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March 31, 2016

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor, Room-N201  
Harrisburg, PA 17120

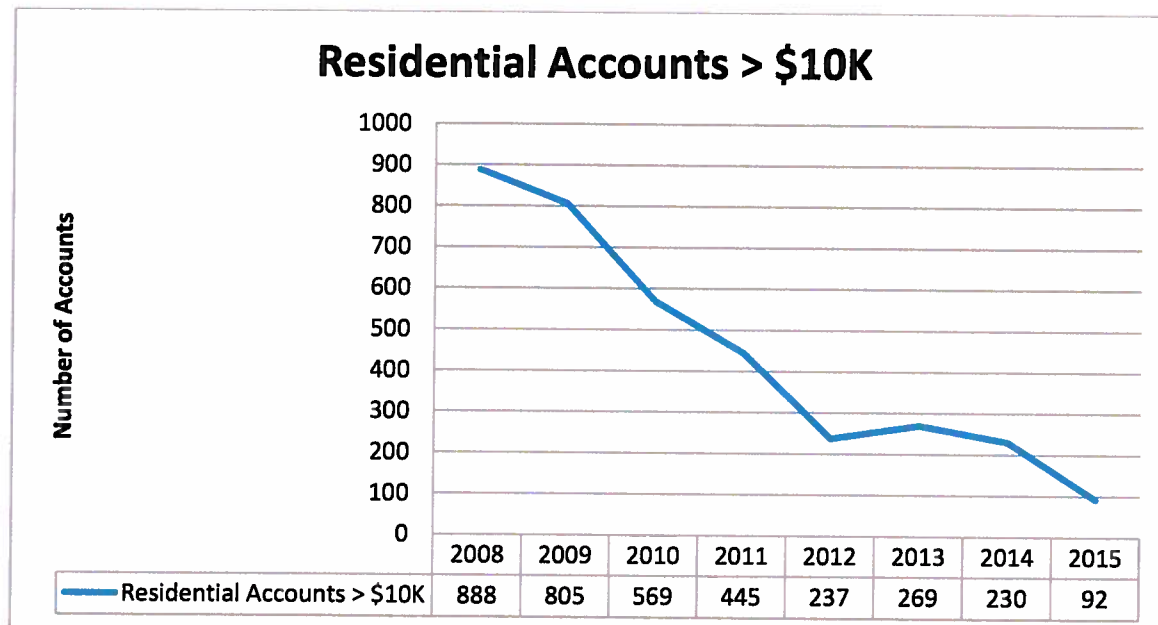
**RE: PECO Energy Company's Report of Accounts with Arrearages in Excess of \$10,000 and Report of Medical Certificates; Docket No. M-2014-2448824**

Dear Secretary Chiavetta:

Enclosed for filing please find PECO Energy Company's Section 1410.1(3) Report of Accounts with Arrearages in Excess of \$10,000 and Section 1410.1(4) Report of Medical Certificates, filed under Docket No. M-2014-2448824.

The attached Section 1410.1(3) report contains the PECO Energy Company (PECO) 2015 accounts with Arrearages in Excess of \$10,000. PECO has submitted data on 92 accounts which had balances in excess of \$10,000 on 12/31 2015. Of the 92 accounts on the report, 36% of the accounts (33 accounts) are dual service accounts (gas and electric).

The trend for residential accounts with arrearages in excess of \$10,000 has been positive, with nearly consistent improvements since 2008. The graph below shows the count of accounts for each year.



Rosemary Chiavetta, Secretary  
March 31, 2016  
Page 2

The report contains the data requested including a unique identifying number, the account balance, the date the account was established, the average monthly bill, the number of PUC informal complaints, the number of PUC formal complaints, the number of company PARs, and the number of times the service was terminated.

In addition to the requested data, PECO has reviewed information that we believe is relevant to how a customer can accumulate a balance in excess of \$10,000. That information includes medical certificates, bankruptcies, returned checks, utility reports, winter termination provisions for low income customers, theft of service, and billing disputes. This additional data helps to show the mechanisms a customer can utilize to delay payments and terminations.

