

Legal Department
2301 Market Street / S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699

Direct Dial: 215.841.6841

June 1, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

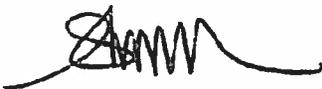
**RE: Scott Benner v. PECO Energy Company
PUC Docket No.: C-2016-2543519**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Motion to File Answer to Complainant's Formal Complaint Nunc Pro Tunc* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,



Shawane Lee
Counsel for PECO Energy Company

SL/alb
Enclosure

cc: Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SCOTT BENNER	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2016-2543519
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

**PECO ENERGY'S MOTION TO FILE ANSWER TO COMPLAINANT'S
FORMAL COMPLAINT NUNC PRO TUNC**

Respondent, PECO Energy Company ("PECO"), pursuant to 52 Pa. Code §1.2 respectfully petitions this Honorable Commission to accept the attached Answer to Complainant's Formal Complaint for filing *nunc pro tunc*.

1. On May 5, 2015, the Public Utility Commission served PECO Energy with a formal complaint filed by the Complainant, Scott Benner.
2. Pursuant to 52 Pa. Code § 5.61(a), PECO's Answer to the Complainant's formal complaint was due for filing on or before May 25, 2016, when PECO was served with notice of the complaint.
3. Due to an administrative oversight, PECO is filing the Answer seven (7) days beyond the notice of service of the complaint.
4. PECO respectfully requests that this Honorable Commission accept the filing of PECO Energy's Answer *nunc pro tunc*.
5. 52 Pa. Code § 1.1 et seq. governs the rules of administrative practice and procedure before the Public Utility Commission.

6. 52 Pa. Code § 1.2 states that the procedural rules of Title 52 shall be liberally construed to secure the just, speedy and inexpensive determination of every action or proceeding to which it is applicable. The section further states that the "presiding officer at any stage of an action or proceeding may disregard an error or defect of procedure which does not affect the substantive rights of the parties."

7. Furthermore, the Pennsylvania Commonwealth Court has held that the PUC has authority to waive procedural defects when they do not affect the substantive rights of the parties. Info. Connections, Inc. v. Pennsylvania Public Utility Commission, 630 A.2d 498 (Pa. Cmwlth. 1993).

8. PECO Energy respectfully submits that the late filing of its answer was due to an administrative oversight.

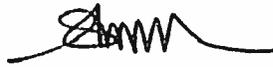
9. More importantly, the acceptance of its Answer *nunc pro tunc* does not affect the substantive rights of the Complainant in this matter. PECO Energy's Answer does not contain any new allegations or new matter that requires a response from the Complainant.

10. Further, the hearing in this matter has not been scheduled; therefore, there is no delay in the adjudication of this case.

11. Accordingly, PECO Energy respectfully requests that PECO's Answer be accepted for filing *nunc pro tunc* so that this matter can be decided on the merits.

WHEREFORE, PECO Energy Company respectfully requests that PECO's Response to Complainant's Answer be accepted for filing *nunc pro tunc*.

Respectfully Submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SCOTT BENNER

Complainant

v.

PECO ENERGY COMPANY

Respondent

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:
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:

DOCKET NO. C-2016-2543519

VERIFICATION

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: June 1, 2016

Shawane L. Lee

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

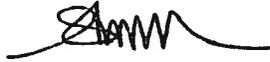
SCOTT BENNER	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2016-2543519
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Motion to File Answer to Complainant's Formal Complaint *Nunc Pro Tunc* in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Scott Benner
3224 Chelsea Place
Philadelphia, PA 19114

Dated at Philadelphia, Pennsylvania, June 1, 2016



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.co



PENNSYLVANIA
PUBLIC UTILITY COMMISSION

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eFiling Successfully Transmitted



Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

If your filing exceeds 250 pages, you are required to submit one paper copy of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120 . Please print a copy of this page and attach it to the paper copy of your filing as the first page.

eFiling Confirmation	
Docket Number:	C-2016-2543519
Description:	Scott Benner - PECO Energy Company Answer to Formal Complaint Nunc Pro Tunc
Transmission Date:	6/1/2016 9:56:45 AM
Filed On:	6/1/2016 9:56:45 AM
eFiling Confirmation Number:	1635806

Uploaded File List

File Name	Document Class	Document Type
Scott Benner - Answer to Complaint Nunc Pro Tunc.pdf	Communication	Answer to Formal Complaint

Legal Department
2301 Market Street / S23-1
Philadelphia, PA 19101-8699

Direct Dial: 215-841-6841

June 1, 2016

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Pennsylvania Public Utility Commission
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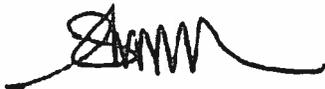
RE: Scott Benner v. PECO Energy Company
PUC Docket No.: C-2016-2543519

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy's Answer to the Formal Complaint Nunc Pro Tunc*.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,



Shawane Lee
Counsel for PECO Energy Company

SL/ab
Enclosure

cc: Scheduling Recommendation: Call to the Docket

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SCOTT BENNER

Complainant

v.

PECO ENERGY COMPANY

Respondent

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DOCKET NO. C-2016-2543519

ANSWER OF RESPONDENT,
PECO ENERGY COMPANY

On May 5, 2016, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by Scott Benner, hereafter ("Complainant") in the above captioned docket.

