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To your new matter Monday

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"

" letter

11/30/2015

Exceptions

F-2015-2493956

Re: David Montanez Sr
Account # 5155065165

DEC 7 2015

Dear Rosemary,
 Hello this is April Montanez
 I am writing you to regard
 of a letter I received from
 you + no I do not agree
 with it at all 9:00AM Court
 is not good for us to
 attend I like I told everyone
 of you I have a mentally ill +
 handicapped husband + a
 2yr old son to care for its
 a little hard to get things
 done when I'm caring for
 them plus I have some health
 issues also. I don't know
 what the big deal is for
 just asking for a reasonable
 arrangement + a payment
 Cap thing if he was on
 cap why are they sending
 us cap applications twice
 in the mail cap isn't saving
 us anything I want to dispute
 this letter you sent me

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Now how many times do I
have to tell Peco + you's
that David Montanez Sr.
is on a ventilator 4x's a Day
for breathing and this is
the winter months you
know Peco can't shut
us off. Remember its against
the law their are Code Books
+ legal notes from Dr.
Cipriano get Peco off our
backs in doing what
I have to to keep my family
safe. Peco keeps telling
me to report them I to
you's so lie it that's
what I do. plus you
have to remember every
thing I write to you is
all the gods truth
I have no reason to lie
please you have to help
us my husband doesn't
owe 6,000. their
is something wrong with
this house

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Monday

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peco knows that. Another thing I would like to clear up with my account is a Billing Summary is Dear Say it's not a regular Bill there is no

billow watt# or any Dates on those Summaries. They need to start sending a Bill with a Low Payment ARRangement a actual Bill no more

Summary Bullshit & I'm disputing the shut off notice they sent Dave on Nov 21, 2015 which was Saturday till

Dec 3rd 2015 now how is that FAIR!!!! I Do not like PECO#

I have never delt with such Bullshit in my life I AM (April) From YORK Co Met-ED is THE only electric Co. Reasonable To Deal with I know Met-ED has nothing to do with this issue But

I wish Montgomery Co had Met-ED (over)

So this is my complaint
To PUC

Get me a new
payment arrangement
\$175.00 or lower

a new account with fees
grant my medical certificates
which I need 4x5 a Day

Send a Regular Bill
No Billing Summary

Thank you

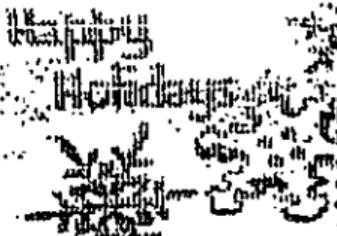
April Montanez

M

April Montanez
14 W. Basin St.
Norristown, PA 19401

PHILADELPHIA, PA 19101

04 DEC 2015 PM 4 L



Secretary
Pa. Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

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2015 DEC - 4
AM 10:54
PA. P.U.C. BUREAU
SECRETARY'S BUREAU

