resources  
668 City Hall  
Philadelphia, PA 19107  
(215)683-6950  
[HumanResources@courts.phila.gov](mailto:HumanResources@courts.phila.gov)**

A response will be sent to you after careful review of the facts.

FIRST JUDICIAL DISTRICT OF PENNSYLVANIA

AMERICANS WITH DISABILITIES ACT (TITLE II)  
REQUEST FOR REASONABLE ACCOMMODATION FORM  
(INCLUDES REQUEST FOR INTERPRETER FOR HEARING/SPEECH DEAFED)

Client Information - Section A

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Address: \_\_\_\_\_ Email: \_\_\_\_\_  
Mobile: \_\_\_\_\_

Please check the box that most closely describes your status in this matter:  
 Litigant  Plaintiff  Defendant  Parent  Child  Witness  Attorney  Victim  Juror  
 Other (please explain) \_\_\_\_\_

Requestor Information (if different from above)

Name: \_\_\_\_\_ Bus. Phone: \_\_\_\_\_  
Mobile: \_\_\_\_\_  
Address: \_\_\_\_\_ Fax: \_\_\_\_\_  
Relationship to Client: \_\_\_\_\_ Email: \_\_\_\_\_  
TTY: \_\_\_\_\_

Accommodation

Nature of the disability for which an accommodation is requested: \_\_\_\_\_  
Accommodation requested: \_\_\_\_\_

Location of Proceeding

Municipal Court  Criminal  Civil  Traffic  
 Court Of Common Pleas  
 Trial Division-Criminal  Trial Division-Civil  Orphans' Court Division  
 Family Division  Adult  Juvenile  
Specify Address: \_\_\_\_\_

Proceeding Information (if known)

Case #: \_\_\_\_\_  
Case Name: \_\_\_\_\_  
Judge: \_\_\_\_\_  
Proceeding Date: \_\_\_\_\_ Proceeding Time: \_\_\_\_\_  
Proceeding Type: \_\_\_\_\_

AFTER COMPLETING THE FORM, PLEASE SEND TO THE ADA COORDINATOR FOR YOUR COURT, DIVISION OR DEPARTMENT AN UPDATED LIST IS AVAILABLE ON THE FJD INTRANET AT [WHERE?] AND ON THE FJD WEBSITE AT [WHERE?]

I hereby certify that an Americans with Disabilities Act accommodation is required in the above-captioned action on the date stated.  
Signature: \_\_\_\_\_ Date: \_\_\_\_\_

FOR OFFICIAL USE ONLY

Service Provider Information - Section B

A SERVICE REQUEST HAS BEEN MADE FOR THE CLIENT NAMED ABOVE.  
Service Provider: \_\_\_\_\_  
Company: \_\_\_\_\_ Fax: \_\_\_\_\_  
Individual Interpreter: \_\_\_\_\_  
Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Bus. Phone: \_\_\_\_\_ Date to Provide: \_\_\_\_\_  
Mobile: \_\_\_\_\_

Court Official Verification - Section C

VERIFYING OFFICIAL SHALL MAINTAIN A COPY IN THE COURT'S CASE FILE AND PROVIDE THE ORIGINAL TO THE SERVICE PROVIDER FOR SUBMISSION WITH BILLING.  
I hereby verify that the services were performed by the provider in the above-captioned action on the date and time stated.  
Start Date: \_\_\_\_\_ End Date: \_\_\_\_\_  
& Time: \_\_\_\_\_ & Time: \_\_\_\_\_  
Court Official: \_\_\_\_\_ Signature: \_\_\_\_\_  
(fill in print name)



ADMINISTRATIVE OFFICE  
OF PENNSYLVANIA COURTS

### AMERICANS WITH DISABILITIES ACT (TITLE II) POLICY

The Unified Judicial System of Pennsylvania (UJS) complies with Title II of the Americans with Disabilities Act (ADA) which provides that "no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity". 42 U.S.C.A. §12132. Pursuant to that requirement, if you are an individual with a disability who needs an accommodation in order to participate in any service, program, or activity of the Administrative Office of the Pennsylvania Courts, ("AOPC"), you are entitled, at no cost to you, to the provision of certain assistance. The ADA does not require the AOPC to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

If you require an accommodation under the ADA, it is recommended that you make your request as soon as possible or at least three (3) business days before your scheduled participation in any AOPC program or activity. All requests for accommodation, regardless of timeliness, will be given due consideration and if necessary, may require an interactive process between the requestor and the AOPC to determine the best course of action.

