

C-2016-2547114

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2016 JUN 13 AM 11:21

PA P.U.C.  
SECRETARY'S BUREAU

Lynn Gillis  
71 Everturn Lane  
Levittown PA, 19054  
# C-2016-2547114  
Peco Ref # 58119-00408

June 9, 2016

Dear Associates of P.U.C., + PECO,  
I have not received a letter  
from you since I filed a formal  
complaint on April 2016; only a letter from PECO  
I wrote PECO a letter +  
two checks that total \$104.00 on (\$50.00 + \$54.00)  
June 3, + June 8, 2016.

I also sent them a check  
for \$300.00 and promised to pay  
the other \$357.82 to total \$657.82  
as the letter from them indicated to do.  
The letter they sent me is enclosed.

I sent them a copy of this letter  
Thank you,  
Lynn Gillis

PECO Energy Company

PECO Energy  
2301 Market St. -15<sup>th</sup> fl  
Philadelphia, PA 19101

May 25, 2016

LYNN GILLIS  
71 EVERTURN LA  
LEVITTOWN, PA 19054  
ACCOUNT # 58119-00408

Dear Ms. Gillis

We have received your Formal complaint filed with the Public Utility Commission at Docket # C-2016-2547114. You are disputing the account balance and suggest an adjustment is warranted due to overpayments.

Your account has been reviewed and billing information since May 2012 is enclosed that justifies the current account balance of \$1,973.46.

Company has granted and you accepted several payment agreements to pay delinquent charges in installments in addition to the monthly charges. The last agreement defaulted 11/25/15 and cannot be reinstated without a significant payment (\$657.82).

You are currently on the CAP RATE program for low-income customers receiving a 29% discount on the 1<sup>st</sup> 650 kWhs of electric usage.

Please reference the copy of the last bill issued 5/2/16 which reflects an account balance of \$2,141.46. If you deduct the recent payments posted 5/9/16 (\$85.00) & 5/11/16 (\$83.00), the balance decreases to \$1,973.46.

If you feel there are payments not applied, please submit proof of payments for a reasonable investigation. The account has been billed on actual meter readings and no abnormalities detected.

If any questions, I can be reached at the number listed below.

Cordially,

*Renee Tarpley, MSM*  
*SR Regulatory Assessor*  
*PECO, an EXCELON CO*  
*(215) 841-5915*  
*Fax: (215) 841-6208*

Name: LYNN E GILLIS  
Account Number: 58119-00408  
Phone Number: 267-243-9875  
Service Address: 71 EVERTURN LA, LEVITTOWN

**Billing Summary**

Bill Date		06/01/2016
Thank you for your payment of \$83.00		
Thank you for your payment of \$85.00		
Budget bill charges from previous bill		\$115.12
Budget bill charges from previous bill		\$223.00
Budget bill charges from previous bill		\$198.00
Budget bill charges from previous bill		\$190.00
Budget bill charges from previous bill		\$190.00
Budget bill charges from previous bill		\$190.00
Budget bill charges from previous bill		\$190.00
Budget bill charges from previous bill		\$190.00
Budget bill charges from previous bill		\$190.00
Deferred payment agreement		\$80.01
Deferred payment agreement		\$80.01
Deferred payment agreement		\$62.98
<b>Total Other Charges</b>		<b>\$1,899.12</b>
<b>Current Period Charges</b>		
Electric	\$103.52	
Budget billing amount		\$190.00
<b>Total New Charges</b>	<del>\$103.52</del>	
<b>Total Amount Due on 06/23/2016</b>		<b>\$2,089.12</b>

*PAID IN ADVANCE*

*PAID 50.00 on June 3, 2016*

*PAID 54.00 sent June 8, 2016*

*PAID IN ADVANCE*

**General Information**

Next scheduled meter reading: July 05, 2016  
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**Message Center**

**From PECO:**  
You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.  
New charges contain estimated total state taxes of \$7.88, including \$6.11 for State Gross Receipts Tax.  
Your **Total Account Balance of \$2,076.98** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

When paying in person, please bring the entire bill. (continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to M&A and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

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LYNN E GILLIS  
71 EVERTURN LN  
LEVITTOWN, PA 19054-2723

Account Number  
**58119-00408**

Payment Receipt Stamp

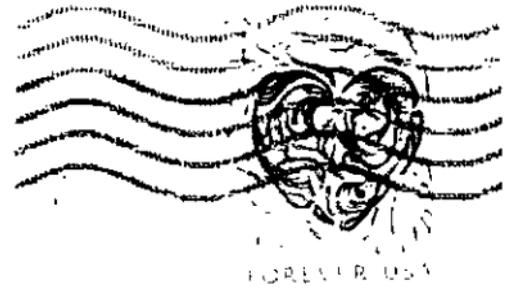
Payment Amount



71 Evertum Lane  
Levittown, PA 19054

PHILADELPHIA PA 190

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Commonwealth of PA.  
PA, P.U.C.  
P.O. Box 3265  
Harrisburg, PA 17105-3265

17105-326565

