



March 10th, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg PA 17105-3265

RECEIVED

MAR 13 2016

Re: *Signature Properties Group, LLC*
PUC Docket no. C-2016-2532169

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

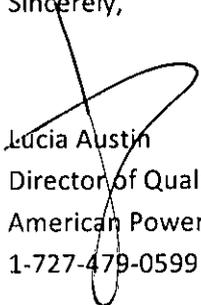
Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,


Lucia Austin
Director of Quality Control
American Power & Gas
1-727-479-0599

CC: Trish Puleo PO BOX 27 Phoenixville PA 19460

034

252

FedEx Package Express **US Airbill**

FedEx Tracking Number

8088 8883 5124

MUR3

Form 10 No. 0215

1 From

Date 3/1/12

Sender's Name AMERICAN POWER AND GAS LLC Phone 727 733-8700

Company AMERICAN POWER AND GAS LLC

Address 10601 BELCHER RD S
Dept./Floor/Suite/Room

City SEMINOLE State FL ZIP 33777-1407

2 Your Internal Billing Reference

3 To

Recipient's Name Residential Connection Phone 727 787-6009

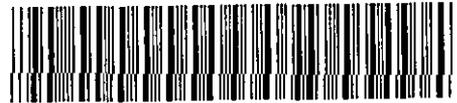
Company Residential Connection

Address Community Water Supply Plant
We cannot deliver to P.O. boxes or P.O. ZIP codes Dept./Floor/Suite/Room

Address 1400 NORTON ST
Use this line for the HOLD location address or for continuation of your shipping address.

City Harrodsburg State PA ZIP 17105

0120220425



8088 8883 5124

4 Express Package Service * To most locations. Packages up to 150 lbs.
NOTE: Service order has changed. Please select carefully. For packages over 150 lbs., use the FedEx Express Freight US Airbill.

Next Business Day	2 or 3 Business Days
<input type="checkbox"/> FedEx First Overnight Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.	<input type="checkbox"/> FedEx 2Day A.M. Second business morning.* Saturday Delivery NOT available.
<input type="checkbox"/> FedEx Priority Overnight Next business morning.* Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.	<input type="checkbox"/> FedEx 2Day Second business afternoon.* Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
<input type="checkbox"/> FedEx Standard Overnight Next business afternoon.* Saturday Delivery NOT available.	<input type="checkbox"/> FedEx Express Saver Third business day. Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500

FedEx Envelope* **FedEx Pak*** **FedEx Box** **FedEx Tube** **Other**

6 Special Handling and Delivery Signature Options

SATURDAY Delivery
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

No Signature Required
Package may be left without obtaining a signature for delivery.

Direct Signature
Someone at recipient's address may sign for delivery. Fee applies.

Indirect Signature
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?

One box must be checked.

No **Yes** As per attached Shipper's Declaration **Yes** Shipper's Declaration not required **Dry Ice** Dry Ice, 9 UT 1845 _____ kg

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box. **Cargo Aircraft Only**

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below. Obtain recip Acct. No.

Sender Acct. No. in Section 1 will be billed. **Recipient** **Third Party** **Credit Card** **Cash/Check**

Total Packages 1 Total Weight 6 lbs. Credit Card Acct. 611

Your liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.

611

fedex.com 1800.GoFedEx 1800.463.3339

Align bottom of peel-and-stick airbill or pouch here.