Pursuant to 52 Pa. Code § 5.61, PECO responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the instant complaint.

In his formal complaint, Complainant states that his service was terminated on May 3, 2016, due to a past due balance. The Complainant alleges that PECO would not grant another medical certificate because he already had three medical extensions. The Complainant requests a payment agreement. PECO Energy avers that the Complainant is not entitled to another payment agreement pursuant to 66 Pa. C.S. §1405(d).

The Complainant established an account with PECO Energy for electric service at 3224 Chelsea Place, Philadelphia, PA under account number 22924-00105. See Account Activity Statement, attached hereto as Exhibit "1".

On July 25, 2011, the Complainant filed an informal complaint with the Bureau of Consumer Services ("BCS") at case number 002863689, requesting a payment agreement on his \$1,218.62 balance. At the time, he reported a \$4,500 monthly income for three adults and two children. See Case Details Report #002863689, attached hereto as Exhibit "2". On September 23, 2011, the BCS issued the Complainant a payment agreement. Under the agreement, the Complainant was to pay a monthly budget bill of \$154.00 plus \$51.00 per month in arrears. See BCS Decision Report #002863689, attached hereto as Exhibit "3". The agreement defaulted and has not been satisfied.

On April 22, 2014, the Complainant filed an informal complaint with the BCS at case number 003227191, stating that he has a medical condition but PECO refused to accept a medical certificate. See Case Details Report #003227191, attached hereto as Exhibit "4". On August 9, 2014, the BCS issued a Decision Report, dismissing the case. The BCS noted that:

CASE DISMISSED PER 1405(D). THE COMPANY REPORTS THAT A PRIOR PUC PAR ISSUED IN OCT 2011, BCS 2863689, HAS NOT BEEN SATISFIED.

See BCS Decision Report #003227191, attached hereto as Exhibit "5".

In addition to the PUC payment agreement, the Complainant has been issued three medical certificates. Specifically, medical condition extensions were granted to the Complainant on November 13, 2013, December 23, 2013 and March 10, 2014. With regard to medical certifications, 52 Pa. Code § 56.116, specifically states:

Whenever service is restored or termination postponed under the medical emergency procedures, *the customer shall retain a duty to make payment on all current undisputed bills* or budget billing amount.

Section 56.114(2) additionally states:

In instances when a customer has not met the obligation in § 56.116 to equitably make payments on all bills, the number of renewals for the customer's household is limited to two 30-day certifications filed for the same set of arrearages. In these instances *the public utility is not required to honor a third renewal of a medical certificate...*

PECO Energy avers that Complainant has not complied with section 56.116, regarding his duty to make payments on current bills. Accordingly, he is not eligible to receive a medical certification at this time as he has not made a sufficient amount of equitable payments to his account. As Complainant did not comply with his payment obligations under section 56.116, PECO Energy is not required to honor another medical certificate renewal.

The Complainant has a balance of \$829.98. See Exhibit "1". The account activity statement demonstrates that the Complainant does not pay his entire bill on time in full and misses payments. See Exhibit "1". In addition, the Complainant defaulted on a BCS payment agreement. Accordingly, PECO Energy avers that the Complainant is not entitled to another payment agreement pursuant to 66 Pa. C.S. §1405(d) as he has not demonstrated a significant change in income or change in circumstance.

5. Denied.

6. Admitted.

7. Denied.

8. Denied. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.

9. Paragraph 9 is a Verification and Signature to which no response is required.

10. Paragraph 10 contains information regarding Filing, to which no response is required.

WHEREFORE, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389

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PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SCOTT BENNER

Complainant

v.

PECO ENERGY COMPANY

Respondent

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DOCKET NO. C-2016-2543519

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I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: June 1, 2016

Shawane L. Lee

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

SCOTT BENNER	:	
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	:	
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Scott Benner
3224 Chelsea Place
Philadelphia, PA 19114

Dated at Philadelphia, Pennsylvania, June 1, 2016



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com

EXHIBIT “1”

Account Number: 2292400105
 Account Name: SCOTT C BENNER
 Account Status: ACTIVE
 Meter Bill Group: 6

Service Address:
 3224 CHELSEA PL
 PHILADELPHIA, PA 19114

Mail To:
 SCOTT C BENNER
 3224 CHELSEA PL
 PHILADELPHIA, PA 19114
 (215) 490-5037 Ext:

Current Bill: \$14.14
 Billed Prior: \$1,098.23
 Balance Due: \$121.18

Account Balance: \$829.98

Credit Amount: \$0.00
 Deposit Requested: \$10.00
 Deposit On-Hand: \$255.00
 CAP Pre-program Arrears: \$0.00
 Payment Agreement Balance: \$0.00

