

LOCAL SERVICE TARIFF

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**PENNSYLVANIA COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF**

Regulations and Schedule of Charges Applying to  
Competitive Local Exchange  
Telecommunications Services  
in the Commonwealth of Pennsylvania

**X5 OpCo, LLC**

1008 Western Avenue, Suite 400  
Seattle, WA 98104

Tariff ("Tariff") contains descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed local exchange telecommunications Services provided by X5 OpCo, LLC ("Company") within the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission ("Commission") and is in concurrence with all applicable state and federal laws including, but not limited to 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996, with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and suspended. This Tariff may also be inspected during normal business hours at X5 OpCo LLC's principal place of business at 1008 Western Avenue, Suite 400, Seattle, WA 98104, or on its web site. The Company provides Service in the service territories of Verizon Pennsylvania Inc. and Verizon North Inc.

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President and CEO  
X5 OpCo, LLC  
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## CHECK SHEET

The title page and Preface pages 1-7 and tariff pages 1 through 226 inclusive of this Tariff are effective as of the dates shown. Original and Revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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EXPLANATION OF SYMBOLS, REFERENCE  
MARKS, AND ABBREVIATIONS OF TECHNICAL  
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increase in rates.
- (D) To signify decrease in rates.
- (C) To signify any other changes.

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Section 1 - APPLICATION OF TARIFF

1.1 APPLICATION OF TARIFF

This Tariff sets forth the regulations and rates applicable to services provided by X5 OpCo, LLC to residential and business subscribers.

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Pennsylvania.

1.1.1 Service Territory

X5 OpCo, LLC will provide service in the areas served by Verizon North, Inc. described in Verizon Tariff PA PUC No. 1, Section 12 and by Verizon PA, Inc. as described in Tariffs 180A(E), 182(G), 182A(G), 185B(G) and 185C(G). Applicable calling areas are contained in Section 13 of this tariff.

1.1.2 Availability

Service is available where facilities permit.

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Section 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.1 USE OF FACILITIES AND SERVICE (cont'd)

## 2.1.2 Limitations on Liability

## a. Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

## b. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

## c. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.1 USE OF FACILITIES AND SERVICE (cont'd)

## 2.1.3 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

## 2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

## 2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.1 USE OF FACILITIES AND SERVICE (cont'd)

## 2.1.5 Directory Errors (cont'd)

- 1) Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- 2) Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- 3) Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)
- 4) Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.

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Section 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.5 Directory Errors (cont'd)

- 5) Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms “error,” “mistake” or “omission” shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber’s correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
  
- 6) Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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Section 2 - GENERAL RULES AND REGULATIONS

2.3 BILLING AND TERMINATION

The Company complies with the requirements of Chapter 64 in 52 Pa. Code regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with Chapter 64, regulations, the regulations in Chapter 64 will prevail.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.4 PAYMENT FOR SERVICE RENDERED

## 2.4.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

## 2.4.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.10 and 2.11 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service provided, however, that a deposit requirement for residential subscribers shall not exceed \$50. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

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Section 2 - GENERAL RULES AND REGULATIONS

2.4 PAYMENT FOR SERVICE RENDERED (cont'd)

2.4.2 Deposits (cont'd)

a. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

b. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.4 PAYMENT FOR SERVICE RENDERED (cont'd)

## 2.4.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill (such date will be no sooner than 20 days from the date of transmittal) and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If the Company does not receive objection within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the Company receives the overpayment.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if the Company does not receive objection within two months after the bill is rendered.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.4 PAYMENT FOR SERVICE RENDERED (cont'd)

## 2.4.4 Return Check Charge

When the bank returns a check that has been presented to the Company by a customer in payment for charges, the customer shall be responsible for the payment of a Returned Check Charge of \$15.00.

## 2.4.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill.
- b. If payment is not received by the customer's next billing date, a late payment will be applied to all amounts in arrears. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.
- d. Pursuant to § 64.16 late payment charges shall not exceed 1.25% per month on the unpaid balance of the bill and may not include previously accrued late payment charges.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.4 PAYMENT FOR SERVICE RENDERED (cont'd)

## 2.4.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

## 8.5.1 Advance Payments

Pursuant to § 64.17 and § 64.15 Company may require payment in advance of furnishing any of the following services: construction of facilities and furnishing of special equipment and temporary service for short-term use.

## 2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.6 SUSPENSION OR TERMINATION OF SERVICE

## 2.6.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- A. Termination shall not be made until at least 15 days after written notification has been US mailed to the billing address of the customer outlining the date of termination and the reason for such termination. Second notification will occur no less than 5 days prior to such termination.
- B. Suspension will not be made until at least 8 days after written notification has been mailed to the customer and 20 days before the termination notice.

Telephone service shall only be suspended between 8:00 AM and 7:30 PM, on Monday through Thursday, and between 8:00 AM and 3:00 PM on Friday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

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Section 2 - GENERAL RULES AND REGULATIONS

2.6 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.6.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment for service that have not been rendered;
- d. Nonpayment of any billed charge that is in dispute or for the nonpayment of a deposit that is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- e. Nonpayment of backbilled amounts as outlined in 2.11.12.

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Section 2 - GENERAL RULES AND REGULATIONS

2.6 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.6.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Public Service Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.6 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

## 2.6.4 Termination for Cause Other Than Nonpayment

## a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. In the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. If, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. In the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. In the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that the Company may terminate service unless the customer satisfies the indebtedness within 20 days after written notification. See Section 2.11.7 regarding Deferred Payment Agreements.

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Section 2 - GENERAL RULES AND REGULATIONS

2.6 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.6.4 Termination for Cause Other Than Nonpayment (cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

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Section 2 - GENERAL RULES AND REGULATIONS

2.6 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.6.4 Termination for Cause Other Than Nonpayment (cont'd)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.6 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

## 2.6.4 Termination for Cause Other Than Nonpayment (cont'd)

## d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

## 2.6.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that an unauthorized person or persons are using the service. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

## 2.6.6 Discontinuance of Service

Pursuant to § 64.53 customers who wish to have service discontinued should provide at least five days written or oral notice to the company.

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Section 2 - GENERAL RULES AND REGULATIONS

2.7 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.7.1 Application of Rates

- a. Business rates as described in Section 7 and shown in Attachment B apply to service furnished:
  - 1. In office buildings, stores, factories and all other places of a business nature;
  - 2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
  - 3. At any location when the listing or public advertising indicates a business or a profession;
  - 4. At any location where the service includes an extension that is at a location where business rates apply unless the extension is restricted to incoming calls;
  - 5. At any location where the customer resells or shares exchange service;
- b. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.7 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

## 2.7.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.9 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

## 2.7.3 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

## 2.7.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

## 2.7.5 Disputes

In the event that the Customer and the Company are unable to satisfactorily resolve a dispute, the Customer may refer its complaint to the Commission for resolution. The Customer will be instructed that they may contact the Bureau at 800-782-1110 or via mail at Pennsylvania Public Utility Commission, Bureau of Consumer Services, P.O. Box 3265, Harrisburg, PA 17105-3265

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

## 2.8.1 Application of Rates

Residential rates as described in Section 6 and shown in Attachment B apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

## 2.8.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.9 of this Tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

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## Section 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(cont'd)

## 2.8.3 Deposits

## a. General

Except as provided in (b) following, the Company may require a deposit, as described in Section 2.4.2 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

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## Section 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(cont'd)

## 2.8.3 Deposits (cont'd)

## b. Customers Exempt from Deposits

1. A new customer or existing customer who is 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months. Proof of age will be required from any person claiming exemption from deposit requirements because of age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, the Company may suspend or terminate service unless the customer pays the required deposit. Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.
2. The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income or additional state payments to post a deposit.

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## Section 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(cont'd)

## 2.8.3 Deposits (cont'd)

## c. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company is entitled to service without payment of a deposit unless his or her records indicate a delinquency in payment or a termination of service for nonpayment. A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.11.7 below.)

New deposits from a residential customer are reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

## 2.8.4 Installment Billing For Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

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Section 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(cont'd)

2.8.4 Installment Billing for Nonrecurring Charges (cont'd)

Installment billing is subject to the following restrictions:

- a. Installment billing may be used only by residential customers;
- b. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
- c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- d. More than one installment plan may be in effect for the same customer at the same time;
- e. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- f. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- g. Installment billing payments will continue even when an account is temporarily suspended;
- h. No interest or carrying charges will be applied to the outstanding balance during the installment period.

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## Section 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(cont'd)

## 2.8.5 Adjusted Payment Schedule

A customer on a fixed income (e.g., pension and public assistance) shall be offered the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

## 2.8.6 Suspension or Termination for Nonpayment

- a. Suspension/termination notices may not be issued until at least 25 days after the date of the bill. Bills must be mailed to the customer no later than 6 business days after the date of the bill.
- b. After issuing the written notification in accordance with 2.9.1, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
- c. Suspension/termination may occur only between 8:00 AM and 7:30 PM on Monday through Thursday, and between 8:00 AM and 3:00 PM on Friday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.
- d. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control that delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

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## Section 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(cont'd)

## 2.8.7 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months.

## 2.8.8 Suspension or Termination – Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

## 2.8.9 Suspension or Termination – Medical Emergencies

The Company at its sole discretion may allow an additional 30 days for a residential customer before suspension or termination upon receipt of a medical certificate describing emergency medical status. The medical emergency status may be extended beyond 30 days upon submission of specified documentation. During the emergency, the customer will be able to defer payment of monthly charges up to an amount specified by the Commission until the emergency ceases or it is determined that the customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill.

