

SUPPLEMENT NO. 20  
TO ELECTRIC – PA. P.U.C. NO. 3S

# DUQUESNE LIGHT COMPANY

## ELECTRIC GENERATION SUPPLIER COORDINATION TARIFF

Issued By

RECEIVED

**DUQUESNE LIGHT COMPANY**

411 Seventh Avenue  
Pittsburgh, PA 15219

APR 28 2016

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Richard Riazzi**  
**President and Chief Executive Officer**

**Issued: April 28, 2016**

**Effective: June 27, 2016**

Issued to comply, in part, with the Commission Order dated August 20, 2015, at Docket No. P-2015-2491265 which granted Duquesne Light Company an extension of time to implement its Phase II Off-Cycle Switching Solution.

---

# NOTICE

**THIS SUPPLEMENT REMOVES LANGUAGE IN FOUR (4) RULES TO COMPLY,  
IN PART, WITH THE OFF-CYCLE SWITCHING REGULATIONS**

**See Page Two**

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES

Rules and Regulations Fifth Revised Page No. 17  
5. Direct Access Procedures Cancelling Fourth Revised Page No. 17  
5.2 Switching Among EGSs and the Company  
Rule 5.2.5

Rules and Regulations Fifth Revised Page No. 19  
5. Direct Access Procedures Cancelling Fourth Revised Page No. 19  
5.2 Switching Among EGSs and the Company  
Rule 5.2.8

Rules and Regulations Fifth Revised Page No. 34  
14. Discontinuance of EGS Service to Particular Customers Cancelling Fourth Revised Page No. 34  
14.3 Effective Date of Discontinuance

Rules and Regulations Fifth Revised Page No. 34  
14. Discontinuance of EGS Service to Particular Customers Cancelling Fourth Revised Page No. 34  
14.4.1 Customer Must Initiate the Switch to Default Service

Language has been removed in Rule No. 5.2.5, Rule No. 5.2.8, Rule No. 14.3 and Rule No. 14.4.1 to comply, in part, with Commission Order dated August 20, 2015, at Docket No. P-2015-2491265 which granted Duquesne Light Company a waiver to implement its Phase II Off-Cycle Switching Solution until September 1, 2016.

**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.2 SWITCHING AMONG EGSs AND THE COMPANY** Rule No. 5.2 delineates the process of customer selection for Competitive Energy Supply or Default Service.

**5.2.1** An EGS must notify its customers that by signing up for Competitive Energy Supply with the EGS, the customer is consenting to the disclosure by the Company to the EGS of certain basic information about the customer, as listed in Rule No. 4.14 (a). At minimum, the notice shall inform the customer that the following information will be disclosed: the customer's name, address, Duquesne Light Company supplier agreement identification number and rate class.

**5.2.2** If an enrolled customer or person authorized to act on the customer's behalf contacts the Company to inform the Company that it wishes to obtain Competitive Energy Supply from a particular EGS, the Company will inform the customer of the need to contact the EGS to select the EGS as supplier. The EGS will verify its desire to serve the customer and follow the process outlined in Rule No. 5.2.1.

**5.2.3** The EGS will obtain appropriate authorization from the customer, or from the person authorized to act on the customer's behalf, indicating the customer's choice of EGS. The authorization shall include the customer's acknowledgment that the customer has received the notice required by Rule No. 5.2.1. It is the EGS's responsibility to maintain records of the customer's authorization in the event of a dispute, in order to provide documented evidence of authorization to the Company or the Commission.

**5.2.4** The EGS shall provide an electronic file to the Company via electronic exchange file format designated by the Company that complies with the Commission's electronic requirements. The required electronic files shall include, at a minimum, EGS ID, Duquesne Light Company supplier agreement identification number, rate code, billing option, price plan (if single bill option is selected), transaction date and transaction time. Upon receipt of the electronic file from the EGS, the Company will automatically confirm receipt of the file via electronic exchange. Within one (1) business day of receipt of the electronic file, the Company will validate the records contained in the file, and will provide an electronic validation, including the number of records received and the reason for any rejections. Such validation shall include appropriate control totals such as number of records received, and the reason for any rejections (e.g., invalid supplier agreement identification number). Such validation shall also include information an EGS can use to identify rejected records.

**5.2.5** On a pending switch to an EGS, the Company will send the customer a confirmation letter within one (1) business day notifying the customer of the pending switch. ~~If the Company has not processed a switch request within the current billing cycle for that customer, the~~ The selection will be effective three (3) business days of receipt of the request and billing with the selected EGS will begin on the fourth business day. ~~If the Company has processed a switch request within the current billing cycle for that customer, the subsequent switch will be effective as of the next scheduled meter read date and the~~ The subsequent EGS will become the EGS of record for delivery further provided that: (1.) all customer information provided to the Company is accurate and complete and, (2.) the customer has not contacted the Company to dispute the EGS selection ~~and~~ (3.) the request is received at least four (4) business days prior to the scheduled meter read date. In such circumstances, the Company will send the new EGS an electronic file, via electronic exchange, containing information for the new customers of record for that particular EGS, in accordance with Rule 4.14(a). The Company will process any EDI transactions for a switch from an EGS and will assume any rescission period with the EGS has ended.

