

Silver Valley Apartments v. PPL Electric Utilities Corporation  
C-2015-2510119

**EXCEPTIONS TO INITIAL DECISION**

The ALJ has dismissed the Formal Complaint for failure to meet burden of proof. We except to that.

There are three issues involved.

- A. PPL changed the account number
- B. PPL failed to send ACTUAL bills

PPL admitted that it changed the account number and that said change was PPL's error. Because PPL admitted that it had changed the account number and that the change was PPL's error, the burden of proof was met.

Changing the account number inter alia amounted to inefficient and unreasonable service.

The ALJ in her decision states that PPL's error was an "honestly made mistake". Whether the mistake was honest is irrelevant. The issue is that PPL made the mistake. The evidence clearly shows that PPL made the mistake.

Therefore the burden fell on PPL to correct the mistake and to do that by restoring the account number, which PPL refused and refuses to do.

PPL asserts that its system will not allow PPL to restore the account number. That's bogus!

PPL's system, like any system, will do whatever PPL tells its system to do. PPL does not want to tell its system to do that. However, if the PUC orders PPL to restore the original account number, it can and will restore the old, original account number.

Therefore, the PUC can and should order PPL to restore the original account number and to restore it retroactively to when the account number was changed.

Thank you.

Mike Vianello  
Silver Valley Apartments  
258-1 Silver Valley Road  
Saylorsburg, Pa 18353

cc: Kimberly J. Krupka  
Gross McGinley

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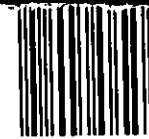
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