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May 31, 2016

VIA E-FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265

> Re: EDC Plan Filings for Seamless Moves and Instant Connects, Docket No. M-2014-2401126

Dear Secretary Chiavetta:

Enclosed for filing in accordance with the instructions set forth in ordering paragraph number 2 of the Commission's May 19, 2016 Final Order at the above docket are UGI Utilities, Inc. – Electric Division's ("UGI") Revised Plans for Implementing Seamless Moves and Instant Connects.

Copies of this document have been served upon the persons indicated on the attached Certificate of Service.

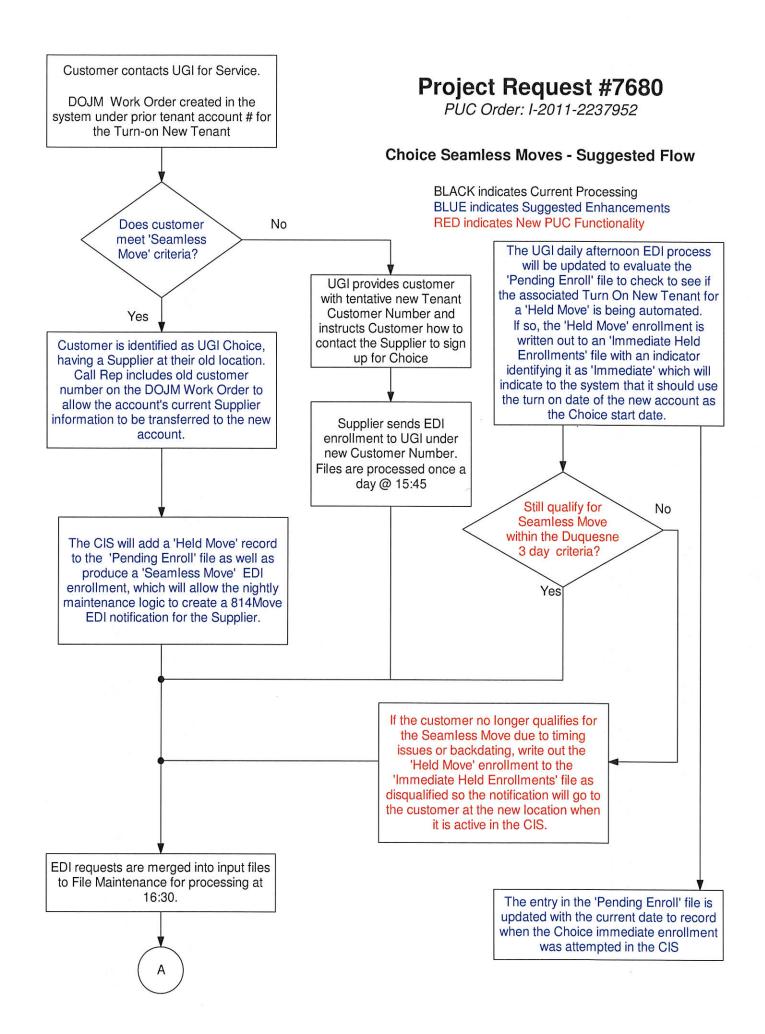
Very truly yours,

Mark C. Morrow

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Counsel for UGI Utilities, Inc. – Electric Division

SEAMLESS MOVES AND INSTANT CONNECTS PROCESS FLOWCHARTS





The nightly File Maintenance will be updated to allow 'Seamless Move' transactions even though the associated new Tenant Account Number does not yet exist and to utilize the Turn On date as the effective date of the Supplier plan when processing 'Immediate Held Enrollments' transactions.

The Post File Maintenance logic will be updated to process 'Seamless Move' and generate the 814Move EDI notification for the Supplier.

No EDI transaction will be generated for the 'Immediate Held Enrollments' as an 814Move EDI notification should have been provided to the Supplier when the original 'Seamless Move' transaction was generated.

If the Immediate Held Enrollment is disqualified, the system will generate an EDI DROP to the Supplier to cancel the original 814Move.

When the 'Immediate Held Enrollment' for a 'Seamless Move' is processed, produce the Customer letter informing them their EGS supply service has seamlessly moved to their new location (qualified) or was not (disqualified) moved. This notification will go to the customers new address location.

Once the 'Immediate Held Enrollment' for a 'Seamless Move' is successfully processed, the associated record in the 'Pending Enroll' file will be deleted. The system should match using the 12 digit account number and processing date of the enrollment transaction.

Additional Processing Notes:

The Electric Rates/Supply group will need to know when the 'Seamless Move' transaction 814M is processed as they will need to include it in the Choice energy scheduling.

- If the actual effective date on the 'Immediate Held Enrollment' differs from what was in the 'Seamless Move' 814Move EDI notification originally sent to the Supplier, then an EDI 814C needs to be sent to the Supplier informing them of the start date change. The Electric Rates/Supply group will also need to be notified so they can adjust the energy scheduling.
- If a 'Held Move' is voided due to a work order that is cancelled, is diqualified, or never automates, an EDI DROP record will be sent to the Supplier to inform them of the failed 814M enrollment. Again, the Electric Rates/Supply group will need to be notified so the Choice energy scheduling can be adjusted accordingly.

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

EDC Plan Filings for Seamless Moves and

:

Instant Connects

: Docket No. M-2014-2401126

CERTIFICATE OF SERVICE

I hereby certify that I have, this 31st day of May, 2015, served a true and correct copy of the foregoing document in the manner and upon the persons listed below:

VIA FIRST CLASS MAIL:

Office Of Consumer Advocate 555 Walnut Street 5th Floor, Forum Place Harrisburg, PA 17101-1921 Office of Small Business Advocate Suite 202, Commerce Building 300 North Second Street Harrisburg, PA 17101

Pennsylvania Public Utility Commission Bureau of Investigation and Enforcement Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120

mcm

Mark C. Morrow