For example:

- Of the 92 accounts, 80% (74 accounts) had utilized medical certificates and 72% (66 accounts) have used the maximum of three. PECO received a total of 38,839 medical certificates in 2015. Of those, 30,043 were accepted.
- 22% of the accounts (20 accounts) have filed for bankruptcies. One account filed for bankruptcy 8 times.
- 28% of the accounts (26 accounts) have had returned checks.
- 99% of the accounts (91 accounts) were in the termination process and received a Utility Report per 56.152(8)ii.
- 25% of the accounts (23 accounts) have engaged in theft of service.
- 39% of the accounts (36 accounts) have filed high bill disputes. The maximum was 19 high bill disputes for one account.

The data above shows that customers who accrue high balances are able to do so by actively using the mechanisms at their disposal to delay payment and termination.

Should you have any questions concerning this filing, please contact me at 215-841-5777.

Sincerely,



Richard G. Webster, Jr.  
Vice-President  
Regulatory Policy & Strategy

Copies to: Chairman Gladys M. Brown  
Vice Chairman Andrew G. Place  
Commissioner Pamela A. Witmer  
Commissioner Robert F. Powelson  
Commissioner John F. Coleman Jr.  
Alexis Bechtel, Director – Bureau of Consumer Services

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported: ☐ 2015

Company Name:

Date of "Snapshot":

Filed By:

Phone:

Email:

If NO accounts to report, check this box:

Data in #5-8 should be from date account established (#3 in Column D)

| 1. Unique Acct ID | 2. Account Balance | 3. Date Account Established | 4. Avg Monthly Bill (prev 12 months) | 5. # of PUC Informal Complaints | 6. # of PUC Formal Complaints | 7. # of Company PARs | 8. # of Times Terminated for Non-Payment |
|-------------------|--------------------|-----------------------------|--------------------------------------|---------------------------------|-------------------------------|----------------------|------------------------------------------|
| 00001             | \$48,093.64        | 3/1/2010                    | \$797.37                             | 12                              | 2                             | 0                    | 1                                        |
| 00002             | \$25,988.56        | 1/9/2004                    | \$364.20                             | 5                               | 0                             | 2                    | 6                                        |
| 00003             | \$23,139.05        | 12/8/2010                   | \$443.97                             | 0                               | 0                             | 5                    | 2                                        |
| 00004             | \$21,430.94        | 10/24/2012                  | \$172.70                             | 3                               | 0                             | 6                    | 3                                        |
| 00005             | \$20,347.24        | 11/24/2014                  | \$210.00                             | 3                               | 0                             | 4                    | 1                                        |
| 00006             | \$19,939.88        | 4/19/2007                   | \$444.89                             | 3                               | 0                             | 2                    | 2                                        |
| 00007             | \$18,920.16        | 9/17/2004                   | \$319.25                             | 3                               | 1                             | 3                    | 5                                        |
| 00008             | \$18,393.04        | 7/28/1993                   | \$430.47                             | 4                               | 0                             | 12                   | 4                                        |
| 00009             | \$17,416.28        | 11/15/2012                  | \$385.36                             | 1                               | 0                             | 0                    | 1                                        |
| 00010             | \$17,414.61        | 5/6/2013                    | \$201.70                             | 0                               | 0                             | 11                   | 3                                        |
| 00011             | \$17,332.74        | 10/9/2008                   | \$393.54                             | 2                               | 0                             | 10                   | 1                                        |
| 00012             | \$16,566.82        | 1/24/2014                   | \$378.80                             | 4                               | 0                             | 2                    | 3                                        |