Rates:
 ELECTRIC RESIDENTIAL SERVICE

Account Transaction Activity

Transaction Dt	Product Type	Credit Source	Billing Period	Road	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Unit Deferred Amt
May 2012	End of Month Balance														\$762.67		
06/04/2012		PAYMENT															
06/07/2012	BUDGET BILLING									-\$165.00							
06/07/2012	PUC AGREEMENT									\$165.00							
06/07/2012	ELECTRIC SERVICE		05/07/2012 - 06/06/2012	10407	ACTUAL	105459932	567	0		\$49.31							
Jun 2012	End of Month Balance									\$99.04	\$0.00	\$214.31	\$214.31	06/29/2012	-\$42.96		-\$257.27
07/05/2012	BILL OUT DPA														\$696.71		
07/05/2012	LATE PAYMENT CHARGE - BAL									\$739.67							
07/06/2012	LATE PAYMENT CHARGE									\$20.56							
07/09/2012	BUDGET BILLING									\$8.77							
07/09/2012	ELECTRIC SERVICE		06/06/2012 - 07/08/2012	11711	ACTUAL	105459932	1304	0		\$133.00							
07/10/2012		PAYMENT								\$202.29	\$962.75	\$133.00	\$1,095.75	07/31/2012	\$907.77		-\$187.98
07/10/2012		PAYMENT AGREEMENT								-\$214.31							
Jul 2012	End of Month Balance									-\$739.67							
08/07/2012	BUDGET BILLING									\$133.00							
08/07/2012	PUC AGREEMENT									\$49.31							
08/07/2012	ELECTRIC SERVICE		07/08/2012 - 08/06/2012	13141	ACTUAL	105459932	1430	0		\$221.40	\$141.77	\$182.31	\$324.08	08/29/2012	\$224.50		-\$99.58
08/08/2012	LATE PAYMENT CHARGE									\$0.50							
08/14/2012		PAYMENT								-\$133.00							
08/29/2012		PAYMENT								-\$191.08							
Aug 2012	End of Month Balance														\$591.28		
09/06/2012	BUDGET BILLING									\$133.00							
09/06/2012	PUC AGREEMENT									\$49.31							
09/06/2012	ELECTRIC SERVICE		08/06/2012 - 09/05/2012	14423	ACTUAL	105459932	1282	0		\$198.97	\$0.50	\$182.31	\$182.81	09/28/2012	\$149.20		-\$33.61
Sep 2012	End of Month Balance														\$790.25		
10/03/2012	BILL OUT DPA									\$641.05							
10/03/2012	LATE PAYMENT CHARGE									\$2.23							
10/03/2012	LATE PAYMENT CHARGE - BAL									\$11.73							
10/05/2012	BUDGET BILLING									\$133.00							
10/05/2012	ELECTRIC SERVICE		09/05/2012 - 10/04/2012	15175	ACTUAL	105459932	752	0		\$131.22	\$826.09	\$133.00	\$959.09	10/30/2012	\$923.70		-\$35.39
10/10/2012		PAYMENT								-\$182.81							
10/10/2012		PAYMENT AGREEMENT								-\$641.05							
Oct 2012	End of Month Balance														\$740.89		
11/05/2012		PAYMENT								-\$133.74							
11/05/2012	BUDGET BILLING									\$119.00							

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Amt Deferred
11/05/2012	PUC AGREEMENT									\$49.31							
11/05/2012	ELECTRIC SERVICE		10/04/2012 - 11/04/2012	15601	ACTUAL	105459932	426	0		\$77.44	\$1.49	\$168.31	\$169.80	11/27/2012	\$92.85	231	-\$76.95
Nov 2012	End of Month Balance														\$684.59		
12/03/2012	BILL OUT DPA									\$591.74							
12/03/2012	LATE PAYMENT CHARGE - BAL									\$11.50							
12/04/2012		PAYMENT AGREEMENT								-\$591.74							
12/04/2012		PAYMENT								-\$169.80							
12/04/2012	LATE PAYMENT CHARGE									\$7.70							
12/06/2012	BUDGET BILLING									\$119.00							
12/06/2012	ELECTRIC SERVICE		11/04/2012 - 12/05/2012	16051	ACTUAL	105459932	450	0		\$81.41	\$7.70	\$119.00	\$126.70	12/28/2012	\$12.16	634	-\$114.54
12/31/2012	End of Month Balance	PAYMENT								-\$126.70							
Dec 2012	End of Month Balance														\$477.20		
01/09/2013	BUDGET BILLING									\$119.00							
01/09/2013	PUC AGREEMENT									\$49.31							
01/09/2013	ELECTRIC SERVICE		12/05/2012 - 01/08/2013	16607	ACTUAL	105459932	556	0		\$89.82	\$0.00	\$168.31	\$168.31	01/31/2013	\$24.59	833	-\$143.72
Jan 2013	End of Month Balance														\$567.03		
02/05/2013	BILL OUT DPA									\$542.43							
02/05/2013	LATE PAYMENT CHARGE									\$0.37							
02/05/2013	LATE PAYMENT CHARGE - BAL									\$10.43							
02/08/2013	BUDGET BILLING									\$119.00							
02/08/2013	ELECTRIC SERVICE		01/08/2013 - 02/07/2013	17139	ACTUAL	105459932	532	0		\$86.25	\$711.11	\$119.00	\$830.11	03/04/2013	\$653.64	888	-\$176.47
02/14/2013		PAYMENT AGREEMENT								-\$542.43							
02/14/2013		PAYMENT								-\$217.62							
Feb 2013	End of Month Balance														\$436.02		
03/08/2013		PAYMENT								-\$70.06							
03/11/2013	BUDGET BILLING									\$104.00							
03/11/2013	PUC AGREEMENT									\$49.31							
03/11/2013	ELECTRIC SERVICE		02/07/2013 - 03/10/2013	17642	ACTUAL	105459932	503	0		\$81.94	\$0.00	\$153.31	\$153.31	04/02/2013	\$45.22	852	-\$198.53
Mar 2013	End of Month Balance														\$447.80		
04/08/2013		PAYMENT								-\$153.31							
04/09/2013	BUDGET BILLING									\$104.00							
04/09/2013	PUC AGREEMENT									\$49.31							
04/09/2013	ELECTRIC SERVICE		03/10/2013 - 03/14/2013	17689	ACTUAL	105459932	47			\$76.07	\$0.00	\$153.31	\$153.31	05/01/2013	\$73.15	71	-\$226.46
04/09/2013	ELECTRIC SERVICE		03/14/2013 - 04/08/2013	390	ACTUAL	119809706	390			\$76.07	\$0.00	\$153.31	\$153.31	05/01/2013	\$73.15	569	-\$226.46
Apr 2013	End of Month Balance														\$370.66		
05/06/2013	BILL OUT DPA									\$443.81							
05/06/2013	LATE PAYMENT CHARGE - BAL									\$8.07							
05/07/2013		PAYMENT AGREEMENT								-\$443.81							
05/07/2013		PAYMENT								-\$153.31							
05/08/2013	BUDGET BILLING									\$104.00							
05/08/2013	ELECTRIC SERVICE		04/08/2013 - 05/07/2013	801	ACTUAL	119809706	411	0		\$71.96	\$0.00	\$104.00	\$104.00	05/30/2013	\$154.50	217	-\$258.50
May 2013	End of Month Balance														\$289.31		
06/03/2013		PAYMENT								-\$104.00							
06/07/2013	BUDGET BILLING									\$104.00							
06/07/2013	PUC AGREEMENT									\$49.31							
06/07/2013	ELECTRIC SERVICE		05/07/2013 - 06/06/2013	1458	ACTUAL	119809706	657	0		\$103.64	\$0.00	\$153.31	\$153.31	07/01/2013	\$105.55		-\$258.86