To request a reasonable accommodation, please complete AOPC's *Request for Reasonable Accommodation Form* and return it to:

Mary Vilter, Esq.  
ADA Coordinator, AOPC  
1515 Market Street, Suite 1414  
Philadelphia, PA 19102  
215.560.6657 (phone)  
215-560-5485 (fax)  
mary.vilter@pacourts.us

If you need assistance completing this form, contact the ADA Coordinator. Complaints alleging violations of Title II under the ADA may be filed pursuant to the UJS Grievance Procedure with Mary Vilter, ADA Coordinator. A response will be sent to you after careful review of the facts.

ADMINISTRATIVE OFFICE OF PENNSYLVANIA COURTS

**AMERICANS WITH DISABILITIES ACT ACCOMMODATION (ADA) TITLE II REQUEST FOR REASONABLE ACCOMMODATION FORM**  
(INCLUDES REQUEST FOR INTERPRETER FOR HEARING/SPEECH IMPAIRED)

**Requestor Information - Section A**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
 Address: \_\_\_\_\_ Email: \_\_\_\_\_  
 \_\_\_\_\_ Mobile: \_\_\_\_\_

Please check the box that most closely describes your status in this matter:  
 Attorney     Program Participant  
 Other (please explain) \_\_\_\_\_

**Requestor Information (if different from above)**

Name: \_\_\_\_\_ Bus. Phone/ Mobile: \_\_\_\_\_  
 Address: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Relationship to Client: \_\_\_\_\_ Email: \_\_\_\_\_  
 TTY: \_\_\_\_\_

**Accommodation**

Nature of the disability for which an accommodation is requested: \_\_\_\_\_  
 \_\_\_\_\_  
 Accommodation requested: \_\_\_\_\_

Location of AOPC Program/Activity	AOPC Program/Activity Information (if known)
Name of Office: _____ Address: _____	AOPC Program/ Activity: _____  AOPC Contact: _____  Date of Event: _____ Time of Event: _____ Program/Activity Type: _____

AFTER COMPLETING THE FORM, PLEASE SEND TO: Mary Viller, ADA Coordinator, AOPC, 1515 Market St, Suite 1014, Philadelphia, PA 19102, mary.viller@pacourts.us, 215.560.6300

I hereby certify that an Americans with Disabilities Act accommodation is required in the above-captioned action on the date stated.  
 Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**FOR OFFICIAL USE ONLY**

**Service Provider Information - Section B**

A SERVICE REQUEST HAS BEEN MADE FOR THE CLIENT NAMED ABOVE

Service Provider Company: \_\_\_\_\_ If Fax: \_\_\_\_\_  
 Individual Interpreter Name: \_\_\_\_\_ Email: \_\_\_\_\_  
 Bus. Phone/ Mobile: \_\_\_\_\_ Date to Provider: \_\_\_\_\_

**Court Official Verification - Section C**

VERIFYING OFFICIALS SHALL MAINTAIN A COPY IN AOPC'S PROGRAM FILES AND PROVIDE THE ORIGINAL TO THE SERVICE PROVIDER FOR SUBMISSION WITH BILLING.

I hereby verify that the services were performed by the provider in the above-captioned action on the date and time stated.

Start Date & Time: \_\_\_\_\_ End Date & Time: \_\_\_\_\_  
 AOPC Official: \_\_\_\_\_ Signature: \_\_\_\_\_  
(Please print name) \_\_\_\_\_ Date: \_\_\_\_\_

**Exhibit #9**

Commonwealth Court of Pennsylvania  
(No. 2547 C.D. 2009 , filed on August 25, 2010 -  
M.J.Z.-C. v. Department of Public Welfare

**RECEIVED**

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**IN THE COMMONWEALTH COURT OF PENNSYLVANIA**

M. J. Z-C.,	:	
	:	Petitioner
	:	
v.	:	No. 2547 C.D. 2009
	:	Submitted: June 25, 2010
Department of Public Welfare,	:	
	:	Respondent

BEFORE: HONORABLE DAN PELLEGRINI, Judge  
 HONORABLE ROBERT SIMPSON, Judge  
 HONORABLE ROCHELLE S. FRIEDMAN, Senior Judge

OPINION NOT REPORTED

MEMORANDUM OPINION  
 BY JUDGE SIMPSON

FILED: August 25, 2010

In this appeal, Petitioner, representing herself, seeks review from a final decision of the Department of Public Welfare (DPW), Bureau of Hearings and Appeals (BHA) affirming a decision by an administrative law judge (ALJ). The ALJ dismissed as moot Petitioner's appeal from medical assistance (MA) "discontinue notices," after a County Assistance Office (current CAO) rescinded the notices. Finding no error, we affirm.

