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September 12, 2016

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Tonya Caratozzola v. PPL Electric Utilities Corporation**  
**Docket No: C-2016-2553214**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,

GRAIG M. SCHULTZ

GMS/ejm  
Enclosure

cc: Special Agent Rebecca Waldemar (w/enc.); *via email only*  
Tonya Caratozzola (w/enc.)  
Amy M. Bellizia (w/enc.); *via email only*  
Kimberly R. Hanson (w/enc.) *via email only*  
Marilyn Nunez (w/enc.); *via email only*

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

TONYA CARATOZZOLA,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2016-2553214

**CERTIFICATE OF SATISFACTION**

1. Complainant is Tonya Caratozzola.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Tonya Caratozzola, and Respondent, PPL Electric agree that Complainant will make a payment to Respondent in the amount of \$285 no later than September 19, 2016. Complainant and Respondent further agree that Complainant will pay her regular monthly bill plus \$41 per month toward arrearages, until all arrearages are paid in full. Complainant and Respondent further agree that Complainant has been referred to the Ontrack customer assistance program.  
  
(b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection

and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 09/12/16

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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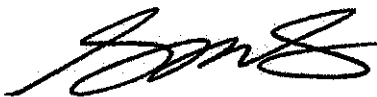
NO. C-2016-2553214

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 12<sup>th</sup> day of September, 2016.

TONYA CARATOZZOLA  
94 FRONT ST  
ENOLA PA 17025

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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