

Frank Pezzetano

C2015 2462441

v

1-26-16

Duquesne Light Co

Exceptions of Frank Pezzetano, Complainant

Madam Secretary

Thank you for your 10 day extension. I appreciate it, but unfortunately it is not enough. I do not feel mentally or physically capable of filing all this paperwork to file extensions. I started this and I will do the best I can.

In view of my condition, I have contacted Jeremy Farrell Esq attorney for Duquesne Light, willing to back away, even though I have been prosecuted against by this large company with a very small demand. Mr Farrell could not speak for Duquesne Light in this short of notice that leaves me with no choice but to file exceptions to protect myself with you. Hoping someone could see this complaint as to what it is to me, not what all this general stuff is for them.

JAN 26 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Your title Initial Decision is not right.

① This complaint is about an electrical service in name of Complainant at 457 Sapphire way, Pittsburgh, Pa 15224. It is not about how it applied and credited funds to his various accounts.

this complaint is about service in Complainant's name at 457 Sapphire Way Pittsburgh, Pa 15324. It is not about where credit was applied to various accounts. It is about a service at a rental unit in Complainant's name after a tenant moved out. The unit was vacant and winterized. All Electrical Appliances were not turned off they were disconnected and electric shut off at Panel Box. Anti Freeze was put in toilets and sinks & water drains. Water was shut off and all pipes & water heater drained. Apartment was locked and security maintained.

While unit was vacant Complainant got a high bill. He called Duquesne Light explained the situation that unit was vacant and no possible way to use electricity. They said in complainant's name he had to pay. Complainant disagreed and asked to send someone out to investigate to see was vacant and everything turned off. They refused said Complainant responsible. The second month bill came more ^{elect use} called D-L the same they said, asked to investigate DL refused. Next month didn't register any more.

Complainant fulfilled his burden - DL was negligent by not investigating. Meter could have jumped. maybe not read right. who knows all rest was under DL control

Issue #2 Checks

Complainant has various accounts, He pays all on checks the first check Complainant wrote payments on back of check, where they were to be applied to account number

and totaled. DL signed those checks. The check had DL account stubs stapled to them. DL distorted these two checks, changed them, and applied payment to account that was in dispute. They didn't do this once they did it 2 times. ~~They~~ ^{by me} were called on it, they had all excuses as to why 1 payment was taken out of each check to pay what I didn't want to pay and applied rest to what accounts they wanted to. They distorted my checks without my permission not once but twice. Their excuse was I didn't put down amount in line on stubs so they applied as they chose. That is illegal. Evidence was distorted. Even though they had their documents ~~in their~~

Someone in DL wants plaintiff all full bad to spend thousands of dollars over a disputed of 310⁰⁰. At hearing they didn't have 1 Lawyer they had 2 they had 4 witnesses. ^{1st} ^{2nd} ^{record hearing} None directed to my case, ^{they} could not be personally cross examined because they knew nothing. They could only testify to what the record show. If records are wrong and they were, ^{were} were wrong. The evidence I presented was ~~overwhelming~~ ^{overwhelming}. 2 Lawyers ^{opponents} Mr Forcell rushed the court reporter to give him testimony ^{record} the same day we had the hearing. The case was discontinued to another day.

Whoever surely doesn't spend Thousands of Dollars and ^{which} witness to collect 310, and they didn't collect it yet. Somebody pushed + pushed. If they spent this much to collect 310⁰⁰, even they could be out of business.

sorry I am out of gas. I cant go any further

Conclusion

Duquesne Light usurped their power by being negligent to help Complainant with his burden to prove electricity used or not used. They usurped their power by distorting and changing remarked checks. They were more than negligent.

Respectfully,
Frank Rezzetore
PO Box 10285
Pgh Pa 15232
412 841 8272

I hope you will find this case in favor of Complainant. No Company should be allowed to do business this way.



