

Legal Department  
2301 Market Street / S23-1  
Philadelphia, PA 19101-8699

Direct Dial: 215.841.6841

December 10, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

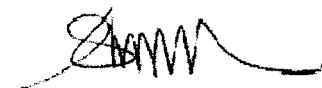
**RE: Andrea Morella v. PECO Energy Company**  
**PUC Docket No.: C-2015-2511073**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Motion for Judgment on the Pleadings* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,



Shawane Lee  
Counsel for PECO Energy Company

cc: Certificate of Service

s/LO

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ANDREA MORELLA**

v.

**PECO ENERGY COMPANY**

:  
:  
:  
:  
:

**DOCKET NO. C-2015-2511073**

**NOTICE TO PLEAD**

*To: Andrea Morella*

Pursuant to 52 Pa. Code §§5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Motion for Judgment on the Pleadings within 20 days from service of this notice, the facts set forth by PECO Energy Company may be deemed to be true, thereby requiring no other proof. All pleadings, such as a Reply to Motion, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane Lee, and where applicable, the Administrative Law Judge presiding over the issue.

Failure to respond to this Motion could result in the dismissal of your case.

File with:

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:

Shawane L. Lee, Esquire  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

Dated: December 10, 2015



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19101-8699  
Tel. (215) 841-6841  
Fax. (215) 568-3389  
shawane.lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ANDREA MORELLA**

**v.**

**PECO ENERGY COMPANY**

:  
:  
:  
:  
:

**DOCKET NO. C-2015-2511073**

**MOTION FOR JUDGMENT ON THE PLEADINGS**

PECO Energy Company ("PECO"), pursuant to 52 Pa. Code §5.102, respectfully requests that your Honorable Commission dismiss the instant complaint inasmuch as Complainant requests a payment arrangement. No factual dispute has been raised in the pleadings with respect to the payment agreement. Pursuant to 66 Pa.C.S. §1405(c), Complainant is ineligible for a Commission-ordered payment agreement, and thus Complainant fails to state a claim upon which relief can be granted. Therefore, PECO is entitled to judgment as a matter of law regarding the prohibited payment agreement.

1. On or about October 27, 2015, Complainant filed a Formal Complaint against Respondent, PECO, requesting to receive a Commission-ordered payment agreement. A copy of Complainant's Formal Complaint is attached hereto as Exhibit 1.

2. PECO was served with the Formal Complaint on November 2, 2015.

3. In Complainant's Formal Complaint, she ticks the boxes "The utility is threatening to shut off my service or has already shut off my service.", "I would like a payment agreement.", "Incorrect charges on my bill.", "I am having a reliability, safety or quality problem with my utility service.", "Other: No help from PECO (lost job). PECO will not allow me to adjust payments. We are sick in home and physician is not available."

4. The Complainant requests for relief:

**A payment agreement.**

5. On November 17, 2015, PECO filed an Answer, New Matter and Notice to Plead.

A copy of PECO's Answer and New Matter is attached hereto as Exhibit 2.

6. PECO averred in its New Matter that Complainant was initially enrolled in its Customer Assistance Program (CAP) on May 29, 2012. New Matter ¶1.

7. PECO averred that the Complainant is actively enrolled in the CAP program, under Tier D. New Matter ¶2.

8. PECO averred that the Complainant is scheduled to recertify in the program on January 21, 2016. New Matter ¶3.

9. PECO averred that the Complainant's balance is \$1,419.58. New Matter ¶4.

10. PECO averred that the Complainant's entire balance is comprised of CAP arrears. New Matter ¶5.

11. As the entire balance consists of CAP arrears, PECO averred that no agreement may be issued under 66 Pa.C.S. §1405(c). New Matter ¶8.

12. To date, 20 days have passed since PECO filed its New Matter.

13. PECO has not been served with a response to its New Matter, and therefore it requests that the facts stated therein be deemed admitted. 52 Pa.Code §5.63(b) (providing that facts in new matter may be deemed admitted if there is no reply).

14. Under 66 Pa.C.S. §1405(c), the Commission is precluded from establishing a payment agreement for customers participating in CAP. Section 1405(c) states as follows: "Customer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission."

15. The Commission's regulations at 52 Pa. Code §5.102(a) permits any party to move for summary judgment or judgment on the pleadings after the pleadings are closed, but within such time as to not delay a hearing. Under 52 Pa. Code §5.102(d)(1), the presiding officer will grant the motion if the pleadings, depositions, answers to interrogatories, admissions and affidavits show that there is no genuine issue as to a material fact and that the moving party is entitled to judgment as a matter of law.

16. The moving party bears the burden of showing that no genuine issue of material fact exists and that it is entitled to judgment as a matter of law. The Commission must view the record in the light most favorable to the non-moving party, giving that party the benefit of all reasonable inferences. *First Mortgage Co. of Pennsylvania v. McCall*, 459 A.2d 406 (Pa. Super. 1983).

17. The provision at 52 Pa. Code §5.102(c) serves judicial economy by avoiding a hearing where no factual dispute exists. If no factual issue pertinent to the resolution of the case exists, a hearing is unnecessary. *Lehigh Valley Power Committee v. Pennsylvania Public Utility Commission*, 563 A.2d. 557 (Pa. Cmwlth. 1989).

18. The pleadings in this case reveal the following:

- a. There is no factual dispute that (a) Complainant is enrolled in CAP, (b) the entire past due balance is CAP arrears.
- b. Under 66 Pa.C.S. §1405(c), the Commission is prohibited from ordering a payment agreement for an account holder whose past due balance consists of CAP arrears. Therefore, the Commission cannot grant the relief Complainant seeks regarding the payment agreement.

19. Because no factual dispute exists regarding the prohibited payment agreement and the Complaint fails to state a claim for which relief can be granted, PECO is entitled to judgment as a matter of law with respect to the requested payment agreement.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant complaint with prejudice, as it relates to a request for a payment agreement on CAP arrears, and the Complaint therefore fails to state a claim upon which relief can be granted.

Respectfully submitted,



---

Shawane L. Lee  
PECO Energy Company  
2301 Market Street, S23-1  
PO Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ANDREA MORELLA**

v.

**PECO ENERGY COMPANY**

:  
:  
:  
:  
:

**DOCKET NO. C-2015-2511073**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing Motion for Judgment on the Pleadings upon the party listed below, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA First Class Mail

Andrea Morella  
111 State Road, Apt. B  
Media, PA 19063

VIA First Class Mail

Rosemary Chiavetta, Secretary  
Pa. Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, Pennsylvania 17120



---

Shawane L. Lee

DATED: December 10, 2015

# **EXHIBIT “1”**

**Botak, Amy:(PECO)**

---

**From:** eServe@pa.gov  
**Sent:** Monday, November 02, 2015 9:21 AM  
**To:** Lee, Shawane L.:(PECO)  
**Cc:** Botak, Amy:(PECO)  
**Subject:** [EXTERNAL] PA PUC eServe Notice  
  
**Importance:** High

Dear Shawane L Lee,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2015-2511073**.

You may view this document at

**Formal Complaint**

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

PECO ENERGY  
EXHIBIT 1

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name Andrea Morella
Street/P.O. Box 111 STATE RD Apt # B
City MEDIA State PA Zip 19063
County Delaware

Telephone Number(s) Where We Can Contact You During the Day:

(215) 921-1875 (home) ( ) SAME (mobile)

E-mail Address (optional): andreamorella9@gmail.com

Utility Account Number (from your bill) 7730150041

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name N/A RECEIVED
Street/P.O. Box OCT 27 2015
City State Zip PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO ENERGY

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC                       WASTEWATER/SEWER  
 GAS                                 TELEPHONE/TELECOMMUNICATIONS (local, long distance)  
 WATER                             MOTOR CARRIER (e.g. taxi, moving company, limousine)  
 STEAM HEAT

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain). *NO HELP FROM PECO  
PECO WILL NOT (LOST JOB)  
ALLOW ME TO ADJUST PAYMENTS.  
WE ARE SICK IN HOME AND  
PHYSICIAN IS NOT AVAILABLE.*

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

\* Can You Please Speak with  
PECO about a NEW Budget  
Plan - Because Lower Income and  
Sick people in home - We Need  
Help - Asthma, for Nebulizer.  
Equipment and Blood Monitor Equip-  
ment. They (PECO) Refuse to  
listen and were Contacted  
Three or Four TIMES.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. Protection From Abuse (PFA)

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

They Refuse to adjust - Budget  
My Income + Family's was reduced. And  
refused to wait for my Physician  
to contact them. He is away for 4 weeks!

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

(Have to Retain One)  
Need time -

Lawyer's Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

E-mail Address (if known) \_\_\_\_\_

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. Verification and Signature

You must sign your complaint. Individuals filing a Formal Complaint must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. If you do not sign the Formal Complaint, the PUC will not accept it.

Verification:

I, Andrea Morella, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Andrea Morella  
(Signature of Complainant)

Oct 20, 2015  
(Date)

\_\_\_\_\_  
Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

10. Two Ways to File Your Formal Complaint

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

SEAL FIRMLY TO SEAL

PRESS FIRMLY TO SEAL



1008



17120

U.S. POSTAGE  
PAID  
ARDMORE, PA  
19003  
OCT 27, 15  
AMOUNT  
**\$5.90**  
00105103-02

# PRIORITY<sup>®</sup> ★ MAIL ★

-  DATE OF DELIVERY SPECIFIED\*
-  USPS TRACKING™ INCLUDED\*
-  INSURANCE INCLUDED\*
-  PICKUP AVAILABLE  
\* Domestic only

WHEN USED INTERNATIONALLY,  
A CUSTOMS DECLARATION  
LABEL MAY BE REQUIRED.

