

Michael L Swindler  
Deputy Chief Prosecutor  
Pennsylvania Public Utility Commission  
Bureau of Investigation and Enforcement  
PO Box 3265  
Harrisburg PA 17105-3265

Thomas L Lewis JR  
Owner  
Community Integrations LLC  
172 Grouse Lane  
Moshannon PA 16859

July 27, 2016

Dear Sir:

I am writing in regards to complaint C-2016-2556128 filed on 07/20/2016. I have verified via phone this afternoon that Form H has been received by the PUC on 07/26/2016. This letter and email are part of the directions included with the complaint on Page 4.

In April of 2016, I switched insurance companies to increase my overall insurance protection for the company and to bring all insurances under the roof of one company instead of the three I had been using. I did notify my agent, that Forms E and H were required to be filed with the PUC at that time. I had assumed that all necessary steps were completed. However, on 07/01/2016, I received the first notification that the filing of Form H had not happened. On 07/02/2016 I called the PUC, 717-787-3834, to find out exactly what was missing and what needed to be completed. On 07/06/2016 I went directly to my insurance agent and requested the proper forms be filed again. I was assured at that time, the forms would be filed via electronic format from the insurance company, Cincinnati Insurance Companies. I waited until 07/13/2016 and again phoned the PUC, 717-787-3834, as a follow up to ensure the forms had been filed. I was notified at that time, Form E had arrived, but not Form H. On 07/14/2016 I made a visit to my insurance agent again, to let them know Form H had not been received and needed to be filed for compliance. This time I stood there as the agent requested his secretary called Cincinnati Insurance Companies to request the form be filed. At this point, I again believed that the form was filed as required. On 07/19/2016, out of curiosity I called the PUC again to verify that Form H had been received. I spoke with a gentleman, identified as Robert, who double checked everything in the record and still, Form H was not filed. He said sometimes it takes three or four

RECEIVED

JUL 28 2016

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

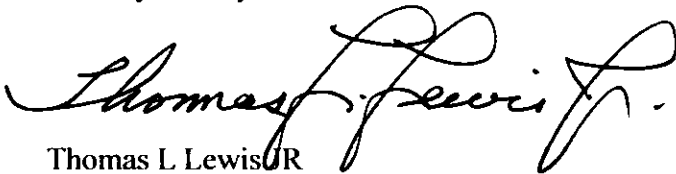
days for the records to be updated. On 07/23/2016, I received the official complaint from the PUC via registered mail. On 07/25/2016 I called the Cincinnati Insurance Companies directly asking that Form H to be filed. At 1600 on 07/25/2016 a representative from the Cincinnati Insurance Companies called me back to confirm Form H had indeed been filed electronically that day. I waited until today to verify directly with the PUC that this had been accomplished. Community Integrations LLC is now and has been in compliance with all insurance requirements set forth by the PUC.

Please consider the above explanation, and that through no fault of my own, this situation has arisen, when considering the disposition of this complaint. This has been the most infuriating and frustrating situation I have had to deal with in a long time. I did everything I was required to do under the law.

In addition to this letter being emailed, a copy will be sent via registered mail on 07/28/2016 to:

Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
PO Box 3265  
Harrisburg PA 17105-3265

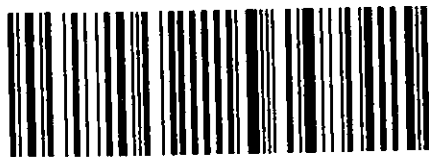
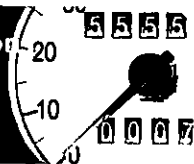
Thank you for your time



Thomas L Lewis

Community Integration

Thomas L Lewis JR  
172 Grouse Lane  
Moshannon, PA 16859



7010 1870 0002 7964 8334

ROSEMARY CHIAVETTA  
SECRETARY  
PUBLIC UTILITY COMMISSION  
PO BOX 3265  
HARRISBURG PA 17105-3265

