

1 COMMONWEALTH OF PENNSYLVANIA  
2 PUBLIC UTILITY COMMISSION

3 - - -

4 SHARON KREMER ) Docket No. F-2016-2523765  
5 v. )  
6 PPL ELECTRIC UTILITIES ) Piatt Place  
CORPORATION ) 301 Fifth Avenue  
7 ) 2nd Floor  
Telephonic Hearing ) Pittsburgh, PA 15222

8  
9 March 17, 2016  
Commencing at 10:00 a.m.

10 - - -

11 Before Mary D. Long, Administrative Law Judge

12 - - -

13 Appearances (via telephone):

14 Sharon Kremer  
For the Complainant

15 Graig M. Schultz, Esquire  
16 PPL Electric Utilities Corporation  
827 Hausman Road  
17 Allentown, Pennsylvania 18104

18 Reporter: Susan Pellegrino

19 - - -

20 REPRODUCTION OF THIS TRANSCRIPT IS PROHIBITED  
WITHOUT  
21 AUTHORIZATION FROM THE CERTIFYING AGENCY

22 - - -

23 NETWORK DEPOSITION SERVICES  
1101 GULF TOWER  
24 707 GRANT STREET  
PITTSBURGH, PENNSYLVANIA 15219

25 Pages 1-80

RECEIVED

APR 11 2016

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

ORIGINAL

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24
- 25

INDEX TO WITNESSES

WITNESS:	DIRECT:	CROSS:	RE-DIRECT:
Sharon Kremer			
Brenda Snyder	26	47	51

- - -

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

INDEX TO EXHIBITS

FOR IDENTIFICATION: IN EVIDENCE:

EXHIBIT:

For the Respondent

PPL Exhibit 1 - Account Activity Statement 40 67

PPL Exhibit 2 - Account Contact History 42 68

PPL Exhibit 3 - Mediation Case View 41 69

- - -

**NO SCANNED IMAGES ARE  
AVAILABLE**

**COMPLETE TRANSCRIPT  
AND/OR EXHIBIT(S)  
MAY BE VIEWED IN THE  
COMMISSION'S  
FILE ROOM**