

C-2015-2486838

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2015 DEC 31 AM 11: 29

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SECRETARY'S BUREAU

EXHIBIT 1

*** Account Information ***

*** Current Account Status ***

Account Number:	Mail To:	Current Bill:	\$0.00	Credit Amount:	\$0.00
39030-01064	MORGAN L WADE	Billed Prior:	\$0.00	Deposit Requested:	\$0.00
Account Status: Final	2701 W GIRARD AVE UNIT 4	Balance Due:	\$0.00	Deposit On-Hand:	\$0.00
Requested By:	PHILADELPHIA PA 19130	Service Address:			
MORGAN L WADE		3007 W GIRARD AVE, 1ST FL	Meter Bill Grp: 16		
(201)396-1938 Extension:		PHILADELPHIA PA 19130	Rate: Electric Residential Heating Service		

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
05/28/13	Late Payment Charge				\$10.75							
06/26/13	ELECTRIC SERVICE	05/21/13 06/20/13	41137	029610403	\$48.17							
06/26/13	ELE-WGL ENERGY SERVICES				\$58.19							
06/26/13	Regular Bill						\$627.30	\$520.94	07/18	675		
07/23/13	Late Payment Charge				\$8.99							
07/26/13	ELECTRIC SERVICE	06/20/13 07/22/13	42239	029610403	\$74.15							
07/26/13	ELE-WGL ENERGY SERVICES				\$95.53							
07/26/13	Regular Bill						\$805.97	\$636.29	08/19	1102		
08/09/13	Payment Agreement					\$805.97						
08/09/13	DEFERRED PAYMENT AGREEMENT				\$33.58							
08/12/13	Payment					\$33.58						
08/27/13	BUDGET BILLING	07/22/13 08/21/13			\$132.00							
	** Budget Bill Detail **	Actual Bill Amount: 129.65			BB Deferred Amount: -2.35							
08/27/13	DEFERRED PAYMENT AGREEMENT				\$33.58							
08/27/13	Regular Bill						\$165.58		09/18	834		
09/16/13	Payment					\$165.58						
09/23/13	BUDGET BILLING	08/21/13 09/19/13			\$132.00							
	** Budget Bill Detail **	Actual Bill Amount: 109.44			BB Deferred Amount: -24.91							
09/23/13	DEFERRED PAYMENT AGREEMENT				\$33.58							
09/23/13	Regular Bill						\$165.58		10/15	714		
10/21/13	Bill Out DPA due to Default				\$705.23							
10/22/13	BUDGET BILLING	09/19/13 10/20/13			\$132.00							
	** Budget Bill Detail **	Actual Bill Amount: 91.02			BB Deferred Amount: -65.89							
10/22/13	Late Payment Charge				\$12.14							
10/22/13	Regular Bill						\$1014.95	\$882.95	11/13	561		
11/19/13	Late Payment Charge				\$13.50							
11/20/13	BUDGET BILLING	10/20/13 11/18/13			\$132.00							
	** Budget Bill Detail **	Actual Bill Amount: 112.37			BB Deferred Amount: -85.52							
11/20/13	Regular Bill						\$1160.45	\$1028.45	12/12	692		
12/17/13	Late Payment Charge				\$15.02							
12/23/13	BUDGET BILLING	11/18/13 12/19/13			\$132.00							
	** Budget Bill Detail **	Actual Bill Amount: 235.86			BB Deferred Amount: 18.34							
12/23/13	Regular Bill						\$1307.47	\$1175.47	01/16	1334		
01/10/14	Payment					\$300.00						
01/10/14	Payment Agreement					\$638.07						
01/13/14	Payment					\$225.00						
01/22/14	Late Payment Charge				\$1.98							
01/27/14	BUDGET BILLING	12/19/13 01/23/14			\$147.00							
	** Budget Bill Detail **	Actual Bill Amount: 369.40			BB Deferred Amount: 240.74							
01/27/14	DEFERRED PAYMENT AGREEMENT				\$33.58							
01/27/14	Regular Bill						\$326.96	\$146.38	02/18	2065		
02/24/14	Bill Out DPA due to Default				\$604.49							
02/25/14	Late Payment Charge				\$13.34							

