

27 August 2016

To: The Pa Public Utility Commission Secretary

400 North Street
Harrisburg, PA 17120

From: Ross E. Schell
203 Knollwood Drive
Harrisburg, PA 17109-5515
PH# 717-651-0824
Fax# same but call First.

To whom: this may Concern

I am writing this as a request for a Petition interlocutory review.

C-2016-2552834

Why is the exhibits that PPL's Attorneys is summiting have nothing to do with my complaint and why should it be allowed As evidence?



Ross E. Schell

C-2016-25528346/16/16

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name Ross E. Schell

Street/P.O. Box 203 Knollwood Drive Apt # _____

City Harrisburg State Pa Zip 17109

County Dauphin

Telephone Number(s) Where We Can Contact You During the Day:

(717) 651-0824 (home)

(717) 651-4142 (mobile)

E-mail Address (optional): rosbucs@verizon.net

Utility Account Number (from your bill) 09010 71010

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

RECEIVED
2016 JUN 20 AM 10:02
PA.P.U.C.
SECRETARY'S BUREAU

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PPL Electric Utilities

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC
- GAS
- WATER
- STEAM HEAT
- WASTEWATER/SEWER
- TELEPHONE/TELECOMMUNICATIONS (local, long distance)
- MOTOR CARRIER (e.g. taxi, moving company, limousine)

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important. 12:15 Am 16 June 2016 power keep going out for no reason.
- Other (explain).

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

They have no idea what I am talking about.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. If you do not sign the Formal Complaint, the PUC **will not accept it**.

Verification:

I Ross E. Schell, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Ross E. Schell
(Signature of Complainant)

16 June 2016
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it**.

10. **Two Ways to File Your Formal Complaint**

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will **not** be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

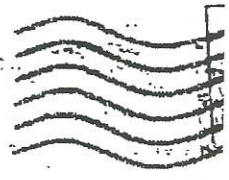
Stove 16 June 2016



S Ross Schell
203 Knollwood Dr.
Harrisburg, PA 17109

HARRISBURG PA 171

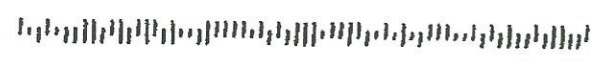
16 JUN 2016 PM 6 L



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Secretary
Pennsylvania Public utility commiss
400 North St
Harrisburg, PA 17120

17120\$0079





Kimberly G. Krupka

33 S. Seventh Street, P.O. Box 4060
Allentown, PA 18105
610/820-5450 • 610/820-6006
kkrupka@grossmcginley.com

ATTORNEYS

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SARAH K. HART*
SARAH M. JOLLY

August 23, 2016

FEDERAL EXPRESS

The Honorable Jeffrey A. Watson
Administrative Law Judge
Pennsylvania Public Utility Commission
Piatt Place
Suite 220
301 5th Avenue
Pittsburgh, PA 15222

RE: Ross E. Schell v. PPL Electric Utilities Corporation
Docket No. C-2016-2552834

Dear Judge Watson:

Enclosed please find in the above-referenced matters three (3) copies of PPL Hearing Exhibit Nos. 1, 2, and 3. I propose to introduce these documents into evidence at the Telephonic Hearing scheduled for Wednesday, August 31, 2016 at 10:00 AM.

I have Federal Expressed copies of these exhibits to the Complainant.

Very truly yours,

KIMBERLY G. KRUPKA

KGK:kmc
Enclosures

cc: Ross Schell (w. enc.); via Federal Express

Of Counsel:
THE HON. JOHN P. LAVELLE (Ret.)
MARIANNE S. LAVELLE

*Also admitted in NY
*Also admitted in NJ
*Also admitted in DC
*Also admitted in MD
*Also admitted in MA
*Also admitted in TX
*Also admitted in NM

Allentown Office:
33 S. Seventh Street
P.O. Box 4060
Allentown, PA 18105
Phone: 610/820-5450
Fax: 610/820-6006

Easton Office:
101 Larry Holmes Drive, Suite 202
Easton, PA 18042
Phone: 610/258-1506
Fax: 610/258-0701

Emmaus Office
111 East Harrison Street, Suite 2
Emmaus, PA 18049
Phone: 610/967-1030
Fax: 610/967-0622

Lehigh Office
415 Mahoning Street
Lehigh, PA 18235
Phone: 610/377-0500

Account Activity Statement

Date: 08/22/16
Page: 1

*** Account Information ***
 Account Number: 9010-71010
 Mail To: TAMMY S SCHELL
 203 KNOLLWOOD DR
 HARRISBURG PA 17109
 requested By: AMY S SCHELL
 717)651-0824 Extension:

*** Current Account Status ***
 Payment Agreement
 Installment: \$0.00 Balance: \$0.00
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
8/23/2012	Payment		\$-977.23								
8/29/2012	ELECTRIC SERVICE	09/19	\$344.75								
8/29/2012	Regular Bill		\$51.75								
9/13/2012	Payment		\$-51.75				0000/0269	30726A	29	2963	
9/01/2012	ELECTRIC SERVICE		\$287.86								
9/01/2012	Regular Bill	10/22	\$287.86								
9/24/2012	Payment		\$-287.86				0065/0125	33205A	33	2479	
9/30/2012	ELECTRIC SERVICE		\$204.55								
9/30/2012	Regular Bill	11/20	\$204.55								
1/27/2012	Late Payment Charge		\$2.56				0281/0003	34945A	29	1740	
1/28/2012	Payment		\$-207.11								
1/29/2012	ELECTRIC SERVICE		\$241.03								
1/29/2012	Regular Bill	12/20	\$241.03								
2/27/2012	Late Payment Charge		\$3.01				0759/0000	37009A	30	2064	
2/31/2012	ELECTRIC SERVICE		\$264.92								
2/31/2012	Regular Bill	01/21	\$508.96	\$241.03							
1/23/2013	Payment		\$-508.96				0885/0000	39359A	32	2350	
1/30/2013	ELECTRIC SERVICE		\$261.19								
1/30/2013	Regular Bill	02/20	\$261.19								
2/26/2013	Late Payment Charge		\$3.26				1012/0000	41667A	30	2308	
2/28/2013	ELECTRIC SERVICE		\$270.48								
2/28/2013	Regular Bill	03/21	\$534.93	\$261.19							
3/27/2013	Late Payment Charge		\$0.04				0973/0000	44062A	29	2395	
3/27/2013	Late Payment Charge		\$6.64								
1/01/2013	ELECTRIC SERVICE		\$279.08								
1/01/2013	Regular Bill	04/22	\$820.69	\$534.93							
5/01/2013	ELECTRIC SERVICE		\$225.83				0875/0000	46614A	32	2552	
5/01/2013	Regular Bill	05/22	\$1046.52	\$820.69							
5/22/2013	Payment		\$-540.83				0383/0012	48653A	30	2039	