FROM: *ANDREA Morella*  
*111 STATE RD Apt B*  
*Media PA 19063*

TO:  
*SECRETARY*  
*PENNSYLVANIA Public Utility Commis*  
*400 NORTH Street*  
*HARRISBURG, PA 17120*

Expected Delivery Day: *TUWZAR10*

USPS TRACKING NUMBER

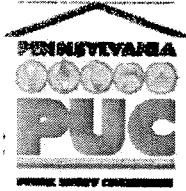


9505 5110 5193 5300 4190 79

VISIT US AT [USPS.COM](http://USPS.COM)<sup>®</sup>  
ORDER FREE SUPPLIES ONLINE



# **EXHIBIT “2”**



# PENNSYLVANIA PUBLIC UTILITY COMMISSION

CONSUMERINFO UTILITY&INDUSTRY FILING&RESOURCES ABOUTPUC CONTACTUS

[Log Off eFiling](#) | [Contact Us](#) | [Search](#)

- [My Filings](#)
- [New Filing](#)
- [Modify Account](#)
- [POR Search](#)
- [eService Directory](#)
- [Subscriptions](#)
- [Technical Assistance](#)
- [eFiling FAQs](#)
- [Log Off](#)

## eFiling Successfully Transmitted



Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

*If your filing exceeds 250 pages, you are required to submit one paper copy of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120. Please print a copy of this page and attach it to the paper copy of your filing as the first page.*

| eFiling Confirmation         |  |
|------------------------------|--|
| Docket Number:               | C-2015-2511073   |
| Description:                 | Andrea Morella - PECO Energy Company<br>Answer to Formal Complaint |
| Transmission Date:           | 11/17/2015 2:55:00 PM  |
| Filed On:                    | 11/17/2015 2:55:00 PM  |
| eFiling Confirmation Number: | 1612691  |

### Uploaded File List

| File Name                                       | Document Class | Document Type              |
|---|----------------|----------------------------|
| Andrea Morella - Answer to Formal Complaint.pdf | Communication  | Answer to Formal Complaint |

https://www.puc.state.pa.us/efiling/secure/InloadSummary.aspx?PrevAction=enavv

11/17/2015

PECO ENERGY  
SKIBBIT

Legal Department  
2301 Market Street / S23-1  
Philadelphia, PA 19101-8699

Direct Dial: 215-841-6841

November 17, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: Andrea Morella v. PECO Energy Company**  
**PUC Docket No.: C-2015-2511073**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy's Answer to the Formal Complaint*. At this time, PECO Energy Company is requesting that the above-referenced matter be scheduled for an in person hearing.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,



Shawane Lee  
Counsel for PECO Energy Company

SL/ab  
Enclosure

cc: ***Scheduling Recommendation: Call of the Docket***

PENNSYLVANIA PUBLIC UTILITY COMMISSION

ANDREA MORELLA :  
Complainant :  
v. : DOCKET NO. C-2015-2511073  
PECO ENERGY COMPANY :  
Respondent :  
:

---

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §§ 5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed NEW MATTER of PECO Energy Company within 20 days from service of this notice, a decision may be rendered against you. All pleadings, such as a Reply to NEW MATTER, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane L. Lee, and where applicable, the Administrative Law Judge presiding over the issue.

File with:  
Rosemarie Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:  
Shawane L. Lee, Esq.  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103

Dated at Philadelphia, PA, November 17, 2015



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street S-23  
Philadelphia, PA 19101-8699  
215-841-6863  
Shawane.lee@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

|                            |   |                                  |
|----------------------------|---|----------------------------------|
| <b>ANDREA MORELLA</b>      | : |                                  |
| Complainant                | : |                                  |
|                            | : |                                  |
| v.                         | : | <b>DOCKET NO. C-2015-2511073</b> |
|                            | : |                                  |
| <b>PECO ENERGY COMPANY</b> | : |                                  |
| Respondent                 | : |                                  |

---

**ANSWER OF RESPONDENT,**  
**PECO ENERGY COMPANY**

---

On November 2, 2015, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by Andrea Morella (hereafter "Complainant") in the above captioned docket. Pursuant to 52 Pa. Code § 5.61, PECO responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.

4. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the instant Complaint. In her formal Complaint, Complainant states that PECO Energy is threatening to terminate her service. The Complainant states that she lost her job and PECO will not allow her to adjust her payments. The Complainant requests that PECO Energy put her on a new budget billing plan because her income is lower and there are sick people in the household. PECO Energy requests dismissal pursuant to 66 Pa. C.S. §1405(c). PECO Energy additionally avers that the Complainant's budget bill is correct.

The Complainant established an account with PECO Energy for gas and electric service at 111 State Road, Apartment B, Media, PA under account number 77301-50041 on January 6, 2012. See Account Activity Statement, attached hereto as Exhibit "1". The Complainant enrolled in PECO Energy's Customer Assistance Program ("CAP") on May 29, 2012. The Complainant is actively enrolled in the CAP program under Tier D. The Complainant is scheduled to recertify in the program on January 21, 2016. The Complainant's entire balance is comprised of CAP arrears.

On September 15, 2015, the Complainant filed an informal complaint with the Bureau of Consumer Services ("BCS") at case number 003384288, requesting a payment agreement to prevent her service from being terminated. See Case Details Report #003384288, attached hereto as Exhibit "2". On September 18, 2015, the BCS issued a Decision Report, dismissing the complaint pursuant to 66 Pa. C.S. §1405(c). See BCS Decision Report #003384288, attached hereto as Exhibit "3".

The Complainant's current balance is \$1,419.58, which is comprised entirely of CAP arrears. See Exhibit "1". The Complainant is not entitled to a PUC ordered payment agreement on her balance as it is comprised of CAP arrears. 66 Pa.C.S. § 1405(c) provides that, "(c)ustomer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission." Consequently, pursuant to 66 Pa.C.S. § 1405(c), the PUC has no jurisdiction to give the Complainant another payment agreement.

By way of further response, PECO Energy avers that the Complainant has been properly billed under the company's budget billing program. The Complainant's current budget bill is \$103.00. Pursuant to 17.6 of PECO Energy's tariff:

#### **17.6 BUDGET BILLING.**

(a) At the option of a customer receiving residential service under Rates R, R-H, RS-2, OP, POL and GS, an estimated total bill for all service to be received by the customer over a twelve-month period may be budgeted over the period and an average bill rendered monthly for payment each month. Any difference between the budgeted amounts so paid and the actual charges for a twelve-month budget period will at the customer's option, either be amortized over the next twelve months or incorporated into the 12th month bill. Absent an indication of preference from the customer, the debit or credit will be amortized. Budget billing may be discontinued upon the customer's request at which time any difference between budget billing amounts and actual charges becomes due and payable. If a monthly budget bill is not paid, a late fee will be added to the unpaid balance of actual charges on the next billing date in accordance with Rule 17.3 and 17.5. Any such late fee will be calculated based on the lesser of budget billing arrears and actual charged arrears. The Company may also arrange budget billing for creditworthy commercial and industrial customers.

See Section 17.6 of PECO Energy's tariff, attached hereto as Exhibit "4".

Consistent with Section 17.6, the budget bill payment amount is an average of the usage over the previous 12 months. See Exhibit "4". Budget billing defers a balance at times when the payment amount requested is lower than the monthly usage or a credit when the payment amount is higher than the monthly usage. The monthly payment amount is adjusted quarterly to ensure the billed amount is consistent with actual usage so that settlement at the end of 12 months does not adversely impact the customer. PECO Energy avers that the Complainant was billed correctly and in compliance with Section 17.6 of the company's tariff.

5. Denied.

6. Admitted

7. Admitted.

8. PECO Energy neither admits nor denies the allegations in paragraph 8. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.

9. Paragraph 9 is a Verification and Signature to which no response is required.

10. Paragraph 10 contains information regarding Filing, to which no response is required.

**NEW MATTER OF RESPONDENT, PECO ENERGY COMPANY**

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code § 5.62(b), further responds to the Complaint and states:

1. The Complainant enrolled in PECO Energy's Customer Assistance Program ("CAP") on May 29, 2012.

2. The Complainant is actively enrolled in the CAP program under Tier D.

3. The Complainant is scheduled to recertify in the program on January 21, 2016.

4. The Complainant's balance is \$1,419.58.

5. The Complainant's entire balance is comprised of CAP arrears.

6. The Complainant is not entitled to a PUC ordered payment agreement on this balance as it contains CAP arrears.

7. 66 Pa.C.S. § 1405(c) provides that, "(c)ustomer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission."

8. Consequently, pursuant to 66 Pa.C.S. § 1405(c), the PUC has no jurisdiction to give the Complainant another payment agreement on that portion of his balance.

9. PECO Energy avers that the Complainant's complaint should be dismissed pursuant to 66 Pa. C.S. § 1405(c).

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

|                            |   |                                  |
|----------------------------|---|----------------------------------|
| <b>ANDREA MORELLA</b>      | : |                                  |
| <b>Complainant</b>         | : |                                  |
|                            | : |                                  |
| v.                         | : | <b>DOCKET NO. C-2015-2511073</b> |
|                            | : |                                  |
| <b>PECO ENERGY COMPANY</b> | : |                                  |
| <b>Respondent</b>          | : |                                  |

---

**VERIFICATION**

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: November 17, 2015

\_\_\_\_\_  
Shawane L. Lee

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

|                            |   |                                  |
|----------------------------|---|----------------------------------|
| <b>ANDREA MORELLA</b>      | : |                                  |
| Complainant                | : |                                  |
|                            | : |                                  |
| v.                         | : | <b>DOCKET NO. C-2015-2511073</b> |
|                            | : |                                  |
| <b>PECO ENERGY COMPANY</b> | : |                                  |
| Respondent                 | : |                                  |

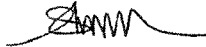
---

**CERTIFICATE OF SERVICE**

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Andrea Morella  
111 State Road, Apartment B  
Media, PA 19063

Dated at Philadelphia, Pennsylvania, November 17, 2015.



