



PHILADELPHIA GAS WORKS

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January 29, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Eleanor Lewis v. Philadelphia Gas Works, Docket No. C-2015-2513804

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the Initial Hearing scheduled for February 12, 2016, in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

cc: Eleanor Lewis (Regular Mail)
Administrative Law Judge Eranda Vero (e-mail)
Christine Jackson
Tiffany Higgins (PGW Mail)
Wendy Vacca
Tyra Jackson



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January 29, 2016

Ms. Eleanor Lewis
8308 Pickering Street, Apt. A
Philadelphia, PA 19150

RE: Eleanor Lewis v. Philadelphia Gas Works, Docket No. C-2015-2513804

Dear Ms. Lewis:

Pursuant to your settlement conference with Ms. Christine Jackson, Customer Review Officer – PGW, held on January 28, 2016, this letter confirms the terms of the settlement of the above captioned matter.

In complete settlement of all issues in this matter, you have discussed your client's concerns with his account with the Philadelphia Gas Works ("PGW"). The parties acknowledge and agree to the following:

1. This matter involves a request for a payment arrangement on your account with PGW for gas service to 8308 Pickering Street, Philadelphia, PA, PGW Acct. No. 479472648 (Service Address). The total outstanding balance of your PGW account as of this date is \$501.16.
2. PGW has transferred \$2,248.20 from your account to the person who will be responsible for that gas usage. This transfer has reduced your account balance from \$2749.36 to \$501.16.
3. You have entered into a payment arrangement on the remaining balance of \$501.16 consisting of the initial payment of \$100 by February 19, 2016, which represents 20% of the outstanding balance. Thereafter, you have the payment arrangement consisting of payment of the PGW budget plan amount (currently \$110) plus \$7 toward the outstanding balance per month until paid in full (total \$118 per month for 58 months). Ms. Jackson informed you that the PGW budget portion reevaluates quarterly.
4. You have indicated that you are satisfied with this resolution of the complaint and he no longer wishes to pursue the above captioned matter against PGW.

If you need any additional information, please contact me at the direct dial number above. Thank you.

Sincerely,



Laureto Farinas

cc: Eleanor Lewis (Regular Mail)
Christine Jackson (PGW Mail)
Tiffany Higgins
Wendy Vacca
Tyra Jackson