Bill Account: 09010-71010

Account Activity Statement

Date: 08/22/16

PPL Exhibit 1

ATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
5/31/2013	ELECTRIC SERVICE										
5/31/2013	Regular Bill	06/21	\$246.18 \$751.87	\$505.69			0156/0071	50888A	30	2235	
6/26/2013	Payment		-\$261.18								
7/01/2013	ELECTRIC SERVICE										
7/01/2013	Regular Bill	07/22	\$288.25 \$778.94	\$490.69			0002/0241	53357A	31	2469	
7/30/2013	Late Payment Charge		\$9.73								
7/31/2013	Payment		-\$303.00								
7/31/2013	ELECTRIC SERVICE										
7/31/2013	Regular Bill	08/21	\$312.26 \$797.93	\$475.94			0000/0386	55994A	30	2637	
8/29/2013	ELECTRIC SERVICE										
8/29/2013	Late Payment Charge		\$275.42 \$0.12								
8/29/2013	Late Payment Charge		\$9.85								
8/29/2013	Regular Bill	09/19	\$1083.32	\$797.93			0000/0198	58305A	29	2311	
9/25/2013	Payment		-\$300.00								
0/01/2013	ELECTRIC SERVICE										
0/01/2013	Regular Bill	10/22	\$307.62 \$1090.94	\$783.32			0090/0127	60783A	33	2478	
0/14/2013	Payment		-\$1090.94								
0/30/2013	ELECTRIC SERVICE										
0/30/2013	Regular Bill	11/20	\$227.75 \$227.75				0272/0033	62581A	29	1798	
1/20/2013	Payment		-\$227.75								
1/27/2013	ELECTRIC SERVICE										
1/27/2013	Regular Bill	12/18	\$200.41 \$200.41				0613/0000	64149A	28	1568	
2/26/2013	Late Payment Charge		\$2.51								
2/31/2013	ELECTRIC SERVICE										
2/31/2013	Regular Bill	01/21	\$298.76 \$501.68	\$200.41			1095/0000	66550A	34	2401	
1/15/2014	Payment		-\$200.41								
1/28/2014	Late Payment Charge		\$0.03								
1/28/2014	Late Payment Charge		\$3.73								
1/30/2014	ELECTRIC SERVICE										
1/30/2014	Regular Bill	02/20	\$302.18 \$607.21	\$301.27			1276/0000	68954A	30	2404	
2/26/2014	Late Payment Charge		\$7.51								
2/26/2014	Late Payment Charge		\$0.08								
2/28/2014	BUDGET BILLING										
2/28/2014	Regular Bill	03/21	\$270.00 \$884.80	\$607.21	\$298.59	\$28.59			29		
3/12/2014	Payment		-\$320.00								
3/31/2014	Late Payment Charge		\$3.59								
3/31/2014	Late Payment Charge		\$3.38								

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
3/31/2014	Late Payment Charge		\$0.09								
4/01/2014	BUDGET BILLING		\$270.00								
4/01/2014	Regular Bill	04/22	\$841.86	\$564.80	\$255.28	\$13.87			32		
4/09/2014	Payment		\$-292.00								
4/23/2014	Payment		\$-227.45								
5/01/2014	BUDGET BILLING		\$270.00								
5/01/2014	Regular Bill	05/22	\$592.41	\$322.41	\$237.72	\$-18.41			30		
5/08/2014	Payment		\$-50.00								
6/02/2014	BUDGET BILLING		\$270.00								
6/02/2014	Late Payment Charge		\$0.03								
6/02/2014	Late Payment Charge		\$6.76								
6/02/2014	Regular Bill	06/23	\$819.20	\$542.41	\$288.94	\$0.53			32		
6/20/2014	Payment		\$-819.20								
7/01/2014	BUDGET BILLING		\$270.00								
7/01/2014	Regular Bill	07/22	\$270.00		\$278.90	\$9.43			29		
7/29/2014	Late Payment Charge		\$3.38								
7/31/2014	BUDGET BILLING		\$270.00								
7/31/2014	Regular Bill	08/21	\$543.38	\$270.00	\$295.82	\$35.25			30		
8/29/2014	BUDGET BILLING		\$270.00								
8/29/2014	Regular Bill	09/19	\$813.38	\$543.38	\$261.66	\$26.91			29		
9/02/2014	Payment		\$-813.38								
10/01/2014	BUDGET BILLING		\$270.00								
10/01/2014	Regular Bill	10/22	\$270.00		\$252.34	\$9.25			33		
10/22/2014	Payment		\$-270.00								
11/30/2014	BUDGET BILLING		\$270.00								
11/30/2014	Regular Bill	11/20	\$270.00		\$202.59	\$-58.16			29		
1/26/2014	Late Payment Charge		\$3.38								
2/01/2014	BUDGET BILLING		\$248.00								
2/01/2014	Regular Bill	12/22	\$521.38	\$270.00	\$217.18	\$-88.98			32		
2/30/2014	Late Payment Charge		\$6.48								
2/30/2014	Late Payment Charge		\$0.04								
2/31/2014	BUDGET BILLING		\$248.00								
2/31/2014	Regular Bill	01/21	\$775.90	\$521.38	\$243.85	\$-93.13			30		
1/29/2015	BUDGET BILLING		\$133.12								
1/29/2015	Regular Bill	02/19	\$909.02	\$775.90	\$226.25				29		
2/02/2015	Payment		\$-276.00								