| 00013             | \$16,215.73        | 7/2/2015                    | \$456.34                             | 2                               | 1                             | 2                    | 1                                        |
| 00014             | \$16,173.98        | 9/5/2015                    | \$71.19                              | 0                               | 0                             | 0                    | 0                                        |
| 00015             | \$15,844.35        | 10/10/2013                  | \$200.66                             | 3                               | 1                             | 2                    | 0                                        |
| 00016             | \$15,774.40        | 8/1/2004                    | \$193.71                             | 0                               | 0                             | 3                    | 0                                        |
| 00017             | \$15,758.35        | 6/15/1998                   | \$126.42                             | 0                               | 0                             | 2                    | 5                                        |
| 00018             | \$15,386.51        | 6/16/1995                   | \$282.89                             | 7                               | 0                             | 8                    | 6                                        |
| 00019             | \$15,339.74        | 12/21/2008                  | \$408.05                             | 13                              | 7                             | 5                    | 1                                        |
| 00020             | \$15,289.27        | 7/1/2009                    | \$332.65                             | 0                               | 0                             | 0                    | 0                                        |
| 00021             | \$15,169.67        | 3/19/2013                   | \$500.71                             | 7                               | 1                             | 7                    | 0                                        |
| 00022             | \$15,017.04        | 2/28/2007                   | \$743.90                             | 1                               | 0                             | 7                    | 2                                        |
| 00023             | \$14,652.91        | 7/1/2000                    | \$237.00                             | 1                               | 0                             | 3                    | 4                                        |
| 00024             | \$14,309.39        | 1/30/2001                   | \$486.22                             | 3                               | 3                             | 5                    | 3                                        |
| 00025             | \$13,940.36        | 7/2/2014                    | \$845.24                             | 4                               | 0                             | 2                    | 2                                        |
| 00026             | \$13,784.95        | 7/17/2006                   | \$660.30                             | 2                               | 1                             | 6                    | 3                                        |
| 00027             | \$13,616.99        | 3/12/2014                   | \$204.20                             | 1                               | 1                             | 4                    | 0                                        |
| 00028             | \$13,123.31        | 7/26/2012                   | \$209.54                             | 14                              | 1                             | 4                    | 1                                        |
| 00029             | \$13,109.44        | 1/6/2015                    | \$123.46                             | 2                               | 0                             | 6                    | 2                                        |
| 00030             | \$13,058.15        | 8/2/2013                    | \$192.14                             | 2                               | 0                             | 4                    | 2                                        |
| 00031             | \$12,976.39        | 12/21/2009                  | \$476.60                             | 7                               | 0                             | 3                    | 2                                        |
| 00032             | \$12,950.59        | 1/7/2008                    | \$11.73                              | 1                               | 0                             | 9                    | 1                                        |
| 00033             | \$12,911.90        | 8/10/2010                   | \$299.29                             | 2                               | 0                             | 6                    | 4                                        |