DPW, through the current CAO, provided Petitioner, her daughter, and Petitioner's husband, with MA. In September 2009, the current CAO issued Petitioner two notices (collectively, Discontinue Notices) stating that CAO was discontinuing husband's and daughter's MA on September 23, 2009. The current CAO based both MA terminations on Petitioner's failure to provide two income related documents.

Petitioner appealed to BHA. She challenged the current CAO's decision to discontinue MA. She also raised a number of other issues, not directly connected with the Discontinue Notices. In her notice of appeal, Petitioner asked BHA for the following accommodation:

The hearing will be in 'writing' based upon the briefs submitted by [Petitioner] due to her disability of 'Bipolar Disorder,' 'Paranoid Disorder,' 'Hypergraphia,' and 'Sleep Apnea.' Discovery will be needed and information requested to the ALJ from [the current] CAO.

Certified Record, Item #4, Petitioner's Brief before the ALJ (ALJ Brief), Ex. 4, Notice of Appeal at 2. BHA assigned the matter to an ALJ, who scheduled a telephonic hearing and provided Petitioner with notice of the hearing.

In response, Petitioner sent the ALJ a letter, reiterating her request to *not participate in the hearing*:

Due to both my husband and my mental impairments (I can provide documentation from medical doctors about my psychiatric conditions, if needed) it is not as easy for me to communicate over the telephone. I get overwhelmed and forget the points I am trying to make. The most effective way for me to present these issues is for [me] to do so in writing.

In the past, an incident which occurred between an ALJ, [the prior] County, and myself, via telephone, left me feeling like I was railroaded into being coerced into either withdrawing [my] hearing, or having a decision that became a "moot" issue. So, in all practicality, and fairness, I would like all the issues heard, as to why I believe (1) an [sic] MA discontinue [n]otice was sent to [me]; and further had been (2) unfairly stopped, in writing, by way of submitted a brief, which can be done and sent to your office on November 16, 2009.

ALJ Brief, Exhibit 20, Letter from Petitioner to ALJ, 11/8/09, at 1-2.

Before the hearing, Petitioner submitted her ALJ Brief, which included 21 exhibits spanning approximately 118 pages. The exhibits included two notices from the current CAO, dated October 28, 2009, to the husband and the daughter respectively, indicating that the CAO reinstated MA benefits for each as of September 24, 2009, one day after the effective date of the Discontinue Notices.

In her ALJ Brief, Petitioner conceded that her challenge to the Discontinue Notices was "no longer the issue at hand." ALJ Brief, at 3. She acknowledged "the [family members were] now receiving medial benefits." Id. Nonetheless, she asked the ALJ to address the other issues "because they are relevant to the ... Discontinue Notice[s] [the current CAO] sent ... on September 11, 2009."<sup>1</sup> Id.

---

<sup>1</sup> In her notice of appeal to the ALJ, Petitioner: (1) challenged the prior County Assistance Office handling of her records two years earlier; (2) challenged her need to report income semiannually; (3) "Cross-Appeal[ed] for DPW and ... [the current] CAO retaliating against [Petitioner] for filing" a federal lawsuit; (4) "Cross-Appeal[ed] due to DPW and ... CAO discriminating against [Petitioner] due to her mental disability which violates Title II of the American with Disabilities Act of 1990 [42 U.S.C. §§12131-65]; and 504 of the Rehabilitation Act of 1973 [29 U.S.C. §§701-97(b)]"; and (5) argued the DPW violated various sections of the DPW's nondiscrimination regulations at 55 Pa. Code §§107.1-4. Notice of Appeal at 2.

In her ALJ Brief, Petitioner reiterated averments that DPW and the current CAO may have purposefully discontinued her benefits in retaliation for a federal law suit she brought against DPW and the prior County Assistance Office. She also argued that the (1) the current CAO and DPW violated her due process rights, and 55 Pa. Code §275.4(a)(3)(v)(C)(1) by terminating her benefits during the pendency of her appeal; and (2) the current CAO violated 55 Pa. Code §201.3 by terminating her benefits more than 15 days after receiving a re-application for medical benefits.

