



June 9th, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg PA 17105-3265

Re: Lillas Bridal boutique
PUC Docket no. C-2016-2547522

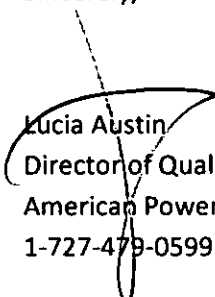
Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,


Lucia Austin
Director of Quality Control
American Power & Gas
1-727-479-0599

CC: Lilla's Bridal boutique
3416 E Market St.
York PA 17402

RECEIVED

JUN 12 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

00252

FedEx Express Package US Airbill

FedEx Tracking Number

8088 8883 5558

Form ID No

0215

1 From

Date 6/12/10

Sender's Name L. Austin Phone 727 733-9700

Company AMERICAN POWER AND GAS LLC

Address 10601 BELCHER RD S Dept./Floor/Suite/Room _____

City SEMINOLE State FL ZIP 33777-1407

2 Your Internal Billing Reference

3 To

Recipient's Name Receiving Office Phone 727 737-5004

Company PD FUC

Address COMMUNITY COLLEGE Dept./Floor/Suite/Room _____

Address 4000 NORTH ST Dept./Floor/Suite/Room _____

City HOUSTON TX State TX ZIP 77105

HOLD Weekday
FedEx location address
REQUIRED NOT available for
FedEx First Overnight

HOLD Saturday
FedEx location address
REQUIRED Available ONLY for
FedEx Priority Overnight and
FedEx 2Day to select locations



8088 8883 5558

0120220425

4 Express Package Service * To most locations.
NOTE: Service order has changed. Please select carefully.

Packages up to 150 lbs.
For packages over 150 lbs., use the
FedEx Express Freight US Airbill.

Next Business Day

FedEx First Overnight
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Priority Overnight
Next business morning. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Standard Overnight
Next business afternoon. Saturday Delivery NOT available.

2 or 3 Business Days

FedEx 2Day A.M.
Second business morning. Saturday Delivery NOT available.

FedEx 2Day
Second business afternoon. Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Express Saver
Third business day. Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500

FedEx Envelope* FedEx Pak* FedEx Box FedEx Tube Other

6 Special Handling and Delivery Signature Options

SATURDAY Delivery
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

No Signature Required
Package may be left without obtaining a signature for delivery.

Direct Signature
Someone at recipient's address may sign for delivery. Fee applies.

Indirect Signature
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?

One box must be checked:

No Yes As per attached Shipper's Declaration Yes Shippers Declaration not required

Dry Ice Dry Ice, 9 UN 1845 x _____ kg

Cargo Aircraft Only

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below

Sender Acct. No. in Section 1 will be billed Recipient Third Party Credit Card Cash/Check

Total Packages 1 Total Weight 7 lbs. C-Box Card Attach

*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.



fedex.com 1-800-GO-FEDEX 1-800-463-3339