



PHILADELPHIA GAS WORKS

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August 31, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Amado Santiago v. Philadelphia Gas Works, Docket No. F-2016-2561999

Dear Secretary Chiavetta:

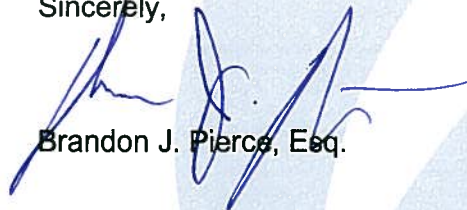
Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above-referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the Complaint and the Complainant indicated he is satisfied with the terms of the payment agreement granted by the Public Utility Commission. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of the Complaint.

Therefore, further commission action in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

Please contact me at the phone number above if you need any additional information about this matter. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Brandon J. Pierce", is written over the typed name.

Brandon J. Pierce, Esq.

cc: Amado Santiago (Regular Mail)
Wendy Vacca (PGW Email)