

**BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

|                         |   |                           |
|-------------------------|---|---------------------------|
| <b>TANYA TURPIN,</b>    | : |                           |
| Complainant             | : |                           |
|                         | : |                           |
|                         | : | Complaint Docket          |
| <b>v.</b>               | : | <b>No: C-2016-2563353</b> |
|                         | : | Electronically Filed      |
|                         | : |                           |
| <b>COMCAST PHONE OF</b> | : |                           |
| <b>PENNSYLVANIA LLC</b> | : |                           |
| Respondent.             | : |                           |

**COMCAST PHONE OF PENNSYLVANIA LLC’S  
PETITION FOR EXTENSION OF TIME TO ANSWER  
OR OTHERWISE PLEAD TO COMPLAINT**

Pursuant to 52 Pa. Code §§1.15 and 5.41, Comcast Phone of Pennsylvania LLC (“Respondent”), by and through its undersigned counsel, hereby petitions the Commission to grant it a fourteen (14) day extension in which to file an answer or to otherwise plead to the above-captioned Complaint of Tanya Turpin (“Complainant”). In support of this Petition, Respondent states as follows:

1. On or about August 22, 2016, Complainant filed its Complaint against Respondent, which alleges billing errors.
2. The official service date for the Complaint is August 25, 2016.
3. Respondent’s response to the Complaint is currently due on September 14, 2016.
4. Since being served with the Complaint, Respondent has started the process of researching the facts underlying the Complaint to see if the dispute that forms the basis of the Complaint can be amicably resolved.
5. Respondent has reached out to the Complainant to see if the dispute can be resolved and the parties have communicated with each other.

6. Respondent has not yet been able to fully investigate the facts underlying the Complaint and is still awaiting further response from Complainant.

7. Respondent believes that the additional time will enable the parties to determine whether the matter can be resolved commercially or through negotiations.

8. Respondent also believes that the extension will enable it to get a better understanding of the facts underlying the dispute and determine whether the Commission has jurisdiction over the dispute.

9. The granting of an extension will promote judicial economy and efficiency.

WHEREFORE, Respondent respectfully requests that the Commission grant it a fourteen (14) day extension in which to file an answer or to otherwise plead to the Complaint.

Respectfully submitted,

/s/ Tucker R. Hull

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Dated: September 12, 2016

*Attorneys for Respondent*  
*Comcast Phone of Pennsylvania LLC*

## VERIFICATION

I, Elizabeth Murray, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

Date: September 12, 2016

  
Elizabeth Murray

## CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing Comcast Phone of Pennsylvania LLC's Petition for Extension of Time to Answer or Otherwise Plead to Complaint upon the persons listed below via first class mail in accordance with the requirements of Section 1.54 of the Commission's rules, 52 Pa. Code § 1.54:

Tanya Turpin  
4907 W. Girard  
Philadelphia, PA 19131

Date: September 12, 2016

/s/ Tucker R. Hull  
Tucker R. Hull (PA 306426)

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| <b>PENNSYLVANIA LLC</b> | : |                           |
| Respondent.             | : |                           |

**ORDER**

AND NOW, this \_\_\_\_ day of \_\_\_\_\_, 2016, upon consideration of Comcast Phone of Pennsylvania LLC's Petition for Extension of Time to Answer or Otherwise Plead to Complaint, it is hereby ORDERED as follows:

1. An extension of time for Respondent to answer or otherwise plead to the Complaint is GRANTED; and
2. Respondent shall answer or otherwise plead to the Complaint on or before September 28, 2016.

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J.