At the outset of the hearing, the ALJ stated his intention to telephone Petitioner to participate. However, he acknowledged her accommodation request and granted it. He "agree[ed] to accept her brief and enter [it] into the record and decide the case accordingly." ALJ Hearing, Notes of Testimony (N.T.) 11/18/09, at 6-7. The ALJ then heard testimony telephonically from a CAO income maintenance caseworker supervisor (Supervisor).

Supervisor testified that after receiving Petitioner's appeal document, the current CAO opened the case, determined that it erred in issuing the Discontinue Notices, and rescinded them. He acknowledged that Petitioner's coverage in DPW's Health Maintenance Organization (HMO) ceased on September 23, 2009. He testified, however, that the medical coverage was "immediately [reinstated], and there was no loss in [medical] coverage" for the daughter. N.T. at 7. This coverage was effective September 24, 2009. *Id.*

The ALJ concluded Petitioner's appeal was moot because DPW rescinded the notices on which Petitioner based her appeal. Additionally, the ALJ concluded Petitioner's other issues were not properly before him because they did not arise from the Discontinue Notices. BHA affirmed the ALJ's final order. Petitioner now petitions for review to this Court.

Petitioner raises several relevant issues before the Court: (1) the ALJ erred in applying the mootness doctrine; (2) the ALJ violated her due process rights by issuing a decision without giving her a chance to respond to what CAO asserted; and, (3) CAO improperly terminated her daughter's coverage while her

**Exhibit #10**

June 2, 1999 Letter from Mindy J. Zied's  
Psychiatrist describing disability

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

213

991



## County of San Diego

HERBERT K. ROSS, M.D.  
DIRECTOR

HEALTH AND HUMAN SERVICES AGENCY

1700 PACIFIC HIGHWAY, SAN DIEGO, CA 92101-2417  
(619) 515-6558 FAX (619) 515-4558

AREA AGENCY ON AGING  
COMMISSION ON CHILDREN, YOUTH  
AND FAMILIES  
DEPARTMENT OF HEALTH SERVICES  
DEPARTMENT OF SOCIAL SERVICES  
PUBLIC ADMINISTRATOR/PUBLIC GUARDIAN  
VETERAN SERVICE OFFICE

June 2, 1999

To: Social Security Administration  
1305 Union Court  
Oceanside, CA 92054-3659

Re: Mindy Jaye Zied-Campbell  
SSN # ~~XXXXXXXXXX~~

To Whom It May Concern:

Concerning my patient, Mindy Jaye Zied-Campbell, it is in my professional opinion that everyday since January 1, 1996 Ms. Zied-Campbell would have been unable to file for her Social Security disability hearing because of the symptoms derived from her mental health condition.

Ms. Zied-Campbell has two disorders, one which is Schizoaffective Disorder, Bipolar Type, and the other Paranoid Disorder. With relation to the Bipolar Disorder, Ms. Zied-Campbell experiences severe mood swings ranging from mania to severe depressive episodes. Often times people who are clinically depressed experience sadness, loss of interest/motivation, sleep impairment, decrease energy, increase fatigue, inability to focus/concentrate and are unable to initiate and/or complete simple tasks.

With respect to her second diagnosis, Paranoid Disorder, she frequently remains at home for fear that others are watching her or following her thus making it more difficult for her to leave her home to complete daily chores.

Ms. Zied-Campbell is presently taking anti-anxiety medication and we are experimenting with finding appropriate anti-depressant medication.

Should you have any further questions please feel free to contact me at the telephone numbers listed below.

Sincerely Yours,

*Camellia P. Clark M.D.*  
Camellia P. Clark, M.D.  
Staff Psychiatrist  
1701 Mission Avenue, Ste. A  
Oceanside, CA 92054  
(760) 967-4475

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EXHIBIT 82, P1

"Focusing on Families As Our Customers."