Account Activity Statement
 Bill Account: 09010-71010
 Date: 08/22/16
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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
2/27/2015	Late Payment Charge		\$7.83								
2/27/2015	Late Payment Charge		\$0.08								
3/02/2015	BUDGET BILLING		\$255.00								
3/02/2015	Regular Bill	03/23	\$895.93	\$633.02	\$276.77	\$21.77			32		
3/31/2015	BUDGET BILLING		\$255.00								
3/31/2015	Late Payment Charge		\$11.02								
3/31/2015	Late Payment Charge		\$0.18								
3/31/2015	Regular Bill	04/21	\$1162.13	\$895.93	\$230.60	\$-2.63			29		
4/22/2015	Payment		\$-348.00								
4/30/2015	BUDGET BILLING		\$255.00								
4/30/2015	Regular Bill	05/21	\$1069.13	\$814.13	\$242.37	\$-15.26			30		
5/27/2015	Late Payment Charge		\$0.24								
5/27/2015	Late Payment Charge		\$13.13								
6/01/2015	BUDGET BILLING		\$255.00								
6/01/2015	Regular Bill	06/22	\$1337.50	\$1069.13	\$294.21	\$23.95			32		
6/02/2015	Payment		\$-324.00								
6/30/2015	BUDGET BILLING		\$255.00								
6/30/2015	Regular Bill	07/21	\$1268.50	\$1013.50	\$284.75	\$53.70			29		
7/16/2015	Payment		\$-1268.50								
7/31/2015	BUDGET BILLING		\$255.00								
7/31/2015	Regular Bill	08/21	\$255.00	\$319.42	\$118.12				31		
8/06/2015	Payment		\$-255.00								
8/31/2015	BUDGET BILLING		\$255.00								
8/31/2015	Regular Bill	09/21	\$255.00	\$334.51	\$197.63				31		
9/29/2015	Late Payment Charge		\$3.19								
9/30/2015	BUDGET BILLING		\$255.00								
9/30/2015	Regular Bill	10/21	\$513.19	\$255.00	\$331.76	\$274.39			30		
10/27/2015	Late Payment Charge		\$0.04								
10/27/2015	Late Payment Charge		\$6.38								
11/30/2015	BUDGET BILLING		\$255.00								
11/30/2015	Regular Bill	11/20	\$774.61	\$513.19	\$286.26	\$305.65			30		
12/04/2015	Payment		\$-64.00								
12/05/2015	COMP FEE ELEC		\$30.00								
12/01/2015	BUDGET BILLING		\$331.00								
12/01/2015	Regular Bill	12/22	\$1071.61	\$710.61	\$279.46	\$254.11			32		
12/31/2015	BUDGET BILLING		\$331.00								

Bill Account: 09010-71010
Date: 08/22/16
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Account Activity Statement

09010-71010

3/31/2015 Regular Bill
./27/2016 Late Payment Charge

\$1402.61
\$0.12

\$1071.61
\$239.10
\$162.21

01/21
\$239.10
\$162.21

30
30

1/27/2016	Late Payment Charge		\$17.05						
1/27/2016	Late Payment Charge		\$0.38						
2/01/2016	Special Agreement		\$-102.93						32
2/01/2016	BUDGET BILLING		\$433.93						
2/01/2016	Regular Bill	02/22	\$1751.16	\$1402.61	\$271.72				
3/01/2016	Late Payment Charge		\$0.38						
3/01/2016	Late Payment Charge		\$21.19						
3/02/2016	CANCELED BUDGET BILLING		\$283.00						30
3/02/2016	SPECIAL AGREEMENT - BB SETTLE		\$17.15						
3/02/2016	Canceled Bill	03/23	\$2072.88	\$1751.16	\$260.21	\$-22.79			
3/22/2016	Adjustment		\$-283.00						
3/22/2016	BUDGET BILLING		\$260.21						30
3/22/2016	Regular Bill	04/12	\$2050.09	\$1751.16	\$260.21				
4/01/2016	ELECTRIC SERVICE		\$237.03						
4/01/2016	SPECIAL AGREEMENT - BB SETTLE		\$17.15						1798
4/01/2016	Regular Bill	04/22	\$2304.27	\$1789.88			0494/0004	21071A	30
5/02/2016	ELECTRIC SERVICE		\$221.63						1674
5/02/2016	SPECIAL AGREEMENT - BB SETTLE		\$17.15						
5/02/2016	Regular Bill	05/23	\$2543.05	\$2304.27			0408/0007	01353A	31
6/01/2016	ELECTRIC SERVICE		\$245.85						
6/01/2016	SPECIAL AGREEMENT - BB SETTLE		\$17.15						1871
6/01/2016	Regular Bill	06/22	\$2806.05	\$2543.05			0169/0093	03224A	30
7/01/2016	ELECTRIC SERVICE		\$293.30						
7/01/2016	SPECIAL AGREEMENT - BB SETTLE		\$17.15						2308
7/01/2016	Regular Bill	07/22	\$3116.50	\$2806.05			0003/0272	05532A	30
3/01/2016	ELECTRIC SERVICE		\$311.57						
3/01/2016	SPECIAL AGREEMENT - BB SETTLE		\$17.18						2459
3/01/2016	Regular Bill	08/22	\$3445.25	\$3116.50			0000/0452	07991A	31

Account Contact History
Account: 901071010 Customer Name: TAMMY S SCHELL
 From 5/24/2012 to 8/22/2016

