

January 25, 2016

Janice Wideman de Hoff
61 Wesley Street
Stillwater, PA 17878
570-925-5706

RECEIVED

JAN 25 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Commonwealth Keystone Building, 2nd Floor
Harrisburg, PA 17120
717-772-7777

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Janice deHoff v. PPL Electric Utilities Corporation
Docket No: F-2015-2473981

Dear Ms. Chiavetta:

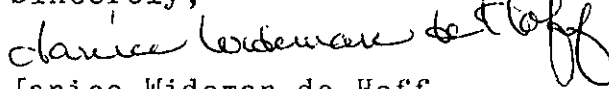
Attached for filing in the above-referenced case is Complainant's PROPOSAL TO RESOLVE LEGAL AND FACTUAL ISSUES.

Copy of 2-page January 25, 2016 letter to Respondent is attached with 9 pages of enclosures also attached.

I certify that a copy of this "Proposal to Resolve Legal and Factual Issues" filing (12 pages) is attached to this letter and mailed to both the Respondent and the Presiding Judge in the above-referenced case by first class mail today.

Your help is greatly appreciated.

Sincerely,


Janice Wideman de Hoff

cc: Kimberly G. Krupka, Esquire
Judge Conrad A. Johnson

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JANICE DEHOFF,
Complainant.

COMPLAINT DOCKET
NO. F-2015-2473981

vs.

PPL ELECTRIC UTILITIES CORPORATION,
Respondent

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PROPOSAL TO RESOLVE
LEGAL AND FACTUAL ISSUES

Copy of 2-page January 25, 2016 letter to Respondent is attached with all enclosures also attached, including:

Copy of PPL check # 74368 refunding my May 7, 2014 check # 1643

Complete copy of two 2-page faxes to PPL from Complainant authorizing new service on June 17, 2014 (5 pages)

Copy of page 4 of PPL Exhibit 3 with 06/17/2014 fix form entry

2-page copy of the unsigned fix form mailed to Complainant by Carole at PPL on May 14, 2014

I certify that a copy of this "Proposal to Resolve Legal and Factual Issues" is mailed to the Respondent and to the Presiding Judge in the above-referenced case by first class mail today.

January 25, 2016

Respectfully submitted,

Janice Wideman de Hoff
Janice Wideman de Hoff

January 25, 2016

Janice Wideman de Hoff
61 Wesley Street
Stillwater, PA 17878
570-925-5706

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Kimberly G. Krupka, Esquire
Gross McGinley LLP
33 South Seventh Street PO Box 4060
Allentown, PA 18105-4060
610-820-5450

JAN 25 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Janice deHoff v. PPL Electric Utilities Corporation
Docket No: P-2015-2473981

Dear Ms. Krupka:

I can accept a check to me drawn from the PPL Corporation that is similar to the enclosed copy of PPL's check # 74368 refunding my May 7, 2014 check # 1643 (Exhibit B), which completed payment of all charges on my April 23rd Bill (Exhibit D).

I will not accept a check drawn from the PPL Electric Utilities Corp. account of Ronald L. Hoffman.

I can agree that "all outstanding legal and factual disputes in this proceeding, as to Respondent, PPL Electric, only" have been resolved on one condition: that PPL Electric can agree to provide a copy of the signed fix form with location of the sender, received by PPL on June 17, 2014, within a reasonable period of time after agreement is made. I ask that PPL write this condition into an Agreement I can sign.

This fix form became a material fact when Exhibits 1-3 were introduced into this proceeding by Attorney Graig M. Schultz on September 10, 2015.

There is no record in PPL Exhibit 3 of two faxes from me that were sent from Staples.

My Exhibit H - June 17, 2014 authorization of service in my name - is incomplete. A complete copy of the two letters sent both times on June 17th is enclosed.

The first page is copy of June 17, 2014 signed letter authorizing new service in my name. Copy of June 13th letter to PPL billing in Allentown (Exhibit G) was attached to correct the address and to indicate that service to the owner could not have "ended" before the owner's PPL bill arrived in my mailbox on June 12th.

The Staples receipt is affixed to Confirmation #1, which has

the wrong date and time. but was a little before the time on June 17th receipt (12:57pm). Confirmation #2 was a correction of Confirmation #1 by the manager, who noted the mistake and sent a second fax at 6:30 pm which appears in Confirmation #3,

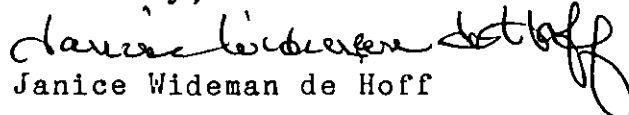
According to these Confirmations from Staples, PPL Electric received two 2-page faxes frpm me, which authorized new service in my name on June 17, 2014, but failed to note them in its records.

Instead, according to page 4 of PPL Exhibit 3 (copy enclosed), on 06/17/2014, new service in my name was authorized by a fix form that I neither sent nor signed. Both the existence of a fix form and my alleged agreement on this fix form to backdate a new account from June 17th to May 9th were made known to me by reading PPL Exhibit 3, which arrived on September 14, 2015.