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## Section 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(cont'd)

## 2.8.10 Suspension or Termination – Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- a) the customer is known to or identified to the Company as being blind or disabled, or
- b) the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

## 2.8.11 Backbilling for Residential Customers

The Company shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than six months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of six months after the service was provided. The customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the backbilling period.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.9 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

## 2.9.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
  - i. if interruption continues for less than 24 hours:
    - a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
    - b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

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Section 2 - GENERAL RULES AND REGULATIONS

2.9 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

2.9.1 Credit for Interruptions (cont'd)

c. (cont'd)

ii. if interruption continues for more than 24 hours:

- a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
- b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions.

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.9 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

## 2.9.1 Credit for Interruptions (cont'd)

## e. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

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Section 2 - GENERAL RULES AND REGULATIONS

2.9 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

2.9.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- b) interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d) interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- e) interruptions of service due to circumstances or causes beyond the control of the Company.

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## Section 2 - GENERAL RULES AND REGULATIONS

## 2.10 AUTOMATIC NUMBER IDENTIFICATION

## 2.10.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- 1) The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2) The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 3) The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- 4) The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- 5) Telephone Corporations must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.

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Section 2 - GENERAL RULES AND REGULATIONS

2.10 AUTOMATIC NUMBER IDENTIFICATION (cont'd)

2.10.1 Regulations (Cont'd)

- 6) Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24- month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.10.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to Section 24, 25 and 26 of the Public Service Law.

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### Section 3 - CONNECTION CHARGES

#### 3.1 CONNECTION CHARGE

##### 3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

##### 3.1.2 Exceptions to the Charge

- a. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- c. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.2.

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## Section 3 - CONNECTION CHARGES

## 3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

Rates are contained in Section 12 of this tariff.

## 3.3 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that others have made a move or change of such lines or equipment, the Connection Charge for the underlying service will apply as if the Company had done the work.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

- Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.
- Add: The addition of a vertical service to existing equipment and/or service at one location.
- Change: Change - including rearrangement or reclassification - of existing service at the same location.

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Section 3 - CONNECTION CHARGES

3.3 MOVES, ADDS AND CHANGES (cont'd)

Rates are contained in Section 12 of this tariff.

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Section 3 - CONNECTION CHARGES

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

Rates are contained in Section 12 of this tariff.

3.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's intraLATA or interLATA service after the initial installation of service.

Rates are contained in Section 12 of this tariff.

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Section 4 - INTRALATA PRESUBSCRIPTION PLAN

- 4.1 Pursuant with PUC order at Docket No. I-00940034 subscribers may presubscribe to the carrier of their choice for both interLATA and intraLATA toll services.

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Section 5 - SUPPLEMENTAL SERVICES

## 5.1 CUSTOM CALLING SERVICE

## 5.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

## 5.1.2 Description of Features

## a. Three Way Calling/Call Hold

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

## b. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call Forwarding does not affect call-originating ability.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.1 CUSTOM CALLING SERVICE (cont'd)

## 5.1.2 Description of Features (cont'd)

## b. Call Forwarding (cont'd)

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding – Busy automatically reroutes an incoming call to a customer-predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer-predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding – Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

## c. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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Section 5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE (cont'd)

5.1.2 Description of Features (cont'd)

d. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

e. Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

f. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.1 CUSTOM CALLING SERVICE (cont'd)

## 5.1.3 Rates and Charges

## 1. Monthly Rates

Maximum and minimum rates for this service are located in Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

## 2. Connection Charges

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

Rates are contained in Section 12 of this tariff.

## 3. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.2 CLASS SERVICES

## 5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

## 5.2.2 Description of Features

## a. Call ID

The Call ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call – including calls that aren't answered by the customer. Call ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

## b. Automatic Redial

The Automatic Redial feature allows a customer to automatically redial the last number dialed. The customer activating a code accomplishes this. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Automatic Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.2 CLASS SERVICES (cont'd)

## 5.2.2 Description of Features (cont'd)

## b. Automatic Redial (cont'd)

The following types of calls cannot be Automatically Redialed:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

## c. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

## d. Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.2 CLASS SERVICES (cont'd)

## 5.2.3 Rates and Charges

## 1. Monthly Rates

Maximum and minimum rates for this service are located in Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

## 2. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

Rates are contained in Section 12 of this tariff.

## 3. Trial Period

The Company may elect to offer a free or reduced rate trial of any new CLASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.3 CENTREX SERVICE FEATURES

## 5.3.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

## 5.3.2 Description of Features

## a. Camp On

This feature allows the switch to observe that a wanted line is busy, wait until it is free, then automatically and immediately connect the calling line that has been waiting.

## b. Call Pickup

This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

## c. Call Transfer – All Calls

Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.3 CENTREX SERVICE FEATURES (cont'd)

## 5.3.2 Description of Features (cont'd)

## d. Directed Call Pickup with Barge-In

This feature answers calls directed to a specific line from any other telephone line in the user group.

## e. Directed Call Pickup without Barge-In

This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

## f. Circular Hunting

This feature (similar to regular hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group (MLHG) to be tested for busy, regardless of the point of entry into the group. When a call is to a line in a MLHG, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station in the MLHG, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the original called station is reached without finding a station that is idle.

## g. Series Completion

This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number. The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.3 CENTREX SERVICE FEATURES (cont'd)

## 5.3.2 Description of Features (cont'd)

## h. Account Codes

This feature adds an account number (code) to an Automatic Message Accounting (AMA) and/or Message Detail Recording (MDR) record for assigning customer charges. The Company will define the number of digits in a customer's account code group.

## i. Terminal Group and Station Restriction

This feature defines a station's network access capability either individually within a Centrex group or for the group as a whole. It defines the Centrex group and what level of access a station will have; i.e., intra-group only, toll restriction, etc.

## j. Uniform Call Distribution

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.3 CENTREX SERVICE FEATURES (cont'd)

## 5.3.3 Rates and Charges

## 1. Monthly Rates

Maximum and minimum rates for this service are located in Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

Rates are contained in Section 12 of this tariff.

## 2. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

Rates are contained in Section 12 of this tariff.

## 3. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Centrex feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.4 SERVICE AND PROMOTIONAL TRIALS

## 5.4.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

## 5.4.2 Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers and will be filed with the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.4 SERVICE AND PROMOTIONAL TRIALS (cont'd)

## 5.4.2 Regulations (cont'd)

- c. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.
- f. Promotions will not exceed one-year's duration.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

## 5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

## 5.5.2 Rate Application

- a. A Verification Charge will apply when:
  1. The operator verifies that the line is busy with a call in progress, or
  2. The operator verifies that the line is available for incoming calls.
- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

## 5.5.3 Rates

Rates are contained in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES

## 5.6 TRAP CIRCUIT SERVICE

## 5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

## 5.6.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.6 TRAP CIRCUIT SERVICE (cont'd)

## 5.6.3 Rates

Rates are contained in Section 12 of this tariff.

## 5.7 DIRECTORY ASSISTANCE SERVICE

## 5.7.1 General

- a. The Company furnishes directory assistance service to aid customers in determining telephone numbers.
- b. Rates apply to calls originated in Pennsylvania that are placed to appropriate telephone numbers associated with the provision of directory assistance service for Pennsylvania. Certain calls as described in Section 5.7.3 are exempt from the applicable rates.
- c. No more than two telephone numbers may be requested per call to directory assistance service.
- d. A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.
- e. Directory assistance service for Pennsylvania listings located outside a customer's LATA is not available from the following services.
  1. Dormitory Communications service (DCS) Lines
  2. Toll denied or restricted lines
  3. Hotel/motel and hospital toll access trunk lines that are routed to special operator equipped locations
  4. Public Access Smart-Pay Lines (PASL)
  5. Public Access Lines (PAL)

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

## 5.7.1 General (cont'd)

- f. Directory assistance service for Pennsylvania listings located outside a customer's LATA is available only on a direct dialed basis and may not be alternately billed.

## 5.7.2 Call Allowance

- a. In order to accommodate situations such as directory inaccessibility, numbers not found in the directory, etc., an allowance consisting of a number of calls (which may be either directly dialed or operator dialed) to directory assistance service is provided as follows.
  - 1. Two calls for each residence exchange line, business main telephone exchange service line, business PBX trunk line, DCS line, or Student Centrex main station line per billing period.
  - 2. The call allowance for Centrex main station lines is ten calls per equivalent number of PBX trunks. The number of equivalent PBX trunks for each Centrex system is determined in accordance with its PBX Equivalency (e.g., a Centrex system consisting of 114 Centrex main station lines, the equivalent number of PBX trunks is 17 and the call allowance is 170 per billing period).
  - 3. The call allowance for residence PBX main station lines is ten calls per billing period. The number of residence PBX main station lines to which the allowance applies is determined in accordance with its PBX Equivalency. Where a range in the number of main station lines is indicated, the midpoint in the range for the corresponding PBX trunk configuration applies, (e.g., for eight trunks the number of main station lines is 22 to 28 and the number to which the allowance applies is 25 for a total call allowance of 250 per billing period).

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.7 DIRECTORY ASSISTANCE SERVICE (Continued)

## 5.7.2 Call Allowance (continued)

- b. If a customer has two or more main telephone exchange service lines, Centrex station lines, or PBX trunk lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.