Contact Date	Contact Type	Remarks	User
2016-07-06	Correspondence - General	Template Name Electric Choice brochure Created By Nunez Marilyn Letter Edited No CS Letters ID 1654581	CSLET
2016-07-06	Choice Inquiry	cont. to a lower rate to save on electric.	MARILYN NUÑEZ
2016-07-06	Choice Inquiry	Told him about the standard offer program. He said his wife handles choice. Mailing Electric choice info to see about getting a lower rate. Verified cust has oil heat electric w/h -50 gallon fast recovery w/ swimming pool dehumidifier central a/c and there are 3 ppl living there currently his 2 grandchildren are there for the summer. Can switch cont	MARILYN NUÑEZ
2016-07-06	PUC/Formal	Working WATT 1381543 Called cust to discuss his concerns. I Offered to place him on a new p of 523 by 7 23 and then 12 instlments of 213 but he couldnt agree to it. His other concerns is about the many momentary interruptions. He prefers to discuss this with the judge and prefers to go to the hearing. I emailed our attny that case is not settled.	MARILYN NUÑEZ
2016-07-06	Financial Statement Added		MARILYN NUÑEZ
2016-06-28	Miscellaneous	WATT Billing - Business Accounts Other Work Item 1421745 Completed	BONNIE YOUSHOCK
2016-06-27	Miscellaneous	WATT ID 1421745 This should be a Bill Dispute Complaint however since there is an open complaint on the account it will not let me add another. AMB	AMY M BELLIZIA
2016-06-27	Miscellaneous	WATT Billing - Business Accounts Other Work Item 1421745 Created	AMY M BELLIZIA
2016-04-18	Miscellaneous	A contractor will perform a meter inspection at this premise between 04 18 16 and 05 30 16. Meter inspections are being performed as part of the meter replacement project. The goal of these inspections is to gather some general information on customers meters which will be used to update our customer service database in advance of meter deployment.	CSSDR044
2016-04-15	SC - PUC Formal Complaint	Received notice from the PUC that the customer filed Formal Complaint WATT ID 1381543.	E02623
2016-04-15	Miscellaneous	WATT ID 1381543 This Cust has 2 other pending Complains WATTS 1368975 and 1374760. All the same items just filed at different times.	AMY M BELLIZIA
2016-04-15	Miscellaneous	WATT CCC Formal Complaint - Bill Dispute Work Item 1381543 Created	AMY M BELLIZIA
2016-04-05	Change Meter Only Issued	please change meter and send to SFC for testing. This is a PUC Formal case and cust is disputing usage. Please email me w the meter testing results. Thanks.	MARILYN NUÑEZ
2016-04-05	PUC/Formal	Working WATT 1368975 2nd attempt. I called and I'm for Ross Schell to give me a call to discuss the PUC Formal. If cust calls please transfer call to me. Thanks.	MARILYN NUÑEZ
2016-04-05	Miscellaneous	WATT ID 1368975 Customer has another Complaint WATT 1374760 which is listed as Ability to Pay but should be Bill Dispute. Can not have 2 Bill Disputes on account at the same time though. AMB	AMY M BELLIZIA
2016-04-05	Miscellaneous	WATT ID 1374760 This should be a Bill Dispute but due to WATT 1368975 there can not be to Bill Dispute WATTS at the same time.	AMY M BELLIZIA
2016-04-05	Miscellaneous	WATT CCC Formal Complaint - Ability To Pay Work Item 1374760 Created	AMY M BELLIZIA
2016-03-30	Correspondence - General	Template Name Contact PPL Created By Nunez Marilyn Letter Edited Yes CS Letters ID 1519251	CSLET
2016-03-30	Maintain Bill Account	removed m a same as premise address..	MARILYN NUÑEZ
2016-03-30	PUC/Formal	Working WATT 1368975 I called I'm for Ross Schell to call me re his PUC Formal complaint. If he calls please transfer to me. Also mailing contact letter.	MARILYN NUÑEZ
2016-03-23	Miscellaneous	WATT CCC Formal Complaint - Bill Dispute Work Item 1368975 Created	AMY M BELLIZIA
2016-03-22	SC - PUC Formal Complaint	Received an email from the PUC that the customer filed Formal Complaint Docket No. C-2016-2535220. Paperwork to follow.	E02623
2016-03-22	Stop Budget Bill		MICHELE K SPOTTIS
2016-03-15	Correspondence - General	Template Name Income Provided-No Change in Terms Created By Maisonet Ellen Letter Edited No CS Letters ID 1509587	CSLET
2016-03-15	Miscellaneous	WATT Collection - Agency Income Verification Work Item 1364988 Completed	ELLEN MAISONET
2016-03-15	Miscellaneous	WATT ID 1364988 Agency verified income on 3 15 16 does not reflect significant change in circumstance. Income increased since last financial statement. Sent no change in terms letter.	ELLEN MAISONET
2016-03-15	Financial Statement Added		ELLEN MAISONET

