



# Wellsboro Electric Company

P. O. Box 138 • 33 Austin Street • Wellsboro, PA 16901 • (570) 724-3516 • FAX (570) 724-1798

April 26, 2016

Rosemary Chiavetta  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA. 17105-3265

RECEIVED

APR 26 2016

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Dear Rosemary Chiavetta, Secretary,

SUBJECT: Quarterly Reliability Report

M-2016-2522508

Enclosed is the quarterly reliability report to the PUC for the 1<sup>st</sup> quarter of 2016 for Wellsboro Electric Company.

If we can be of further assistance, or if you have any questions, feel free to contact me at 570-724-3516.

Sincerely,

Robert S. McCarthy  
Vice-President, Engineering and Operations  
Wellsboro Electric Company

# WELLSBORO ELECTRIC COMPANY

## QUARTERLY RELIABILITY REPORT 57.195 REPORTING REQUIREMENTS

First Quarter 2016

January - March 2016

SUBMITTED BY

ROBERT S. McCARTHY  
VICE-PRESIDENT, ENGINEERING AND OPERATIONS  
570-724-3516

[bobbym@ctenterprises.org](mailto:bobbym@ctenterprises.org)

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SECRETARY'S BUREAU

Rolling 12-Month reliability index values (SAIFI,CAIDI,SAIDI) for the EDC'S service territory for the receding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customers interruptions, the number of customers affected, and the customer minutes of interruption.

**WELLSBORO ELECTRIC COMPANY**

**ROLLING TWELVE MONTH INTERRUPTION INDEXES**

**First Quarter 2016**

SAIDI 86
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SAIFI 1.12
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CAIDI 77
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**ROLLING TWELVE MONTH STANDARD AS ESTABLISHED BY THE PUC**

SAIDI 278
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SAIFI 1.66
---------------

CAIDI 167
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**ROLLING THREE YEAR AVERAGE INTERRUPTION INDEXES**

SAIDI 59
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SAIFI 0.78
---------------

CAIDI 75
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**ROLLING THREE YEAR AVERAGE STANDARD AS ESTABLISHED BY THE PUC**

SAIDI 185
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SAIFI 1.12
---------------

CAIDI 136
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57.195 Reporting Requirements

Section (e) Item (2)

Wellsboro Electric Company

Reliability Index

SAIDI

Month	Total Customer Minutes	# Customers Served
Jan-16	2254.8	6303
Feb-16	15864	6302
Mar-16	24010	6304
April-15	30309	6280
May-15	92293	6283
June-15	156423	6286
July-15	124829	6289
Aug-15	40097	6290
Sept-15	12055	6293
Oct-15	1425	6297
Nov-15	22127	6293
Dec-15	17564	6300
	539250.8	75520

Average # Customers Served

6293

**ROLLING TWELVE MONTH AVERAGE SAIDI INDEX**

**85.69**

57.195 Reporting Requirements

Section (e) Item (2)

Wellsboro Electric Company

Reliability Index

SAIFI

Month	# Customers Interrupted	# Customers Served
Jan-16	48	6303
Feb -16	126	6302
March -16	314	6304
April-15	293	6280
May-15	886	6283
June-15	1498	6286
July-15	1561	6289
Aug-15	1201	6290
Sept-15	348	6293
Oct-15	27	6297
Nov-15	338	6293
Dec-15	397	6300
	7037	75520

Average Customers Served

6293

**Rolling Twelve Month Average SAIFI Index**

**1.12**

## 57.195 Reporting Requirements

## Section(e) Item (2)

Wellsboro Electric Company

Reliability Index

CAIDI

Month	Total Customer Minutes	# Customers Interrupted
Jan-16	2255	48
Feb-16	15864	126
March-16	24010	314
April-15	30309	293
May-15	92293	886
June-15	156423	1498
July-15	124829	1561
Aug-15	40097	1201
Sept-15	12055	348
Oct-15	1425	27
Nov-15	22127	338
Dec-15	17564	397
	<b>539251</b>	<b>7037</b>

Rolling Twelve Month Average CAIDI Index

**76.63**

57.195

Reporting Requirements

Section (e) Item (1)

A description of each major event that occurred during the preceding quarter including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

Date	Time of Event	Time Restored	# Cust Affected	Cause
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The following programs and procedures are in place at Wellsboro Electric in an attempt to control outages, Animal related outages accounted for 41.4% of the total outages for this reporting period, Wellsboro has had a animal cover-up program in place for the last several years, our policy is to install an insulated animal guard on each pole mount distribution transformer that is installed, we review outage data in an attempt to find customers or a particular area that is experiencing multiple outages from animal contacts and placing animal guards at these location, also at the time we install animal guards, we also install an insulated lead wire from the transformer to the cutout and or line. All new transformers on our 12 kV system is an internally fused transformer thus preventing the need to install a fused cutout and one less piece of equipment to cover up and maintain, Equipment failures accounted for 20.4% of our outages for this period, due mainly to the failure of porcelian cutouts, Wellsboro no longer uses this style of cutout. All new cutouts are the polymer type, it is our policy to change any porcelain cutout that is on any pole that the crews work on. Outage data is reviewed and areas that have had multiple outages from failed cutouts will either be inspected more frequently or may have a cutout replacement program issued for the area. Tree contact accounted for 31.2% of the outages, broken down by the following Off ROW 28% and on ROW 3.2%, Unknown outages accounted for 0.5% of the outages.

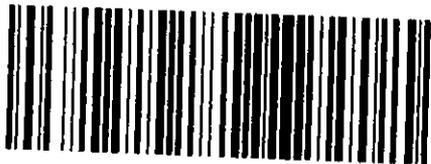
## 57.195 Reporting Requirements

## Section (e) Item (5)

A rolling 12-month breakdown and analysis of outage causes during the receding quarter including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes catergorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to *identified service problems shall be reported.*

Outage Cause	# Customers Affected	# of Outages	Customer Minutes	Percentage of Outages
Animals	2609	77	147062	41.4%
Vehicles	235	2	9449	1.1%
Decay	0	0	0	0.0%
Dig-in	0	0	0	0.0%
Electrical Overload	0	0	0	0.0%
Equipment Failure	1017	38	58809	20.4%
Fire	0	0	0	0.0%
Ice,Sleet,Frost	0	0	0	0.0%
Lightning	40	9	2288	4.8%
Public Contact	0	0	0	0.0%
Power Supplier	0	0	0	0.0%
Phone/Cable Co	0	0	0	0.0%
Rain	0	0	0	0.0%
Trees	0	0	0	0.0%
Tree, On R.O.W.	32	6	3482	3.2%
Tree, Off R.O.W.	1619	52	306445	28.0%
Unknown Cause	1	1	47	0.5%
Vandalism				
Wind	23	1	1754	0.5%
	5576	186	529336	100.00%

**CERTIFIED MAIL**



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**WELLSBORO ELECTRIC CO.**

33 Austin Street  
PO Box 138  
WELLSBORO, PA 16901  
(570) 724-3516

TO

ROSEMARY CHIAVETTA, SECRETARY  
PA PUBLIC UTILITY COMMISSION  
PO BOX 3265  
HARRISBURG PA 17105-3265