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2016 JUL -7 AM 10:29

Lynn Gillis
71 Everturn Lane
Levittown, PA, 19054
C-2016-2547114

PA P.U.C.
SECRETARY'S BUREAU

July 2, 2016

Dear P.U.C.,

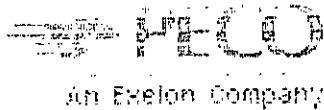
I am not dismissing this case. A representative told me that if I can prove them incorrect that the P.U.C. will help me, or an attorney. I have sent them \$815.07 ^{from June 3 to June 25 2016} dollars as requested in their June 17, 2016 letter. I have sent them \$1,437.07 dollars since March 19, 2016.

That is \$479.00 dollars average a month for the last 4 months. When my average usage was \$156.

The \$815.07 I sent by June 25th/2016 as their letter requested for reinstatement.

Please write back to me regarding this matter.

L.G.



PECO Energy
2301 Market St. -15th fl
Philadelphia, PA 19101

June 17, 2016

LYNN GILLIS
71 EVERTURN LA
LEVITTOWN, PA 19054
ACCOUNT # 58119-00408

Dear Ms. Gillis

This is in response to your letter dated June 9, 2016 regarding the Formal complaint filed with the Public Utility Commission at Docket # C-2016-2547114 whereas you are disputing the account balance.

Company received your correspondence dated June 3, 2016 and responded via letter as requested June 6, 2016. A copy has been enclosed in addition to an account statement for your review.

The bills were not paid as rendered. Company did post a \$500.00 LIHEAP (not customer) payment on October 15, 2015.

Customer payments totaling \$404.00 were credited to the account. (\$50 6/7/16 & \$354 6/14/16) You did not submit cancelled checks or receipts that indicate payments not credited were submitted to PECO for a reasonable investigation.

The agreement reinstatement amount of \$657.82 quoted in the May 25, 2016 letter is no longer valid, because a new bill was issued as indicated in the June 6, 2016 letter. When an agreement defaults, the missed agreement installments and unpaid usage charges since the agreement granted must be paid immediately to bring account current. There is no grace period to do so. The new amount is \$815.07.

Sent June 3rd thru June 25th 2016

Please be advised as part of the Formal complaint process, there will be limited correspondence from the PUC such as a hearing notice or pre-hearing order from the assigned Administrative Law Judge.

The account balance is \$ 1,672.98 considering the \$12.14 deferred budget credit balance. Current budget bill of \$190.00 due 6/23/16. If you no longer want to be on budget billing and just pay the actual revenue for charges, please advise.

If any questions, I can be reached at the number listed below or if preferred, send inquiries to the address above.

Cordially,

*Renee Tarpley, MSM
SR Regulatory Assessor
(215) 841-5915*

SECRETARY'S BUREAU
PA P.U.C.

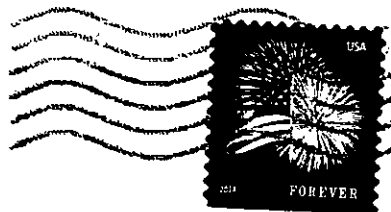
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71 Everturn Lane
Lewistown, PA 19054

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P.U.C.
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