---

Shawane L. Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
Shawane.Lee@exeloncorp.com

**EXHIBIT "1"**

Account Number: 7730150041  
 Account Name: ANDREA M MORELLA  
 Account Status: ACTIVE  
 Meter Bill Group: 19

Service Address:  
 111 STATE RD APT B  
 MEDIA, PA 19063

Mail To:  
 ANDREA M MORELLA  
 111 STATE RD APT B  
 MEDIA, PA 19063  
 (610) 905-1257 Ext:

Current Bill: \$121.59  
 Billed Prior: \$1,316.58  
 Balance Due: \$1,419.58

**Account Balance: \$1,419.58**

Credit Amount: \$0.00  
 Deposit Requested: \$0.00  
 Deposit On-Hand: \$0.00  
 CAP Pre-program Arrears: \$0.00  
 Payment Agreement Balance: \$0.00

Rates:  
 CAP OPT D ELECTRIC RESIDENTIAL SERVICE  
 CAP OPTION D GAS RESIDENTIAL SERVICE

Account Transaction Activity

| Transaction Dt | Product Type                 | Credit Source   | Billing Period          | Read  | Reading Type | Meter Equip Cd | KWH  | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amnt Due | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amnt |
|----------------|------------------------------|-----------------|-------------------------|-------|--------------|----------------|------|----|-----|--------------------|-----------------|-----------------|----------|-------------|---------------|---------------------|---------------------------|
| 03/26/2012     | DEPOSIT                      |                 |                         |       |              |                |      |    |     | \$150.00           |                 |                 |          |             |               |                     |                           |
|                | CONNECTION CHARGE - STANDARD |                 |                         |       |              |                |      |    |     | \$6.00             |                 |                 |          |             |               |                     |                           |
| 03/27/2012     | GAS SERVICE                  |                 | 01/06/2012 - 01/29/2012 | 1277  | ACTUAL       | 19561885       |      |    | 15  | \$24.08            | \$0.00          | \$291.53        | \$291.53 | 04/18/2012  | \$291.53      | 616                 | \$0.00                    |
| 03/27/2012     | GAS SERVICE                  |                 | 01/29/2012 - 02/27/2012 | 1299  | ACTUAL       | 19561885       |      |    | 22  | \$33.84            | \$0.00          | \$291.53        | \$291.53 | 04/18/2012  | \$291.53      | 701                 | \$0.00                    |
| 03/27/2012     | ELECTRIC SERVICE             |                 | 01/06/2012 - 01/29/2012 | 28719 | ACTUAL       | 105247319      | 464  | 0  |     | \$79.37            | \$0.00          | \$291.53        | \$291.53 | 04/18/2012  | \$291.53      | 616                 | \$0.00                    |
| 03/27/2012     | ELECTRIC SERVICE             |                 | 01/29/2012 - 02/27/2012 | 29291 | ACTUAL       | 105247319      | 572  | 0  |     | \$98.24            | \$0.00          | \$291.53        | \$291.53 | 04/18/2012  | \$291.53      | 701                 | \$0.00                    |
| 04/24/2012     | LATE PAYMENT CHARGE          |                 |                         |       |              |                |      |    |     | \$3.53             |                 |                 |          |             |               |                     |                           |
| 04/26/2012     | DEPOSIT                      |                 |                         |       |              |                |      |    |     | \$25.00            |                 |                 |          |             |               |                     |                           |
| 04/26/2012     | GAS SERVICE                  |                 | 02/27/2012 - 04/25/2012 | 1345  | ACTUAL       | 19561885       |      |    | 46  | \$68.14            | \$295.06        | \$276.62        | \$571.68 | 05/18/2012  | \$571.68      | 683                 | \$0.00                    |
| 04/26/2012     | ELECTRIC SERVICE             |                 | 02/27/2012 - 04/25/2012 | 30349 | ACTUAL       | 105247319      | 1058 | 0  |     | \$183.48           | \$295.06        | \$276.62        | \$571.68 | 05/18/2012  | \$571.68      | 683                 | \$0.00                    |
| 05/23/2012     | LATE PAYMENT CHARGE          |                 |                         |       |              |                |      |    |     | \$7.22             |                 |                 |          |             |               |                     |                           |
| 05/25/2012     | DEPOSIT                      |                 |                         |       |              |                |      |    |     | \$25.00            |                 |                 |          |             |               |                     |                           |
| 05/25/2012     | GAS SERVICE                  |                 | 04/25/2012 - 05/24/2012 | 1370  | ACTUAL       | 19561885       |      |    | 25  | \$35.99            | \$578.90        | \$164.50        | \$743.40 | 06/19/2012  | \$743.40      | 72                  | \$0.00                    |
| 05/25/2012     | ELECTRIC SERVICE             |                 | 04/25/2012 - 05/24/2012 | 30949 | ACTUAL       | 105247319      | 600  | 0  |     | \$103.51           | \$578.90        | \$164.50        | \$743.40 | 06/19/2012  | \$743.40      | 72                  | \$0.00                    |
| 05/29/2012     |                              | TRANSFER TO PPA |                         |       |              |                |      |    |     | -\$643.40          |                 |                 |          |             |               |                     |                           |
| 06/26/2012     |                              | PPA FORGIVEN    |                         |       |              |                |      |    |     | -\$53.62           |                 |                 |          |             |               |                     |                           |
| 06/26/2012     | BUDGET BILLING               |                 |                         |       |              |                |      |    |     | \$33.00            |                 |                 |          |             |               |                     |                           |
| 06/26/2012     | GAS SERVICE                  |                 | 05/24/2012 - 06/25/2012 | 1392  | ACTUAL       | 19561885       |      |    | 22  | \$25.00            | \$0.00          | \$33.00         | \$33.00  | 07/18/2012  | \$101.96      |                     | \$68.96                   |
| 06/26/2012     | ELECTRIC SERVICE             |                 | 05/24/2012 - 06/25/2012 | 32033 | ACTUAL       | 105247319      | 1084 | 0  |     | \$76.96            | \$0.00          | \$33.00         | \$33.00  | 07/18/2012  | \$101.96      |                     | \$68.96                   |
| 07/23/2012     |                              | PAYMENT         |                         |       |              |                |      |    |     | -\$33.00           |                 |                 |          |             |               |                     |                           |
| 07/25/2012     |                              | PPA FORGIVEN    |                         |       |              |                |      |    |     | -\$53.62           |                 |                 |          |             |               |                     |                           |
| 07/26/2012     | BUDGET BILLING               |                 |                         |       |              |                |      |    |     | \$39.00            |                 |                 |          |             |               |                     |                           |
| 07/26/2012     | GAS SERVICE                  |                 | 06/25/2012 - 07/23/2012 | 1410  | ACTUAL       | 19561885       |      |    | 18  | \$25.00            | \$0.00          | \$39.00         | \$39.00  | 08/17/2012  | \$182.45      |                     | \$143.45                  |
| 07/26/2012     | ELECTRIC SERVICE             |                 | 06/25/2012 - 07/23/2012 | 33304 | ACTUAL       | 105247319      | 1271 | 0  |     | \$88.49            | \$0.00          | \$39.00         | \$39.00  | 08/17/2012  | \$182.45      |                     | \$143.45                  |
| 08/09/2012     |                              | PAYMENT         |                         |       |              |                |      |    |     | -\$38.00           |                 |                 |          |             |               |                     |                           |
| 08/22/2012     | LATE PAYMENT CHARGE          |                 |                         |       |              |                |      |    |     | \$0.02             |                 |                 |          |             |               |                     |                           |
| 08/24/2012     | BUDGET BILLING               |                 |                         |       |              |                |      |    |     | \$39.00            |                 |                 |          |             |               |                     |                           |
| 08/24/2012     | GAS SERVICE                  |                 | 07/25/2012 - 08/23/2012 | 1431  | ACTUAL       | 19561885       |      |    | 21  | \$25.00            | \$1.02          | \$39.00         | \$40.02  | 09/17/2012  | \$227.31      |                     | \$187.29                  |
| 08/24/2012     | ELECTRIC SERVICE             |                 | 07/25/2012 - 08/23/2012 | 34373 | ACTUAL       | 105247319      | 1069 | 0  |     | \$57.84            | \$1.02          | \$39.00         | \$40.02  | 09/17/2012  | \$227.31      |                     | \$187.29                  |
| 09/20/2012     |                              | PAYMENT         |                         |       |              |                |      |    |     | -\$41.00           |                 |                 |          |             |               |                     |                           |
| 09/24/2012     |                              | PPA FORGIVEN    |                         |       |              |                |      |    |     | -\$53.62           |                 |                 |          |             |               |                     |                           |
| 09/25/2012     |                              | EXCESS CREDIT   |                         |       |              |                |      |    |     | -\$0.98            |                 |                 |          |             |               |                     |                           |
| 09/25/2012     | BUDGET BILLING               |                 |                         |       |              |                |      |    |     | \$39.00            |                 |                 |          |             |               |                     |                           |
| 09/25/2012     | GAS SERVICE                  |                 | 08/23/2012 - 09/24/2012 | 1454  | ACTUAL       | 19561885       |      |    | 23  | \$25.00            | \$0.00          | \$38.02         | \$38.02  | 10/17/2012  | \$273.70      |                     | \$235.68                  |
| 09/25/2012     | ELECTRIC SERVICE             |                 | 08/23/2012 - 09/24/2012 | 35472 | ACTUAL       | 105247319      | 1099 | 0  |     | \$62.39            | \$0.00          | \$38.02         | \$38.02  | 10/17/2012  | \$273.70      |                     | \$235.68                  |
| 10/23/2012     | LATE PAYMENT CHARGE          |                 |                         |       |              |                |      |    |     | \$0.57             |                 |                 |          |             |               |                     |                           |
| 10/24/2012     | BUDGET BILLING               |                 |                         |       |              |                |      |    |     | \$39.00            |                 |                 |          |             |               |                     |                           |