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**Exhibit #11**

November 28, 2014 SSA ALJ decision -  
Mindy J. Zied

**SOCIAL SECURITY ADMINISTRATION**  
Office of Disability Adjudication and Review

**DECISION**

**IN THE CASE OF**

Mindy Jaye Zied  
(Claimant)

(Wage Earner)

**CLAIM FOR**

Supplemental Security Income

176-46-4449

(Social Security Number)

**JURISDICTION AND HISTORY**

This case is before the undersigned on a request for hearing dated April 14, 2014 (20 CFR 416.1429 *et seq.*). The evidence of record supports a fully favorable decision; therefore no hearing has been held (20 CFR 416.1448(a)).

The claimant was previously awarded Supplemental Security Income benefits after she filed an application for benefits in 1999. On December 17, 2013 she was contacted by the Social Security Administration for a review of her eligibility for benefits (Exhibit 6). It was requested that she phone into the office at a specified date and time for a redetermination interview. The claimant phoned in prior to the scheduled date of her interview and was unhappy with the result of the conversation. She then requested that all communication be in writing and did not phone in at the time of her scheduled appointment. She requested no further communication over the telephone (Exhibit 7). She provided information in writing to the field office regarding her finances (Exhibit 13). Nevertheless, it was determined that she was not cooperating with the field office and her benefits were terminated as a result (Exhibit 11).

**DECISION**

The undersigned finds that the claimant made a reasonable request to have all business conducted in writing and made at least some effort to comply with the field office's request for updated information. The undersigned instructs the field office to conduct all further business with the claimant in writing and to conduct the review of claimant's eligibility for benefits based on their written communications with the claimant.

*1st James Garrett*

James Garrett  
Administrative Law Judge

November 28, 2014

Date

**Exhibit #12**

USDC Md Pa Case #06-cv-02305-6/2015  
submission-Kathy McHugh(SSA)

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**(USDC MD PA CASE #06-cv-02305 - page 5)**

9. Additional FOIA/Privacy Requests were made to the SSA, beginning in late 2013, (i.e. request for the tape of an adverse telephone conversation between certain employees at the Welsh Rd. SSA Office and Ms. Zied), all of which were never addressed, nor provided.

10. On or around 12/30/2013, based upon the telephone calls and Notices that SSA had generated, a discrimination complaint was filed by both Mr. and Mrs. Campbell (aka Zied) with the SSA Office of Inspector General, as per their regulations to the address their website provided pursuant to Section 504 of the Rehabilitation Act of 1973, et.seq. That complaint (here at Exhibit # \_\_\_ ) described at least three separate employees of the Social Security Administration who were all employed at the Welsh Road SSA Field Office, in Philadelphia, PA, one of which was a Mrs. Kathy A. McHugh (aka Montevidoni)<sup>1</sup>.

11. On September 25, 2014, without ever contacting Ms. Zied after the OIG had stated that he received the complaint on January 7, 2014, and forwarded the Complaint to Ms. Nora Koch in the Philadelphia Spring Garden Street Social Security Administration Office, the SSA OIG thus denied this discrimination complaint, relying on incorrect facts given to them solely by Mrs. McHugh, with SSA

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<sup>1</sup> Public Record, via the Internet shows that Mrs. McHugh Montevidoni has been an Employee with the Social Security Administration since 1976, beginning with employment in Jenkintown, Pa which would mean that for 39 years, she would have a multiplicity of contacts in the City of Philadelphia, and surrounding areas. Mrs. McHugh Montevidoni lives in an area (Chalfont, Pa) close to the area which Mr. Campbell was originally falsely accused of theft in (Lansdale, Pa) and that Montevidoni is Mrs. McHugh's name of marriage. It is believed that McHugh is also the last name of the Attorney that Mr. Campbell had seen to hire in a legal malpractice lawsuit after he lost USDC Ed Pa Case #89-cv-07508, which was an Attorney, although not named, referenced to in Ms. Zied's booklet "Forced into Exile" written in 1993 and sent from Israel to at least 50 Congressmen, and placed in an Exhibit in USDC Ed Pa Case #01-cv-04517) Public record also indicates that Mrs. McHugh's daughter might also have a married name of "Ludwig", which subsequently was the same last name of a defendant in the USDC Md Pa Case #1:04-cv-0026 (Zied-Campbell v. Estelle Richman, Sectry. of the Commonwealth of PA, York Pa DPW; Stephanie Ludwig....."

never asking Ms. Zied at anytime after January 7, 2014. what her side of the story was pertaining to Mrs.