## 5.7.3 Exemptions

- a. Directly dialed calls to directory assistance are exempt from directory assistance rates and regulations when placed from the following locations.
  1. A residential main telephone exchange line, which is in the name of an elderly person aged 65 years or older, or single line registered business or residence main telephone exchange line of a handicapped user. A business or residence main telephone exchange line may be registered for exemption with the Company in those instances where one of the users of the line is considered to be legally blind, or visually or physically handicapped as defined by The Federal Register, Volume 35 No. 226.
  2. Handicapped users on multi-line systems will obtain personal exemptions and may reach directory assistance without a charge through the use of an exempt Calling Card.
- b. All directory assistance calls originated from exchange lines of the Commonwealth and its political subdivisions are exempt.
- c. Calls to directory assistance service requesting nondirectory listed or nonpublished service telephone numbers are exempt.
- d. Where a user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0", those calls placed from the registered line and not directly dialed will also be exempt.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.7 DIRECTORY ASSISTANCE SERVICE (Continued)

## 5.7.4 Application of Rates and Charges

Directory assistance calls, in excess of the call allowance, requesting a combination of Pennsylvania listings within and outside a customer's LATA incur the higher rate.

Rates are contained in Section 12 of this tariff.

## 5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station-to-station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

Rates are contained in Section 12 of this tariff.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.9 BLOCKING SERVICE

## 5.9.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 700, 333 (Rochester LATA, only), 396, 540, 550, 551 (Syracuse LATA, only), 770 (NY Metro LATA, only), 910, 920, 970, 971, 974 & 976 Blocking - allows the subscriber to block all calls beginning with the above prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.  
  
Toll Restriction will not block the following types of calls: 9 11 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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Section 5 - SUPPLEMENTAL SERVICES

5.9 BLOCKING SERVICE (cont'd)

5.9.2 Regulations

1. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
2. Blocking Service is available where equipment and facilities permit.

5.9.3 Rates and Charges

1. Recurring and Nonrecurring Charges

Rates are contained in Section 12 of this tariff.

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

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Section 5 - SUPPLEMENTAL SERVICES

5.9 BLOCKING SERVICE, (cont'd)

5.9.3 Rates and Charges (cont'd)

1. Recurring and Nonrecurring Charges (cont'd)
2. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.
3. Connection charges apply as specified in Section 3 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES

5.10 CUSTOMIZED NUMBER SERVICE

5.10.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which the customer uses Customized Numbers for marketing purposes.
- d. When a new customer assumes an existing service that includes Customized Number Service, the new customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
  1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
  3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
  4. The limitation of liability provisions of this tariff in Section 2.1.1 are applicable to Customized Number Service.

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Section 5 - SUPPLEMENTAL SERVICES

5.10 CUSTOMIZED NUMBER SERVICE (cont'd)

5.10.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
  1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
  2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

5.10.3 Rates

Rates are contained in Section 12 of this tariff.

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## Section 5 - SUPPLEMENTAL SERVICES

## 5.11 CUSTOMER REQUESTED SERVICE SUSPENSIONS

5.11.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.11.2 The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one year limit)	1/2 Regular Monthly Rate

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## Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

## 6.1 GENERAL

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network that enables the customer to:

- a) place and receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES

The following Residential Network Switched Service Options are offered:

- Metered Rate Service
- Residential Message Rate Service
- Key Residential Line Service

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

- Three Way Calling
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable
- Call Hold
- Call Waiting
- Cancel Call Waiting
- Distinctive Ringing
- Regular Multiline Hunting
- Speed Calling

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

The following CLASS features are offered to Residential Network Switched Service Subscribers:

- Call ID
- Automatic Redial
- Automatic Call Back
- Automatic Recall
- Customer Originated Trace

Charges for Residential Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional voice mail and service features. Message charges apply to Message Rated Service, in addition to other rate elements described above.

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## Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.1 Metered Rate Service

## 1. Description

Metered Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Service to points within the local calling area is included in the charge for Metered Rate Service. Local calling areas are as specified in Section 10.

Each Metered Rate Service line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Metered Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine.

Each Metered Rate Service Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.1 Metered Rate Service (cont'd)

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

Rates are contained in Section 12 of this tariff.

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## Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.2 Message Rate Service

Message Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of the number of completed calls during the billing period. Local calling areas are as specified in Section 10.

## 1. Description

Each Message Rate Service Line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Message Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine.

Each Measured Rate Port has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.2 Message Rate Service (cont'd)

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.2 Message Rate Service (cont'd)

3. Message Usage Charges

Rates are contained in Section 12 of this tariff.

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## Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.3 Key Residential Line Service

## 1. General

Key Residential Line Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. The Key Residential Line is available as a flat rate or message rated service. Key Residential Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.3 Key Residential Line Service (cont'd)

2. Flat Rate Key Residential Line Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service. Local calling areas are as specified below.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.3 Key Residential Line Service (cont'd)

2. Flat Rate Key Residential Line Service (cont'd)

2. Recurring and Nonrecurring Charges (cont'd)

Rates are contained in Section 12 of this tariff.

**[NOTE: THIS IS A REPEAT OF THE LAST SENTENCE ON THE PREVIOUS PAGE.]**

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## Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.3 Key Residential Line Service (cont'd)

## 3. Message Rate Key Residential Line Service

## 1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 10.

## 2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

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## 3. Message Usage Charges

Rates are contained in Section 12 of this tariff.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.4 Flat-Rate Bundled Pricing Plan

Nonrecurring Connection Charge: \$48.00

Monthly Recurring Charges:

- Each Service Line \$39.95

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

## 7.1 GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

- Basic Business Line Service
- Business Key System Line Service
- Shared Tenant Service
- PBX Trunks
- Centrex Service

Basic Business Line Service, Key System Line Service, Shared Tenant Service and Analog PBX trunks are offered with flat rate or message rate local service, at the option of the customer. Digital PBX Trunks are offered on a flat rate basis only.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.1 Basic Business Line Service

## 1. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.1 Basic Business Line Service (cont'd)

2. Flat Rate Basic Business Line Service (not available)

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service. Local calling areas are as specified in Section 10.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.1 Basic Business Line Service (cont'd)

## 3. Local Measured Service Rate Basic Business Line Service

## 1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 10.

## 2. Recurring and Nonrecurring Charges

Charges for each Local Measured Service Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of minutes used during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.1 Basic Business Line Service (cont'd)

3. Local Measured Service Rate Basic Business Line Service (cont'd)

3. Message Usage Charges

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.2 Business Key System Line Service

## 1. Description

Business Key System Line Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. The Business Key System Line is available as a message rated service. Business Key System Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 10.

Each Business Key System Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.2 Business Key System Line Service (cont'd)

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.2 Business Key System Line Service (cont'd)

3. Message Usage Charges

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.1 LIFELINE TELEPHONE SERVICE

8.1.1 Lifeline Telephone Service Options

1. Flat Rate Lifeline Service

This service provides a full waiver of the \$3.50 monthly federal subscriber line charge plus a reduction of \$1.75 in the monthly Service Line rate (which is offset by a Federal intrastate revenue contribution) for flat rate Lifeline customers.

2. Basic Lifeline Service

This service provides a full waiver of the \$3.50 monthly federal subscriber line charge plus a reduction of \$1.75 in the monthly Service Line rate (which is offset by a Federal intrastate revenue contribution) for message rate Lifeline customers. There is no monthly allowance for local calls. Primary area and Home Region calls are untimed. Extended area calls (where available) are timed.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

## 8.1 LIFELINE TELEPHONE SERVICE (cont'd)

## 8.1.2 Eligibility

This service is restricted to low income residential customers. To qualify for Lifeline service a customer must be income eligible for benefits from any one of the following Entitlement Programs administered by the Pennsylvania State Department of Social Services:

Aid to Families with Dependent Children (AFDC)

Food Stamps

Home Energy Assistance Program (HEAP)

Home Relief Medicaid

Supplemental Security Income (SSI)

The applicant must provide proof to the Company that he or she is certified as income eligible to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or authorized representative of the customer, as designated by the Pennsylvania State Department of Social Services and identified as so authorized on the customer's card for any of the above benefits.

In addition, applicants are eligible for discounted Life Line rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

## 8.1 LIFELINE TELEPHONE SERVICE (cont'd)

## 8.1.1 Eligibility (cont'd)

Life Line services are effective upon receipt of a completed and signed form or an application form certified from an entity authorized by the Company. If the form is not returned, no further action is taken by the Company to establish eligibility. The Life Line discount is credited as of the service connection date.

An individual's eligibility may be documented by information obtained by the Company as a result of enrollment programs, including but not limited to confidential computerized matching programs, conducted by the Company in conjunction with the Pennsylvania State Department of Social Services (DSS).

The Company, in coordination with appropriate agencies, will periodically verify each Lifeline customer's eligibility. If a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for any period in which he or she is proven to be ineligible for the service.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

## 8.1 LIFELINE TELEPHONE SERVICE (cont'd)

## 8.1.3 Charges

A qualified customer may choose one of the Lifeline services as described above. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Link Up America plan as outlined in 8.2, following.

Service connection charges do not apply to change existing service from:

- a. Message Rate Service to Basic Lifeline Service;
- b. Basic Lifeline Service to Message Rate Service;
- c. Flat Rate Service to Flat Rate Lifeline service;
- d. Flat Rate Lifeline Service to Flat Rate Service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.2 LINK UP AMERICA

The Link Up America program is a connection assistance plan that provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- a. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in 8.1.2, above;
- b. The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- c. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 8.3.1 As required by Section 92-a of Pennsylvania State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 8.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the Commonwealth of Pennsylvania.
- 8.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 8.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 8.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

## 8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

## 8.4.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a 50% discount on local message rate service.

## 8.4.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the Commonwealth of Pennsylvania, or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

## 8.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 10, "Handicapped Person," for a listing of the necessary qualifications.