| Transaction Dt | Product Type              | Credit Source     | Billing Period          | Read  | Reading Type | Meter Equip Cd | KWH | KW | OCF | Transaction Amount | Balance Forward | Current Charges | Amt Due  | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
|----------------|---------------------------|-------------------|-------------------------|-------|--------------|----------------|-----|----|-----|--------------------|-----------------|-----------------|----------|-------------|---------------|---------------------|--------------------------|
| 10/24/2012     | GAS SERVICE               |                   | 09/24/2012 - 10/23/2012 | 1477  | ACTUAL       | 19561885       |     |    | 23  | \$25.00            | \$38.59         | \$39.00         | \$77.59  | 11/15/2012  | \$322.43      | 96                  | \$244.94                 |
| 10/24/2012     | ELECTRIC SERVICE          |                   | 09/24/2012 - 10/23/2012 | 36207 | ACTUAL       | 105247319      | 735 | 0  |     | \$23.16            | \$38.59         | \$39.00         | \$77.59  | 11/15/2012  | \$322.43      | 96                  | \$244.94                 |
| 11/08/2012     |                           | PAYMENT           |                         |       |              |                |     |    |     | -\$80.00           |                 |                 |          |             |               |                     |                          |
| 11/20/2012     |                           | PAYMENT           |                         |       |              |                |     |    |     | -\$100.00          |                 |                 |          |             |               |                     |                          |
| 11/26/2012     |                           | PPA FORGIVEN      |                         |       |              |                |     |    |     | -\$53.62           |                 |                 |          |             |               |                     |                          |
| 11/26/2012     |                           | EXCESS CREDIT     |                         |       |              |                |     |    |     | -\$102.41          |                 |                 |          |             |               |                     |                          |
| 11/26/2012     | BUDGET BILLING            |                   |                         |       |              |                |     |    |     | \$75.00            |                 |                 |          |             |               |                     |                          |
| 11/26/2012     | GAS SERVICE               |                   | 10/23/2012 - 11/25/2012 | 1505  | ACTUAL       | 19561885       |     |    | 28  | \$25.00            | \$0.00          | \$0.00          | \$0.00   | 12/18/2012  | \$222.62      | 538                 | \$222.62                 |
| 11/26/2012     | ELECTRIC SERVICE          |                   | 10/23/2012 - 11/25/2012 | 36970 | ACTUAL       | 105247319      | 763 | 0  |     | \$27.78            | \$0.00          | \$0.00          | \$0.00   | 12/18/2012  | \$222.62      | 538                 | \$222.62                 |
| 12/27/2012     |                           | PPA FORGIVEN      |                         |       |              |                |     |    |     | -\$53.62           |                 |                 |          |             |               |                     |                          |
| 12/27/2012     |                           | EXCESS CREDIT     |                         |       |              |                |     |    |     | -\$27.41           |                 |                 |          |             |               |                     |                          |
| 12/27/2012     | BUDGET BILLING            |                   |                         |       |              |                |     |    |     | \$75.00            |                 |                 |          |             |               |                     |                          |
| 12/27/2012     | GAS SERVICE               |                   | 11/25/2012 - 12/26/2012 | 1535  | ACTUAL       | 19561885       |     |    | 30  | \$25.00            | \$0.00          | \$47.59         | \$47.59  | 01/18/2013  | \$246.35      | 670                 | \$198.76                 |
| 12/27/2012     | ELECTRIC SERVICE          |                   | 11/25/2012 - 12/26/2012 | 37723 | ACTUAL       | 105247319      | 753 | 0  |     | \$26.14            | \$0.00          | \$47.59         | \$47.59  | 01/18/2013  | \$246.35      | 670                 | \$198.76                 |
| 01/23/2013     | LATE PAYMENT CHARGE       |                   |                         |       |              |                |     |    |     | \$0.71             |                 |                 |          |             |               |                     |                          |
| 01/29/2013     | BUDGET BILLING            |                   |                         |       |              |                |     |    |     | \$75.00            |                 |                 |          |             |               |                     |                          |
| 01/29/2013     | GAS SERVICE               |                   | 12/26/2012 - 01/28/2013 | 1580  | ACTUAL       | 19561885       |     |    | 45  | \$25.00            | \$48.30         | \$75.00         | \$123.30 | 02/20/2013  | \$315.08      | 970                 | \$191.78                 |
| 01/29/2013     | ELECTRIC SERVICE          |                   | 12/26/2012 - 01/28/2013 | 38607 | ACTUAL       | 105247319      | 884 | 0  |     | \$43.02            | \$48.30         | \$75.00         | \$123.30 | 02/20/2013  | \$315.08      | 970                 | \$191.78                 |
| 02/19/2013     |                           | PAYMENT           |                         |       |              |                |     |    |     | -\$50.00           |                 |                 |          |             |               |                     |                          |
| 02/26/2013     | LATE PAYMENT CHARGE       |                   |                         |       |              |                |     |    |     | \$1.10             |                 |                 |          |             |               |                     |                          |
| 02/27/2013     | BUDGET BILLING            |                   |                         |       |              |                |     |    |     | \$75.00            |                 |                 |          |             |               |                     |                          |
| 02/27/2013     | GAS SERVICE               |                   | 01/28/2013 - 02/26/2013 | 1656  | ACTUAL       | 19561885       |     |    | 76  | \$25.00            | \$74.40         | \$75.00         | \$149.40 | 03/21/2013  | \$303.18      | 848                 | \$153.78                 |
| 02/27/2013     | ELECTRIC SERVICE          |                   | 01/28/2013 - 02/26/2013 | 39207 | ACTUAL       | 105247319      | 600 | 0  |     | \$12.00            | \$74.40         | \$75.00         | \$149.40 | 03/21/2013  | \$303.18      | 848                 | \$153.78                 |
| 02/28/2013     |                           | PAYMENT           |                         |       |              |                |     |    |     | -\$47.59           |                 |                 |          |             |               |                     |                          |
| 03/25/2013     |                           | PAYMENT           |                         |       |              |                |     |    |     | -\$101.81          |                 |                 |          |             |               |                     |                          |
| 03/28/2013     |                           | PPA FORGIVEN      |                         |       |              |                |     |    |     | -\$53.62           |                 |                 |          |             |               |                     |                          |
| 03/28/2013     | BUDGET BILLING            |                   |                         |       |              |                |     |    |     | \$113.00           |                 |                 |          |             |               |                     |                          |
| 03/28/2013     | GAS SERVICE               |                   | 02/26/2013 - 03/27/2013 | 1706  | ACTUAL       | 19561885       |     |    | 50  | \$53.84            | \$0.00          | \$113.00        | \$113.00 | 04/22/2013  | \$246.18      | 712                 | \$133.18                 |
| 03/28/2013     | ELECTRIC SERVICE          |                   | 02/26/2013 - 03/27/2013 | 39824 | ACTUAL       | 105247319      | 617 | 0  |     | \$38.56            | \$0.00          | \$113.00        | \$113.00 | 04/22/2013  | \$246.18      | 712                 | \$133.18                 |
| 04/26/2013     | BUDGET BILLING            |                   |                         |       |              |                |     |    |     | \$102.00           |                 |                 |          |             |               |                     |                          |
| 04/26/2013     | GAS SERVICE               |                   | 03/27/2013 - 04/25/2013 | 1742  | ACTUAL       | 19561885       |     |    | 36  | \$41.67            | \$113.00        | \$102.00        | \$215.00 | 05/20/2013  | \$323.12      | 354                 | \$108.12                 |
| 04/26/2013     | ELECTRIC SERVICE          |                   | 03/27/2013 - 04/25/2013 | 40352 | ACTUAL       | 105247319      | 528 | 0  |     | \$35.27            | \$113.00        | \$102.00        | \$215.00 | 05/20/2013  | \$323.12      | 354                 | \$108.12                 |
| 04/29/2013     | LATE PAYMENT CHARGE       |                   |                         |       |              |                |     |    |     | \$1.70             |                 |                 |          |             |               |                     |                          |
| 05/09/2013     |                           | PAYMENT           |                         |       |              |                |     |    |     | -\$113.00          |                 |                 |          |             |               |                     |                          |
| 05/09/2013     | RETURNED CHECK            |                   |                         |       |              |                |     |    |     | \$113.00           |                 |                 |          |             |               |                     |                          |
| 05/13/2013     | RETURNED CHECK NSF CHARGE |                   |                         |       |              |                |     |    |     | \$70.00            |                 |                 |          |             |               |                     |                          |
| 05/28/2013     |                           | PPA FORGIVEN      |                         |       |              |                |     |    |     | -\$53.62           |                 |                 |          |             |               |                     |                          |
| 05/28/2013     | BUDGET BILLING            |                   |                         |       |              |                |     |    |     | \$102.00           |                 |                 |          |             |               |                     |                          |
| 05/28/2013     | LATE PAYMENT CHARGE       |                   |                         |       |              |                |     |    |     | \$3.23             |                 |                 |          |             |               |                     |                          |
| 05/28/2013     | GAS SERVICE               |                   | 04/25/2013 - 05/27/2013 | 1756  | ACTUAL       | 19561885       |     |    | 14  | \$22.51            | \$219.93        | \$122.00        | \$341.93 | 06/19/2013  | \$398.01      | 96                  | \$56.08                  |
| 05/28/2013     | ELECTRIC SERVICE          |                   | 04/25/2013 - 05/27/2013 | 40753 | ACTUAL       | 105247319      | 401 | 0  |     | \$27.45            | \$219.93        | \$122.00        | \$341.93 | 06/19/2013  | \$398.01      | 96                  | \$56.08                  |
| 06/25/2013     |                           | PAYMENT           |                         |       |              |                |     |    |     | -\$100.00          |                 |                 |          |             |               |                     |                          |
| 06/25/2013     | LATE PAYMENT CHARGE       |                   |                         |       |              |                |     |    |     | \$3.56             |                 |                 |          |             |               |                     |                          |
| 06/26/2013     | BUDGET BILLING            |                   |                         |       |              |                |     |    |     | \$114.00           |                 |                 |          |             |               |                     |                          |
| 06/26/2013     | GAS SERVICE               |                   | 05/27/2013 - 06/25/2013 | 1766  | ACTUAL       | 19561885       |     |    | 10  | \$19.10            | \$245.49        | \$114.00        | \$359.49 | 07/18/2013  | \$342.46      |                     | \$17.03                  |
| 06/26/2013     | ELECTRIC SERVICE          |                   | 05/27/2013 - 06/25/2013 | 41095 | ACTUAL       | 105247319      | 332 | 0  |     | \$21.79            | \$245.49        | \$114.00        | \$359.49 | 07/18/2013  | \$342.46      |                     | \$17.03                  |
| 07/23/2013     | LATE PAYMENT CHARGE       |                   |                         |       |              |                |     |    |     | \$5.01             |                 |                 |          |             |               |                     |                          |
| 07/29/2013     |                           | PAYMENT AGREEMENT |                         |       |              |                |     |    |     | -\$364.50          |                 |                 |          |             |               |                     |                          |