**(USDC MD PA CASE #06-cv-02305 - page 15)**

McHugh's allegations of non-compliance pertained to, or any other statement(s) made by Mrs. McHugh, not to give her<sup>2</sup>, but putting her on notice of the fact that if permission to re-open is GRANTED, she will be added as a defendant in her official and individual capacities. (as reflected in the Certificate of Service)

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<sup>2</sup> Mrs. McHugh, as this document will show has gone way outside her authority as an SSA Employee. She set forth paperwork to an ALJ which falsely stated she spoke to Ms. Zied and that the first hearing was scheduled for April, and then went on to falsify the record by submitting information which made it appear that she spoke to Ms. Zied when she hadn't saying that Ms. Zied had no intention of putting in any additional information as to her appeal. (see here at Exhibit #\_\_\_) The dilemma still stands that based upon the discrimination complaint filed by the Campbell's which clearly states that the Campbell's believe that Mrs. McHugh, as well as other employees in the Welsh Road SSA Field Office (which is only 2 miles from the Campbell's residence) have gone out of their way to cause the Campbell's additional harm, it is absolutely impossible to go to this particular field office, and to serve Mrs. McHugh with this particular document. When Philadelphia Commissioner Terry Stradtman requested on March 7, 2014 that Ms. Zied provide the Welsh Rd. Field Office with certain items, and those items were in fact supplied to the SSA, no reinstatement of benefits was ever reestablished. After receiving a fully favorable decision by an SSA ALJ on November 28, 2014, Mrs. McHugh, on the same day, that SSA's attorney informed the Third Circuit Court of Appeals that the ALJ ruled in Ms. Zied's favor (December 18, 2014 in USCA 3rd Circuit Case #14-4556), Mrs. McHugh sent out a threatening letter to Mr. Campbell requesting him to sign access to any and all of his bank accounts. It has already been alleged that Mrs. McHugh went surfing through Ms. Zied's bank account in or around April, 2014, when she scheduled an April 11, 2014 meeting on Ms. Zied's birthday, knowing Ms. Zied had already paid for a reservation where she would be out of State. Then there are the peculiar events, like **PECO removing (without explanation and/or cause) the electric meters off of the wall to the Campbell's residence; (On March 24, 2014, 24 days after SSA terminated Ms. Zied's SSI benefits)** the Philadelphia Water Company who spent two hours in the front of the Campbell's residence digging up the swail in order to turn off the water, (19 days after the SSA terminated Ms. Zied's SSI benefits) which after the Campbell's telephoned the police to come out could not show any ORDER which was dated within that time to do so, or as will be shown later in this document after informing the SSA in documentation that Ms. Zied's mother was 96, and that Mr. Campbell's mail should be sent in care of Ms. Zied's mother, a woman showed up at the door of the Campbell residence believing she had the absolute right to gain access to the house, and to Ms. Zied's mother using a "business card", nothing more. Mrs. McHugh has information out there on the Internet that she has been an employee with the SSA for approximately 37 years. It is believed that Mrs. McHugh was present in the building and in the direct area of the time that this Court permitted Ms. Zied to go to the Welsh Road SSA Field Office, accompanied by SSA Attorney, Craig Ormson, and AUSA G. Michael Thiel in the attempt of finding out some information which Ms. Zied was unclear on, as to the SSA regulations, etc. Ms. Zied does not believe that this particular person should be given any more personal information about herself and/or her family, and/or her husband, and truly believes that because it reflects that Mrs. McHugh has even disobeyed persons' above her pay grade and in authority in the SSA, and could not even afford Ms. Zied a pre-termination hearing prior to terminating her benefits, it is the wisest choice to give Mr. Littman a copy of this document, and at his discretion, and the fact he is an Attorney/ Officer of the Court can give Mrs. McHugh the information needed to put her on "Notice" of the claims against her pertaining to Ms. Zied's desire to add her to this lawsuit in both her individual and official capacities

**Exhibit #13**

**PECO Employee- Manus McHugh -  
Revenue Management**

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**Manus McHugh**

Director, Commercial Integration and Continuous Improvement at Constellation

Greater Philadelphia Area | Utilities

Current Constellation  
 Previous Exelon, PECO Energy  
 Education Temple University

231  
connections

## Find a different Manus McHugh

Example: Manus McHugh



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 Sales Agent at Prudential Hiltenthouse Realty Group  
 United States

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 Executive Director, Community Foundation of South Jersey; Lecturer, School of Social Policy & Practice at UPENN