Contact Date	Contact Type	Contact	Remarks	User
2016-03-15	Miscellaneous		INCOME VERIFICATION 4 ADULTS SSI 1598 WAGES 3518	SASHA ROSS
2016-03-15	Miscellaneous		WATT Collection - Agency Income Verification Work Item 1364988 Created	SASHA ROSS
2016-03-14	SC - Income Verification		Income verification required.	E167962
2016-03-14	Added Payment Agreement		Caller Ross Schell Spouse Cust agrees No med cert No Offered OpHelp Y Cust does not agree to CU of 1 232.00 due on 03 14 2016 installments of 64.00.	AMANDA R BACHMAN
2016-03-14	WEB Maintain Bill Account		Caller Ross Schell Spouse Updated primary phone from 717-681-4142 to 717-651-0824 .	AMANDA R BACHMAN
2016-03-11	Credit		Customer selected no option meets their needs Customer User ID ROSBUCS med cert No energy assistance Yes Password Verified	SELF SERVICE USER
2016-03-01	Winter Collection		Winter Collection Notice	
2016-02-01	Winter Collection		Winter Collection Notice	
2015-12-31	Winter Collection		Winter Collection Notice	
2015-11-05	Credit		Caller Ross Schell Spouse CSR Comments conf service is sched to be restored today main breaker off no exact time frame satls	HEATHER N BROWN
2015-11-05	WEB Maintain Bill Account		Caller Ross Schell Spouse Updated primary phone from 717-651-0824 to 717-681-4142 .	HEATHER N BROWN
2015-11-04	Payment Arrangement Letter Sent		Non-Catch-Up Activation PAG	
2015-11-04	Changed Payment Agreement		CTP-Reconnect Reco Pmt Amt 64.00 Caller name Ross Schell Relationship Spouse med cond Yes Confirmation Number 15110464	MEGAN L MCGRAW
2015-11-04	Cut In Issued		SYSTEM GENERATED ORDER BASED ON CUSTOMER PAYMENT	MEGAN L MCGRAW
2015-11-04	CSS WEB Interface Payment		CTP-Reconnect Reco Pmt Amt 64.00 Caller name Ross Schell Relationship Spouse med cond Yes Confirmation Number 15110464	MEGAN L MCGRAW
2015-11-04	WEB Maintain Bill Account		Caller TAMMY S SCHELL Updated email address from None to rosbuscs@verizon.net .	MEGAN L MCGRAW
2015-11-04	Added Payment Agreement		CTP-Reconnect Caller Ross Schell Spouse Term Date 11 04 2015 PFA Provided Yes med cond Yes Cust was provided Reco1 terms of 64.00 due on 11 10 2015 installments of 64.00. Offered OpHelp N CustDeclined Customer Understands Yes	MEGAN L MCGRAW
2015-11-04	Financial Statement Added			MEGAN L MCGRAW
2015-11-04	Cut Out for Non-pay Maintained			MEGAN L MCGRAW
2015-10-29	Cut Out for Non-Pay Issued			MEGAN L MCGRAW
2015-10-15	Correspondence - Collections			CUMCLO24
2015-08-06	WEB Customer Initiated Payment		CUT DATE 2015-10-29 AMOUNT 285.00	SELF SERVICE USER
2015-07-16	Changed Payment Agreement		Scheduled date 8 6 2015 Amount 255.00 User ROSBUCS Owner Yes Confirmation Number 15080628	SELF SERVICE USER
2015-07-16	WEB Customer Initiated Payment		PA Pmt Amt 1 268.50 Customer User ID ROSBUCS med cert No Password Verified Confirmation Number 15071642	SELF SERVICE USER
2015-07-13	Added Payment Agreement		PA Pmt Amt 1 268.50 Customer User ID ROSBUCS med cert No Password Verified Confirmation Number 15071642	SELF SERVICE USER
2015-07-09	3-day call - Ratepayer		Customer User ID ROSBUCS Term Date 07 20 2015 med cert No energy assistance Yes Cust agrees to CU of 617.00 due on 07 19 2015 installments of 21.00 . Password Verified	SELF SERVICE USER
2015-07-02	Correspondence - Collections		CUBCL024	CUBCL024
2015-06-01	3-day call - Ratepayer		CUT DATE 2015-07-16 AMOUNT 1 013.50	CUBCL024
2015-06-01	WEB Customer Initiated Payment		CUBCL024	CUBCL024
2015-05-26	Correspondence - Collections		PA Pmt Amt 324.00 Confirmation Number 15060154	SELF SERVICE USER
2015-04-22	WEB Customer Initiated Payment		Customer User ID ROSBUCS Term Date 06 05 2015 med cert No energy assistance Yes Password Verified	SELF SERVICE USER
2015-04-22	MPO		CUT DATE 2015-06-05 AMOUNT 1 089.13	SELF SERVICE USER
2015-04-20	Cut Out for Non-Pay Issued		PA Pmt Amt 348.00 Confirmation Number 15042246	SELF SERVICE USER
2015-04-20	Planned Outage Letter		Customer User ID ROSBUCS Term Date 04 22 2015 med cert Yes energy assistance Yes Password Verified	SELF SERVICE USER
2015-04-20	Credit		Rearranged Outage - Specific Rain Date ISSUED BY jsj0hm ISSUED DATE 2015-04-20 OUTAGE DATE 2015-05-12 OUTAGE TIME 9AM-10AM RAIN DATE 2015-05-14 RAIN TIME	CUMCLO24
2015-04-10	Disputed Payment Agreement		CSR Comments s w rp-sp ross schell-res cust calling to see if we could extend DD till Wednesday I was unable to do that told cust if pmt was t made collections will resume and if he received a shut off before then to call us back. saty kh Caller Ross Schell-Res Spouse Term Date 04 14 2015 Cust agrees No med cert Yes Offered OpHelp N CustDeclined Cust does not agree to CU of 437.00 due on 04 13 2015 installments of 21.00 .	KOURTNEY HAYES
				HERNANDEZ KARINA