| Transaction Dt | Product Type               | Credit Source     | Billing Period          | Read  | Reading Type | Meter Equip Cd | KWH  | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amnt Due | BB Due Dt  | Total Balance | Heating Degree Days | Budget Bill Deferred Amnt |
|----------------|----------------------------|-------------------|-------------------------|-------|--------------|----------------|------|----|-----|--------------------|-----------------|-----------------|----------|------------|---------------|---------------------|---------------------------|
| 07/29/2013     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$57.50            |                 |                 |          |            |               |                     |                           |
| 07/29/2013     | GAS SERVICE                |                   | 06/25/2013 - 07/26/2013 | 1778  | ACTUAL       | 19561885       |      |    | 12  | \$20.85            | \$0.00          | \$57.50         | \$57.50  | 08/20/2013 | \$57.50       |                     | \$0.00                    |
| 07/29/2013     | ELECTRIC SERVICE           |                   | 06/25/2013 - 07/25/2013 | 41828 | ACTUAL       | 105247319      | 743  | 0  |     | \$53.68            | \$0.00          | \$57.50         | \$57.50  | 08/20/2013 | \$57.50       |                     | \$0.00                    |
| 08/21/2013     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$57.50           |                 |                 |          |            |               |                     |                           |
| 08/26/2013     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$10.13            |                 |                 |          |            |               |                     |                           |
| 08/26/2013     | GAS SERVICE                |                   | 07/26/2013 - 08/25/2013 | 1790  | ACTUAL       | 19561885       |      |    | 12  | \$20.85            | \$0.00          | \$83.34         | \$83.34  | 09/17/2013 | \$83.34       |                     | \$0.00                    |
| 08/26/2013     | ELECTRIC SERVICE           |                   | 07/25/2013 - 08/23/2013 | 42562 | ACTUAL       | 105247319      | 734  | 0  |     | \$52.36            | \$0.00          | \$83.34         | \$83.34  | 09/17/2013 | \$83.34       |                     | \$0.00                    |
| 08/27/2013     |                            | PPA FORGIVEN      |                         |       |              |                |      |    |     | -\$53.62           |                 |                 |          |            |               |                     |                           |
| 09/23/2013     | BILL OUT DPA               |                   |                         |       |              |                |      |    |     | \$354.37           |                 |                 |          |            |               |                     |                           |
| 09/23/2013     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$13.50            |                 |                 |          |            |               |                     |                           |
| 09/24/2013     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$6.36             |                 |                 |          |            |               |                     |                           |
| 09/25/2013     | GAS SERVICE                |                   | 08/25/2013 - 09/24/2013 | 1803  | ACTUAL       | 19561885       |      |    | 13  | \$21.82            | \$444.07        | \$78.38         | \$522.45 | 10/17/2013 | \$522.45      |                     | \$0.00                    |
| 09/25/2013     | ELECTRIC SERVICE           |                   | 08/25/2013 - 09/24/2013 | 43307 | ACTUAL       | 105247319      | 745  | 0  |     | \$56.56            | \$444.07        | \$78.38         | \$522.45 | 10/17/2013 | \$522.45      |                     | \$0.00                    |
| 10/22/2013     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$7.54             |                 |                 |          |            |               |                     |                           |
| 10/24/2013     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$84.00            |                 |                 |          |            |               |                     |                           |
| 10/24/2013     | GAS SERVICE                |                   | 09/24/2013 - 10/23/2013 | 1824  | ACTUAL       | 19561885       |      |    | 21  | \$28.78            | \$529.99        | \$84.00         | \$613.99 | 11/15/2013 | \$613.01      | 33                  | -\$0.98                   |
| 10/24/2013     | ELECTRIC SERVICE           |                   | 09/24/2013 - 10/23/2013 | 44037 | ACTUAL       | 105247319      | 730  | 0  |     | \$54.24            | \$529.99        | \$84.00         | \$613.99 | 11/15/2013 | \$613.01      | 33                  | -\$0.98                   |
| 11/20/2013     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$8.78             |                 |                 |          |            |               |                     |                           |
| 11/22/2013     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$84.00            |                 |                 |          |            |               |                     |                           |
| 11/22/2013     | GAS SERVICE                |                   | 10/23/2013 - 11/21/2013 | 1847  | ACTUAL       | 19561885       |      |    | 23  | \$30.52            | \$622.77        | \$84.00         | \$706.77 | 12/16/2013 | \$696.52      | 443                 | -\$10.25                  |
| 11/22/2013     | ELECTRIC SERVICE           |                   | 10/23/2013 - 11/21/2013 | 44702 | ACTUAL       | 105247319      | 665  | 0  |     | \$44.21            | \$622.77        | \$84.00         | \$706.77 | 12/16/2013 | \$696.52      | 443                 | -\$10.25                  |
| 12/23/2013     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$9.90             |                 |                 |          |            |               |                     |                           |
| 12/27/2013     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$84.00            |                 |                 |          |            |               |                     |                           |
| 12/27/2013     | GAS SERVICE                |                   | 11/21/2013 - 12/26/2013 | 1881  | ACTUAL       | 19561885       |      |    | 34  | \$42.39            | \$716.67        | \$84.00         | \$800.67 | 01/21/2014 | \$811.00      | 908                 | \$10.33                   |
| 12/27/2013     | ELECTRIC SERVICE           |                   | 11/21/2013 - 12/26/2013 | 45472 | ACTUAL       | 105247319      | 770  | 0  |     | \$67.19            | \$716.67        | \$84.00         | \$800.67 | 01/21/2014 | \$811.00      | 908                 | \$10.33                   |
| 01/21/2014     |                            | PAYMENT AGREEMENT |                         |       |              |                |      |    |     | -\$800.67          |                 |                 |          |            |               |                     |                           |
| 01/29/2014     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$69.00            |                 |                 |          |            |               |                     |                           |
| 01/29/2014     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                           |
| 01/29/2014     | GAS SERVICE                |                   | 12/26/2013 - 01/28/2014 | 1934  | ACTUAL       | 19561885       |      |    | 53  | \$50.96            | \$0.00          | \$82.34         | \$82.34  | 02/20/2014 | \$178.13      | 1,112               | \$95.79                   |
| 01/29/2014     | ELECTRIC SERVICE           |                   | 12/26/2013 - 01/28/2014 | 46562 | ACTUAL       | 105247319      | 1090 | 0  |     | \$103.50           | \$0.00          | \$82.34         | \$82.34  | 02/20/2014 | \$178.13      | 1,112               | \$95.79                   |
| 02/10/2014     |                            | PAYMENT           |                         |       |              |                |      |    |     | \$82.34            |                 |                 |          |            |               |                     |                           |
| 02/27/2014     |                            | PPA FORGIVEN      |                         |       |              |                |      |    |     | -\$53.62           |                 |                 |          |            |               |                     |                           |
| 02/27/2014     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$69.00            |                 |                 |          |            |               |                     |                           |
| 02/27/2014     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                           |
| 02/27/2014     | GAS SERVICE                |                   | 01/28/2014 - 02/26/2014 | 2007  | ACTUAL       | 19561885       |      |    | 73  | \$66.49            | \$0.00          | \$82.34         | \$82.34  | 03/21/2014 | \$210.09      | 979                 | \$127.75                  |
| 02/27/2014     | ELECTRIC SERVICE           |                   | 01/28/2014 - 02/26/2014 | 47203 | ACTUAL       | 105247319      | 641  | 0  |     | \$34.47            | \$0.00          | \$82.34         | \$82.34  | 03/21/2014 | \$210.09      | 979                 | \$127.75                  |
| 03/26/2014     | BILL OUT DPA               |                   |                         |       |              |                |      |    |     | \$773.99           |                 |                 |          |            |               |                     |                           |
| 03/26/2014     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$46.08            |                 |                 |          |            |               |                     |                           |
| 03/26/2014     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$1.24             |                 |                 |          |            |               |                     |                           |
| 03/28/2014     |                            | PAYMENT AGREEMENT |                         |       |              |                |      |    |     | -\$773.99          |                 |                 |          |            |               |                     |                           |
| 03/28/2014     |                            | PPA FORGIVEN      |                         |       |              |                |      |    |     | -\$53.62           |                 |                 |          |            |               |                     |                           |
| 03/28/2014     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$82.34           |                 |                 |          |            |               |                     |                           |
| 03/28/2014     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$84.00            |                 |                 |          |            |               |                     |                           |
| 03/28/2014     | GAS SERVICE                |                   | 02/26/2014 - 03/27/2014 | 2061  | ACTUAL       | 19561885       |      |    | 54  | \$54.03            | \$1.24          | \$84.00         | \$85.24  | 04/21/2014 | \$213.31      | 835                 | \$128.07                  |
| 03/28/2014     | ELECTRIC SERVICE           |                   | 02/26/2014 - 03/27/2014 | 47799 | ACTUAL       | 105247319      | 596  | 0  |     | \$30.29            | \$1.24          | \$84.00         | \$85.24  | 04/21/2014 | \$213.31      | 835                 | \$128.07                  |
| 04/21/2014     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$82.34           |                 |                 |          |            |               |                     |                           |

