



June 5th, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg PA 17105-3265

Re: Justin Herp
PUC Docket no. C-2016-2547373

RECEIVED

JUN - 6 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

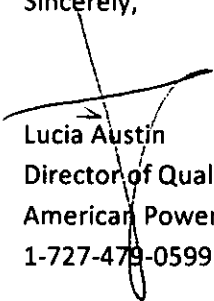
Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,


Lucia Austin
Director of Quality Control
American Power & Gas
1-727-479-0599

CC: Justin Herp
220 Bennett Dr.
Butler PA 16001

00252

FedEx Package
Express *US Airbill*

FedEx
Tracking
Number

8088 8883 5709

Form
ID No.

0215

FRONT

02141

fedex.com 1800.GoFedEx 1800.463.3339

05669005

1 From

Date 6/6/16

Sender's Name L. DOSTY Phone 727 733-8700

Company AMERICAN POWER AND GAS LLC

Address 10601 BELCHER RD S Dept./Floor/Suite/Room _____

City SEMINOLE State FL ZIP 33777-1407

2 Your Internal Billing Reference

3 To

Recipient's Name Rosemary Curves Ha Phone 717 787-8009

Company PA PUC

Address Commonwealth Wynton Building HOLD Weekday
We cannot deliver to PO boxes or PO ZIP codes Dept./Floor/Suite/Room REQUIRED NOT available for FedEx First Overnight

Address 400 NORTH ST HOLD Saturday
Use this line for the HOLD location address or for continuation of your shipping address REQUIRED Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations

City HARRISBURG State PA ZIP 17105

0120220425



8088 8883 5709

4 Express Package Service * To most locations
NOTE: Service order has changed. Please select carefully

Packages up to 150 lbs.
for packages over 90 lbs, use the
FedEx Express Freight US Airbill

Next Business Day

2 or 3 Business Days

- FedEx First Overnight**
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Priority Overnight**
Next business morning * Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Standard Overnight**
Next business afternoon * Saturday Delivery NOT available.

- FedEx 2Day A.M.**
Second business morning * Saturday Delivery NOT available.
- FedEx 2Day**
Second business afternoon * Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Express Saver**
Third business day * Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500

- FedEx Envelope*** **FedEx Pak*** **FedEx Box** **FedEx Tube** **Other**

6 Special Handling and Delivery Signature Options

- SATURDAY Delivery**
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.
 - No Signature Required**
Package may be left without obtaining a signature for delivery.
 - Direct Signature**
Someone at recipient's address may sign for delivery. *Fee applies.*
 - Indirect Signature**
If no one is available at recipient's address, someone at a neighboring address may sign for delivery for residential deliveries only. *Fee applies.*
- Does this shipment contain dangerous goods?**
One box must be checked out
- No** **Yes** As per attached Shipper's Declaration **Yes** Shipper's Declaration not required **Dry Ice** Dry Ice, 5 UN 1845
 - Cargo Aircraft Only**
- Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below

- Sender** Acct. No. in Section 1 used to bill **Recipient** **Third Party** **Credit Card** **Cash/Check** **Station/Incl. Acct. No.**

Total Packages 1 Total Weight 0.7 lbs. Credit Card Acct. _____

*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.

611

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