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 Executive Vice President and General Counsel at AmerisourceBergen

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 Practice Leader, Strategic Benefit and Risk Management Consulting

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## Experience

**Director, Commercial Integration and Continuous Improvement**

Constellation

October 2014 – Present (1 year 1 month) | Kennett Square, PA

Leading a team of highly talented project managers, business analysts and process designers to support the key aspects of the transformation and continuous improvement of the Commercial organization (Retail and Wholesale) through the effective development and execution of merger and acquisition integrations and on-going continuous improvement initiatives. Helps ensure that the Commercial organization optimizes value of current and future acquisitions, mergers or divestitures by sustaining business operations, identifying and realizing synergies and supporting effective change management.

Work closely and collaboratively with integration teams, front line business leaders and corporate functions to plan, execute and track integration progress and ensure the timely and accurate communication of integration issues and status. Leveraging and extending the integration process, the position will utilize methods and tools that will be to drive and enable on going O&M cost reduction from across the enterprise and year-over-year of on-going productivity.

**Director, Retail Strategy and Initiatives**

Constellation Energy

2012 – Present (3 years) | Kennett Square, PA

Director of Retail Strategy for Constellation Energy, a leading retail supplier of electricity, natural gas and energy-related products. Constellation is the retail arm of Exelon Corporation, a \$6 billion, Fortune 100 company with one of the nation's largest generation fleets and the parent of utility providers in Philadelphia, Chicago and Baltimore. Responsible for business and growth strategy, business planning and key organizational initiatives, including retail support of regulatory strategy

and strategic assessment of mergers & acquisitions.

### Manager, Retail Business Integration

Exelon

2009 - November 2012 (3 years)

Responsible for all aspects of business planning, IT/system development, and process improvement for unregulated energy provider.

Oversaw project management, capital planning and IT service delivery, including \$15M annual IT spend.

Directed the operational readiness activities for the implementation and stabilization of a \$30M Integrated and scalable pricing and billing system.

### Director, Revenue Management

PECO Energy

2006 - 2009 (3 years)

Executed the credit and collection activities necessary to protect the \$5.1 Billion accounts receivable for PECO Energy.

Directed the daily operations and strategic initiatives for a broad business platform with a direct and indirect headcount of almost 300, including two call centers, two field operations, back office and risk management activities.

Oversaw the largest portfolio of low income customer assistance programs in Pennsylvania to ensure financial performance, regulatory acceptance and customer satisfaction.

### Skills

Budgets	Business Analysis	Strategic Planning	Change Management
Contract Negotiation	Project Management	Business Process...	
Vendor Management	Cross-functional Team...	Financial Modeling	
Contract Management	Strategy	Program Management	Forecasting
Integration	See 6+		

### Education

#### Temple University

Master of Arts (M.A.), Economics

1989 - 1992



#### West Chester University of Pennsylvania

Bachelor of Arts (BA), English Literature, and Political Science

1991 - 1988



### Groups



website at <http://www.pECO.com/home>.

About 194,000 customers were behind on their utility accounts with an average balance due of \$617 as compared to about 184,000 customers with an average balance due of \$637 in February 2005. The majority of this year's affected customers, which is an increase of about 10,000 customers from this same time last year, are located in the City of Philadelphia.

PECO voluntarily suspended terminations this winter in conjunction with the company's participation in Governor Rendell's Stay Warm PA initiative.

Although much more strict credit rules are now in effect, the company is always willing to work with customers who demonstrate a "good faith effort" to maintain their account.

"Service terminations are always a last resort, unfortunately they are the most effective way for utilities to collect past due balances and settle with customers who avoid payment," said McHugh.

Based in Philadelphia, PECO is an electric and natural gas utility subsidiary of Exelon Corporation (NYSE: EXC). PECO serves 1.6 million electric and 470,000 natural gas customers in southeastern Pennsylvania. In 2005, the company delivered 38.7 million megawatt-hours (MWh) of electricity and 85.1 billion cubic feet of natural gas to residential, business and institutional customers. PECO's energy delivery services generated \$4.91 billion in revenue for Exelon. Founded in 1881, PECO is one of the Greater Philadelphia Region's most active corporate citizens, providing leadership, volunteer and financial support to numerous arts and culture, education, environmental, economic development and community programs and organizations.

Contact: Cameron Kline  
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Philadelphia, PA 19103  
215-841-5555

SOURCE PECO