| Transaction Dt | Product Type               | Credit Source | Billing Period          | Read  | Reading Type | Meter Equip Cd | KWH  | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amnt Due | BRI Due Dt | Total Balance | Heating Degree Days | Budget BRN Deferred Amt |
|----------------|----------------------------|---------------|-------------------------|-------|--------------|----------------|------|----|-----|--------------------|-----------------|-----------------|----------|------------|---------------|---------------------|-------------------------|
| 04/28/2014     | BUDGET BILLING             |               |                         |       |              |                |      |    |     | \$84.00            |                 |                 |          |            |               |                     |                         |
| 04/28/2014     | LATE PAYMENT CHARGE        |               |                         |       |              |                |      |    |     | \$0.04             |                 |                 |          |            |               |                     |                         |
| 04/28/2014     | DEFERRED PAYMENT AGREEMENT |               |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                         |
| 04/28/2014     | GAS SERVICE                |               | 03/27/2014 - 04/27/2014 | 2101  | ACTUAL       | 19561885       |      |    | 40  | \$42.42            | \$2.94          | \$97.34         | \$100.28 | 05/20/2014 | \$225.47      | 380                 | \$125.19                |
| 04/28/2014     | ELECTRIC SERVICE           |               | 03/27/2014 - 04/05/2014 | 47940 | ACTUAL       | 105247319      | 141  |    |     | \$38.70            | \$2.94          | \$97.34         | \$100.28 | 05/20/2014 | \$225.47      | 156                 | \$125.19                |
| 04/28/2014     | ELECTRIC SERVICE           |               | 04/05/2014 - 04/27/2014 | 544   | ACTUAL       | 123499898      | 544  |    |     | \$38.70            | \$2.94          | \$97.34         | \$100.28 | 05/20/2014 | \$225.47      | 224                 | \$125.19                |
| 05/23/2014     |                            | PAYMENT       |                         |       |              |                |      |    |     | -\$101.00          |                 |                 |          |            |               |                     |                         |
| 05/28/2014     |                            | EXCESS CREDIT |                         |       |              |                |      |    |     | -\$0.72            |                 |                 |          |            |               |                     |                         |
| 05/28/2014     |                            | PPA FORGIVEN  |                         |       |              |                |      |    |     | -\$53.62           |                 |                 |          |            |               |                     |                         |
| 05/28/2014     | BUDGET BILLING             |               |                         |       |              |                |      |    |     | \$84.00            |                 |                 |          |            |               |                     |                         |
| 05/28/2014     | DEFERRED PAYMENT AGREEMENT |               |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                         |
| 05/28/2014     | GAS SERVICE                |               | 04/27/2014 - 05/27/2014 | 2130  | ACTUAL       | 19561885       |      |    | 29  | \$33.21            | \$0.00          | \$96.62         | \$96.62  | 06/19/2014 | \$240.95      | 47                  | \$144.33                |
| 05/28/2014     | ELECTRIC SERVICE           |               | 04/27/2014 - 05/27/2014 | 1440  | ACTUAL       | 123499898      | 896  | 0  |     | \$69.93            | \$0.00          | \$96.62         | \$96.62  | 06/19/2014 | \$240.95      | 47                  | \$144.33                |
| 06/23/2014     |                            | PAYMENT       |                         |       |              |                |      |    |     | -\$97.00           |                 |                 |          |            |               |                     |                         |
| 06/26/2014     |                            | PPA FORGIVEN  |                         |       |              |                |      |    |     | -\$53.58           |                 |                 |          |            |               |                     |                         |
| 06/26/2014     |                            | EXCESS CREDIT |                         |       |              |                |      |    |     | -\$0.38            |                 |                 |          |            |               |                     |                         |
| 06/26/2014     | BUDGET BILLING             |               |                         |       |              |                |      |    |     | \$84.00            |                 |                 |          |            |               |                     |                         |
| 06/26/2014     | DEFERRED PAYMENT AGREEMENT |               |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                         |
| 06/26/2014     | GAS SERVICE                |               | 05/27/2014 - 06/25/2014 | 2157  | ACTUAL       | 19561885       |      |    | 27  | \$31.76            | \$0.00          | \$96.96         | \$96.96  | 07/18/2014 | \$263.59      |                     | \$166.63                |
| 06/26/2014     | ELECTRIC SERVICE           |               | 05/27/2014 - 06/25/2014 | 2379  | ACTUAL       | 123499898      | 939  | 0  |     | \$74.54            | \$0.00          | \$96.96         | \$96.96  | 07/18/2014 | \$263.59      |                     | \$166.63                |
| 07/15/2014     |                            | PAYMENT       |                         |       |              |                |      |    |     | -\$97.00           |                 |                 |          |            |               |                     |                         |
| 07/24/2014     |                            | EXCESS CREDIT |                         |       |              |                |      |    |     | -\$0.04            |                 |                 |          |            |               |                     |                         |
| 07/24/2014     | BUDGET BILLING             |               |                         |       |              |                |      |    |     | \$101.00           |                 |                 |          |            |               |                     |                         |
| 07/24/2014     | DEFERRED PAYMENT AGREEMENT |               |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                         |
| 07/24/2014     | GAS SERVICE                |               | 06/25/2014 - 07/24/2014 | 2180  | ACTUAL       | 19561885       |      |    | 23  | \$28.43            | \$0.00          | \$114.30        | \$114.30 | 08/15/2014 | \$287.48      |                     | \$173.18                |
| 07/24/2014     | ELECTRIC SERVICE           |               | 06/25/2014 - 07/24/2014 | 3354  | ACTUAL       | 123499898      | 975  | 0  |     | \$79.12            | \$0.00          | \$114.30        | \$114.30 | 08/15/2014 | \$287.48      |                     | \$173.18                |
| 08/12/2014     |                            | PAYMENT       |                         |       |              |                |      |    |     | -\$117.00          |                 |                 |          |            |               |                     |                         |
| 08/22/2014     |                            | EXCESS CREDIT |                         |       |              |                |      |    |     | -\$2.70            |                 |                 |          |            |               |                     |                         |
| 08/22/2014     | BUDGET BILLING             |               |                         |       |              |                |      |    |     | \$101.00           |                 |                 |          |            |               |                     |                         |
| 08/22/2014     | DEFERRED PAYMENT AGREEMENT |               |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                         |
| 08/22/2014     | GAS SERVICE                |               | 07/24/2014 - 08/22/2014 | 2204  | ACTUAL       | 19561885       |      |    | 24  | \$29.27            | \$0.00          | \$111.64        | \$111.64 | 09/15/2014 | \$296.73      |                     | \$185.09                |
| 08/22/2014     | ELECTRIC SERVICE           |               | 07/24/2014 - 08/22/2014 | 4360  | ACTUAL       | 123499898      | 1006 | 0  |     | \$83.64            | \$0.00          | \$111.64        | \$111.64 | 09/15/2014 | \$296.73      |                     | \$185.09                |
| 09/16/2014     |                            | PAYMENT       |                         |       |              |                |      |    |     | \$111.64           |                 |                 |          |            |               |                     |                         |
| 09/23/2014     | BUDGET BILLING             |               |                         |       |              |                |      |    |     | \$101.00           |                 |                 |          |            |               |                     |                         |
| 09/23/2014     | DEFERRED PAYMENT AGREEMENT |               |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                         |
| 09/23/2014     | GAS SERVICE                |               | 08/22/2014 - 09/23/2014 | 2231  | ACTUAL       | 19561885       |      |    | 27  | \$32.36            | \$0.00          | \$114.34        | \$114.34 | 10/15/2014 | \$313.16      |                     | \$198.82                |
| 09/23/2014     | ELECTRIC SERVICE           |               | 08/22/2014 - 09/23/2014 | 5370  | ACTUAL       | 123499898      | 1010 | 0  |     | \$82.37            | \$0.00          | \$114.34        | \$114.34 | 10/15/2014 | \$313.16      |                     | \$198.82                |
| 10/16/2014     |                            | PAYMENT       |                         |       |              |                |      |    |     | -\$114.34          |                 |                 |          |            |               |                     |                         |
| 10/22/2014     | BUDGET BILLING             |               |                         |       |              |                |      |    |     | \$115.00           |                 |                 |          |            |               |                     |                         |
| 10/22/2014     | DEFERRED PAYMENT AGREEMENT |               |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |            |               |                     |                         |
| 10/22/2014     | GAS SERVICE                |               | 09/23/2014 - 10/22/2014 | 2255  | ACTUAL       | 19561885       |      |    | 24  | \$30.02            | \$0.00          | \$128.34        | \$128.34 | 11/13/2014 | \$300.44      | 51                  | \$172.10                |
| 10/22/2014     | ELECTRIC SERVICE           |               | 09/23/2014 - 10/22/2014 | 6211  | ACTUAL       | 123499898      | 841  | 0  |     | \$58.26            | \$0.00          | \$128.34        | \$128.34 | 11/13/2014 | \$300.44      | 51                  | \$172.10                |
| 11/18/2014     |                            | PAYMENT       |                         |       |              |                |      |    |     | -\$129.00          |                 |                 |          |            |               |                     |                         |
| 11/20/2014     |                            | EXCESS CREDIT |                         |       |              |                |      |    |     | -\$0.66            |                 |                 |          |            |               |                     |                         |