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
Jun 2013	End of Month Balance														\$288.99		
07/05/2013	BUDGET BILLING									\$97.00							
07/05/2013	PUC AGREEMENT									\$49.31							
07/05/2013	ELECTRIC SERVICE		06/06/2013 - 07/05/2013	2469	ACTUAL	119809706	1011	0		\$155.66	\$153.31	\$146.31	\$299.62	07/29/2013	\$99.42		-\$200.20
07/08/2013	BILL OUT DPA									\$345.19							
07/08/2013	DEPOSIT									\$112.50							
07/08/2013	LATE PAYMENT CHARGE - BAL									\$0.37							
07/09/2013	LATE PAYMENT CHARGE									\$3.78							
Jul 2013	End of Month Balance														\$560.89		
08/05/2013	BUDGET BILLING									\$97.00							
08/05/2013	LATE PAYMENT CHARGE									\$5.12							
08/05/2013	ELECTRIC SERVICE		07/05/2013 - 08/05/2013	3970	ACTUAL	119809706	1501	0		\$227.68	\$653.71	\$209.50	\$863.21	08/27/2013	\$793.69		-\$69.52
08/08/2013		PAYMENT AGREEMENT															
08/09/2013		PAYMENT								-\$345.19							
08/09/2013										-\$299.62							
Aug 2013	End of Month Balance														\$494.07		
09/04/2013	BUDGET BILLING									\$97.00							
09/04/2013	DEPOSIT									\$56.25							
09/04/2013	LATE PAYMENT CHARGE									\$0.41							
09/04/2013	PUC AGREEMENT									\$49.31							
09/04/2013	ELECTRIC SERVICE		08/05/2013 - 09/04/2013	5135	ACTUAL	119809706	1165	0		\$186.93	\$218.81	\$202.56	\$421.37	09/26/2013	\$441.78		\$20.41
Sep 2013	End of Month Balance														\$787.66		
10/01/2013	BILL OUT DPA									\$295.88							
10/01/2013	LATE PAYMENT CHARGE									\$3.66							
10/03/2013	BUDGET BILLING									\$97.00							
10/03/2013	DEPOSIT									\$56.25							
10/03/2013	ELECTRIC SERVICE		09/04/2013 - 10/03/2013	5732	ACTUAL	119809706	597	0		\$99.24	\$720.91	\$153.25	\$874.16	10/25/2013	\$896.81		\$22.65
10/30/2013	LATE PAYMENT CHARGE									\$9.56							
Oct 2013	End of Month Balance														\$906.97		
11/06/2013	BUDGET BILLING									\$113.00							
11/06/2013	ELECTRIC SERVICE		10/03/2013 - 11/06/2013	6301	ACTUAL	119809706	569	0		\$94.91	\$883.72	\$113.00	\$996.72	12/02/2013	\$1,001.28	219	\$4.56
Nov 2013	End of Month Balance														\$1,001.28		
12/04/2013	BUDGET BILLING									\$113.00							
12/04/2013	ELECTRIC SERVICE		11/06/2013 - 12/04/2013	6734	ACTUAL	119809706	433	0		\$75.73	\$996.72	\$113.00	\$1,109.72	12/26/2013	\$1,077.01	588	-\$32.71
12/09/2013	LATE PAYMENT CHARGE									\$10.76							
12/31/2013	LATE PAYMENT CHARGE									\$12.46							
Dec 2013	End of Month Balance														\$1,100.28		
01/10/2014	BUDGET BILLING									\$113.00							
01/10/2014	ELECTRIC SERVICE		12/04/2013 - 01/10/2014	7359	ACTUAL	119809706	625	0		\$105.19	\$1,132.94	\$113.00	\$1,245.94	02/03/2014	\$1,205.42	1,098	-\$40.52
01/13/2014		PAYMENT								-\$300.00							
Jan 2014	End of Month Balance														\$905.42		
02/06/2014	BUDGET BILLING									\$113.00							
02/06/2014	ELECTRIC SERVICE		01/10/2014 - 02/06/2014	7806	ACTUAL	119809706	447	0		\$77.25	\$945.94	\$113.00	\$1,058.94	02/28/2014	\$982.67	913	-\$76.27
02/24/2014		PAYMENT								-\$95.70							
Feb 2014	End of Month Balance														\$886.97		
03/07/2014	BUDGET BILLING									\$113.00							
03/07/2014	ELECTRIC SERVICE		02/06/2014 - 03/07/2014	8303	ACTUAL	119809706	497	0		\$80.12	\$963.24	\$113.00	\$1,076.24	03/31/2014	\$967.09	1,002	-\$109.15
Mar 2014	End of Month Balance														\$967.09		
04/07/2014	BUDGET BILLING									\$113.00							
04/07/2014	LATE PAYMENT CHARGE									\$10.53							

