

Suzan DeBusk Paiva
Assistant General Counsel



1717 Arch Street, 3 East
Philadelphia, PA 19103

March 24, 2016

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Formal C-2016-2532236 Terry White v. Verizon Pennsylvania LLC

Dear Secretary Chiavetta:

We are requesting an extension of time in which to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. The customer is in agreement with this extension request. Our Answer is due Monday March 28, 2016, and we would like to expand that deadline until Monday April 18, 2016.

Thank you for your consideration in this matter.

Very truly yours,

A handwritten signature in blue ink that reads "Suzan D. Paiva".

Suzan D. Paiva
Assistant General Counsel

SDP/slb

cc: Terry White