## 8.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

## 8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

## 8.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

## 8.5.2 Regulations

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year.
- c. 911 service is furnished for incoming calls only.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

## 8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

## 8.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE  
(cont'd)

## 8.6.2 Regulations

- a. In addition to the following, the regulations in 8.5.2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operation tests as in their judgement are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.
- d. The E911 calling party, by dialing 911, waives the privacy afforded by listed and non-published service to the extent that the telephone number (“ANI”) and address (“ALI”) associated with the originating station location are furnished to the PSAP on a call by call basis, after an E911 call has been received.
- e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e. exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency’s public safety jurisdiction.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE  
(cont'd)

## 8.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operating, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

## 8.7 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

## 8.7.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in AT&T Communications of Pennsylvania, Inc.'s Tariff Telephone PA. P.U.C. No. 13.

## 8.7.2 Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.7 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (cont'd)

8.7.2 Surcharge (cont'd)

The following surcharge rates apply to all customer bills issued on or after July 1, 2006 through June 30, 2007. (C)

Per residence access line, per month	\$ .08	(I)
Per business access line, per month	\$ .09	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.8 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS

8.8.1 General

Persons who are blind or whose disability causes difficult with hand and finger coordination and use of a telephone qualify for a Special Credit Card. The card may be used from any telephone within the Company's territory to place calls within and outside the Commonwealth of Pennsylvania at a special rate or to place calls from a telephone outside of the Company's territory, but within the Commonwealth of Pennsylvania at rates applicable to the territory from which the call is made.

8.8.2 Rates

Within the Company's Territory:

Station to station toll calls placed with operator assistance will be billed at the lower rate normally applicable to calls placed without operator assistance. Local calls cannot be charged to the card. Person-to-person calls charged to the card with be billed at the higher operator handled rate.

Outside the Company's Territory, but within the Commonwealth of Pennsylvania:

All rates, charges, billing and restriction in effect in the territory from which the call is made will apply.

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.8 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS (cont'd)

8.8.3 Qualification

The follow criteria will be used to determine eligibility for the Special Credit Card:

1. “Legally Blind” - those whose visual acuity is 20/200 or less in the better eye with correcting glasses or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.
2. “Physically Handicapped” - those who are certified by competent authority as unable to read or use ordinary printed materials as result of physical limitations.
3. Persons whose disabling condition causes difficulty with hand and finger coordination and utilization of a coin or noncoin telephone. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist.

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.8 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS (cont'd)

8.8.4 Billing Authorization

Responsibility for payment of charges may be handled in one of two ways:

1. The handicapped person (the applicant) may accept responsibility for payment of his or her own bill. In this case, the applicant must be 18 years of age or older and must reside within the Company's service territory, but he or she does not need to have other service from the Company.
2. Another party may agree to accept responsibility for payment of charges incurred through use of the Special Credit Card by the applicant. When this option is chosen, the person accepting this responsibility must be 18 years of age or older, but does not need to reside within the Company's service territory.

In either case, the applicant is the only authorized user of the Special Credit Card. If the person accepting payment responsibility has service within the Company's service territory, charges will be billed on a regular monthly bill; otherwise a separate bill will be sent.

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Section 9 - SPECIAL ARRANGEMENTS

9.1 SPECIAL CONSTRUCTION

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

9.1.2 Basis for Cost Computation

The costs referred to in 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - a) equipment and materials provided or used;
  - b) engineering, labor, and supervision;
  - c) transportation; and
  - d) rights of way and/or any required easements.
2. Cost of maintenance.
3. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

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Section 9 - SPECIAL ARRANGEMENTS

9.1 SPECIAL CONSTRUCTION (cont'd)

9.1.2 Basis for Cost Computation (cont'd)

4. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
5. License preparation, processing, and related fees.
6. Tariff preparation, processing and related fees.
7. Any other identifiable costs related to the facilities provided; or
8. An amount for return and contingencies.

9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

9.1.3.1 The period on which the termination liability is based is the estimated service life of the facilities provided.

9.1.3.2 The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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## Section 9 - SPECIAL ARRANGEMENTS

## 9.1 SPECIAL CONSTRUCTION (cont'd)

## 9.1.3 Termination Liability (cont'd)

## 9.1.3.2 (cont'd)

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - a) equipment and materials provided or used;
  - b) engineering, labor, and supervision;
  - c) transportation; and
  - d) rights of way and/or any required easements;
2. license preparation, processing, and related fees;
3. tariff preparation, processing and related fees;
4. cost of removal and restoration, where appropriate; and
5. any other identifiable costs related to the specially constructed or rearranged facilities.

9.1.3.3 The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.2 preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.2 preceding shall be adjusted to reflect the predetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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## Section 9 - SPECIAL ARRANGEMENTS

## 9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

## 9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service that vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as both the Company and the customer sign an addendum to this Tariff within 30 days after the contract. The following information will be included in the summary:

- 1) LATA and type of switch
- 2) The V&H distance from the central office to the customer's premises
- 3) Service description
- 4) Rates and charges
- 5) Quantity of circuits
- 6) Length of the agreement.

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Section 10 - EXPLANATION OF TERMS

10.1 DEFINITIONS

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING (“AR”)

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes down for a period (night service).

ANALOG

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

APARTMENTS

A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

ASCII

American Standard Code for Information Interchange. An eight-level code for data transfer adopted by the American Standards Association.

ASYNCHRONOUS

Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

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Section 10 - EXPLANATION OF TERMS

**AUTHORIZED USER**

A person, corporation or other entity that is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

**ATTENDANT**

An operator of a PBX console or telephone switchboard.

**AUTOMATIC LOCATION IDENTIFICATION ("ALI")**

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

**AUTOMATIC NUMBER IDENTIFICATION ("ANI")**

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

**BIT**

The smallest unit of information in the binary system of notation.

**BUILDING**

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

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Section 10 - EXPLANATION OF TERMS

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

CHANNEL CONVERSION

The termination of 1.544 Mbps Service at a customer's location with conversion of the digital signal to 24 analog voice grade circuits. The customer can furnish channel Conversion.

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CHANNEL SERVICE UNIT (“CSU”)

The equipment located at the customer’s premises that terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

COLLEGE

An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable of two-way communications between subscriber - provided terminal equipment or Telephone Company stations, even when not connected to exchange and message toll communications service.

COMPANY

X5 OpCo, LLC, unless otherwise clearly indicated from the context.

COMMISSION

The.

CUSTOMER

The person, firm, corporation, or other entity that orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company’s Tariff.

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Section 10 - EXPLANATION OF TERMS

**CUSTOMER PREMISES EQUIPMENT (CPE)**

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

**DEFAULT ROUTING ("DR")**

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

**DEMARCATIION POINT**

The physical dividing point between the Company's network and the customer.

**DIAL PULSE ("DP")**

The pulse type employed by a rotary dial station set.

**DIRECT INWARD DIAL ("DID")**

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

**DIRECT OUTWARD DIAL ("DOD")**

A service attribute that allows individual station users to access and dial outside numbers directly.

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Section 10 - EXPLANATION OF TERMS

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DUAL TONE MULTI-FREQUENCY (“DTMF”)

The pulse type employed by tone dial station sets. (Touch tone)

EMERGENCY SERVICE NUMBER (“ESN”)

A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the customer.

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An “error”, can also be an omission in records.

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Section 10 - EXPLANATION OF TERMS

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

GROUND START

Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

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## Section 10 - EXPLANATION OF TERMS

## HANDICAPPED PERSON

A person, who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term “Handicapped Person”, when used in connection with a person having a speech or hearing impairment that requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in “Guide for Conservation of Hearing in Noise” 38-43, A.A.O., 1973; “guides to the Evaluation of Permanent Impairment” 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association’s Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in “Guides to the Evaluation of Permanent Impairment” 109-III, American Medical Association, 1971.

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Section 10 - EXPLANATION OF TERMS

HOSPITAL

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

HOTEL

An establishment offering lodging with or without meals to the general public on a day-to-day basis.

INCOMING SERVICE GROUP

Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTEROFFICE MILEAGE

The segment of a line that extends between the central offices serving the originating and terminating points.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

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Section 10 - EXPLANATION OF TERMS

JOINT USER

A person, firm, or corporation that uses the telephone service of a subscriber as provided in Section 1 of the Tariff.

KILOBIT

One thousand bits.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance (“intraLATA”) service. For call to numbers outside this area (“interLATA”) service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user’s or carrier’s premises to the point of interconnection on the main distribution frame of the Company’s central office.

LEASED CHANNEL

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

LOCAL CALL

A call that, if placed by a customer over the facilities of the Company, is not rated as a toll call.

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Section 10 - EXPLANATION OF TERMS

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line that extend from the serving central office to the originating and to the terminating point.

MEGABIT

One million bits.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

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Section 10 - EXPLANATION OF TERMS

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTI-FREQUENCY (“MF”)

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

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Section 10 - EXPLANATION OF TERMS

NODE

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

PBX

A private branch exchange.

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PREMISES

The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PUBLIC ACCESS LINE SERVICE

Service providing facilities for a customer owned coin operated telephone (“COCOT”).

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## Section 10 - EXPLANATION OF TERMS

**PUBLIC SAFETY ANSWERING POINT (“PSAP”)**

An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

**RATE CENTER**

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

**REFERRAL PERIOD**

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

**RESALE OF SERVICE**

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without ‘adding value’) for profit.