| Transaction Dt | Product Type               | Credit Source     | Billing Period          | Read  | Reading Type | Meter Equip Cd | KWH  | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amt Due  | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
|----------------|----------------------------|-------------------|-------------------------|-------|--------------|----------------|------|----|-----|--------------------|-----------------|-----------------|----------|-------------|---------------|---------------------|--------------------------|
| 11/20/2014     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$115.00           |                 |                 |          |             |               |                     |                          |
| 11/20/2014     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |             |               |                     |                          |
| 11/20/2014     | GAS SERVICE                |                   | 10/22/2014 - 11/20/2014 | 2287  | ACTUAL       | 19561885       |      |    | 32  | \$36.54            | \$0.00          | \$127.68        | \$127.68 | 12/12/2014  | \$283.99      | 438                 | \$156.31                 |
| 11/20/2014     | ELECTRIC SERVICE           |                   | 10/22/2014 - 11/20/2014 | 7083  | ACTUAL       | 123499898      | 872  | 0  |     | \$62.67            | \$0.00          | \$127.68        | \$127.68 | 12/12/2014  | \$283.99      | 438                 | \$156.31                 |
| 12/15/2014     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$129.00          |                 |                 |          |             |               |                     |                          |
| 12/23/2014     |                            | EXCESS CREDIT     |                         |       |              |                |      |    |     | -\$1.32            |                 |                 |          |             |               |                     |                          |
| 12/23/2014     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$115.00           |                 |                 |          |             |               |                     |                          |
| 12/23/2014     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |             |               |                     |                          |
| 12/23/2014     | GAS SERVICE                |                   | 11/20/2014 - 12/23/2014 | 2331  | ACTUAL       | 19561885       |      |    | 44  | \$41.36            | \$0.00          | \$127.02        | \$127.02 | 01/16/2015  | \$318.57      | 790                 | \$191.55                 |
| 12/23/2014     | ELECTRIC SERVICE           |                   | 11/20/2014 - 12/23/2014 | 8233  | ACTUAL       | 123499898      | 1150 | 0  |     | \$108.88           | \$0.00          | \$127.02        | \$127.02 | 01/16/2015  | \$318.57      | 790                 | \$191.55                 |
| 01/12/2015     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$128.00          |                 |                 |          |             |               |                     |                          |
| 01/20/2015     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$254.02          |                 |                 |          |             |               |                     |                          |
| 01/27/2015     |                            | EXCESS CREDIT     |                         |       |              |                |      |    |     | -\$255.00          |                 |                 |          |             |               |                     |                          |
| 01/27/2015     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$115.00           |                 |                 |          |             |               |                     |                          |
| 01/27/2015     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |             |               |                     |                          |
| 01/27/2015     | GAS SERVICE                |                   | 12/23/2014 - 01/27/2015 | 2379  | ACTUAL       | 19561885       |      |    | 48  | \$41.92            | \$0.00          | \$0.00          | \$0.00   | 02/18/2015  | \$253.17      | 1,058               | \$253.17                 |
| 01/27/2015     | ELECTRIC SERVICE           |                   | 12/23/2014 - 01/27/2015 | 9551  | ACTUAL       | 123499898      | 1318 | 0  |     | \$134.70           | \$0.00          | \$0.00          | \$0.00   | 02/18/2015  | \$253.17      | 1,058               | \$253.17                 |
| 02/25/2015     |                            | EXCESS CREDIT     |                         |       |              |                |      |    |     | -\$126.66          |                 |                 |          |             |               |                     |                          |
| 02/25/2015     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$132.00           |                 |                 |          |             |               |                     |                          |
| 02/25/2015     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$13.34            |                 |                 |          |             |               |                     |                          |
| 02/25/2015     | GAS SERVICE                |                   | 01/27/2015 - 02/25/2015 | 2476  | ACTUAL       | 19561885       |      |    | 97  | \$76.00            | \$0.00          | \$18.68         | \$18.68  | 03/19/2015  | \$310.15      | 1,125               | \$291.47                 |
| 02/25/2015     | ELECTRIC SERVICE           |                   | 01/27/2015 - 02/25/2015 | 10602 | ACTUAL       | 123499898      | 1051 | 0  |     | \$94.30            | \$0.00          | \$18.68         | \$18.68  | 03/19/2015  | \$310.15      | 1,125               | \$291.47                 |
| 03/24/2015     | BILL OUT DPA               |                   |                         |       |              |                |      |    |     | \$627.25           |                 |                 |          |             |               |                     |                          |
| 03/24/2015     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$33.82            |                 |                 |          |             |               |                     |                          |
| 03/24/2015     | LATE PAYMENT CHARGE        |                   |                         |       |              |                |      |    |     | \$0.28             |                 |                 |          |             |               |                     |                          |
| 03/26/2015     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$132.00           |                 |                 |          |             |               |                     |                          |
| 03/26/2015     | GAS SERVICE                |                   | 02/25/2015 - 03/26/2015 | 2539  | ACTUAL       | 19561885       |      |    | 63  | \$51.85            | \$646.21        | \$132.00        | \$778.21 | 04/17/2015  | \$1,036.86    | 819                 | \$258.65                 |
| 03/26/2015     | ELECTRIC SERVICE           |                   | 02/25/2015 - 03/26/2015 | 11357 | ACTUAL       | 123499898      | 755  | 0  |     | \$47.33            | \$646.21        | \$132.00        | \$778.21 | 04/17/2015  | \$1,036.86    | 819                 | \$258.65                 |
| 04/02/2015     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$18.68           |                 |                 |          |             |               |                     |                          |
| 04/02/2015     |                            | PAYMENT AGREEMENT |                         |       |              |                |      |    |     | \$627.25           |                 |                 |          |             |               |                     |                          |
| 04/17/2015     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$134.00          |                 |                 |          |             |               |                     |                          |
| 04/27/2015     |                            | EXCESS CREDIT     |                         |       |              |                |      |    |     | \$1.72             |                 |                 |          |             |               |                     |                          |
| 04/27/2015     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$132.00           |                 |                 |          |             |               |                     |                          |
| 04/27/2015     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$13.35            |                 |                 |          |             |               |                     |                          |
| 04/27/2015     | GAS SERVICE                |                   | 03/26/2015 - 04/27/2015 | 2579  | ACTUAL       | 19561885       |      |    | 40  | \$36.13            | \$0.00          | \$143.63        | \$143.63 | 05/19/2015  | \$332.48      | 387                 | \$188.85                 |
| 04/27/2015     | ELECTRIC SERVICE           |                   | 03/26/2015 - 04/27/2015 | 11880 | ACTUAL       | 123499898      | 523  | 0  |     | \$26.07            | \$0.00          | \$143.63        | \$143.63 | 05/19/2015  | \$332.48      | 387                 | \$188.85                 |
| 05/19/2015     |                            | PAYMENT           |                         |       |              |                |      |    |     | -\$150.00          |                 |                 |          |             |               |                     |                          |
| 05/26/2015     |                            | EXCESS CREDIT     |                         |       |              |                |      |    |     | -\$6.37            |                 |                 |          |             |               |                     |                          |
| 05/26/2015     | BUDGET BILLING             |                   |                         |       |              |                |      |    |     | \$132.00           |                 |                 |          |             |               |                     |                          |
| 05/26/2015     | DEFERRED PAYMENT AGREEMENT |                   |                         |       |              |                |      |    |     | \$13.35            |                 |                 |          |             |               |                     |                          |
| 05/26/2015     | GAS SERVICE                |                   | 04/27/2015 - 05/26/2015 | 2607  | ACTUAL       | 19561885       |      |    | 28  | \$27.96            | \$0.00          | \$138.98        | \$138.98 | 06/17/2015  | \$275.82      |                     | \$136.84                 |
| 05/26/2015     | ELECTRIC SERVICE           |                   | 04/27/2015 - 05/26/2015 | 12667 | ACTUAL       | 123499898      | 787  | 0  |     | \$52.03            | \$0.00          | \$138.98        | \$138.98 | 06/17/2015  | \$275.82      |                     | \$136.84                 |
| 05/28/2015     | RETURNED CHECK             |                   |                         |       |              |                |      |    |     | \$150.00           |                 |                 |          |             |               |                     |                          |

| Transaction Dt | Product Type               | Credit Source       | Billing Period          | Read  | Reading Type | Meter Equip Cd | KWH | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amt Due    | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
|----------------|----------------------------|---------------------|-------------------------|-------|--------------|----------------|-----|----|-----|--------------------|-----------------|-----------------|------------|-------------|---------------|---------------------|--------------------------|
| 05/28/2015     | RETURNED CHECK NSF CHARGE  |                     |                         |       |              |                |     |    |     | \$20.00            |                 |                 |            |             |               |                     |                          |
| 06/08/2015     |                            | PAYMENT             |                         |       |              |                |     |    |     | -\$144.00          |                 |                 |            |             |               |                     |                          |
| 06/22/2015     | BILL OUT DPA               |                     |                         |       |              |                |     |    |     | \$600.55           |                 |                 |            |             |               |                     |                          |
| 06/22/2015     | LATE PAYMENT CHARGE        |                     |                         |       |              |                |     |    |     | \$0.28             |                 |                 |            |             |               |                     |                          |
| 06/23/2015     | LATE PAYMENT CHARGE        |                     |                         |       |              |                |     |    |     | \$11.19            |                 |                 |            |             |               |                     |                          |
| 06/24/2015     |                            | PAYMENT             |                         |       |              |                |     |    |     | -\$144.98          |                 |                 |            |             |               |                     |                          |
| 06/24/2015     |                            | LATE PAYMENT CHARGE |                         |       |              |                |     |    |     | -\$11.19           |                 |                 |            |             |               |                     |                          |
| 06/24/2015     |                            | PAYMENT AGREEMENT   |                         |       |              |                |     |    |     | -\$600.55          |                 |                 |            |             |               |                     |                          |
| 06/29/2015     | BUDGET BILLING             |                     |                         |       |              |                |     |    |     | \$132.00           |                 |                 |            |             |               |                     |                          |
| 06/29/2015     | GAS SERVICE                |                     | 05/26/2015 - 06/27/2015 | 2635  | ACTUAL       | 19561885       |     |    | 28  | \$29.19            | \$0.08          | \$151.92        | \$152.00   | 07/21/2015  | \$259.67      |                     | \$107.67                 |
| 06/29/2015     | ELECTRIC SERVICE           |                     | 05/26/2015 - 06/27/2015 | 13616 | ACTUAL       | 123499898      | 949 | 0  |     | \$73.64            | \$0.08          | \$151.92        | \$152.00   | 07/21/2015  | \$259.67      |                     | \$107.67                 |
| 07/24/2015     | BUDGET BILLING             |                     |                         |       |              |                |     |    |     | \$132.00           |                 |                 |            |             |               |                     |                          |
| 07/24/2015     | DEFERRED PAYMENT AGREEMENT |                     |                         |       |              |                |     |    |     | \$13.35            |                 |                 |            |             |               |                     |                          |
| 07/24/2015     | GAS SERVICE                |                     | 06/27/2015 - 07/24/2015 | 2656  | ACTUAL       | 19561885       |     |    | 21  | \$24.64            | \$152.00        | \$145.35        | \$297.35   | 08/17/2015  | \$339.84      |                     | \$42.49                  |
| 07/24/2015     | ELECTRIC SERVICE           |                     | 06/27/2015 - 07/24/2015 | 14341 | ACTUAL       | 123499898      | 725 | 0  |     | \$42.18            | \$152.00        | \$145.35        | \$297.35   | 08/17/2015  | \$339.84      |                     | \$42.49                  |
| 07/28/2015     | LATE PAYMENT CHARGE        |                     |                         |       |              |                |     |    |     | \$2.28             |                 |                 |            |             |               |                     |                          |
| 07/31/2015     |                            | PAYMENT             |                         |       |              |                |     |    |     | -\$152.00          |                 |                 |            |             |               |                     |                          |
| 08/24/2015     | BILL OUT DPA               |                     |                         |       |              |                |     |    |     | \$573.85           |                 |                 |            |             |               |                     |                          |
| 08/24/2015     | BUDGET BILLING             |                     |                         |       |              |                |     |    |     | \$132.00           |                 |                 |            |             |               |                     |                          |
| 08/24/2015     | LATE PAYMENT CHARGE        |                     |                         |       |              |                |     |    |     | \$11.47            |                 |                 |            |             |               |                     |                          |
| 08/24/2015     | LATE PAYMENT CHARGE        |                     |                         |       |              |                |     |    |     | \$2.18             |                 |                 |            |             |               |                     |                          |
| 08/24/2015     | DEFERRED PAYMENT AGREEMENT |                     |                         |       |              |                |     |    |     | \$13.35            |                 |                 |            |             |               |                     |                          |
| 08/24/2015     | GAS SERVICE                |                     | 07/24/2015 - 08/24/2015 | 2682  | ACTUAL       | 19561885       |     |    | 26  | \$27.97            | \$149.81        | \$145.35        | \$295.16   | 09/15/2015  | \$308.59      |                     | \$13.43                  |
| 08/24/2015     | ELECTRIC SERVICE           |                     | 07/24/2015 - 08/24/2015 | 15293 | ACTUAL       | 123499898      | 952 | 0  |     | \$74.97            | \$149.81        | \$145.35        | \$295.16   | 09/15/2015  | \$308.59      |                     | \$13.43                  |
| 09/03/2015     | RETURNED CHECK             |                     |                         |       |              |                |     |    |     | \$152.00           |                 |                 |            |             |               |                     |                          |
| 09/22/2015     | RETURNED CHECK             |                     |                         |       |              |                |     |    |     | \$144.98           |                 |                 |            |             |               |                     |                          |
| 09/23/2015     | BUDGET BILLING             |                     |                         |       |              |                |     |    |     | \$132.00           |                 |                 |            |             |               |                     |                          |
| 09/23/2015     | GAS SERVICE                |                     | 08/24/2015 - 09/23/2015 | 2705  | ACTUAL       | 19561885       |     |    | 23  | \$26.06            | \$1,165.99      | \$132.00        | \$1,297.99 | 10/15/2015  | \$1,255.53    |                     | \$42.46                  |
| 09/23/2015     | ELECTRIC SERVICE           |                     | 08/24/2015 - 09/23/2015 | 16066 | ACTUAL       | 123499898      | 773 | 0  |     | \$50.05            | \$1,165.99      | \$132.00        | \$1,297.99 | 10/15/2015  | \$1,255.53    |                     | \$42.46                  |
| 10/20/2015     | LATE PAYMENT CHARGE        |                     |                         |       |              |                |     |    |     | \$18.59            |                 |                 |            |             |               |                     |                          |
| 10/22/2015     | BUDGET BILLING             |                     |                         |       |              |                |     |    |     | \$103.00           |                 |                 |            |             |               |                     |                          |
| 10/22/2015     | GAS SERVICE                |                     | 09/23/2015 - 10/22/2015 | 2731  | ACTUAL       | 19561885       |     |    | 26  | \$28.06            | \$1,316.58      | \$103.00        | \$1,419.58 | 11/13/2015  | \$1,327.55    | 94                  | \$92.03                  |
| 10/22/2015     | ELECTRIC SERVICE           |                     | 09/23/2015 - 10/22/2015 | 16573 | ACTUAL       | 123499898      | 507 | 0  |     | \$25.37            | \$1,316.58      | \$103.00        | \$1,419.58 | 11/13/2015  | \$1,327.55    | 94                  | \$92.03                  |

