

PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Harrisburg, Pennsylvania 17105-3265

Beth Trivelpiece  
v.  
PECO Energy Company

Public Meeting held September 1, 2016  
2462644-OSA  
Docket No. C-2015-2462644

STATEMENT OF CHAIRMAN GLADYS M. BROWN

I agree with the ALJ in this case that pursuant to Section 56.35(a) of our Regulations, 52 Pa. Code § 56.35(a) a utility is prohibited from requiring an applicant for new service to pay any outstanding balance that accrued longer than four years prior to the request for service.<sup>1</sup>

In this case, PECO's violation of Section 56.35(a) would have forced a payment challenged customer to pay an additional \$4,563.68 for service rendered outside of the four-year period. While I will vote to support the resolution of this matter, I believe that a civil penalty of \$500 is merited for PECO's violation of Section 56.35(a).

September 1, 2016  
Date

  
Gladys M. Brown, Chairman

<sup>1</sup> *Michelle Mangel v. Duquesne Light Co.*, Docket No. C-00970563 (September 18, 1998), *See, Debra Brown v. PECO Energy Co.*, Docket No. C-2009-2097007 (January 29, 2010) (clarifying that transferring balances from prior accounts that are older than four years old was not a violation of Section 56.35(a) when the utility did not require payment as a condition of establishing a new account for service).