**SAME PREMISES**

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

**SELECTIVE ROUTING (“SR”)**

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

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Section 10 - EXPLANATION OF TERMS

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SHARING

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

STATION

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

SYNCHRONOUS

Transmission in which there is a constant time interval between bits, characters or events.

T-1 SYSTEM

A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T-1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

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Section 10 - EXPLANATION OF TERMS

TELEPHONE GRADE LINES

Lines furnished for voice transmission or for certain signaling purposes.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TIE LINE

A dedicated line connecting two switchboards or dial systems.

TOLL CALL

Any call extending beyond the local exchange of the originating caller that is rated on a toll schedule by the Company.

TONE DIAL SIGNALING (“TD”)

An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

TWO WAY

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

USER

A customer, joint user, or any other person authorized by a customer to use service provided under this Tariff.

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Section 11 - BILLING AND COLLECTION SERVICES

11.1 BILLING NAME AND ADDRESS SERVICE

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Telephone Company.

BNA Service is provided for the sole purpose of permitting the customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service is provided on both a manual and a mechanized basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate. On a mechanized basis, the information will be entered on magnetic tape containing recorded customer messages.

BNA information is furnished for sent-paid, collect, bill to third number, 700 and 900 service messages and messages charged to a calling card that is resident in the Telephone Company's database. In addition, BNA information for messages originated from data terminal numbers (DTNs) for data communications services is furnished on a manual basis only.

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## Section 11 - BILLING AND COLLECTION SERVICES

## 11.1 BILLING NAME AND ADDRESS SERVICE (cont'd)

## 11.1.1 Undertaking of the Telephone Company

- (A) A request for information on over 100 and up to 500 telephone numbers should be mailed to the Telephone Company. The Telephone Company will provide the response by first class U.S. Mail within ten (10) business days.
- (B) Upon receipt of a magnetic tape of recorded customer messages, the Telephone Company will, at the request of the customer, provide BNA service on a mechanized basis. The customer may provide the tape of messages or, where the customer subscribes to Recording Service, may be the output from that service. The Telephone Company will enter the BNA information on the recorded message tape and send the tape to the customer by first class U.S. Mail. Other methods of delivering the data may be negotiated, and charges based on cost will apply.

The Telephone Company will provide a response to customer-provided tapes by mail within six (6) business days of receipt. The Telephone Company will process and mail tapes which are the output of Recording Service every fifth business day.

- (C) The Telephone Company will specify the format in which requests and tapes are to be submitted.
- (D) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Telephone Company records, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Telephone Company will provide an indicator on the confidential records.
- (E) The Telephone Company will provide the most current BNA information resident in its database. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message originated.

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## Section 11 - BILLING AND COLLECTION SERVICES

## 11.1 BILLING NAME AND ADDRESS SERVICE (cont'd)

## 11.1.2 Obligations of the Customer

- (A) With each order for BNA Service, the customer shall identify the authorized individual and address to receive the BNA information.
- (B) A customer which orders BNA Service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the Telephone Company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.
- (C) The customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the Telephone Company in accordance with Telephone Company's procedures concerning confidential information. The Telephone Company will provide to the customer a statement of its procedures concerning confidential information.
- (D) The customer shall not publicize or represent to others that the Telephone Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA service.
- (E) When the customer orders BNA Service for both interstate and intrastate messages, the projected percentage of interstate use must be provided in a whole number to the Telephone Company. The Telephone Company will designate the number obtained by subtracting the projected interstate percentage from 100 ( $100 - \text{projected interstate percentage} = \text{intrastate percentage}$ ) as the projected intrastate percentage.

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## Section 11 - BILLING AND COLLECTION SERVICES

## 11.1 BILLING NAME AND ADDRESS SERVICE (cont'd)

## 11.1.2 Obligations of the Customer (cont'd)

## (E) (cont'd)

This whole number percentage will be used by the Telephone Company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the Telephone Company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth following.

Effective on the first of January, April, July and October of each year, the customer may update the jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June and September, respectively. Except where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e., February, May, August and November). No prorating or back billing will be done based on the report. If the customer does not supply the report, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service.

- (F) The Telephone Company shall use reasonable efforts to provide accurate and complete lists. The Telephone Company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

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Section 11 - BILLING AND COLLECTION SERVICES

11.1 BILLING NAME AND ADDRESS SERVICE (cont'd)

11.1.3 Rate Regulations

- (A) Service Establishment Charges apply for the initial establishment of BNA service on a manual basis, for the initial establishment of BNA service on a mechanized basis and for establishment of a Master BNA List for a customer.
- (B) A charge applies for each request for BNA information for a telephone number or DTN number on a manual basis. A charge applies for each message processed to supply BNA information on a mechanized basis.

The Telephone Company will keep a count of the requests and of the messages processed. The Telephone Company will bill the customer in accordance with these counts whether or not the Telephone Company was able to provide BNA information for all requests and messages.

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Section 11 - BILLING AND COLLECTION SERVICES

11.1 BILLING NAME AND ADDRESS SERVICE (cont'd)

11.1.3 Rate Regulations (cont'd)

- (C) Where the recorded message detail is sufficient to determine a message is an intrastate message, the rates set forth in the rate section, following, apply to each such message.

Usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the Telephone Company between interstate and intrastate.

The percentages provided in the reports as set forth in 12.1.2(E) preceding will serve as the basis for prorating the charges. The intrastate charges are determined as follows: For usage sensitive (i.e. requests or messages processed) chargeable rate elements, multiply the intrastate percent times actual use times the stated tariff rate.

- (D) When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.
- (E) Rates:

Rates are contained in Section 12 of this tariff.

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## Section 12 - CURRENT RATES

## Section 3 – CONNECTION CHARGES

## 3.2 RESTORAL CHARGE

Residence	\$15.00
Business	\$40.00

## 3.3 MOVES, ADDS AND CHANGES

Residence Move - Per Order	\$39.00
Residence Add - Per Order	\$39.00
Residence Change - Per Order	\$15.00
Business Move - Per Order	\$59.00
Business Add - Per Order	\$59.00
Business Change - Per Order	\$35.00

## 3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

## 3.4.2 Trouble Isolation Charge

Residence	\$10.00
Business	\$10.00

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Section 12 – CURRENT RATES

Section 3 - CONNECTION CHARGES (cont'd)

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT (cont'd)

2. Flat Inside Wire Maintenance Charge

Residence, Per Premises Visit	\$100.00
Business, Per Premises Visit	\$100.00

3.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE \$5.00

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Section 12 – CURRENT RATES

Section 5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE

1. Monthly Rates

Current rates for this service are located in the Rate Schedules for Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

2. Connection Charges \$5.00

5.2 CLASS SERVICES

1. Monthly Rates

Current rates for this service are located in the Rate Schedules for Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

2. Connection Charges \$5.00

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Section 12 – CURRENT RATES

Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.3 CENTREX SERVICE FEATURES

1. Monthly Rates

Current rates for this service are located in the Rate Schedules for Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

2. Connection Charges See Section 3

5.4 Reserved for Future Use

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

Verification Charge, each request	\$2.00
Interrupt Charge, each request	\$2.00

5.6 TRAP CIRCUIT SERVICE

Per request See Section 3

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Section 12 – CURRENT RATES

Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE

Per query \$ .65

5.8 LOCAL OPERATOR SERVICE

Local Operator Assistance, per call: \$ .50

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## Section 12 – CURRENT RATES

## Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.9 BLOCKING SERVICE

	Nonrecurring Charge
900 and 700 Blocking	
- Residential	\$ 3.50
- Business (up to 200 lines)	\$50.00
900, 971, 974, and 700 Blocking	
- Residential	\$ 3.50
- Business (up to 200 lines)	\$50.00
	Monthly Charges
Third Number Billed and Collect Call Restriction	
- Residential	\$ 3.50
- Business (up to 200 lines)	\$50.00
Toll Restriction	
- Residential	\$ 3.50
- Business (up to 200 lines)	\$50.00

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## Section 12 – CURRENT RATES

## Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.9 BLOCKING SERVICE (cont'd)

Toll Restriction Plus  
- per line

- Residential	\$ 5.00
- Business (up to 200 lines)	\$ 5.00

Direct Inward Dialing Blocking  
(Third Party and Collect Call)

- Initial Activation	\$48.00
- Subsequent Activation (per line)	\$ 3.50

2. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.
3. Connection charges apply as specified in Section 3 of this tariff.