(C)  
(C)  
(C)  
(C)  
(C)  
(C)  
(C)

(C) - Indicates Change

**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.2 SWITCHING AMONG EGSs AND THE COMPANY**

**5.2.7** In accordance with the Secretarial Letter issued August 20, 2010, at Docket No. M-2009-2082042, when requested by an EGS, the Company will provide confidential customer-specific information about a customer with whom the EGS is discussing the possibility of providing Competitive Energy Supply without receiving written authorization from the customer or from the EGS. It is the EGSs responsibility to convey to the customer via its authorization process that the Company will release the confidential customer-specific information only to the EGS to whom authorization was given and that the EGS will not release the information to others, unless the EGS is a licensed broker who is obtaining the confidential customer-specific information for purposes of sharing it with other licensed EGSs and makes that intent clear in communications with the customer. It is the EGSs responsibility to retain the records of the requisite authorization for a minimum of two (2) years to produce for a Commission or Company audit. If an EGS fails an audit conducted either by the Commission or the Company, the Company is then permitted to require that EGS to provide signed documentation indicating that a customer has authorized the release of customer-specific information before it may have access to the restricted customer data.

**5.2.8** Subject to Rule No. 14.4 and Rule No. 14.5, if a customer contacts the Company to request a change from an EGS to the Company's tariffed Energy and Capacity Charges for default service under the EDC Retail Tariff, the Company will process the request as follows. The Company will send the customer a confirmation letter within one (1) business day after the customer contacts the Company. If the Company has not processed a switch request within the current billing cycle, the Company will process the selection within three (3) business days of receipt of the request and billing with the Company for default service will begin on the fourth business day. If the customer does not contact the Company during the pending switch, then the Company will process the request. In the case of a second switch in a billing cycle, the subsequent switch will be effective as of the next scheduled meter read date and the Company will become the Electricity Provider of record for delivery to the extent that the request is received at least four (4) business days prior to the meter read date. Once the switch request is received, the Company will notify the customer's prior EGS, via electronic exchange, of the discontinuance of service to the customer from that prior EGS. When an EGS discontinues a customer's service or no other EGS has agreed to provide such service, then that customer will be provided with Default Service.

(C)  
(C)  
(C)  
(C)

(C) – Indicates Change

**RULES AND REGULATIONS - (Continued)**

**14. DISCONTINUANCE OF EGS SERVICE TO PARTICULAR CUSTOMERS**

**14.1 NOTICE OF DISCONTINUANCE TO THE COMPANY** An EGS shall provide electronic notice to the Company of all intended discontinuances of service to customers in accordance with applicable Pennsylvania Public Utility Commission rules.

**14.2 NOTICE TO CUSTOMERS** An EGS shall provide a minimum of ninety (90) days advance notice to any customer it intends to stop serving of such intended discontinuance in a manner consistent with the Pennsylvania Public Utility Commission's rulings in Docket Nos. L-00970126 and M-00960890 and any subsequent applicable Pennsylvania Public Utility Commission rulings. The application of this Rule No. 14.2 will, however, be limited to the classes of customers to which the referenced Pennsylvania Public Utility Commission rulings will apply. With respect to all other classes of customers, it will be the EGS's responsibility to provide notice to a customer of its intention to discontinue service in accordance with the EGS's contractual obligations with the customer.

**14.3 INTENTIONALLY LEFT BLANK EFFECTIVE DATE OF DISCONTINUANCE** ~~Any discontinuance will be effective after three (3) business days from receipt if it is the first off cycle switch of the current billing cycle. In the case of a second switch in the current billing cycle, it will be effective on the cycle meter read date and in accordance with the EGS switching rules in this Tariff and the EDC Retail Tariff provided that the request is received at least four (4) business days prior to the meter read date.~~

**14.4 CUSTOMERS RETURNING TO DEFAULT SERVICE** An EGS shall give the customer and Duquesne at least (ninety) 90 days notice prior to the meter read date on which the EGS has a reasonable expectation that it will no longer be serving the customer, whether due to termination of a contract or pursuant to the terms of its contract. EGSs shall not utilize the flexibility afforded by these rules to propose price changes that are designed to economically force customers to return to default service during the Summer period. If an EGS has a reasonable expectation that it will no longer be serving a customer as of a meter read date, the EGS shall issue the notice required by the previous sentence within five (5) business days of determination, and such customers shall have a minimum of sixty (60) days in which to make the choices outlined in Section 45.2 of Duquesne's retail tariff, as appropriate. For Duquesne's purposes, this ninety (90) day notice to Duquesne is for informational and planning purposes only.

**14.4.1 CUSTOMER MUST INITIATE THE SWITCH TO DEFAULT SERVICE** The Company will accommodate requests by customers to switch EGSs in accordance with 52 Pa. Code Chapter 57, Subchapter M "Standards for Changing a Customer's Electricity Generation Supplier." ~~Customers are permitted to purchase electricity from up to two (2) Electricity Providers per billing cycle. Customers who elect to return to default service from an EGS will return at the charges of the applicable tariff rate schedule and a customer may return to default service in accordance with the switching protocols contained in the Retail Tariff by requesting the same from the Company. Switching by customers shall occur in accordance with the direct access procedures, and in accordance with the provisions contained in this tariff and the Company's retail tariff. No customer will be returned to default service for any reason without authorization by that customer, except as follows: the Company will permit a customer to return to default service in a switch initiated by the customer's EGS through standard EDI procedures in the following circumstances: (1) the complete abandonment of service in the Company's service territory by the customer's EGS, (2) to remedy a case of inadvertent slamming of the customer, and (3) the expiration of the term of the customer's contract with the EGS, provided that the customer's contract with the EGS is a standard one commonly used by the EGS to provide service to other customers with similar service requirements and the expiration dates of the contract are not otherwise designed to game supply around default service rates by returning the customer to default service when wholesale energy prices have increased and EGS service to the customer has become uneconomic.~~

**(C) - Indicates Change**