

To Whom It May Concern,

I'm writing this formal complaint against PECO, because they are being fraudulent in their dealing which effects my family.

Firstly, I had set up automatic draft payments from my checking account to PECO as not to have a late bill. My budget billing plan was set at \$70 no more than \$80 per month. One month my bill jumped to \$180 my bank blocked the payment, when I was informed I paid PECO the money and also requested an investigation as to why my bill was so high. During the investigation I was told not to pay my bill pending the results, which turned out to be a lie. And they shut my electric off. I am now on a medical and they are trying to shut my electric off again.

Next, after I made the astronomical payment, I was under the impression that my auto draft was

paying the bill the following due date wrong