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Section 12 – CURRENT RATES

Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.10 CUSTOMIZED NUMBER SERVICE

Set-up Charges

Residential Customer	\$25.00
Business Customer	\$25.00

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## Section 12 – CURRENT RATES

## Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

## 6.2.1 Metered Service

Nonrecurring Connection Charge:	\$48.00
---------------------------------	---------

## Monthly Recurring Charges:

- Each Service Line	\$31.95
<i>Includes 2400 minutes of use per month</i>	
- Overage rate per minute	\$ 0.01
- Voice Mail Option, per line	\$ N/A

## Custom Calling Features

(per line, per month)

- First Feature per line is included	
- Three Way Calling/Call Hold	\$ 5.00
- Call Forwarding	\$ 5.00
- Call Waiting/Cancel Call Waiting	\$ 5.00
- Distinctive Ringing	
1st Additional Number	\$ 5.00
2nd Additional Number	\$ 5.00
- Regular Multiline Hunting	\$ 4.00
- Speed Calling	
8 Number List	\$ 3.50
30 Number List	\$ 5.50
- Package of 3 features	\$13.90
- Package of 6 features	\$25.50
- Package of 9 features	\$36.00

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Section 12 – CURRENT RATES

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2.1 Metered Service (cont'd)

CLASS Features  
(per line, per month)

- Call ID	\$ 6.00
- Automatic Redial	\$ 6.00
- Automatic Recall	\$ 6.00
- Customer Originate Trace (per use)	\$ 6.00
- Package of 3 features	\$13.90
- Package of 6 features	\$25.50
- Package of 9 features	\$36.00

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## Section 12 – CURRENT RATES

## Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

## 6.2.2 Message Rate Service

	<u>Rate</u>
Nonrecurring Connection Charge:	n/a
Monthly Recurring Charges:	
- Each Base Service Line	n/a
- Voice Mail Option, per line	n/a
Custom Calling Features (per line, per month)	
- Each feature	n/a
- Package of 3 features	n/a
- Package of 6 features	n/a
- Package of 9 features	n/a
CLASS Features (per line, per month)	
- Each feature	n/a
- Package of 3 features	n/a
- Package of 6 features	n/a
- Package of 9 features	n/a

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Section 12 – CURRENT RATES

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.3 Key Residential Line Service (cont'd)

3. Message Rate Key Residential Line Service

Service is not available at this time.

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Section 12 – CURRENT RATES

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.4 Flat-Rate Bundled Pricing Plan

Nonrecurring Connection Charge: \$48.00

Monthly Recurring Charges:

- Each Service Line \$39.95  
*Includes selection of custom calling features*

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Section 12 – CURRENT RATES

Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2.1 Basic Business Line Service

1. Flat Rate Basic Business Line Service

Reserved for Future Use

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## Section 12 – CURRENT RATES

## Section 7 - BUSINESS NETWORK SWITCHED SERVICES

## 7.2.1 Basic Business Line Service

## 2. Local Measured Service Rate Basic Business Line Service

## Base Service Line

	Monthly	NRC	Initial	Additional
1-line	\$ 11.95	\$ 125.00	\$ 0.060	\$ 0.007
2-4 lines	\$ 10.95	\$ 125.00	\$ 0.060	\$ 0.007
5 + lines	\$ 9.95	\$ 125.00	\$ 0.060	\$ 0.007
5+ plan 1	\$ 8.95	\$ 125.00	\$ 0.050	\$ 0.010
5+ plan 2	\$ 7.95	\$ 125.00	\$ 0.050	\$ 0.010

- Voice Mail Option, per line \$10.95

## Custom Calling and CLASS Features: (per line, per month)

- Caller ID	\$ 8.00
- All other (per feature)	\$ 5.00
- Package of 3 features	\$13.90
- Package of 6 features	\$25.50
- Package of 9 features	\$36.00

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Section 12 – CURRENT RATES

Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2.4 PBX Trunk Service

See Section 7.2.1 – Business Class Service

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Section 12 – CURRENT RATES

Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2.5 Centrex Service

Basic Service Rate	See Section 7.2.1 – Basic Business
Centrex Capability and Features - per line per month	\$5.00

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Section 12 – CURRENT RATES

Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2.6 Direct Inward Dialing

	<u>Monthly Rate</u>
- Rate per DID Trunk	\$36.00
- Each Group of 20 Numbers	
- Each Group of 100 Numbers	

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Section 12 – CURRENT RATES

Section 11 - BILLING AND COLLECTION

11.1 Billing Name and Address Service

Service Establishment Charge	\$48.00
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Query Charge Per Telephone Number	\$ .25
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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Alexandria	Alexandria Huntington	McConnellstown (United)
Aliquippa	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Suburban Zone 16 Rochester	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Hellertown Kutztown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Emmaus (Continental Tel. Co. of Pa.) Ironton (Ironton Tel. Co.) New Smithville (Quaker State Tel. Co.) New Tripoli (Quaker State Tel. Co.) Topton (Conestoga Tel. & Tel. Co.)

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Altoona	Altoona Bellwood Cresson Hollidaysburg Tyrone	
Ambridge Local Area	Aliquippa Ambridge Baden Glenwillard Pittsburgh Suburban Zone 16	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 15 Rochester	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Austin	Austin Coudersport	
Avella	Avella Burgettstown Washington	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Avis	Avis Jersey Shore Lock Haven Woolrich	
Avondale	Avondale Coatesville Kemblesville Kennett Square Vandenberg Lenape Mendenhall Mortonville Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)
Baden Local Area	Aliquippa Ambridge Baden Rochester	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	
Bath	Allentown Bath Bethlehem Catasauqua Nazareth Northampton Slatington	
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople	Darlington (Brookville Tel. Co.) Enon Valley (Brookville Tel. Co.)

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth)
Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College	Howard (United) Zion (United)
Belle Vernon Local Area	Belle Vernon California Charleroi Donora Fayette City Monessen Monongahela Perryopolis West Newton	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Bellwood	Altoona Bellwood Tyrone	
Berwick	Berwick Bloomsburg	Shickshinny (Commonwealth) Wapwallopen (Commonwealth)
Bessemer	Bessemer New Castle	
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Ironton (Ironton Tel. Co.)
Big Run	Big Run Punxsutawney	

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Section 13 - LOCAL CALLING AREAS

13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Black Lick	Black Lick Blairsville Homer City Indiana	
Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe	
Bloomberg	Berwick Bloomberg Catawissa Danville Millville Numidia Washingtonville	Orangeville (Commonwealth)
Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College	
Bolivar	Blairsville Bolivar New Florence	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Bradford	Bradford Eldred Mount Jewett Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (NYNEX)
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	
Buckingham Local Area	Buckingham Carversville Doylestown New Hope Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations in the Local Area plus: Dublin Line Lexington Newtown Philadelphia. Suburban Zone 39. Philadelphia. Suburban Zone 40. Plumsteadville	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella Burgettstown McDonald Paris	Midway (Brookville Tel. Co.) Murdocksville (Murdocksville)
Bushkill	Bushkill Lords Valley Stroudsburg	Stroudsburg, NJ (Bell Atlantic-NJ)
California	Belle Vernon Brownsville California Charleroi Fayette City	
Canonsburg Local Area	Canonsburg McDonald McMurray Pittsburgh Suburban Zone 13 Washington	Hickory (Hickory Tel. Co.)

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Carbondale	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Quaker State Tel. Co.) Clifford (NorthEastern Pa. Tel. Co.) Forest City (NorthEastern Pa. Tel. Co.) Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro Carrolltown Ebensburg Hastings Patton	
Carversville Local Area	Bedminster Buckingham Carversville Doylestown Dublin New Hope Plumsteadville Wycombe	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Catawissa	Bloomsburg Catawissa Danville Elysburg Numidia	
Center Point Local Area	Center Point Collegeville Harleysville Lansdale Philadelphia Suburban Zone 30 North Wales Schwenksville	
Extended Area	All stations in the Local Area plus: Green Lane Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 33 Phoenixville Royersford Souderton	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Monessen Monongahela	
Cherry Tree	Barnesboro Cherry Tree Glen Campbell	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Chester Springs Local Area	Chester Springs Eagle Exton Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford	
Extended Area	All stations in the Local Area plus: Collegeville Downingtown Glenmore Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 29 Pottstown West Chester	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Clairton Local Area	Clairton Elizabeth Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Clarion	Clarion Leeper	Knox (Brookville Tel. Co.) Shippenville (Brookville Tel. Co.) Sligo (Citizens Utilities Co. of Pa.) Strattanville (Brookville Tel. Co.)
Claysville	Claysville Washington West Alexander	
Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Clymer	Clymer Indiana	
Coatesville Local Area	Avondale Coatesville Downingtown Eagle Exton Glenmore Honey Brook Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	

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Section 13 - LOCAL CALLING AREAS

