

C-2015 2511723

I Filed a complaint
a few months ago
and have never received
a hearing date or time?
name - Billie Jo Knapp

Per electric

100-051-964-409

I have a shut off for
April 10th
Explained to them I can't
pay the amount payment
plan they set up for
me, I only receive S.S.I
benefits of 733.⁰⁰ per
month, want let me
get any assistance (gas)
I need to pay full
balance first.

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And I can't do it. cause
over 1,000.⁰⁰

My daughter and
grandson live with me
and she also receives
social security benefits
And her son is only 1 yr
old.

So we have income of
around 1400.⁰⁰ a month
and 600.⁰⁰ for rent

Please can you help
us. Its only 30 degrees
out can't be without
electric.

I just want to get
payments lowered &
allowed to get on a

APR 11 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Assistance program
so dont have this
problem every month.

Paper work wrong
or something cuz
never heard nothing.

Thank you for
your time.

Thank you again
For your time

Please dont let
them shut my electric
off, April 10th

Billie Jo Knapp
105 Sunny Lane
Monroeton Pa

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2016 APR 11 AM 10:32

PA P.U.C.
SECRETARY'S BUREAU

570 637 0573

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I requested a hearing
few months back but
not sure if I did

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LEHIGH VALLEY PA. 180

08 APR 2016 PM 3



Pa Public Utility Commission

Box 3265

Harrisburg Pa

17105-

3265