## Utility Reporting - Accounts with Arrearages in Excess of \$10,000

| 1. Unique Acct ID | 2. Account Balance | 3. Date Account Established | 4. Avg Monthly Bill (prev 12 months) | 5. # of PUC Informal Complaints | 6. # of PUC Formal Complaints | 7. # of Company PARs | 8. # of Times Terminated for Non-Payment |
|-------------------|--------------------|-----------------------------|--------------------------------------|---------------------------------|-------------------------------|----------------------|------------------------------------------|
| 00034             | \$12,814.03        | 8/22/2011                   | \$213.51                             | 3                               | 0                             | 4                    | 3                                        |
| 00035             | \$12,716.45        | 10/31/2000                  | \$353.24                             | 5                               | 0                             | 5                    | 2                                        |
| 00036             | \$12,631.88        | 10/1/2012                   | \$386.85                             | 8                               | 0                             | 11                   | 1                                        |
| 00037             | \$12,551.38        | 10/26/2011                  | \$37.27                              | 0                               | 0                             | 4                    | 2                                        |
| 00038             | \$12,440.96        | 12/1/2014                   | \$192.94                             | 0                               | 0                             | 1                    | 2                                        |
| 00039             | \$12,413.90        | 6/5/2013                    | \$111.68                             | 2                               | 0                             | 2                    | 1                                        |
| 00040             | \$12,398.33        | 6/14/2004                   | \$80.81                              | 1                               | 0                             | 1                    | 2                                        |
| 00041             | \$12,376.31        | 1/15/2010                   | \$182.26                             | 3                               | 0                             | 8                    | 4                                        |
| 00042             | \$12,372.16        | 9/22/2015                   | \$157.15                             | 7                               | 0                             | 3                    | 0                                        |
| 00043             | \$12,334.68        | 4/7/2004                    | \$253.92                             | 5                               | 0                             | 6                    | 3                                        |
| 00044             | \$12,137.08        | 1/15/2015                   | \$244.42                             | 1                               | 0                             | 6                    | 2                                        |
| 00045             | \$12,107.74        | 3/23/2006                   | \$275.65                             | 2                               | 0                             | 5                    | 2                                        |
| 00046             | \$12,014.82        | 3/28/2002                   | \$286.19                             | 6                               | 1                             | 8                    | 3                                        |
| 00047             | \$11,990.59        | 9/8/2014                    | \$675.39                             | 0                               | 0                             | 3                    | 3                                        |
| 00048             | \$11,926.21        | 3/17/2015                   | \$172.93                             | 2                               | 0                             | 5                    | 1                                        |
| 00049             | \$11,809.96        | 7/15/2005                   | \$93.26                              | 1                               | 0                             | 1                    | 0                                        |
| 00050             | \$11,754.80        | 11/21/2009                  | \$408.58                             | 0                               | 0                             | 2                    | 6                                        |
| 00051             | \$11,713.19        | 12/15/2014                  | \$305.94                             | 1                               | 0                             | 4                    | 2                                        |
| 00052             | \$11,688.93        | 3/30/2015                   | \$226.19                             | 1                               | 2                             | 5                    | 0                                        |
| 00053             | \$11,671.71        | 9/4/2015                    | \$71.44                              | 1                               | 0                             | 4                    | 1                                        |
| 00054             | \$11,628.67        | 4/12/2013                   | \$119.95                             | 3                               | 2                             | 5                    | 0                                        |
| 00055             | \$11,567.19        | 2/18/2011                   | \$107.26                             | 0                               | 0                             | 3                    | 5                                        |
| 00056             | \$11,537.63        | 9/26/1996                   | \$597.72                             | 5                               | 1                             | 5                    | 1                                        |
| 00057             | \$11,517.55        | 4/6/2011                    | \$250.08                             | 2                               | 0                             | 10                   | 3                                        |
| 00058             | \$11,397.53        | 6/9/2001                    | \$296.53                             | 2                               | 0                             | 3                    | 2                                        |
| 00059             | \$11,362.59        | 6/25/2013                   | \$328.67                             | 2                               | 0                             | 2                    | 4                                        |
| 00060             | \$11,296.50        | 5/20/2014                   | \$223.16                             | 2                               | 0                             | 2                    | 2                                        |
| 00061             | \$11,293.00        | 4/28/2015                   | \$319.53                             | 7                               | 0                             | 4                    | 0                                        |
| 00062             | \$11,241.35        | 4/26/2011                   | \$225.18                             | 4                               | 0                             | 3                    | 3                                        |
| 00063             | \$11,189.19        | 9/19/2012                   | \$353.40                             | 5                               | 0                             | 1                    | 2                                        |
| 00064             | \$11,094.38        | 8/23/2000                   | \$288.66                             | 4                               | 1                             | 5                    | 1                                        |
| 00065             | \$11,079.89        | 6/17/1991                   | \$155.36                             | 4                               | 0                             | 4                    | 6                                        |
| 00066             | \$11,073.55        | 2/1/2006                    | \$273.19                             | 0                               | 0                             | 3                    | 0                                        |
| 00067             | \$11,070.27        | 10/20/2003                  | \$232.02                             | 4                               | 0                             | 10                   | 2                                        |
| 00068             | \$10,971.29        | 9/25/2009                   | \$194.22                             | 8                               | 0                             | 4                    | 1                                        |
| 00069             | \$10,897.07        | 1/10/2012                   | \$297.12                             | 0                               | 0                             | 1                    | 2                                        |
| 00070             | \$10,866.50        | 4/2/2012                    | \$235.98                             | 1                               | 0                             | 7                    | 2                                        |
| 00071             | \$10,835.08        | 9/28/2015                   | \$301.71                             | 1                               | 0                             | 3                    | 0                                        |
| 00072             | \$10,676.43        | 9/9/2011                    | \$278.62                             | 2                               | 0                             | 6                    | 6                                        |
| 00073             | \$10,656.18        | 6/5/2007                    | \$79.60                              | 4                               | 0                             | 2                    | 5                                        |
| 00074             | \$10,635.44        | 11/5/2008                   | \$377.56                             | 2                               | 2                             | 4                    | 6                                        |