Also enclosed is 2-page copy of the unsigned fix form mailed to me by Carole at PPL on May 14, 2014. A foreign load was found on my meter on April 22, 2014. Because both PPL and the owners have a vested interest in signing for the tenant, the tenant's signature is required on a fix form. PPL's fix form lacks my signature.

I will be satisfied with a check to me from PPL Electric for \$418.75 and PPL Electric's written Agreement to provide, within a reasonable time frame, a copy of the signed fix form that was entered into PPL's records on June 17, 2014, along with the fax number - or other location - from which the fix form was delivered.

Sincerely,


Janice Wideman de Hoff

Enclosures:

Copy of PPL check # 74368 refunding my May 7, 2014 check # 1643

Complete copy of two 2-page faxes to PPL from Complainant authorizing new service on June 17, 2014 (5 pages)

Copy of page 4 of PPL Exhibit 3

2-page copy of the unsigned fix form mailed to Complainant by Carole at PPL on May 14, 2014

June 17, 2014

Janice Wideman de Hoff
61 Wesley Street
Stillwater, PA 17878
570-925-5706

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JAN 25 2016

PPL Electric Utilities
600 Larch Street
Scranton, PA 18509
1-800-342-5775 Fax 570-348-4689

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Subject: 59320-52148

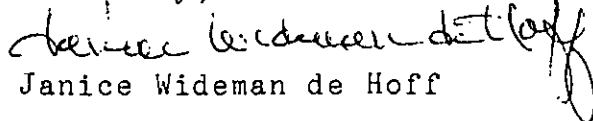
Meter Serial #: 16373193

Dear Carole:

Please bill me for the electric usage on my meter from the date on which billing to the landlord ended.

And please correct the incorrect address assigned by your office to Mary Dougher, the Landlady. Mary Dougher lives at 59 Wesley Street, Stillwater, PA 17878. Copy of my letter to your billing department on June 13th is attached.

Sincerely,


Janice Wideman de Hoff

Copy to PUC

June 13, 2014

Janice Wideman de Hoff
61 Wesley Street
Stillwater, PA 17878
570-925-5706

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JAN 25 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PPL Electric Utilities
2 North 9th Street CPC-GENN1
Allentown, PA 18101-1175

Subject: Meter Serial # 16373193

To Whom It May Concern:

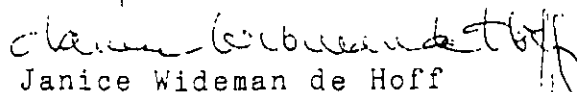
A second mailing from your office to Mary Dougher at the wrong address arrived in my mailbox yesterday. Mary Dougher is my Landlady, residing at 59 Wesley Street, Stillwater, PA 17878, with her husband, Thomas Dougher.

I am the tenant and the only person residing at 61 Wesley Street, Stillwater, PA 17878.

Please correct this error.

Any future mailings from PPL to Mary Dougher at the wrong address will be returned to PPL.

Very truly yours,


Janice Wideman de Hoff

TRANSMISSION VERIFICATION REPORT

Confirmation # /

TIME : 01/01/2013 03:54
 NAME :
 FAX :
 TEL :
 SER. # : U63274E2J124973

DATE, TIME	01/01 03:54
FAX NO. /NAME	15703484689
DURATION	00:00:26
PAGE(S)	02
RESULT	OK
MODE	STANDARD ECM

Convenience Cards



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 2441 Columbia Blvd
 BLOOMSBURG, PA 17815
 (570) 387-6110

SALE	1691973 8 005 03771	
	0634 06/17/14 12:57	
QTY	SKU	PRICE
9	1-100 Bw LTR STD 713893	0.100ea 0.90
3	1-100 Bw LTR STD 713893	0.100ea 0.30
1	1-100 Bw2 LTR STD 713953	0.20
2	1-100 Bw LTR STD 713893	0.100ea 0.20
1	LOCAL: FIRST PAGE 463351	1.79
1	LOCAL: ADDITIONAL 463433	1.59
SUBTOTAL		4.98
Standard Tax 6.00%		0.30
TOTAL		\$5.28
Cash		20.30
Cash Change		15.02
TOTAL ITEMS		17

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 on everything, except postage, phone/

TRANSMISSION VERIFICATION REPORT

Confirmation #2

TIME : 0170172013-03:54
NAME :
FAX :
TEL :
SER.# : U63274E2J124973

DATE, TIME	01/01 03:54
FAX NO./NAME	15703484689
DURATION	00:00:26
PAGE(S)	02
RESULT	OK
MODE	STANDARD ECM

Manager had to restart
fax machine / ~~date~~ was
actually 6-17-14
time was approx 12:45 pm

Tom S.
Staples 0634

TRANSMISSION VERIFICATION REPORT

Confirmation #3

TIME : 06/17/2014 06:30
NAME :
FAX :
TEL :
SER. # : U63274E2J124973

DATE, TIME	06/17 06:30
FAX NO. /NAME	15703484689
DURATION	00:00:19
PAGE(S)	02
RESULT	OK
MODE	STANDARD ECM

PPL Exhibit 3, Page 4

4

explained the Act 54 law and that her unpaid balance of \$14.69 was transferred to the owner's name.

