



Pike County Light & Power Co.

Pike County Light & Power Co.
4 Irving Place
New York NY 10003-0987
www.oru.com

John L. Carley
Assistant General Counsel
(212) 460-2097
FAX: (212) 677-5850
Email: carleyj@coned.com

July 22, 2016

VIA REGULAR MAIL

Honorable Rosemary Chiavetta
Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17105-3265

M-2016-2522508


Re: Second Quarter 2016 Quarterly Reliability Report for Pike County Light & Power Company

Dear Secretary Chiavetta:

Pike County Light & Power Company hereby submits its Second Quarter 2016 Reliability Report as required by the Commission's regulations, *i.e.*, 52 PA. Administrative Code Section 57.195(e).

Any follow-up questions regarding this matter should be addressed to Mr. Brian Nugent at 845-577-3691 or nugentb@oru.com.

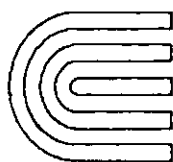
Very truly yours,


John L. Carley
Assistant General Counsel

Enclosure
c: Office of the Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

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**Pike County Light & Power Company
Quarterly Reliability Report**

Second Quarter 2016

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§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

2nd Quarter 2016 Major Events

No major event has been approved in the Pike County Light & Power Company ("PCL&P") service territory during the second quarter of 2016.

2nd Quarter 2016 Pre-Arranged Outages

| Date | Time | Circuit | Cause | Duration (minutes) | Customers Affected | Customer Minutes of Interruptions |
|-------------|-------------|----------------|---|---------------------------|---------------------------|--|
| 05/25/2016 | 11:00:00 | L07-06-34 | Defective pole transfer. Transformer replaced. | 46 minutes | 2 | 92 |
| 06/09/2016 | 11:08:00 | 06-08-13 | Change out step transformer. | 107 minutes | 144 | 15,408 |
| 06/21/2016 | 11:41:00 | L07-06-34 | Remove transformer. | 60 minutes | 4 | 240 |

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Period

| Year | Quarter | Customers Served | Interruptions | Customers Affected | Customer Minutes of Interruptions |
|------|----------------------|------------------|---------------|--------------------|-----------------------------------|
| 2015 | 3 rd Qtr. | 4,525 | 59 | 1,765 | 347,952 |
| 2015 | 4 th Qtr. | 4,540 | 62 | 1,762 | 362,032 |
| 2016 | 1 st Qtr. | 4,551 | 53 | 1,671 | 342,086 |
| 2016 | 2 nd Qtr. | 4,541 | 52 | 1,843 | 320,453 |

Performance Ratios - Rolling 12-Month Data

| | Frequency SAIFI | Restoration CAIDI (min) | Duration SAIDI (min) |
|---------------------------|-----------------|-------------------------|----------------------|
| Benchmark | 0.61 | 174 | 106 |
| Rolling 12 Month Standard | 0.82 | 235 | 195 |

| Year | Quarter | Frequency SAIFI | Restoration CAIDI | Duration SAIDI |
|------|----------------------|-----------------|-------------------|----------------|
| 2015 | 3 rd Qtr. | .39 | 197 | 77 |
| 2015 | 4 th Qtr. | .38 | 205 | 78 |
| 2016 | 1 st Qtr. | .37 | 205 | 75 |
| 2016 | 2 nd Qtr. | .41 | 174 | 71 |

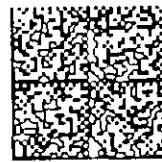
§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

| Cause | Number of Interruptions | | Customers Affected | | Customer Minutes of Interruption | |
|------------------|-------------------------|------------|--------------------|------------|----------------------------------|------------|
| | 12- Month | % of Total | 12- Month | % of Total | 12- Month | % of Total |
| Animal Contact | 9 | 17.3% | 579 | 31.4% | 55,252 | 17.2% |
| Tree Contact | 22 | 42.3% | 345 | 18.7% | 106,382 | 33.2% |
| Overload | 0 | .0% | 0 | .0% | 0 | .0% |
| Work Error | 0 | .0% | 0 | .0% | 0 | .0% |
| Equip. Failure | 15 | 28.8% | 745 | 40.4% | 138,358 | 43.2% |
| Non-Comp Acc. | 1 | 1.9% | 1 | .1% | 251 | .1% |
| Customer Problem | 0 | .0% | 0 | .0% | 0 | .0% |
| Lightning | 1 | 1.9% | 18 | 1.0% | 504 | .2% |
| Unknown-Other | 4 | 7.7% | 155 | 8.4% | 19,706 | 6.1% |
| All Causes | 52 | | 1,843 | | 320,453 | |

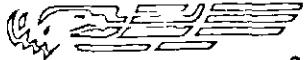


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4 Irving Place
New York, NY 10003
J. Carley
Law Dept. Rm 1815S



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