Contact Date	Contact Type	Remarks	User
2015-04-10	Financial Statement Added		HERNANDEZ,KARINA
2015-04-10	SC - MED CERT - 3 DAY		E177125
2015-04-10	Credit	Caller Ross Schell-Res Spouse Term Date 04 14 2015 med cert Yes	SELF SERVICE USER
2015-04-08	3-day call - Ratepayer	Customer selected no option meets their needs Customer User ID ROSBUCS Term Date 04 14 2015 med cert No energy assistance Yes Password Verified	CUBCL024
2015-04-02	LIHEAP	LIHEAP deadline extension email	CSLET
2015-04-01	Correspondence - Collections	CUT DATE 2015-04-14 AMOUNT 895.93	ORLANDO VARONA
2015-04-01	Credit	CSR Comments called to set p a inform we tried to set one already and we are asking 437.00 3 30 sat ov income. Adv pay as much ofn risk of ipc coil. Cust understands. Declined plic	CLARISSA R MOORE
2015-03-30	Credit	Caller Ross Schell-spouse Spouse Cust agrees No med cert No Offered OpHelp Y Cust does not agree to CU of 437.00 due on 03 30 2015 installments of 21.00 . Customer Satisfied Understands Yes	CLARISSA R MOORE
2015-03-30	Added Payment Agreement	CSR Comments S W Ross Schell Spouse lives in the home called to see if there was an ext. available informed sorry no asked to notate the account that he would be making payment on 3 23 15 SAT YES JM	CLARISSA R MOORE
2015-03-30	Financial Statement Added	CSR Comments conf terms of PA CB 21.00 adv of CU 154.00 due 3 9 then CB 21.00 283.91 due 3 23 adv no shut off and to make pmt asap to catch up on PA rev d shut off recvd. sd over income for liheap satis	MCALOOSE,JOSEPH
2015-03-04	Credit	IVR Energy Assistance Yes Caller agrees to CU of 154.00 due on 03 09 2015 installments of 21.00.	HEATHER N BROWN
2015-03-04	Added Payment Agreement	Privacy Release Mailing Privacy Release Default- OK to Release All	IVR
2015-03-04	Choice Inquiry	LIHEAP Informational Outbound Call	CSSTR044
2015-02-27	LIHEAP	Winter Collection Notice	CSLET
2015-02-26	Winter Collection	Scheduled date 1 30 2015 Amount 276.00 User rosbuscs Owner Yes. Confirmation Number 15013075	SELF SERVICE USER
2015-01-30	WEB Customer Initiated Payment	CSR Comments Dauphin County temp out of Ophelp funds MD	MADELINE DE LA ROSA
2015-01-19	Credit	Non-Catch-Up Activation PAG	
2015-01-19	Payment Arrangement Letter Sent		
2015-01-19	Added Payment Agreement	Caller Ross Schell res Spouse Cust agrees Yes med cert No Offered Energy Assistance Yes energy assistance Yes Cust agrees to NCU of 276.00 due on 02 08 2015 installments of 21.00 . Customer Satisfied Understands Yes	MADELINE DE LA ROSA
2015-01-19	Financial Statement Added		MADELINE DE LA ROSA
2014-12-31	Winter Collection	Winter Collection Notice	CUBSI006
2014-11-24	Removed from Collections - Deferred BB Balance		CUBSI006
2014-11-24	Removed from Collections - Deferred BB Balance		CSLET
2014-11-19	LIHEAP	LIHEAP email sent	CSLET
2014-11-07	LIHEAP	LIHEAP Reminder Call 11 10 to 11 21	SELF SERVICE USER
2014-10-22	WEB Customer Initiated Payment	Scheduled date 10 22 2014 Amount 270.00 User ROSBUCS Owner Yes. Confirmation Number 14102293	SELF SERVICE USER
2014-09-02	WEB Customer Initiated Payment	Scheduled date 9 2 2014 Amount 813.38 User ROSBUCS Owner Yes. Confirmation Number 14090219	
2014-08-19	Payment Arrangement Letter Sent	Non-Catch-Up Activation PAG	
2014-08-19	Added Payment Agreement	Customer User ID ROSBUCS Term Date 08 21 2014 med cert No energy assistance Yes Cust agrees to NCU of 293.00 due on 09 08 2014 installments of 20.00 . Password Verified	
2014-08-19	Financial Statement Added		
2014-08-15	3-day call - Ratepayer		
2014-08-11	Correspondence - Collections	CUBCL024	
2014-07-11	Electric Outage - Issuance	CUT DATE 2014-08-21 AMOUNT 270.00	
2014-06-20	WEB Customer Initiated Payment	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No Lights Comments none	
2014-06-18	Credit	Scheduled date 6 20 2014 Amount 819.20 User ROSBUCS Owner Yes. Confirmation Number 14062054	IVR
2014-06-09	Issued Collection Arrangement	CSR Comments ross schell called to let us know that he will be making pay of 542.41 by 6 23 advised no guarantee sat s w Ross Schell sp cust offered to pay the full o d amt of 542.41 on 6 18 cust has a remaining bal of 276.79 that would need to be pd by 7 18 to stop term sat	SELF SERVICE USER
2014-05-30	Changed Payment Agreement	PAYMENT AGREEMENT HAS BEEN UPDATED TO KEPT	ANTONIA R SINATORE
2014-05-30	Correspondence - Collections	CUT DATE 2014-06-11 AMOUNT 542.41	WENDY M MERKEL
			CUBCL109

