

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint to Proposed Rate Increase

*Filing this form will make you a party to a legal proceeding or case.
If you do not wish to be a party to the case, consider filing a Comment to Proposed Rate Increase.*

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name James Matthew Weber

Street 424 Seminole St.
City East McKeesport State PA Zip 15035-1224 _____

County ALLEGHENY

Telephone Number(s) Where We Can Contact You During the Day:

(412) 245 1535 (home) (_____) _____ (mobile)

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2016 JUN 10 AM 9:58
PA P.U.C.
SECRETARY'S BUREAU

E-mail Address (optional): jmw1950@verizon.net

Utility Account Number (from your bill): 200000637401

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. Name of Utility

Provide the full name of the utility who filed the proposed rate increase about which you are complaining. The name of your utility is on your bill.

Peoples Natural Gas Company LLC

3. PUC Case Docket Number

Provide the Public Utility Commission case docket number (if known). It begins with the letter "R" and contains the year of filing and a 7-digit code, such as R-2014-1234567.

R-2016-2528562

4. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|---|---|
| <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> WASTEWATER/SEWER |
| <input checked="" type="checkbox"/> GAS | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance) |
| <input type="checkbox"/> WATER | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |
| <input type="checkbox"/> STEAM HEAT | |

5. Reason for Complaint

Explain why you oppose the company's proposed rate increase. Use additional paper if you need more space.

Supposedly the Distribution System Improvement Charge (DSIC) is to improve infrastructure. If that is correct, then the system losses (retainage) should be going DOWN. Instead it is going UP, as the DSIC keeps increasing. I note that the loss (retainage) rate for the year ending August 31, 2014 was 4.8%. Now after receiving literally millions of dollars in DSIC fees it is going up to 5.2%. Either the systems losses need to start coming down, or the PUC needs to audit Peoples to find out why in spite of Millions of dollars in DSIC charges, the losses (retainage) keep going up!

I am therefore opposed to any increase in the system losses (retainage) unless there is a corresponding reduction in DSIC charges. The rate payers are now being forced to pay twice for work that Peoples should have been doing for years. We are paying for Peoples failures with the DSIC, and again with the ever increasing system losses both of which the PUC appears to be more than willing to pass on to the customers of Peoples Natural Gas Company LLC. At the moment there is no incentive for Peoples Natural Gas Company LLC to make any effort to reduce the system losses. They are simply able to pass the losses along to the customers, while collecting literally millions of dollars per year that is supposed to pay for improvements that should reduce these losses.

6. Requested Relief

How do you want your complaint to be resolved? Use additional paper if you need more space.

I request that the request to increase the retainage from 5.0% to 5.2% not be granted and that any further increases in DSIC charges be linked to reductions in the losses (retainage).

7. **Protection from Abuse**

Has a court granted a "Protection from Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES
NO

If your answer to the above question is "yes," attach a copy of the current Protection from Abuse order to this Formal Complaint to Proposed Rate Increase.

8. **Legal Representation**

If you are filing a Formal Complaint to Proposed Rate Increase as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint to Proposed Rate Increase must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. If you do not sign the Formal

Complaint to Proposed Rate Increase, the PUC will not accept it. By filing this Formal Complaint to Proposed Rate Increase, you will be a party to the case.

Verification:

I, James Matthew Weber, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).



(Signature of Complainant)

June 7, 2016
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint to Proposed Rate Increase is not signed by one of these individuals, the PUC will not accept it.

10. Filing

You may electronically file your Formal Complaint to Proposed Rate Increase with the PUC. To do so, you need to establish an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

If you do not electronically file your Formal Complaint to Proposed Rate Increase, mail the completed form (along with any attachments) to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint to Proposed Rate Increase for your records.

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424 Seminole St.
E. McKeesport PA
15035-1224

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PA 150
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FOREVER

**Secretary
Pennsylvania PUC
Commonwealth Keystone Building - 2nd Floor
400 North Street
Harrisburg PA 17120**

17120-020202

