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April 6, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Crystal Jenkins v. PPL Electric Utilities Corporation
Docket No: C-2016-2528182

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,

GRAIG M. SCHULTZ

GMS/ejm
Enclosure

cc: Special Agent Rebecca Waldemar (w/enc.) via telefax only
Crystal Jenkins (w/enc.)
Kimberly R. Hanson (w/enc.) *via email only*
Amy M. Bellizia (w/enc.) *via email only*
Brenda J. Snyder (w/enc.) *via email only*

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CRYSTAL JENKINS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2016-2528182

CERTIFICATE OF SATISFACTION

1. Complainant is Crystal Jenkins.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as “PPL Electric”).
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Crystal Jenkins, and Respondent, PPL Electric, agree that Complainant will pay her regular monthly bill plus \$272 per month toward arrearages, until all arrearages are paid in full, beginning with Complainant’s May 2016 due date. Complainant and Respondent further agree that Respondent has referred Complainant to the Operation Help customer assistance program.

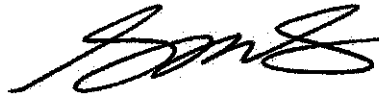
(b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection

and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 04/06/16

GROSS MCGINLEY, LLP



BY: _____

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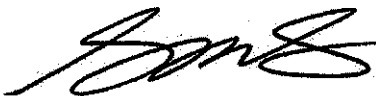
NO. C-2016-2528182

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 6th day of April, 2016.

CRYSTAL JENKINS
9419 JUNIPER DRIVE
TOBYHANNA PA 18466

GROSS MCGINLEY, LLP



BY: _____

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