



March 28th, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg PA 17105-3265

Re: Brian Kelly
PUC Docket no. C-2016-2535507

RECEIVED

MAR 30 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

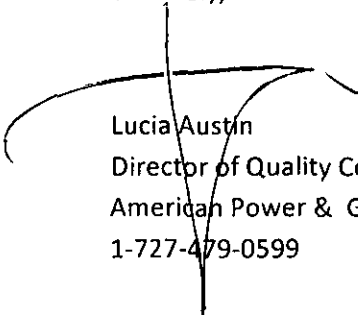
Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,



Lucia Austin
Director of Quality Control
American Power & Gas
1-727-479-0599

CC: Brian Kelly

3535 Blvd of the Allies Pittsburg PA 15213

FedEx Express Package US Airbill

FedEx Tracking Number **8088 8883 5250**

Form ID No **0215**

MURS

1 From [REDACTED]

Date 3/31/16

Sender's Name AUSA Phone 727 733-8700

Company AMERICAN POWER AND GAS LLC

Address 10601 BELCHER RD S Dept./Floor/Suite/Room

City SEMINOLE State FL ZIP 33777-1407

2 Your Internal Billing Reference

3 To

Recipient's Name PRO MARY C. PUC Phone 717 717-6209

Company PRO PUC

Address 4100 NOVA ST. Dept./Floor/Suite/Room

Address COMMUNITY COLLEGE

City HARRISBURG State PA ZIP 17105

HOLD Weekday
FedEx location address REQUIRED. NOT available for FedEx First Overnight.

HOLD Saturday
FedEx location address REQUIRED. Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations.

0120220425



8088 8883 5250

4 Express Package Service * To most locations.
NOTE: Service order has changed. Please select carefully.

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For packages over 150 lbs., use the FedEx Express Freight US Airbill.

- 1** Next Business Day
- 2** Priority Overnight
- 3** Priority Overnight
- 4** **Express**
- 5** First Overnight
- 6** Signature Required
- 7** Signature Required
- 8** Signature Required

CMPC



To: PUC

Agency PUC External Carrier: FEDEX

Floor: External Carrier:

3/31/2016 11:07:30 AM



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Other

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*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.

