

January 5, 2016

Janice Wideman de Hoff
61 Wesley Street
Stillwater, PA 17878
570-925-5706

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Commonwealth Keystone Building, 2nd Floor
Harrisburg, PA 17120
717-772-7777

Re: Janice deHoff v. PPL Electric Utilities Corporation
Docket No: F-2015-2473981

Dear Ms. Chiavetta:

Attached for filing in the above-referenced case is Complainant's LIES, THEFT, FORGERY, HARRASSMENT.

A copy of my 3-page January 5, 2016 letter to Kimberly G. Krupka, Esquire and a copy of my December 9, 2015 1-page letter to Attorney Krupka are included and attached to summary addressing the Commission. (5 pages)

I certify that a copy of this "Lies, Theft, Forgery, Harrassment" filing is attached to this letter and mailed to both Respondent and the Presiding Judge in this matter today.

Thank you!

Sincerely,

Janice Wideman de Hoff
Janice Wideman de Hoff

cc: Kimberly G. Krupka, Esquire
Judge Conrad A. Johnson

RECEIVED

JAN - 5 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JANICE DEHOFF,
Complainant.

COMPLAINT DOCKET
NO. F-2015-2473981

vs.

PPL ELECTRIC UTILITIES CORPORATION,
Respondent

LIES, THEFT, FORGERY, HARRASSMENT

A copy of my 3-page January 5, 2016 letter to Kimberly G. Krupka, Esquire is attached. A copy of my December 9, 2015 letter to Atty. Krupka is also attached. (4 pages)

I certify that a copy of this "Lies, Theft, Forgery, Harrassment" is mailed to the Respondent and to the Presiding Judge in the above-referenced case by first class mail today.

January 5, 2016

Respectfully submitted,

Janice Wideman de Hoff
Janice Wideman de Hoff

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JAN 5 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

January 5, 2016

Janice Wideman de Hoff
61 Wesley Street
Stillwater, PA 17878
570-925-5706

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JAN - 5 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Kimberly G. Krupka, Esquire
Gross McGinley LLP
33 South Seventh Street PO Box 4060
Allentown, PA 18105-4060
610-820-5450

Re: Janice deHoff v. PPL Electric Utilities Corporation
Docket No: F-2015-2473981

Dear Ms. Krupka:

With regard to my December 3, 2015 Objection to PPL's Second Certificate of Satisfaction, you may recall my response to the first, as stated in my August 3, 2015 letter to you: "I object to any "Agreement" that I have neither seen or signed. PPL repeatedly presumes to make my agreements for me."

With regard to my "concerns," I dispute the lies in PPL's records, which hide or justify what I regard as criminal activity, including theft, forgery, and harrassment.

1. I dispute the "Special Agreement" noted on my Account Activity Statement for Acct. #59320-52148 (Exhibit C), which suggests that I was a party to some agreement I never made.

None of the transactions applied to my PPL account on April 25, 2014 and May 5, 2014 was known or agreed to by me; including the theft of my \$418.75 payment to my PPL account on April 25th, and the ridiculous "Paid in Advance" and "Transfer" of \$14.69, both accomplished on May 5th, to an account without a balance since April 25th and without a future on which to apply any "Paid in Advance."

Any "Special Agreement" to shuffle monies in and out of my PPL Account on these dates was made by the PPL Corporation with itself - or others. If it existed, please produce this "Special Agreement."

2. I dispute the 5/24/2014 entry in PPL's Exhibit 3, which states that, "Janice requested that we fax a copy of the 'fix form.'" Some other "Janice" phoned to request the faxing of 'fix-form' copy to her. I have no ability to receive a fax. I had received a copy of the fix-form in the 5/14/2014 mailing from Carole with the request that I sign it, and one was enough.

3. And I dispute the list of lies in the 06/17/2014 entry of PPL's Exhibit 3, which states, "The Company received the completed 'fix form' from Janice Dehoff...Janice Dehoff signed the form...(and) agreed to..." the backdating of my new account to May 9th. Knowingly adding five weeks of PPL charges after paying the owners in cash for 2 bills isn't something I'd do.

I neither signed nor had any reason to sign a fix-form. A fix-form has two components, acknowledging wiring correction and authorizing new service, both of which were satisfied by me.

I approved the correction of the wiring by letter on May 23, 2014. (Exhibit J) And I authorized new service in my name by letter on June 17, 2014. (Exhibit H) Both letters were faxed from Staples; and June 17th was faxed twice because the confirmation date and time on the first was wrong.