**EXHIBIT "2"**



**EXHIBIT "3"**

**BCS Decision Report**

BCS Case #: 003384288                      **Open Date:** 2015-09-15  
Customer Name: ANDREA MORELLA  
Service Address: 111 STATE RD APT B

MEDIA, PA 19063  
BCS Bill Account #: 8888888888                      **Previous Case #:**  
Violation Type: NO                                      **Chapter Type:**  
Decision Type: W                                        **Section / Rule:**  
Investigator Name: BUREAU OF  
CONSUMER SERVICE

**Decision Issued Date:** 2015-09-18  
**Case Closed Date:** 2015-09-16

**Letter Description:**

|                                   |        |                                    |        |
|-----------------------------------|--------|------------------------------------|--------|
| <b>Total Balance:</b>             | \$0.00 | <b>Balance Date:</b>               |        |
| <b>Amount to Restore Service:</b> | \$0.00 | <b>Amount to Continue Service:</b> | \$0.00 |
| <b>Date Payment Due:</b>          |        | <b>Regular Budget Amount:</b>      | \$0.00 |
| <b>Special Budget Payment:</b>    | \$0.00 | <b>Final Bill Monthly Payment:</b> | \$0.00 |
| <b>Plus Arrears Payment:</b>      | \$0.00 | <b>End of Month Payment:</b>       | \$0.00 |
| <b>Current Monthly Payment:</b>   | \$0.00 |                                    |        |
| <b>Payment Terms:</b>             |        |                                    |        |

**PAR Description:**

**Resolution Description:**  
CASE CLOSED - DISMISSED PER 1405C - THE DATE OF COMPLAINT RESOLUTION  
AND EXPIRATION OF THE STAY OF TERMINATION IS 9/23/2015

**EXHIBIT "4"**

RULES AND REGULATIONS (continued)  
17. BILLING AND STANDARD PAYMENT OPTIONS

17.1 BILLING PERIOD. Billing for service will be based upon the amount of use and the time interval of its delivery. The customer will be billed in accordance with rule 14.7. Rate values stated for direct application to monthly billing periods will be adjusted when time elapsed between readings is substantially greater or less than a month.

17.2 BILLING OPTIONS. A customer may select one of the following three billing options: (1) Consolidated EDC Billing; (2) Consolidated EGS Billing; and (3) Separate EDC/EGS Billing, as those terms are defined herein. If a customer does not make a selection, the customer shall receive Consolidated EDC Billing. When the Company provides Consolidated EDC Billing or Separate EDC Billing, it will comply with the terms and conditions of the Electric Generation Supplier Coordination Tariff.

17.3 PAYMENT.

(a) The Company's bills to customers are payable upon presentation. Payment for service received must be made on or before the due date shown on the bill. The due date shall be determined by the Company and shall be not less than twenty days from the date of transmittal of the bill for Rates R, R-H, RS-2, POL and GS (excluding Summary Billing Accounts). The due date shall be not less than 15 days from the date of transmittal of the bill for all other rates, including Summary Billing Accounts. Notwithstanding the foregoing, the due date may be up to thirty days for accounts (including Summary Billing Accounts) with the United States of America, the Commonwealth of Pennsylvania, or any of their departments, political subdivisions, or instrumentalities. The Company may allow a reasonable amount of additional time for payment of bills on industrial and commercial accounts of creditworthy customers. If the due date that appears on a customer's bill falls on a Saturday, Sunday, bank holiday, or any other day when the offices of the Company which regularly receive payments are not open to the general public, the due date shall be extended to the next business day. The payment period will not be extended because of the customer's failure to receive a bill unless said failure is due to the fault of the Company.

(b) Payment may be made at any commercial office of the Company or at any authorized payment agency. The customer bears the risk of delivery of payment tendered on or after the date contained in any termination notice sent to the customer.

(c) The Company may require that a customer that is not creditworthy tender payment by means of a certified, cashier's, teller's, or bank check, or by wire transfer, or in cash or other immediately available funds.

(d) A customer must pay the undisputed portion of disputed bills under investigation. The Company will apply this rule to the disputed portion of disputed bills, if, and only if: (1) the Company has made diligent and reasonable efforts to investigate and resolve the dispute; (2) the result of the investigation is that the Company determines that the customer's claims are unwarranted or invalid; (3) the Commission and/or the Bureau of Consumer Services has decided a formal or informal complaint in the Company's favor and no timely appeal is filed, and (4) the customer nevertheless continues to dispute the same manner in bad faith.

17.4 PAYMENT PROCESSING. When the Company is providing Consolidated EDC Billing, Default Service or Separate EDC Billing, and the customer remits a partial payment to the Company, the payment will be applied as follows:

1. Any past due balances including those for prior PECO basic service charges, for prior EGS receivables purchased by the Company, for prior installment amounts on payment agreements, and also for any reconnection charges.
2. Any current charges including those for PECO basic service charges, for current EGS receivables purchased by the Company, and for current installment amounts on payment agreements.
3. Non-basic service charges.

17.5 LATE FEES AND COLLECTION COSTS. If payment is made at a Company office or authorized payment agency after the due date shown on the bill, a late fee will be added to the unpaid balance until the entire bill is paid. If payment is made by mail, the late fee will be added if the payment is received by the Company more than five days after the due date shown on the bill. For Rates R, R-H, RS-2, OP, POL and GS this late fee will be 1-1/2 % per month; for all other rates the late fee will be 2% per month. If the Company files suit to collect a delinquent balance on an account (whether active or inactive) or to ensure payment of current bills, the customer will be required to pay the Company's out of pocket court costs (including filing, service, and witness fees) as ordered by the court and such costs will be added to commercial and industrial accounts.

17.6 BUDGET BILLING.

(a) At the option of a customer receiving residential service under Rates R, R-H, RS-2, POL and GS, an estimated total bill for all service to be received by the customer over a twelve month period may be budgeted over the period and an average bill rendered monthly for payment each month. Any difference between the budgeted amounts so paid and the actual charges for a twelve month budget period will at the customer's option either be amortized over the next twelve months or incorporated into the 12th month bill. Absent an indication of preference from the customer, the debit or credit will be amortized. Budget billing may be discontinued upon the customer's request at which time any difference between budget billing amounts and actual charges becomes due and payable. If a monthly budget bill is not paid, a late fee will be added to the unpaid balance of actual charges on the next billing date in accordance with Rule 17.3 and 17.5. Any such late fee will be calculated based on the lesser of budget billing arrears and actual charged arrears. The Company may also arrange budget billing for creditworthy commercial and industrial customers.

(b) When the Company provides Consolidated EDC Billing, the EGS's charges will be included in the customer's Budget Billing Plan.

(C) Denotes Change