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

| 1. Unique Acct ID | 2. Account Balance | 3. Date Account Established | 4. Avg Monthly Bill (prev 12 months) | 5. # of PUC Informal Complaints | 6. # of PUC Formal Complaints | 7. # of Company PARs | 8. # of Times Terminated for Non-Payment |
|-------------------|--------------------|-----------------------------|--------------------------------------|---------------------------------|-------------------------------|----------------------|------------------------------------------|
| 00075             | \$10,493.21        | 7/1/2010                    | \$181.80                             | 0                               | 0                             | 2                    | 0                                        |
| 00076             | \$10,441.94        | 10/2/2013                   | \$112.89                             | 1                               | 0                             | 5                    | 2                                        |
| 00077             | \$10,439.17        | 6/18/2002                   | \$352.23                             | 7                               | 2                             | 1                    | 0                                        |
| 00078             | \$10,437.00        | 12/13/2014                  | \$44.89                              | 0                               | 0                             | 0                    | 0                                        |
| 00079             | \$10,414.39        | 9/14/2007                   | \$130.24                             | 3                               | 2                             | 5                    | 2                                        |
| 00080             | \$10,394.63        | 5/23/2006                   | \$445.43                             | 0                               | 0                             | 2                    | 1                                        |
| 00081             | \$10,369.44        | 11/29/2014                  | \$308.85                             | 3                               | 1                             | 6                    | 1                                        |
| 00082             | \$10,369.27        | 12/13/2012                  | \$42.92                              | 4                               | 0                             | 3                    | 3                                        |
| 00083             | \$10,277.02        | 10/21/2015                  | \$55.83                              | 0                               | 0                             | 3                    | 0                                        |
| 00084             | \$10,250.97        | 7/31/2012                   | \$92.59                              | 6                               | 1                             | 6                    | 2                                        |
| 00085             | \$10,250.83        | 9/8/2015                    | \$102.84                             | 3                               | 0                             | 6                    | 0                                        |
| 00086             | \$10,248.52        | 1/24/2016                   | \$364.66                             | 0                               | 0                             | 2                    | 0                                        |
| 00087             | \$10,240.90        | 6/25/2014                   | \$452.81                             | 2                               | 1                             | 4                    | 2                                        |
| 00088             | \$10,232.21        | 3/1/2008                    | \$124.23                             | 8                               | 2                             | 2                    | 8                                        |
| 00089             | \$10,146.61        | 11/19/2015                  | \$64.61                              | 1                               | 0                             | 2                    | 0                                        |
| 00090             | \$10,078.54        | 3/18/2013                   | \$134.05                             | 7                               | 0                             | 14                   | 0                                        |
| 00091             | \$10,054.47        | 5/18/2015                   | \$44.46                              | 0                               | 0                             | 2                    | 1                                        |
| 00092             | \$10,053.76        | 6/1/2013                    | \$146.66                             | 2                               | 0                             | 7                    | 5                                        |

## Utility Reporting - Medical Certificates

Year Being Reported: 2015

Company Name: PECO

Date Submitted: 3/31/2016

Filed By: Bernadette Foisy

Phone: 215-841-4835

Email: [Bernadette.Foisy@peco-energy.com](mailto:Bernadette.Foisy@peco-energy.com)

# of Med Certs/Renewals  
Submitted by Customers  
in 2015

38,839

# of Med  
Certs/Renewals  
Accepted by  
Utility in 2015

30,043