Contact Date	Contact Type	Remarks	User
2014-05-21	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note e176582 Call Type 10	WCT
2014-05-08	WEB Customer Initiated Payment	No Lights Comments repring no power @ residence Scheduled date 5 8 2014 Amount 50.00 User ROSBUGS Owner Yes. Confirmation Number 14050819 sw ross schell spouse, thought bb amt 282 was told to pay included the 15 installmt for his p a. explnd bb p a. gave grace for c. b. sal.	SELF SERVICE USER
2014-04-25	SC - GRACE EXTENSION	Scheduled date 4 23 2014 Amount 227.45 User ROSBUGS Owner Yes. Confirmation Number 14042334	e02472
2014-04-23	WEB Customer Initiated Payment	Scheduled date 4 9 2014 Amount 292.00 User ROSBUGS Owner Yes. Confirmation Number 14040908	SELF SERVICE USER
2014-04-09	WEB Customer Initiated Payment	CSR Comments sw rp adv if 1 of 3 OUR opts not done on before 4 11 could have pwr cut 4 12 sat v	SELF SERVICE USER
2014-04-01	Credit	Caller ross schell-res Spouse Term Date 04 09 2014 Cust agrees No med cert Yes Offered Energy Assistance Yes energy assistance Yes Cust does not agree to CU of 292.00 due on 04 08 2014. installments of 15.00 .	VANESSA LESLIE
2014-04-01	Disputed Payment Agreement	Caller ross schell-res Spouse Term Date 04 09 2014 med cert Yes	VANESSA LESLIE
2014-04-01	Financial Statement Added	CUT DATE 2014-04-09 AMOUNT 564.80	VANESSA LESLIE
2014-04-01	SC - MED CERT - 3 DAY	Scheduled date 3 12 2014 Amount 320.00 User ROSBUGS Owner Yes. Confirmation Number 14031246	SELF SERVICE USER
2014-03-28	Correspondence - Collections	Non-Catch-Up Activation PAG	SELF SERVICE USER
2014-03-12	WEB Customer Initiated Payment	Customer User ID ROSBUGS med cert No budget Yes energy assistance Yes Cust agrees to NCU of 320.00 due on 03 18 2014. Installments of 15.00 .	SELF SERVICE USER
2014-02-26	Payment Arrangement Letter Sent	bbstcsr.doc	SELF SERVICE USER
2014-02-26	Added Payment Agreement	sw hush Ross Schell locked out of web unlocked profile did not require password reset cust logged in while I was still on the line. SAT	SELF SERVICE USER
2014-02-26	Correspondence - Budget Billing	Caller ROSS SCHELL Spouse CSR Comments was trying to make a pymt online says he is locked out for security reasons and needs to contact support xferd to 90125 sat ac	SELF SERVICE USER
2014-02-26	Start Budget Billing	Template Name Ontrack Referral Created By CSLET Letter Edited No CS Letters ID 581632	SELF SERVICE USER
2014-02-26	Financial Statement Added	Referral to OnTrack from internal leads not from customer contact.	KRISTEN M KELLY
2014-02-26	WEB Inquiry	Winter Collection Notice	ALEXIS CONDON
2014-02-26	Credit	PA Pmt Amt 200.41 Customer User ID ROSBUGS med cert No Confirmation Number 14011530	CSLET
2014-02-26	Correspondence - General	Winter Collection Notice	e163369
2014-02-12	SC - RECURRING REFERRAL TO OTRK	Winter Collection Notice	SELF SERVICE USER
2014-02-11	SC - RECURRING REFERRAL TO OTRK	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No	SELF SERVICE USER
2014-01-28	Winter Collection	Lights Comments none	IVR
2014-01-15	WEB Customer Initiated Payment	IVR Account Balance Inquiry	CS IVR_B
2014-01-03	WEB Customer Initiated Payment	PP Alerts Terms and Conditions	IVR
2014-01-03	Winter Collection	Enrolled - T Cs mailed	IVR
2013-12-01	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No	IVR
2013-12-01	IVR Account Balance Cust Inquiry	Lights Comments none	CSLET
2013-12-02	myPPL Alerts - IVR	LIHEAP REMINDER CALL	SELF SERVICE USER
2013-12-01	myPPL Alerts - IVR	Scheduled date 11 19 2013 Amount 227.75 User ROSBUGS Owner Yes. Confirmation Number 13111962	CSLET
2013-12-01	Electric Outage - Issuance	LIHEAP Program Announcement Letter	SELF SERVICE USER
2013-11-22	LIHEAP	Scheduled date 10 11 2013 Amount 1 090.94 User ROSBUGS Owner Yes. Confirmation Number 13101113	SELF SERVICE USER
2013-11-19	WEB Customer Initiated Payment	Scheduled date 9 25 2013 Amount 300.00 User ROSBUGS Owner Yes. Confirmation Number 13092578	SELF SERVICE USER
2013-11-11	LIHEAP	Non-Catch-Up Activation PAG	SELF SERVICE USER
2013-10-11	WEB Customer Initiated Payment	Caller TAMMY S SCHELL Ratepayer Term Date 09 11 2013 Cust agrees Yes med cert No Offered Budget Billing Yes budget No Offered Energy Assistance Yes energy assistance Yes Cust agrees to NCU of 300.00 due on 10 01 2013 installments of 15.00 . Customer Satisfied Understands Yes	KEVIN DIEHL
2013-09-25	WEB Customer Initiated Payment	Payment Arrangement Letter Sent	KEVIN DIEHL
2013-09-11	Payment Arrangement Letter Sent	Spoke with TAMMY S SCHELL requested cancellation of agreement on account	CUMCLO24
2013-09-11	Added Payment Agreement	Template Name Ontrack Referral Created By CSLET Letter Edited No CS Letters ID 271378	CSLET
2013-09-11	Financial Statement Added	Referred to Ontrack.	IVR
2013-09-11	Changed Payment Agreement		
2013-09-11	Cut Out for Non-Pay Issued		
2013-09-05	Correspondence - General		
2013-09-04	SC - RECURRING REFERRAL TO OTRK		