Hours - Monday through Friday
8:00 a.m. to 5:00 p.m.
Telephone Number: 1-412-393-7100
Payment by Web: www.duquesnelight.com
Payment by Phone: 1-866-526-0815
(PAYMENT MUST THEN BE REPORTED TO DLC)
Payment by Mail:
Duquesne Light Company
Payment Processing Center
Pittsburgh, PA 15267-0001

FRANK REZZATANO
PO BOX 10285
PITTSBURGH, PA 15232-0285

Service Address:
457 SAPPHIRE WAY FLR 2
PITTSBURGH, PA 15224-1950

Account Number: 6471-140-000

January 7, 2016

INVOICE 01/06/16

Our records indicate that your final bill in the amount of \$487.25, from service at the above service address remains unpaid. Your total outstanding balance is now \$808.56. If you do not pay this amount immediately your credit rating may be jeopardized. A bad credit rating may impact your ability to get future loans.

Failure to pay this debt will result in further collection action. If we do not receive payment in full, your account will be referred to a Collection Agency.

Please mail your payment now to avoid further action.

Duquesne Light Company is regulated by the Pennsylvania Public Utility Commission. You have the right to contact the Pennsylvania Public Utility Commission by calling 1-800-692-7380 or writing to P.O. Box 3265, Harrisburg, PA 17105-3265.

*The final bill on this account is \$310.25
Some trash*

ARFLREMI

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.



Account Number: 6471-140-000

Please pay
\$808.56

\$

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USD Amount Enclosed

FRANK REZZATANO
PO BOX 10285
PITTSBURGH, PA 15232-0285

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 10
PITTSBURGH, PA 15230-0010



BLOOMFIELD PO
 PITTSBURGH; Pennsylvania
 152249998
 4166050024-0099
 01/26/2016 (800)275-8777 03:41:49 PM

Sales Receipt			
Product Description	Sale Unit Qty	Unit Price	Final Price
Other			
PITTSBURGH PA 15222 Zone-0			\$0.71
First-Class Mail Letter			
1.30 oz.			
Expected Delivery: Thu 01/28/16			
@@ Certified Mail			\$3.45
USPS Certified Mail #:			
70150640000437231292			
Return Receipt			\$2.80
Label #:			
9590940303905163158114			
Issue Postage:			\$6.96
Total:			\$6.96

Paid by:
 MasterCard \$6.96
 Account #: XXXXXXXXXXXX0775
 Approval #: 04437P
 Transaction #: 185
 23903390219

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 Clerk:31

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 Refunds for guaranteed services only
 Thank you for your business

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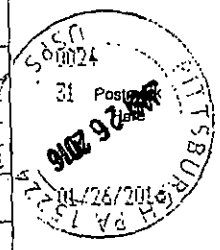


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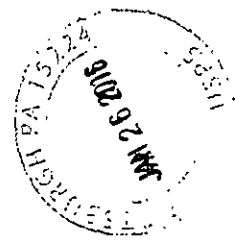
PITTSBURGH PA 15222

Certified Mail Fee	\$3.45
Extra Services & Fees (check box, add fee as appropriate)	
<input type="checkbox"/> Return Receipt (hardcopy)	\$7.00
<input type="checkbox"/> Return Receipt (electronic)	\$0.00
<input type="checkbox"/> Certified Mail Restricted Delivery	\$0.00
<input type="checkbox"/> Adult Signature Required	\$0.00
<input type="checkbox"/> Adult Signature Restricted Delivery	\$0.00
Postage	\$0.71
Total Postage and Fees	\$6.96



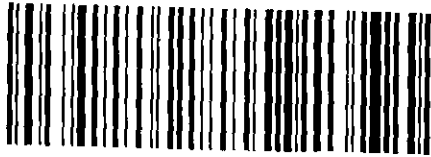
Sent To: **JEREMY FARRELL EX9**
 Street and Apt. No., or PO Box No.: **1500 ONE PPG PLACE**
 City, State, ZIP+4: **Pgh PA 15232**

7015 0640 0004 3723 1292

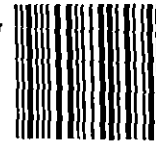


Frank Ryzetaro
PO Box 10285
Pgh Pa 15272

PLACE STICKER AT THE TOP OF THE RETURN ADDRESS. FOLD AT DOTTED LINE.
CERTIFIED MAIL



7015 0640 0004 3723 1278



1000

17105

U.S. POSTAGE
PAID
PITTSBURGH, PA
15224
JAN 28, 16
AMOUNT

\$6.96

00112434-31

**RETURN RECEIPT
REQUESTED**

Secretary
Pa. Prob. Hldly Com
PO Box 3265
Harrisburgh Pa 17105 3265

171053265 8099