13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Suburban Exchange and all other zones of the Philadelphia Suburban Exchanges.	
Collegeville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale North Wales Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 31 Phoenixville Pottstown Royersford Schwenksville Souderton	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Coudersport	Austin Coudersport Roulette Ulysses	
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Cresson	Altoona Cresson Ebensburg Hollidaysburg Portage	
Curwensville	Clearfield Curwensville Mahaffey	
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	
Dauphin	Dauphin Halifax Harrisburg Zone 1	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Dawson	Connellsville Dawson Perryopolis Scottdale	
Derry	Blairsville Derry Greensburg Latrobe	
Donora Local Area	Belle Vernon Charleroi Donora Elizabeth Monessen Monogahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Downingtown Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Honey Brook Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Doylestown Local Area	Buckingham Carversville Doylestown Dublin Line Lexington Philadelphia Suburban Zone 45 Plumsteadville Wycombe	
Extended Area	All stations in the Local Area plus: Bedminster Lansdale New Hope Newton North Wales Perkasie Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 40 Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Dublin Local Area	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perkasie Plumsteadville Quakertown Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
DuBois	DuBois Reynoldsville Sykesville	Brockway (ALLTEL PA, Inc.) Luthersburg (Brookville Tel. Co.) Penfield (Brookville Tel. Co.)
Eagle Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford West Chester	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown Upper Black Eddy	Bloomsbury, N.J. (Bell Atlantic-NJ) Phillipsburg, N.J. (Bell Atlantic-NJ)
East Palestine	East Palestine, Pa.	East Palestin, OH (Ohio Bell) New Waterford, OH (Ohio Bell) Rogers, OH (Ohio Bell)
Ebensburg	Carrolltown Cresson Ebensburg	Colver (The Murrysville Tel. Co.) Nanty-Glo (GTE Pennsylvania) Johnston (GTE Pennsylvania)
Eldred	Bradford Eldred Port Allegheny Rew Smethport	Duke Center (Otto Tel. Co.)
Elizabeth Local Area	Clairton Donora Elizabeth Monongahela Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Extended	All stations in the Local Area plus: Finleyville Pittsburgh. Suburban Zone 12 West Newton	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Ellwood City	Beaver Falls Ellwood City New Castle Wampum Zelienople	Portersville (SPRINT)
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin Sunbury	
Endeavor	Endeavor Tidioute Tionesta	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Exton Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all Zones of the Philadelphia Suburban Exchange.	
Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Farmington	Farmington Uniontown	
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Finleyville Local Area	Finleyville McMurray Monongahela Pittsburgh Suburban Zone 11 Pittsburgh Suburban Zone 12	
Extended Area	All stations in the Local Area plus: Clairton Elizabeth Pittsburgh Suburban Zone 10	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Fleetwood	Fleetwood Kutztown Reading	Leesport (Commonwealth Tel. Co.) Oley (Conestoga) Topton (Conestoga)
Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah	
Freeland	Freeland Hazleton McAdoo Weatherly White Haven	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Frenchville	Clearfield Frenchville Philipsburg Snow Shoe Winburne	
Galeton	Galeton	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	
Glen Campbell	Barnesboro Cherry Tree Glen Campbell	
Glenmore	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Honey Brook Parkesburg Pughtown	Green Hills (Conestoga) Morgantown (Conestoga)
Glenwillard Local Area	Aliquippa Ambridge Glenwillard Pittsburgh Suburban Zone 15 Pittsburgh Suburban Zone 16	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg Perkasie Quakertown Schwenksville Souderton	Sassamansville (Conestoga)
Greensburg Local Area	Greensburg Herminie Jeannette Latrobe Youngwood	Delmont (The Murrysville Tel. Co.) Kecksburg (Citizens Tel. of Kecksburg) New Alexandria (Murrysville Tel. Co.)
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Greenville	Greenville Sharpsville	Sheakleyville (ALLTEL PA, Inc.) Transfer (Pymatuning Ind. Tel. Co.)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Grove City	Grove City Mercer	Blacktown (SPRINT) Harrisville (SPRINT) Wesley (General Tel. Co. of Pa.)
Halifax	Dauphin Halifax Harrisburg Zone 1	Elizabethville (Commonwealth) Millersburg (Commonwealth)
Hamburg	Hamburg Reading	Kempton (Quaker State Tel. Co.) Leesport (Commonwealth)
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	
Harleysville Local Area	Center Point Collegeville Green lane Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 30 Schwenksville Souderton	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Harrisburg Zone 1	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Mechanicsburg Middletown	Hershey (Continental) Lewisberry (Lewisberry Tel. Co.) Marysville (SPRINT) Shellsville (GTE)
Harrisburg Zone 2	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Hershey (Continental)
Hastings	Barnesboro Carrolltown Hastings Patton	
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven	Conyngam-Drums (Commonwealth) Nuremburg (Commonwealth)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Hellertown	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown	
Herminie Local Area	Greensburg Herminie Jeannette Pittsburgh Suburban Zone 23	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 10 West Newton Youngwood	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Hollidaysburg	Altoona Cresson Hollidaysburg	
Homer City	Black Lick Blairsville Homer City Indiana	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack	Beach Lake (Quaker State) Galilee (Quaker State) Pleasant Mount (NorthEastern Pa. Tel.) South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Honey Brook	Coatesville Downingtown Glenmore Honey Brook Parkesburg	Green Hills (Conestoga) Morgantown (Conestoga)
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry	Chester, W V (C. & P. Tel. Co. of WV) East Liverpool, OH (Ohio Bell)
Houtzdale	Houtzdale Osceola Mills Philipsburg	
Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown Palmyra	Hershey (Continental) Shellsville (GTE)
Huntingdon	Alexandria Huntingdon Mount Union	Marklesburg (SPRINT) McConnellstown (SPRINT)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Imperial Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 14.b Pittsburgh. Suburban Zone 15	Murdocksville (Murdocksville Ind. Tel. Co.)
Extended Area	All stations in the Local Area plus Pittsburgh Suburban Zone 14.a.	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh-Suburban Exchange.	
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood	Elderton (ALLTEL PA, Inc.)
Jeannette Local Area	Greensburg Herminie Jeannette Pittsburgh Suburban Zone 23	Harrison City (Murrysville Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Jermyn	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Quaker State)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich	Oval (Pennsylvania Tel. Co.)
Jim Thorpe	Jim Thorpe Lehighton Nesquehoning Weatherly White Haven	
Kane	Kane Ludlow Mount Jewett	
Kemblesville	Avondale Kemblesville Kennett Square Landenberg Mendenhall Oxford Unionville West Grove	Hockessin, DE (Bell Atlantic-DE) Newark, DE (Bell Atlantic-DE)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Kennett Square Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	Wilmington, DE (Bell Atlantic-DE) Hockessin, DE (Bell Atlantic-DE)
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Trucksville (Commonwealth)
Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Kutztown	Allentown Fleetwood Kutztown Reading	Kempton (Quaker State) Topton (Conestoga)
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant Scranton Wallenpaupack	South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Lake Como	Lake Como	
Lancaster	Lancaster Landisville Millersville	Intercourse (Enterprise Tel. Co.) Leola (Enterprise Tel. Co.) Lititz (D & E) Manheim (D & E) Mount Joy (SPRINT) Mountville (SPRINT) New Holland (Enterprise Tel. Co.) Quarryville (Commonwealth) Rawlinsville (Commonwealth) Strasburg
Landenberg	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Newark, DE (Diamond State) Wilmington, DE (Diamond State)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Landisville	Lancaster Landisville Millersville Strasburg	Lititz (D & E) Manheim (D & E) Mount Joy (SPRINT) Mountville (SPRINT)
Lansdale Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Dublin Green Lane Perkasie Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45 Schwenksville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier	Kecksburg (Citizens Tel. Co. of Kecksburg) New Alexandria (The Murrysville Tel. Co.)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Lebanon	Annville Lebanon Mt. Gretna Palmyra	Frystown (GTE) Hershey (Continental) Jonestown (GTE) Myerstown (GTE) Schaefferstown (GTE)
Leeper	Clarion Leeper Marienville	
Lehighton	Jim Thorpe Lehighton Nesquehoning	
Lempe Local Area	Avondale Coatesville Downingtown Exton Kennett Square Vandenberg Lenape Mendenhall Mortonville Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 28 Unionville West Chester West Grove Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Lewiston	Lewistown McVeytown	Belleville (SPRINT) Mifflintown (SPRINT) Port Royal (SPRINT) Reedsville (SPRINT)
Ligonier	Latrobe Ligonier	Stahlstown (Laurel Highland Tel. Co.)
Line Lexington Local Area	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 45 Souderton	
Extended Area	All stations in the Local Area plus: Buckingham Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Lock Haven	Avis Jersey Shore Lock Haven Woolrich	Beech Creek (SPRINT) Mill Hall (SPRINT)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack	
Lowellville	Bessemer Lowellville New Castle	Lowellville, OH (Ohio Bell Tel. Co.) Hubbard, OH (Ohio Bell Tel. Co.) North Lima, OH (Ohio Bell Tel. Co.) Youngstown, OH (Ohio Bell Tel. Co.)
Ludlow	Kane Ludlow	
Mahaffey	Mahaffey Curwensville	
Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua	Lakewood (Lakewood Rural Tel. Co.)
Marchand	Marchand Punxsutawney	
Marienville	Leeper Marienville	
Marion Center	Indiana Marion Center	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
McAdoo	Freeland Hazleton McAdoo Tamaqua Weatherly	
McClellandtown	Fairchance Masontown McClellandtown Smithfield Uniontown	
McDonald Local Area	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Suburban Zone 13	Midway (Brookville Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
McMurray Local Area	Canonsburg Finleyville McMurray Pittsburgh Suburban Zone 12 Pittsburgh Suburban Zone 13	
Extended Area	All stations in the Local Area plus: Washington	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
McVeytown	Lewistown McVeytown	
Mechanicsburg	Harrisburg Zone 1 Mechanicsburg	Dillsburg (GTE) Lewisberry (Lewisberry Tel Co.)
Mendenhall Local Area	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Philadelphia Suburban Zone 10 Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Mercer	Grove City Mercer Sharon Sharpsville	Blacktown (SPRINT) Fredonia (ALLTEL PA, Inc.) Wesley (GTE)
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Elizabethtown (SPRINT) Hershey (Continental)
Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry	
Millersville	Lancaster Landisville Millersville Strasburg	Mountville (SPRINT)
Millheim	Centre Hall Millheim Spring Mills	
Millville	Bloomsburg Millville Washingtonville	
Milton	Milton Northumberland Sunbury Washingtonville	Lewisburg (Buffalo Valley Tel. Co.) Mifflinburg (Buffalo Valley Tel. Co.) Watsontown (ALLTEL PA, Inc.)

