

Suzan DeBusk Paiva
Assistant General Counsel



1717 Arch Street, 3 East
Philadelphia, PA 19103

July 11, 2016

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Formal C-2016-2552389, Robert Woodard v. Verizon Pennsylvania LLC

Dear Ms. Chiavetta:

We are requesting an extension of time in which to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. The customer is in agreement with this extension request. Our answer is due Tuesday July 12, 2016 and we would like to extend that deadline until Monday, August 1, 2016.

Thank you for your consideration in this matter.

Very truly yours,

A handwritten signature in blue ink that reads "Suzan D. Paiva".

Suzan D. Paiva
Assistant General Counsel

cc: Robert Woodard