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DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
02/26/14	BUDGET BILLING	01/23/14 02/23/14			\$147.00							
	** Budget Bill Detail **	Actual Bill Amount: 569.99			BB Deferred Amount: 663.73							
02/26/14	Regular Bill						\$1091.79	\$944.79	03/20	2373		
03/25/14	Late Payment Charge				\$15.55							
03/26/14	BUDGET BILLING	02/23/14 03/24/14			\$147.00							
	** Budget Bill Detail **	Actual Bill Amount: 557.50			BB Deferred Amount: 1074.23							
03/26/14	Regular Bill						\$1254.34	\$1107.34	04/17	1412		
04/21/14	Payment					\$487.65						
04/22/14	Late Payment Charge				\$10.59							
04/24/14	BUDGET BILLING	03/24/14 04/22/14			\$147.00							
	** Budget Bill Detail **	Actual Bill Amount: 156.02			BB Deferred Amount: 1083.25							
04/24/14	Regular Bill						\$924.28	\$777.28	05/16	700		
05/21/14	Late Payment Charge				\$12.80							
05/23/14	BUDGET BILLING	04/22/14 05/21/14			\$313.00							
	** Budget Bill Detail **	Actual Bill Amount: 102.77			BB Deferred Amount: 873.02							
05/23/14	Regular Bill						\$1250.08	\$937.08	06/17	532		
06/18/14	BUDGET BILLING	05/21/14 06/17/14			\$988.35							
	** Budget Bill Detail **	Actual Bill Amount: 115.33			BB Deferred Amount: 0.00							
06/18/14	Regular Bill						\$2238.43	\$1250.08	07/10	555		
06/23/14	Adjustment					\$325.96						
08/25/14	Late Payment Charge				\$27.93							
09/17/14	Payment					\$50.00						
09/24/14	Late Payment Charge				\$25.22							
10/23/14	Late Payment Charge				\$27.01							
10/28/14	Charge Off					\$1942.63						
02/18/15	Debit Uncollectible				\$1942.63							
02/18/15	Late Payment Charge				\$87.42							
02/19/15	Transfer					\$2030.05						
02/26/15	Late Payment Charge					\$87.42						

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EXHIBIT 2

*** Account Information ***

Account Number: 37760-98015
 Account Status: Active
 Requested By: MORGAN L WADE
 (201)396-1938 Extension:
 Mail To: MORGAN L WADE
 2701 W GIRARD AVE APT 4
 PHILADELPHIA PA 19130