The Company representative also explained that they received a form back from the owner stating that the foreign wiring has been corrected.

Janice requested that we fax a copy of the fix form.

Details of Company's Investigation after BCS Contact

06/17/2014 - The Company received the completed 'fix form', from the tenant, Janice Dehoff. Both the owner, Mary Dougher and the tenant, Janice Dehoff signed the form. Additionally, the tenant agreed to have the Company re-establish the electric service account at 61 Wesley St, Stillwater, PA 17878 in her name as of 05/09/2014. The Company assigned account number 59320-52166 to Janice Dehoff.

Company's Final Position to BCS

PA ACT 54 OF 1993
PROPERTY OWNER'S NOTIFICATION
FOREIGN LOAD/WIRING FIXED

Property Owner's Information

Name: Thomas and Mary Daugler Acct #: 5912052008
Address: 59 Wesley Street Phone #: 570-925-0260
Stillwater PA 17878 Meter #: _____

Service Address of Rental Unit where foreign load was fixed:

61 Wesley Street
Stillwater PA 17878

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JAN 25 2016

PLEASE COMPLETE ALL THE INFORMATION:

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

1. Date the foreign wiring was fixed April 26, 2014

2. Name, address, and phone # of person who fixed the wiring:

Name: Woody Covington
Address: _____
Phone #: 570-854-0243

3. The following foreign wiring corrections were made (please describe the corrections, such as hot water heater, furnace, hallway lights, etc.):

Description of Foreign Wiring (furnace, lighting, etc.)	Removed from Meter #	Now Connected to Meter #
<u>(2) Light Switches</u>	<u>16373193</u>	<u>10347283</u>
<u>(1) Receptacle</u>	<u>16373193</u>	<u>10347283</u>
_____	_____	_____
_____	_____	_____

4. I installed a separate meter for the wiring of common use areas such as hallway lights, furnace, etc. (Please (✓) check as appropriate.)

- Yes. The new meter was installed on _____
The meter number is: _____
- No. The common use wiring is connected to Meter # _____
that serves apartment # _____

The account for the meter servicing the common use areas is in my name.

(Please (✓) check as appropriate.)

- Yes
- No

**PA ACT 54 OF 1993
PROPERTY OWNER'S NOTIFICATION
FOREIGN LOAD/WIRING FIXED**

Please review the requirements below. You and your tenant must sign the form and return it to PPL Electric Utilities.

I, the property owner, certify that the information I provided here is true and correct and that I have met the requirements of my Municipality concerning internal wiring changes. I certify that as a result of the above wiring changes, the meter for this account services only the rental unit located at the service address given in this notification. I also understand that PPL Electric Utilities reserves the right to verify that the foreign wiring changes listed in this notification were made.

I understand that it is my responsibility to ensure that a tenant's meter in my rental property serves exclusively that tenant's apartment, and to ensure there are no further "foreign, or mixed, or common use" wiring connected to a tenant's apartment.

I understand that it is my responsibility to inform my tenant that I fixed the wiring. It is also my duty to have the tenant sign this form below to accept responsibility for the account. In accordance with state law and the Public Utility Code, PPL Electric Utilities cannot put the account into my tenant's name without my tenant's authorization.

Signature: _____ Date: _____
(Owner)

I, the tenant, agree that the property owner has fixed the internal wiring.

I, the tenant, request electric service at _____ billed to
(Premise Address)
me and assume responsibility as ratepayer effective _____. I understand that
(Connect Date)
if I plan to vacate this property, it is my responsibility to notify PPL Electric Utilities. In the absence of such notice, I will be responsible for payment of all services rendered.

Tenant: _____
(Print Name)

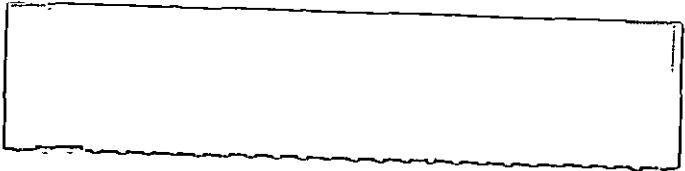
Signature: _____ Date: _____

Social Security Number: _____

Phone Number: _____



Janice Wideman De Hoff
 61 Wesley Street
 Stillwater, PA 17878-9388


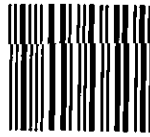


PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL



7010 1670 0001 7847 7372

1000 17120

U.S. POSTAGE
 PAID
 BLOOMSBURG, PA
 17815
 JAN 25, 18
 AMOUNT
\$7.67
 R2304M110173-04

Rosemary Chavetta, Secretary
 PA Public Utility Commission
 400 North St.
 Commonwealth Keystone Bldg., 2nd Floor
 Harrisburg, PA 17120