I have long regarded PPL's shut-off notice (Exhibit F) as harrassment. After payment of the owners' entire bill - the \$433.44, which had also been charged to me in my April 23rd bill (Exhibit D) - as well as a history of complete payments to PPL since 2002, it should have been clear that I would pay what I owed.

The posting of this notice on May 13, 2014 must have been too early and regarded as harrassment under the Utility Code as well. The due date on my April 23rd bill was May 14, 2014.

There was no reason for a fix-form beyond providing cover for this harrassment. Backdating my new Account #59320-52166 from June 17th to May 9th - 72 hours before the May 13th notice was posted on my door - satisfied the requirements of the Utility Code. And the backdating must have needed a fix-form signed by some "Janice" to coincide with any authorization from me.

PPL's fix-form is a forgery. The signature should be examined. As the person claimed to have signed it, I should see a copy.

For all of the legal and factual issues in this proceeding to be resolved, I would need a sworn statement explaining who impersonated me on the phone, who signed my name, and who inserted lies into PPL's records on both of my accounts.

With regard to PPL's conduct in the present, PPL's inspector, Mr. Hoffman, is a witness for PPL in a court case before the PUC. Only the legal representative(s) of PPL is (are) authorized to contact me now.

On December 7th, Attorney Krupka left a phone message confirming receipt of a copy of PPL's voided check to me and asking for explanations. I mailed a response December 9th stating that I could reply after the holidays.

On December 10th, Mr. Hoffman left a phone message asking if I had received PPL's check yet and to phone him with an answer.

I was without water in my apartment from December 13th to December 15th. On December 14th, at 8:39 am, Mr. Hoffman phoned as I was waiting for the owner or the plumber. I told him that this was a bad time to be phoning and hung up. And I wonder if there were phonecalls between the inspector and the owners at this time, since the owners appear aware of what is going on in my case without my saying anything.

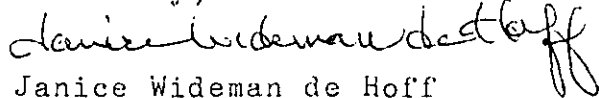
Two phone messages followed, one December 17th and one the next day. I received four phonecalls from Mr. Hoffman between December 19 and December 18, 2015.

I have no doubt that Mr. Hoffman acts with PPL's permission; knows full well that the voided copy of PPL's check to me was received by PPL December 7th; and understands as clearly as his lawyers that one phonecall from him to me under the circumstances constitutes harrassment.

I will regard any future effort whatsoever by Mr. Hoffman to contact me as a criminal matter.

I have no wish to pursue these matters, but protecting my name and signature from their use by someone else and protecting myself from harrassment take precedence.

Sincerely,

A handwritten signature in cursive script that reads "Janice Wideman de Hoff". The signature is written in black ink and is positioned to the right of the typed name.

Janice Wideman de Hoff

December 9, 2015

Janice Wideman de Hoff
61 Wesley Street
Stillwater, PA 17878
570-925-5706

Kimberly G. Krupka, Esquire
Gross McGinley LLP
33 South Seventh Street PO Box 4060
Allentown, PA 18105-4060
610-820-5450

Re: Janice deHoff v. PPL Electric Utilities Corporation
Docket No: F-2015-2473981

Dear Ms. Krupka:

In response to your December 7th phone message:

A review of the record may clear up any "confusion" you might have.

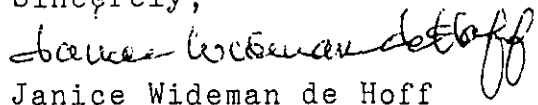
My agreement offer was mailed to you on October 2, 2015. My first and only responses to this offer were received on November 27th, the day after Thanksgiving and three days before the scheduled hearing on November 30th, by phonecall from you saying that a check had been cut, and through the mail with the arrival of PPL's Second Certificate of Satisfaction.

Some day in October or earlier in November would have been a more appropriate time for any request for discussion than eighteen days before Christmas.

I'm 72; this is a very busy time; and PPL tends to misinterpret what I say.

I can provide a fuller explanation of my "concerns" in writing after the holidays.

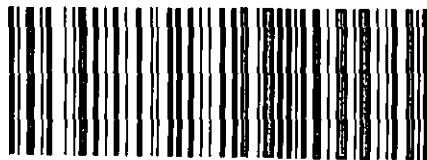
Sincerely,


Janice Wideman de Hoff

c. Judge Conrad A. Johnson



Janice Wideman De Hoff
 61 Wesley Street
 Stillwater, PA 17878-9388



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Rosemary Chiavetta, Secretary
 PA Public Utility Commission
 400 North St.
 Commonwealth Keystone Bldg., 2nd Floor
 Harrisburg, PA 17120

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