

Lynn Gillis
71 Everturn Lane
Levittown, PA. 19054
Docket # C-2016-2547114

June 21, 2016

Dear Associate of P.U.C.

I just sent PECO another
200.⁰⁰ dollars today. I sent them
\$604.⁰⁰ since June 3, 2016.

I sent 1,226.⁰⁰ since March 19, 2016

Thank you, sincerely for not letting
them turn off my electricity.
Two disabled Ladies live here

Lynn Gillis

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2016 JUN 24 AM 9:52
P.A.P.U.C.
SECRETARY'S BUREAU



PECO Energy
2301 Market St. -15th fl
Philadelphia, PA 19101

May 25, 2016

LYNN GILLIS
71 EVERTURN LA
LEVITTOWN, PA 19054
ACCOUNT # 58119-00408

Dear Ms. Gillis

We have received your Formal complaint filed with the Public Utility Commission at Docket # C-2016-2547114. You are disputing the account balance and suggest an adjustment is warranted due to overpayments.

Your account has been reviewed and billing information since May 2012 is enclosed that justifies the current account balance of \$1,973.46.

Company has granted and you accepted several payment agreements to pay delinquent charges in installments in addition to the monthly charges. The last agreement defaulted 1/25/15 and cannot be reinstated without a significant payment (\$657.82).

You are currently on the CAP RATE program for low-income customers receiving a 29% discount on the 1st 650 kwhs of electric usage.

Please reference the copy of the last bill issued 5/2/16 which reflects an account balance of \$2,141.46. If you deduct the recent payments posted 5/9/16 (\$85.00) & 5/11/16 (\$83.00), the balance decreases to \$1,973.46.

If you feel there are payments not applied, please submit proof of payments for a reasonable investigation. The account has been billed on actual meter readings and no abnormalities detected.

If any questions, I can be reached at the number listed below.

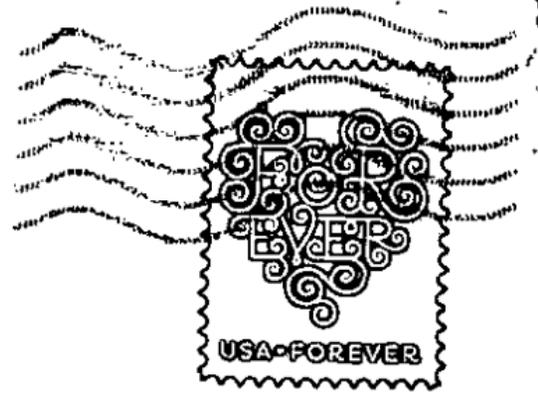
Cordially,

Renee Tarpley, MSM
SR Regulatory Assessor
PECO, an EXELON CO
(215) 841-5915

11 Overman Lane
Levittown, PA. 19054

PHILADELPHIA PA 191

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P.U.C.
Box 3265
HARRISBURG, PA.

17105-3265