Contact Date	Contact Type	Remarks	User
2013-08-04	Added Payment Agreement	IVR Term Date 09 10 2013 Med Cert - No Energy Assistance Yes Caller agrees to CU of 336.00 due on 09 09 2013	IVR
2013-08-28	Correspondence - Collections	installments of 15.00	SELF SERVICE USER
2013-07-31	WEB Customer Initiated Payment	CUT DATE 2013-09-10 AMOUNT 797.93	SELF SERVICE USER
2013-07-31	Added Payment Agreement	Customer User ID ROSBUCS Term Date 08 08 2013 med cert No budget No energy assistance Yes Customer agrees to Catchup terms of 303.00 due on 08 07 2013. 15.00 due each month thereafter.	SELF SERVICE USER
2013-07-29	Correspondence - Collections	CUT DATE 2013-08-08 AMOUNT 778.94	SELF SERVICE USER
2013-06-26	WEB Customer Initiated Payment	Scheduled date 6 26 2013 Amount 540.83 User ROSBUCS Owner Yes. Confirmation Number 13062676	SELF SERVICE USER
2013-05-22	WEB Customer Initiated Payment	Scheduled date 5 22 2013 Amount 261.18 User ROSBUCS Owner Yes. Confirmation Number 13052202	SELF SERVICE USER
2013-05-13	Credit	Caller Ross Schell Spouse med cert No CSR Comments stated unable to pay on 5 14 - submitted dd ext - he will make pymnt of 540.83 on 5 22 to pay reinstatmt armt CB - sat	NAOMI I SAMPSON
2013-04-25	OnTrack Customer	Spoke with Ross Schell placed a DueDateExtension suspend charge on account.	NAOMI I SAMPSON
2013-04-25	Correspondence - Collections	On Track application mailed. Return envelope to CAC Harrisburg.	LINDA L PUGLIESE
2013-04-24	SC - REFERRAL TO ONTRACK	OTREFCU - ONTRACK REFERRAL LETTER SENT	SELF SERVICE USER
2013-04-24	Payment Arrangement Letter Sent	Referred to OnTrack.	SELF SERVICE USER
2013-04-24	Added Payment Agreement	Non-Catch-Up Activation PAG	SELF SERVICE USER
2013-04-24	Financial Statement Added	Customer User ID ROSBUCS med cert No budget No energy assistance Yes Cust agrees to NCU of 300.00 due on 05 14 2013. installments of 15.00.	SELF SERVICE USER
2013-04-11	Credit	Caller ross SCHELL Spouse med cert No CSR Comments verified bal and past due.no shut off issued yet.ni p a at this time.explained consequences.sat	REBECCA L BALLINO
2013-03-26	Data Repair	Data Repair for BANKRUPTCY	CSSDR044
2013-01-23	WEB Customer Initiated Payment	Scheduled date 1 23 2013 Amount 508.96 User ROSBUCS Owner Yes. Confirmation Number 13012391	SELF SERVICE USER
2012-11-28	WEB Customer Initiated Payment	PA Pmt Amt 207.11 Customer User ID ROSBUCS med cert No Confirmation Number 12112848	SELF SERVICE USER
2012-10-24	WEB Customer Initiated Payment	PA Pmt Amt 287.86 Customer User ID ROSBUCS med cert No Confirmation Number 12102413	SELF SERVICE USER
2012-09-13	WEB Customer Initiated Payment	Scheduled date 9 13 2012 Amount 51.75 User ROSBUCS Owner Yes. Confirmation Number 12091358	SELF SERVICE USER
2012-08-23	WEB Customer Initiated Payment	Scheduled date 8 23 2012 Amount 977.23 User ROSBUCS Owner Yes. Confirmation Number 12082343	SELF SERVICE USER
2012-08-01	SC - MED CERT - 3 DAY	Customer User ID ROSBUCS Term Date 08 08 2012 med cert Yes	SELF SERVICE USER

Start Date	Type	Status	Amount
03/14/16	Catch-Up	Refused	1,751.16
11/04/15	Reconnection	Defaulted	774.61
07/13/15	Catch-Up	Kept	1,013.50
04/11/15	Catch-Up	Kept	893.33
03/30/15	Catch-Up	Refused	885.93
03/04/15	Catch-Up	Refused	633.02
01/19/15	Non-Catch-Up	Defaulted	775.90
08/19/14	Non-Catch-Up	Kept	543.38
04/01/14	Catch-Up	Kept	564.80

Agreement Edn Help

Monthly Payment Agreement for Account 09020-71010

Mainship Payment Agreement for Account 00020-7100

Agreement Edit Help

Start Date	Type	Status	Agreement Amount
03/01/14	Cash-Up	Kept	58.00
02/26/14	Non-Cash-Up	Defaulted	607.21
09/11/13	Non-Cash-Up	Kept	1,083.32
09/04/13	Cash-Up	Cancelled	297.93
07/31/13	Cash-Up	Defaulted	778.94
04/29/13	Non-Cash-Up	Defaulted	820.69
07/03/12	Cash-Up	Defaulted	578.58
02/03/12	Cash-Up	Defaulted	938.47
09/28/11	Cash-Up	Defaulted	774.79

View...

Maintain Payment Agreement for Account 09010-71019 Edt: Help

Start Date	Type	Status	Agreement Amount
09/28/11	Catch-Up	Defaulted	774.79
09/08/11	Catch-Up	Defaulted	987.79
08/02/11	Catch-Up	Defaulted	987.79
08/01/11	Non-Catch-Up	Defaulted	796.77
03/07/11	Non-Catch-Up	Defaulted	838.94
02/14/11	Catch-Up	Defaulted	583.65
08/18/10	Non-Catch-Up	Defaulted	818.65
01/05/10	Catch-Up	Kept	549.45
10/01/09	Catch-Up	Defaulted	639.65

View...

Hamilton Payments Agreement for Account 09010-71010 Agreement Edit Help

Start Date	Type	Status	Agreement Amount
07/02/09	Catch-Up	Defaulted	639.85
07/02/09	Non-Catch-Up	Defaulted	513.66
10/01/08	Non-Catch-Up	Kept	137.85
08/02/07	Catch-Up	Kept	264.85
07/03/07	Catch-Up	Defaulted	385.96
04/02/07	Catch-Up	Defaulted	385.96
04/02/07	Catch-Up	Cancelled	385.96
03/12/07	Catch-Up	Defaulted	496.90
02/07/07	Catch-Up	Defaulted	584.05

View...

Maintain Payment Agreement for Account 09010-71010 Agreement Edit Help

Start Date	Type	Status	Amount
10/10/05	Non-Catch-Up	Defaulted	275.70
11/01/04	Non-Catch-Up	Defaulted	498.72
06/28/04	Catch-Up	Defaulted	409.24
01/29/04	Catch-Up	Defaulted	433.81
11/03/03	Upfront	Defaulted	288.54
08/05/03	Non-Catch-Up	Defaulted	649.20
05/18/03	Non-Catch-Up	Defaulted	638.05
11/04/02	Catch-Up	Kept	550.35
08/09/02	Catch-Up	Defaulted	672.88

View...

Mainframe Payment Agreement for Account 09310-71010 Agreement Edit Help

Start Date	Type	Status	Amount
11/03/02	Upfront	Defaulted	288.54
04/05/03	Non-Cash-Up	Defaulted	649.28
05/16/03	Non-Cash-Up	Defaulted	638.05
11/04/02	Cash-Up	Kept	550.35
08/09/02	Cash-Up	Defaulted	672.88
08/02/02	Cash-Up	Defaulted	672.88
06/10/02	Non-Cash-Up	Defaulted	530.48
04/12/02	Cash-Up	Defaulted	491.09

View...