



PHILADELPHIA GAS WORKS

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July 12, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Joan Hagan v. PGW, Docket No. C – 2016 – 2546241

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Joan Hagan, have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, no further Commission action is necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,


Graciela Christlieb

cc: Joan Hinkie (Regular Mail)
Special Agent Tiffany Tran (Regular Mail)
Jennifer Pearson (PGW Mail)



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CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Joan Hagan
3031 Holme Avenue
Philadelphia, PA 19136

July 5, 2016

A handwritten signature in blue ink, appearing to read 'Graciela Christlieb', is written over a horizontal line.

Graciela Christlieb, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122