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	BHI Due Dt	Total Balance	HEATING Degree Days	BUDGET Billed Deferred Amt	
04/07/2014	ELECTRIC SERVICE		03/07/2014 - 04/07/2014	8804	ACTUAL	119809706	501	0		\$81.25	\$1,086.77	\$113.00	\$1,199.77	04/29/2014	\$1,058.87	676	-\$140.90	
Apr 2014	End of Month Balance														\$1,058.87			
05/06/2014	BUDGET BILLING									\$113.00								
05/06/2014	ELECTRIC SERVICE		04/07/2014 - 05/06/2014	9225	ACTUAL	119809706	421	0		\$69.41	\$1,199.77	\$113.00	\$1,312.77	05/28/2014	\$1,128.28	258	-\$184.49	
May 2014	End of Month Balance														\$1,128.28			
06/05/2014	BUDGET BILLING									\$113.00								
06/05/2014	ELECTRIC SERVICE		05/06/2014 - 06/05/2014	9738	ACTUAL	119809706	513	0		\$82.05	\$1,312.77	\$113.00	\$1,425.77	06/27/2014	\$1,210.33		-\$215.44	
Jun 2014	End of Month Balance														\$1,210.33			
07/07/2014	BUDGET BILLING									\$93.00								
07/07/2014	ELECTRIC SERVICE		06/05/2014 - 07/07/2014	11031	ACTUAL	119809706	1293	0		\$195.99	\$1,425.77	\$93.00	\$1,518.77	07/29/2014	\$1,406.32		-\$112.45	
07/21/2014		PAYMENT								-\$237.08								
Jul 2014	End of Month Balance														\$1,169.24			
08/05/2014	BUDGET BILLING									\$93.00								
08/05/2014	ELECTRIC SERVICE		07/07/2014 - 08/05/2014	12402	ACTUAL	119809706	1371	0		\$207.38	\$1,281.69	\$93.00	\$1,374.69	08/27/2014	\$1,176.62		\$1.93	
08/29/2014		PAYMENT								-\$205.45								
Aug 2014	End of Month Balance														\$1,171.17			
09/03/2014	LATE PAYMENT CHARGE									\$13.70								
09/04/2014	BUDGET BILLING									\$93.00								
09/04/2014	ELECTRIC SERVICE		08/05/2014 - 09/04/2014	13687	ACTUAL	119809706	1285	0		\$190.57	\$1,182.94	\$93.00	\$1,275.94	09/26/2014	\$1,175.44		\$99.50	
Sep 2014	End of Month Balance														\$1,175.44			
10/01/2014	LATE PAYMENT CHARGE									\$15.10								
10/03/2014	BUDGET BILLING									\$93.00								
10/03/2014	ELECTRIC SERVICE		09/04/2014 - 10/03/2014	14655	ACTUAL	119809706	968	0		\$145.32	\$1,291.04	\$93.00	\$1,384.04	10/27/2014	\$1,535.86		\$151.82	
10/06/2014		PAYMENT								-\$1,000.00								
10/14/2014		PAYMENT AGREEMENT																
10/14/2014	DEFERRED PAYMENT AGREEMENT									-\$159.04								
Oct 2014	End of Month Balance									\$14.67					\$950.88			
11/03/2014	BUDGET BILLING									\$130.00								
11/03/2014	DEFERRED PAYMENT AGREEMENT																	
11/03/2014	ELECTRIC SERVICE		10/03/2014 - 11/03/2014	15203	ACTUAL	119809706	548	0		\$15.79	\$85.36	\$225.00	\$145.79	\$370.79	11/25/2014	\$477.97	185	\$107.18
11/10/2014		PAYMENT								-\$100.00								
11/25/2014		PAYMENT								-\$125.00								
Nov 2014	End of Month Balance														\$410.89			
12/01/2014		FINANCE CHARGE																
12/01/2014	BILL OUT DPA									-\$12.28								
12/01/2014	LATE PAYMENT CHARGE - BAL									\$145.64								
12/01/2014	PAID IN ADVANCE									\$15.10								
12/02/2014	LATE PAYMENT CHARGE									\$12.28								
12/04/2014	BUDGET BILLING									\$4.15								
12/04/2014	ELECTRIC SERVICE		11/03/2014 - 12/04/2014	15678	ACTUAL	119809706	475	0		\$130.00								
12/31/2014	LATE PAYMENT CHARGE									\$78.83	\$295.58	\$130.00	\$425.58	12/26/2014	\$481.59	623	\$56.01	
Dec 2014	End of Month Balance									\$6.10					\$487.69			
01/07/2015	BUDGET BILLING									\$130.00								
01/07/2015	ELECTRIC SERVICE		12/04/2014 - 01/07/2015	16205	ACTUAL	119809706	527	0		\$86.86	\$431.68	\$130.00	\$561.68	01/29/2015	\$574.55	855	\$12.87	
01/13/2015		PAYMENT AGREEMENT																
01/13/2015		PAYMENT								-\$129.85								
										-\$295.73								