*** Current Account Status ***

Current Bill: \$74.00
 Billed Prior: \$2886.63
 Balance Due: \$2960.63
 Service Address: UNIT 4
 2701 W GIRARD AVE
 PHILADELPHIA PA 19130
 Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 20
 Rate: Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
02/19/15	Transfer Debit from 39030-01064					\$2030.05						
02/19/15	Payment					\$323.77						
02/20/15	ELECTRIC SERVICE	06/09/14 06/26/14	231	317421330	\$37.77							
02/20/15	ELECTRIC SERVICE	06/26/14 07/28/14	651	317421330	\$68.46							
02/20/15	ELECTRIC SERVICE	07/28/14 08/25/14	995	317421330	\$57.37							
02/20/15	CONNECTION CHARGE - STANDARD				\$6.00							
02/20/15	Regular Bill						\$1875.88	\$87.42	03/16	995		
02/24/15	ELECTRIC SERVICE	08/25/14 09/24/14	1049	317421330	\$68.51							
02/24/15	ELE-ADDITIONAL METER		376	127183879								
02/24/15	Regular Bill						\$1944.39		03/18	430		
02/26/15	Payment Agreement					\$1856.97						
02/26/15	Transfer					\$87.42						
02/27/15	ELECTRIC SERVICE	09/24/14 10/23/14	762	127183879	\$62.23							
02/27/15	ELECTRIC SERVICE	10/23/14 11/21/14	1215	127183879	\$71.79							
02/27/15	ELECTRIC SERVICE	11/21/14 12/26/14	1772	127183879	\$91.20							
02/27/15	ELECTRIC SERVICE	12/26/14 01/28/15	2409	127183879	\$103.52							
02/27/15	DEFERRED PAYMENT AGREEMENT				\$388.27							
02/27/15	Regular Bill						\$717.01		03/23	2033		
03/04/15	ELECTRIC SERVICE	01/28/15 03/02/15	3147	127183879	\$118.80							
03/04/15	Regular Bill						\$835.81		03/26	738		
03/27/15	ELECTRIC SERVICE	03/02/15 03/27/15	3633	127183879	\$77.48							
03/27/15	DEFERRED PAYMENT AGREEMENT				\$388.27							
03/27/15	Regular Bill						\$1301.56	\$835.81	04/20	486		
03/31/15	Finance Charge					\$34.09						
03/31/15	Paid In Advance				\$34.09							
03/31/15	Bill Out DPA due to Default				\$1130.73							
03/31/15	Late Payment Charge				\$12.12							
04/01/15	Late Payment Charge				\$32.22							
04/17/15	Payment Agreement					\$2476.63						
04/27/15	BUDGET BILLING	03/27/15 04/27/15			\$84.00							
	** Budget Bill Detail **	Actual Bill Amount: 76.59				BB Deferred Amount: -7.41						
04/27/15	PUC AGREEMENT				\$412.77							
04/27/15	Regular Bill						\$496.77		05/19	472		
05/26/15	Bill Out DPA due to Default				\$2063.86							
05/27/15	BUDGET BILLING	04/27/15 05/27/15			\$84.00							
	** Budget Bill Detail **	Actual Bill Amount: 69.67				BB Deferred Amount: -21.74						
05/27/15	Regular Bill						\$2644.63	\$2560.63	06/18	425		
06/25/15	BUDGET BILLING	05/27/15 06/25/15			\$84.00							
	** Budget Bill Detail **	Actual Bill Amount: 64.33				BB Deferred Amount: -41.41						
06/25/15	Regular Bill						\$2728.63	\$2644.63	07/17	396		
07/28/15	BUDGET BILLING	06/25/15 07/28/15			\$84.00							
	** Budget Bill Detail **	Actual Bill Amount: 77.76				BB Deferred Amount: -47.63						
07/28/15	Regular Bill						\$2812.63	\$2728.63	08/19	489		
08/25/15	BUDGET BILLING	07/28/15 08/25/15			\$74.00							
	** Budget Bill Detail **	Actual Bill Amount: 70.85				BB Deferred Amount: -50.76						
08/25/15	Regular Bill						\$2886.63	\$2812.63	09/16	441		
09/24/15	BUDGET BILLING	08/25/15 09/24/15			\$74.00							
	** Budget Bill Detail **	Actual Bill Amount: 66.56				BB Deferred Amount: -38.20						
09/24/15	Regular Bill						\$2960.63	\$2886.63	10/16	539		



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EXHIBIT 3

COLLECTIONS HISTORY FOR MORGAN L WADE

NAME: MORGAN L WADE
ACCOUNT NUMBER: 37760-88015
ADDRESS: 2701 W GIRARD AVE, UNIT 4
PHILADELPHIA PA 19130
CASE: C-2015-2486838

Display Collection Activity Detail for Account 37760-88015

Edit Help

Date	Activity	Amount(\$)	Action By
06/10/15	Suspended Charge	2,644.63	E055427
04/24/15	Expire UR	2,354.81	CUBCL010
04/17/15	Setup PUC Agreement	2,476.63	U002C00
04/15/15	Removed From Collections	0.00	CUBCL001
04/14/15	Halt Collections	2,354.81	TINSPX
04/10/15	Eligible for Cut	2,354.81	CUBCL401
04/09/15	72 Hour Notice Success	2,354.81	CUBCL122
04/07/15	72 Hour Notice 1	2,354.81	CUBCL401
03/31/15	Disconnect Notice	2,354.81	CUBCL401

