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April 21, 2016

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Donna Santana v. PPL Electric Utilities Corporation**  
**Docket No: C-2016-2535230**

Dear Ms. Chiavetta:

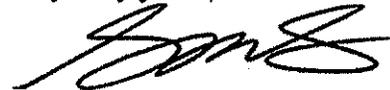
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS/ejm  
Enclosure

cc: Donna Santana (w/enc.)  
Kimberly R. Hanson (w/enc.) *via email only*  
Amy M. Bellizia (w/enc.) *via email only*  
Kim Kee (w/enc.) *via email only*

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DONNA SANTANA,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2016-2535230

**CERTIFICATE OF SATISFACTION**

1. Complainant is Donna Santana.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Donna Santana, and Respondent, PPL Electric, agree that Complainant will pay her regular monthly bill plus \$25 per month towards arrearages, until all arrearages are paid in full, beginning with Complainant's May 2016 due date.  
(b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 04/21/16

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DONNA SANTANA,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

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**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 21<sup>st</sup> day of April, 2016.

DONNA SANTANA  
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GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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