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Reading Degree Days	Budget Diff Deferred Amt
01/13/2015	DEFERRED PAYMENT AGREEMENT																
Jan 2015	End of Month Balance									\$9.93							
02/03/2015	LATE PAYMENT CHARGE									\$1.95					\$288.75		
02/06/2015	BUDGET BILLING									\$130.00							
02/06/2015	DEFERRED PAYMENT AGREEMENT									\$15.53							
02/06/2015	ELECTRIC SERVICE		01/07/2015 - 02/06/2015	16637	ACTUAL	119809706	432	0		\$72.49	\$138.05	\$145.53	\$283.58	03/02/2015	\$238.94	1,047	-\$44.64
Feb 2015	End of Month Balance														\$363.19		
03/09/2015		FINANCE CHARGE															
03/09/2015	BILL OUT DPA									-\$6.24							
03/09/2015	BUDGET BILLING									\$102.48							
03/09/2015	LATE PAYMENT CHARGE									\$111.00							
03/09/2015	LATE PAYMENT CHARGE - BAL									\$3.43							
03/09/2015	DEFERRED PAYMENT AGREEMENT									\$3.54							
03/09/2015	PAID IN ADVANCE									\$9.29							
03/09/2015	ELECTRIC SERVICE		02/06/2015 - 03/09/2015	17130	ACTUAL	119809706	493	0		\$6.24							
Mar 2015	End of Month Balance									\$79.70	\$287.01	\$126.53	\$413.54	03/31/2015	\$337.60	1,199	-\$75.94
04/07/2015	BUDGET BILLING									\$111.00					\$440.08		
04/07/2015	LATE PAYMENT CHARGE									\$6.38							
04/07/2015	ELECTRIC SERVICE		03/09/2015 - 04/07/2015	17520	ACTUAL	119809706	390	0		\$64.52	\$522.40	\$111.00	\$633.40	04/29/2015	\$510.98	588	-\$122.42
04/21/2015		PAYMENT								-\$393.60							
Apr 2015	End of Month Balance														\$117.98		
05/05/2015	LATE PAYMENT CHARGE									\$1.44							
05/06/2015	BUDGET BILLING									\$111.00							
05/06/2015	ELECTRIC SERVICE		04/07/2015 - 05/06/2015	17887	ACTUAL	119809706	367	0		\$61.14	\$241.24	\$111.00	\$352.24	05/28/2015	\$179.96	212	-\$172.28
May 2015	End of Month Balance														\$179.96		
06/02/2015	LATE PAYMENT CHARGE									\$1.62							
06/05/2015	BUDGET BILLING									\$111.00							
06/05/2015	ELECTRIC SERVICE		05/06/2015 - 06/05/2015	18905	ACTUAL	119809706	1018	0		\$154.24	\$353.86	\$111.00	\$464.86	06/29/2015	\$385.82		-\$129.04
Jun 2015	End of Month Balance														\$385.82		
07/02/2015		PAYMENT															
07/07/2015	BUDGET BILLING									-\$232.43							
07/07/2015	LATE PAYMENT CHARGE									\$108.00							
07/07/2015	ELECTRIC SERVICE		06/05/2015 - 07/07/2015	20519	ACTUAL	119809706	1614	0		\$1.13							
07/23/2015		PAYMENT								\$240.38	\$233.56	\$108.00	\$341.56	07/29/2015	\$344.90		\$3.34
Jul 2015	End of Month Balance									-\$103.39							
08/04/2015	LATE PAYMENT CHARGE									\$3.54					\$241.51		
08/05/2015	BUDGET BILLING									\$108.00							
08/05/2015	ELECTRIC SERVICE		07/07/2015 - 08/05/2015	22232	ACTUAL	119809706	1713	0		\$254.69	\$241.71	\$108.00	\$349.71	08/27/2015	\$499.74		\$150.03
08/13/2015		PAYMENT AGREEMENT															
08/13/2015		PAYMENT								-\$40.36							
08/13/2015	DEFERRED PAYMENT AGREEMENT									-\$197.81							
Aug 2015	End of Month Balance									\$1.22							
09/01/2015	LATE PAYMENT CHARGE														\$303.15		
09/03/2015	BUDGET BILLING									\$1.62							
09/03/2015	DEFERRED PAYMENT AGREEMENT									\$108.00							
										\$13.86							