OK

Display Collection Activity Detail for Account 37760-88015

Edit Help

Date	Activity	Amount(\$)	Action By
06/22/15	Expire Special Reg Stop Credit	2,560.63	CUBCL010
06/10/15	Removed From Collections	0.00	CUBCL001
06/10/15	Halt Collections	2,560.63	U001RAT

OK

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EXHIBIT 4

PAYMENT AGREEMENT HISTORY FOR MORGAN L WADE

NAME: MORGAN L WADE
ACCOUNT NUMBER: 37760-88015
ADDRESS: 2701 W GIRARD AVE, UNIT 4
PHILADELPHIA PA 19130
CASE: C-2015-2486838

Payment Agreement for Account 37760-88015
- Service at 2701 W GIRARD AVE, UNIT 4 PHILADELPHIA PA 19130

- 2/26/15 - A payment agreement was issued for balance of \$1,856.97 to be paid in 5 installments of \$388.27 (Agreement defaulted on 3/31/15)
- 4/17/15 - A PUC payment agreement (per Decision from BCS case 3334772) was issued for balance of \$2,476.63 to be paid in 6 installments of \$412.77 (Agreement defaulted on 5/26/15)
 - The PUC issued payment agreement may be reinstated with payment of \$2,960.62 (Amount is subject to change).

DPA Information for Account 37760-88015

Account Edit Help

DPA Reinstatement Information

Eligible for Reinstatement: Yes Reinstatement Amount:

Plan Start Date	Plan Status	Date Last Defaulted	Default Installment Remaining	Default Amount Unbilled (\$)	Date Last Updated
04/17/15	Default	05/26/15	1	0.01	10/16/15
02/26/15	Final	03/31/15	0	0.00	04/17/15

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EXHIBIT 5

FINANCIAL HISTORY FOR MORGAN L WADE

NAME: MORGAN L WADE
ACCOUNT NUMBER: 37760-88015
ADDRESS: 2701 W GIRARD AVE, UNIT 4
PHILADELPHIA PA 19130
CASE: C-2015-2486838

Maintain Financial Statement History for Account 37760-88015

Statement Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
04/14/15	4,500.00	458.00	4	N	1/1	TINSPX
01/30/15	4,416.00	453.00	4	N	1/1	TOWNEX
04/07/14	4,666.67	355.00	4	N	1/1	COUSJY
08/09/13	3,001.00	232.00	2	N	1/1	TOWNEX
08/09/13	3,001.00	232.00	N	N	1/1	TOWNEX

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EXHIBIT 6



September 9, 2015

Company Position:

04/14/2015 COMPANY SAID THAT THEY ARE NOT ABLE TO PUT CUSTOMER BACK ON A BUDGET PLAN UNLESS SHE PAYS \$1,200 OR CUSTOMER COULD PAY \$900 TO AVOID SHUT OFF.

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EXHIBIT 7



September 9, 2015

BCS Decision Report

BCS Case #: 003334772 Open Date: 2015-04-15
Customer Name: MORGAN WADE
Service Address: 2701 WEST GIRARD AVE.
UNIT #4
PHILADELPHIA, PA 19130
BCS Bill Account #: 8888888888 Previous Case #:
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: BUREAU OF
CONSUMER SERVICE

Decision Issued Date: 2015-04-20
Case Closed Date: 2015-04-16

Letter Description:

Total Balance:	\$2476.63	Balance Date:	2015-04-16
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$84.00
Special Budget Payment:	\$497.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$413.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	MAY 2015 BILL DUE DATE		

PAR Description:

Resolution Description:
LEVEL 4, BB 84.00 + 413.00 = 497.00 BEGINNING MAY 2015.

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