



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

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Laureto A. Farinas, Senior Attorney  
Legal Department  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: [laureto.farinas@pgworks.com](mailto:laureto.farinas@pgworks.com)

November 24, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

***RE: Lorrie Knotwell v. Philadelphia Gas Works, Docket No. C-2015-2506265***

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and has satisfied the complaint. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, the Initial Telephonic Hearing of this matter scheduled for December 1, 2015 at 1:30 pm, in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Farinas', is written over a large, faint, light-blue circular watermark that resembles a stylized flame or gas burner. Below the signature, the name 'Laureto Farinas' is printed in a black, sans-serif font.

Laureto Farinas

cc: Lorrie Knotwell (Regular Mail)  
Administrative Law Judge Dennie J. Buckley (email)  
Patti Bernard (PGW Mail)  
Wendy Vacca  
Tyra Jackson