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	BUDGET BILL Deferred Amt
09/03/2015	ELECTRIC SERVICE		08/05/2015 - 09/03/2015	23898	ACTUAL	119809706	1666	0		\$252.72	\$113.16	\$121.86	\$235.02	09/25/2015	\$529.77		\$294.75
09/28/2015		PAYMENT															
09/30/2015		FINANCE CHARGE															
09/30/2015	BILL OUT DPA																
09/30/2015	DEPOSIT																
09/30/2015	LATE PAYMENT CHARGE																
09/30/2015	PAID IN ADVANCE																
Sep 2015	End of Month Balance																
10/05/2015	BUDGET BILLING																
10/05/2015	ELECTRIC SERVICE		09/03/2015 - 10/05/2015	25283	ACTUAL	119809706	1385	0		\$108.00	\$152.41	\$125.50	\$277.91	10/27/2015	\$675.96		\$398.05
10/20/2015		PAYMENT AGREEMENT															
10/20/2015	DEFERRED PAYMENT AGREEMENT																
10/21/2015		PAYMENT															
Oct 2015	End of Month Balance																
11/03/2015	BUDGET BILLING																
11/03/2015	LATE PAYMENT CHARGE																
11/03/2015	DEFERRED PAYMENT AGREEMENT																
11/03/2015	ELECTRIC SERVICE		10/05/2015 - 11/03/2015	25655	ACTUAL	119809706	372	0		\$13.86	\$111.44	\$183.86	\$295.30	11/25/2015	\$585.29	186	\$289.99
11/25/2015		DEPOSIT INTEREST															
11/30/2015		FINANCE CHARGE															
11/30/2015		EXCESS CREDIT															
11/30/2015	BILL OUT DPA																
11/30/2015	LATE PAYMENT CHARGE - BAL																
11/30/2015	PAID IN ADVANCE																
Nov 2015	End of Month Balance																
12/01/2015	LATE PAYMENT CHARGE																
12/04/2015	BUDGET BILLING																
12/04/2015	ELECTRIC SERVICE		11/03/2015 - 12/04/2015	26130	ACTUAL	119809706	475	0		\$4.47	\$170.00						
Dec 2015	End of Month Balance																
01/05/2016	LATE PAYMENT CHARGE																
01/07/2016	BUDGET BILLING																
01/07/2016	ELECTRIC SERVICE		12/04/2015 - 01/07/2016	26598	ACTUAL	119809706	468	0		\$7.02	\$170.00						
01/21/2016	DEPOSIT																
Jan 2016	End of Month Balance																
02/03/2016	LATE PAYMENT CHARGE																
02/08/2016	BUDGET BILLING																
02/08/2016	ELECTRIC SERVICE		01/07/2016 - 02/08/2016	27024	ACTUAL	119809706	426	0		\$7.02	\$170.00						
02/25/2016		PAYMENT AGREEMENT															
Feb 2016	End of Month Balance																
03/02/2016		PAYMENT															
03/08/2016	BUDGET BILLING																
03/08/2016	DEPOSIT																
03/08/2016	DEFERRED PAYMENT AGREEMENT																
03/08/2016	ELECTRIC SERVICE		02/08/2016 - 03/08/2016	27406	ACTUAL	119809706	382	0		\$9.57	\$170.00						
Mar 2016	End of Month Balance																
04/04/2016	BILL OUT DPA																
										\$796.15							

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Rating Degree Days	Budget Bill Deferred Amt
04/04/2016	LATE PAYMENT CHARGE - BAL																
04/05/2016	LATE PAYMENT CHARGE									\$24.50							
04/06/2016	BUDGET BILLING									\$13.19							
04/06/2016	DEPOSIT									\$135.00							
04/06/2016	ELECTRIC SERVICE		03/08/2016 - 04/06/2016	27776	ACTUAL	119809706	370	0		\$10.00							
Apr 2016	End of Month Balance									\$63.13	\$990.53	\$145.00	\$1,135.53	04/28/2016	\$1,000.21	345	-\$135.32
05/03/2016	LATE PAYMENT CHARGE									\$14.14					\$1,000.21		
05/04/2016		PAYMENT								-\$1,020.21							
05/04/2016		LATE PAYMENT CHARGE								-\$14.14							
05/05/2016		TRANSFER								-\$20.00							
05/05/2016	RECONNECT FEE - CUT-OUT NON-PAY									\$20.00							
05/09/2016	RETURNED CHECK									\$1,020.21							
05/10/2016		BUDGET BILL SETTLEMENT								-\$57.30							
05/10/2016		EXCESS CREDIT								-\$57.30							
05/10/2016	ELECTRIC SERVICE		04/06/2016 - 05/10/2016	28247	ACTUAL	119809706	471	0		\$78.02	\$1,098.23	\$0.00	\$1,098.23	06/01/2016	\$1,098.23	333	\$0.00
05/12/2016		DEPOSIT								-\$258.25							
05/12/2016		TRANSFER								-\$258.25							

EXHIBIT “2”

June 1, 2016

Case Details Report

BCS Case #: 002863689 BCS Bill Account #: 2292400105
Customer Name: SCOTT BENNER
Service Address: 3224 CHELSEA PLACE

PHILADELPHIA, PA 19114
Mailing Address:

Home Phone: (215) 490-
Business Phone: (215) 490-
Business name:
Alternate contact:

Date Case Opened: 2011-07-25 Date Cut Out: 2011-07-27
PAR Case: Y
Investigator Name: BARBARA BARBUSH
Investigator Phone: (717) 787- Universal Service: N
Service class: R Contact Type: TELEPHONE
Previous case #: Amount in Arrears: \$0.00