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Tremont (Commonwealth Tel. Co.)
Monessen	Belle Vernon Charleroi Donora Fayette City Monessen Monongahela	
Monongahela Local	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Moosic	Moosic Pittston Scranton Taylor Wyoming	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Morrisville Local Area	Morrisville Newton Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	Ewing, NJ (Bell Atlantic-N.J.) Trenton, N.J. (Bell Atlantic-N.J.)
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other zones of the Philadelphia Suburban Exchange.	
Mortonville Local Area	Avondale Coatesville Downingtown Exton Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Mountaintop	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Mount Gretna	Annville Lebanon Mount Gretna Palmyra	
Mount Jewett	Bradford Mount Jewett Kane	
Mount Pleasant Local Area	Connellsville Greensburg Mount Pleasant Scottdale Youngwood	Kecksburg (Citizens Tel. Co. of Kecksburg)
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Mount Union	Huntingdon Mount Union	McConnellstown (SPRINT)
Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Nesquehoning	Jim Thorpe Lehighton Nesquehoning	Lansford (ALLTEL PA, Inc.)
Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth	
New Castle	Bessemer Ellwood City New Castle Wampum	New Wilmington (GTE) New Bedford (GTE) Plain Grove (SPRINT) Princeton (GTE) Volant (SPRINT)

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
New Florence	Bolivar New Florence	
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley Moscow Mount Pocono Newfoundland Wallenpaupack	
New Hope Local Area	Buckingham Carversville Doylestown New Hope Newtown Plumsteadville Wycombe Yardley	Lambertville, NJ (Bell Atlantic-NJ)
Metropolitan Area Plus	All stations in the local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
New Kensington Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
New Philadelphia	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	
New Salem	Brownsville New Salem Republic Uniontown	
Newton Local Area	Newton Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 43 Wycombe Yardley	

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Extended Area	All stations in the Local Area plus: Buckingham Doylestown Morrisville New Hope Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 44 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.)
Northumberland	Danville Milton Northumberland Sunbury	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
North Wales Local Area	Center Point Harleysville Lansdale Line Lexington North-Wales Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 32 Philadelphia Suburban Zone 34 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Numidia	Bloomsburg Catawissa Elysburg Numidia	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Oakdale Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 13 Pittsburgh Suburban Zone 14	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Olyphant	Carbondale Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor	Chapman Lake (Quaker State Tel. Co.)
Orwigsburg	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Contel of Pa., Inc. d/b/a GTE Pennsylvania)
Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Oxford	Avondale Kemblesville Landenberg Oxford West Grove	Kirkwood (Commonwealth)
Palmyra	Annville Harrisburg Zone 1 Hummelstown Lebanon Mount Gretna Palmyra	Hershey (Contel of Pa., Inc. d/b/a GTE Pennsylvania)
Paris	Burgettstown Paris	Weirton, WV (C. & P. Tel. Co. of WV)
Parkesburg	Coatesville Glenmore Honey Brook Mortonville Parkesburg West Grove	Atglen (Commonwealth) Gap (Commonwealth)
Parkwood	Indiana Parkwood	
Patton	Altoona Barnesboro Carrolltown Hastings Patton	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton	Bally (Conestoga) Sassamansville (Conestoga)
Perkasie Local Area	Bedminster Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Perryopolis Local Area	Belle Vernon Dawson Fayette City Perryopolis Uniontown	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	
Phoenixville Local Area	Chester Springs Collegeville Eagle Philadelphia Suburban Zone 28 Philadelphia Suburban Zone 29 Phoenixville Pughtown Royersford	
Extended Area	All stations included in Local Area preceding plus: Center Point Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 30 Pottstown	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Harding (Commonwealth)
Plumsteadville Local Area	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth Tel. Co.)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown	Cheat Lake (Bell Atlantic-WV) Morgantown, WV (Bell Atlantic-WV)
Portage	Cresson Portage	
Port Allegany	Eldred Port Allegany Roulette Smethport	
Pottstown	Collegeville Phoenixville Pottstown Pughtown Royersford Schwenksville	Boyertown (Conestoga) Douglassville (Conestoga) Sassamansville (Conestoga)
Pottsville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	Auburn (Quaker State) Friedensburg (Quaker State)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Pughtown Local Area	Chester Springs Downingtown Eagle Exton Glenmore Phoenixville Pottstown Pughtown Royersford	Green Hills (Conestoga) Morgantown (Conestoga)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Punxsutawney	Big Run Marchand Punxsutawney	
Quakertown	Bedminster Dublin Green Lane Pennsburg Perkasie Plumsteadville Quakertown Souderton Springtown	Ferndale (Commonwealth)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Reading	Fleetwood Hamburg Kutztown Reading	Adamstown (D & E) Bernville (GTE) Birdsboro (Conestoga) Green Hills (Conestoga) Leesport (Commonwealth) Morgantown (Conestoga) Oley (Conestoga) Robesonia (GTE) Topton (Conestoga) Womelsdorf (GTE) Yellow House (Conestoga)
Renovo	Renovo	
Republic	Brownsville New Salem Republic Uniontown	
Rew	Bradford Eldred Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (NYNEX)
Reynoldsville	DuBois Reynoldsville Sykesville	
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, N.J. (NJ Bell Tel. Co.) Phillipsburg, N.J. (NJ Bell Tel. Co.)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Rochester Local Area	Aliquippa Ambridge Banden Beaver Falls Hookstown Midland Rochester	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Roulette	Coudersport Port Allegany Roulette	
Royersford Local Area	Center Point Chester Springs Collegeville Eagle Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Phoenixville Pottstown Pughtown Royersford Schwenksville	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Russell	Russell Sugar Grove Warren Youngsville	
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	
Saxton	Saxton	Hopewell (SPRINT)
Schuylkill Haven	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Quaker State) Friedensburg (Quaker State)
Schwenksville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale Perkasie Philadelphia Suburban Zone 30 Pottstown Royersford Schwenksville Souderton	Sassamansville (Conestoga)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming	Clarks Summit (Commonwealth) Dalton (Commonwealth) Factoryville (Commonwealth) Lake Winola (Commonwealth)
Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury	Trevorton (The Mahoney and Mahantango Tel. Co.)
Sharon	Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell) Transfer (Pymatuning Ind. Tel. Co.)
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell) Transfer (Pymatuning Ind. Tel. Co.)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah	Ringtown (Commonwealth)
Slatington	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.) New Tripoli (Quaker State Tel. Co.)
Smethport	Bradford Eldred Port Allegany Rew Smethport	
Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Smiths Ferry	Hookstown Midland Rochester Smiths Ferry	Chester, WV (Bell Atlantic-WV) East Liverpool, OH (Ohio Bell)
Smock	Brownsville Smock Uniontown	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Snow Shoe	Bellefonte Frenchville Snow Shoe	
Souderton Local Area	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Exchange.	
Springdale Local Area	New Kensington Pittsburgh Suburban Zone 19 Pittsburgh Suburban Zone 20 Springdale Tarentum	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	
Springtown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, NJ (Bell Atlantic-NJ)
State College	Bellefonte Boalsburg Centre Hall Spring Mills State College	Port Matilda (Brookville Tel. Co.)
Strasburg	Lancaster Landisville Millersville Strasburg	Gap (Commonwealth) Intercourse (Enterprise) Quarryville (Commonwealth) Rawlinsville (Commonwealth)

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Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Stroudsburg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg	Saylorsburg (Commonwealth) Stroudsburg, NJ (Bell Atlantic-NJ)
Sugar Grove	Russell Sugar Grove Warren Youngsville	
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury	Selinsgrove (Continental)
Sykesville	DuBois Reynoldsville Sykesville	Luthersburg (Brookville Tel. Co.)
Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua	Lakewood (Lakewood Rural Tel. Co.) Lansford (ALLTEL PA, Inc.)
Tarentum Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming	
Tidioute	Endeavor Tidioute Tionesta Warren	
Tionesta	Endeavor Tidioute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark (Brookville Tel. Co.)
Ulysses	Coudersport Ulysses	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	
Unionville Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Frenchtown, NJ (Bell Atlantic-NJ) Milford, N.J. (Bell Atlantic-NJ) Uhlerstown (Commonwealth)
Wallenpaupack	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack	
Wampum	Beaver Falls Ellwood City New Castle Wampum	
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield (Brookville Tel. Co.)
Washington Local Area	Avella Canonsburg Claysville McMurray Washington West Alexander	Buffalo (Quaker State Tel. Co.) Hickory (Hickory Tel. Co.) Taylorstown (Quaker State Tel. Co.)

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville (ALLTEL PA, Inc.)
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	
West Chester Local Area	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Suburban Zone 28 West Chester Westtown	

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13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Extended Area	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkesburg Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State)
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell)
West Newton Local Area	Belle Vernon West Newton	Yukon (Yukon-Waltz Tel. Co.)
Extended Area	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Suburban Zone 10 Scottdale	

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Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Westtown Local Area	Lenape Philadelphia Suburban Zone 10 Mendenhall West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Philadelphia Suburban Zone 28 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Nuangola (Commonwealth) Trucksville (Commonwealth)
Williamsport	Jersey Shore Williamsport	Loyalsock (Quaker State Tel. Co.) Oval (Pennsylvania Tel. Co.) Trout Run (Quaker State Tel. Co.)
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	

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## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Wycombe Local Area	Buckingham Doylestown New Hope Newtown Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

Issued:

Effective:

Issued by:

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Section 13 - LOCAL CALLING AREAS

## 13.1 Local Calling Areas (cont'd)

Exchange Area	Verizon-PA Exchange	Other Local Exchange Company Name
Yardley Local Area	Morrisville New Hope Newtown Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Wycombe Yardley	Ewing, NJ (Bell Atlantic-NJ) Trenton, NJ (Bell Atlantic-NJ)
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood Local Area	Greensburg Mount Pleasant Youngwood	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners (North Pittsburgh) Evans City (SPRINT)

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