Adults: 3
Children: 2
Children Ages: 3, 10MTHS
Gross Income: \$4500.00
Miscellaneous Info:

Complaint Reason:
ON - PAR WITH DISPUTE (#63)

Customer Problem Description:
PAR W/DISPUTE-CUSTOMER STATES THAT HE MISSED A PAYMENT AND CO
WON'T GIVE HIM A RE-INSTATEMENT AMOUNT-STATES CO TOLD HIM HE HAS
HAD TOO MANY PREVIOUS AGREEMENTS. CUSTOMER STATES HIS BILLS DON'T
MAKE SENSE-HE HAS BEEN OFF THE AGREEMENT FOR ABOUT 2 MONTHS-
CUSTOMER STATES THAT HAS 5 DIFFERENT CHARGES IB THE BILL FOR BUDGET
+ BUT HE HAS ONLY BEEN 2 MTHS OFF AGREEMENT.. WANTS EXPLANATION.
CUSTOMER HAD PREV PAR IN BCS#2420546 CLOSED 10/20/2008-

EXHIBIT “3”

June 1, 2016

BCS Decision Report

BCS Case #: 002863689 Open Date: 2011-07-25
Customer Name: SCOTT BENNER
Service Address: 3224 CHELSEA PLACE

PHILADELPHIA, PA 19114
BCS Bill Account #: 2292400105 Previous Case #:
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: BARBARA BARBUSH

Decision Issued Date: 2011-09-23
Case Closed Date: 2011-09-22

Letter Description:
EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS

Total Balance:	\$1218.62	Balance Date:	2011-09-15
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$154.00
Special Budget Payment:	\$205.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$51.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	OCTOBER 2011		

PAR Description:
BY LAW YOU MUST PAY ANY CURRENT BILLS DUE BEFORE THIS PAYMENT ARRANGEMENT STARTS.

Resolution Description:
CASE CLOSED - CU SATISFIED. ISSUED DECISION. SEE BELOW: ADV CU PAR TERMS. HE WILL PAY 133.78 BY 9/29/11. ADV HIM ON 7/8/11 BILL RENDERED FOR 952.84 DUE 8/1/11. THIS BILL INCLUDED BUD BILL BAL OF 820.84 AND LATE CHARGES AND BUD BILL OF 132. CU ADV WILL PAY 133.78 ON 9/23/11. BEGINNING OCTOBER 2011 PAY 205 SBB; 154 BB PLUS 51. PAY CURRENT BILLS BEFORE THIS PAR BEGINS.

BCS Decision Report

BCS Case #: 002420546 **Open Date:** 2008-07-23
Customer Name: SCOTT BENNER
Service Address: 3224 CHELSEA PLACE

PHILADELPHIA, PA 19114
BCS Bill Account #: 2292400105 **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: W **Section / Rule:**
Investigator Name: ANNETTE FALCONE

Decision Issued Date: 2008-10-21
Case Closed Date: 2008-10-18

Letter Description:
EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS

Total Balance:	\$1087.21	Balance Date:	2008-08-12
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$849.16
Date Payment Due:		Regular Budget Amount:	\$142.00
Special Budget Payment:	\$323.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$181.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	NOVEMBER 2008		

PAR Description:

Resolution Description:
BB 142+181=323 DUE NOVEMBER 2008

EXHIBIT “4”

June 1, 2016

Case Details Report

BCS Case #: 003227191 **BCS Bill Account #:** 2292400105
Customer Name: SCOTT BENNER
Service Address: 3224 CHELSEA PLACE

Mailing Address: PHILADELPHIA, PA 19114

Home Phone: () -
Business Phone: (215) 781-5222
Business name: SM
Alternate contact:

Date Case Opened: 2014-04-22 **Date Cut Out:** 2014-04-23
PAR Case: Y
Investigator Name: BCS CASE POOL
Investigator Phone: (717) 787-0000 **Universal Service:** N
Service class: R **Contact Type:** TELEPHONE
Previous case #: 3186230 **Amount in Arrears:** \$0.00

Adults: 2
Children: 0
Children Ages:
Gross Income: \$4400.00
Miscellaneous Info:

Complaint Reason:
ON - PAR NEEDED (# 61)

Customer Problem Description:
CU HAS A MED COND AND WAS REFUSED A MED CERT.. HE HAS DEFAULTED FROM PAR # 2863689..

Company Position:
04/22/2014 CO WANTS 935.34 AND WILL NOT ALLOW ANOTHER MED CERT

4

EXHIBIT “5”

June 1, 2016

BCS Decision Report

BCS Case #: 003227191 Open Date: 2014-04-22
Customer Name: SCOTT BENNER
Service Address: 3224 CHELSEA PLACE

PHILADELPHIA, PA 19114
BCS Bill Account #: 2292400105 Previous Case #: 3186230
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: JOSH GOOD

Decision Issued Date: 2014-08-09
Case Closed Date: 2014-08-07

Letter Description:
CHAPTER 14 EGW DISMISS/CONTACT COMP LETTER

Total Balance:	\$1058.87	Balance Date:	2014-04-24
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$0.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:
CASE DISMISSED PER 1405 (D) ??? THE COMPANY REPORTS THAT A PRIOR PUC PAR ISSUED IN OCT 2011, BCS 2863689, HAS NOT BEEN SATISFIED.