

Before the Pennsylvania
Public Utility Commission

Danny Larry Bierley

Doc. NO: C-2016-2553988

National Fuel Gas Corp

Answer To National Fuel Gas

1 Not yet knowing if the agency will grant all of my sixty (60) day requested time extension, I am myself answering the gas company's reply to my original complaint. It appears I will NOT be able to acquire professional legal help hereto.

2 On 052016, I did receive a gas bill for five or seven times the consumption expected for my residence. I previously was informed my average bill for a year would be less than \$35 (thirty five) dollars.

3 I immediately called the gas company to ask what happened. The person told me my estimated bill for Jan, Feb, + March were underestimate.

4 Less than thirty (30) seconds after we terminated conversation, I realized that neither I nor anyone was living here during that time period.

I immediately called back and a lady answered. We discussed why I

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was calling and the prior conversation. I explained the horrible consumption and the meter reader visit in mid-March. Thereupon I told her the reading was at least five (5) times what I was expecting.

5 She told me to be sure no sparks, cigarette lighters, matches, et al were possible and to go read my inside meter to her. I immediately complied while I continued talking to her on my cellphone.

6 When I read my meter to her, she was annoyed and told me to carefully read it again. She told me my reading was too high even since the meter man had read the meter.

7 She instructed me to open and block open all doors and windows, make sure nothing could impede emergency help and get as far from the house as possible.

8 I instantly complied and grabbed my walker and pet dog as I exited.

9 About (20) twenty minutes later, two gas company men came and went inside. They came out and told me they had found a bad gas leak in the line to my dryer, they had secured it, I could resume living in the house except

for using the dryer and I should get professional plumbers to fix the leaks. Again, I complied.

10 I live alone and have severe anosmia. I cannot smell even rotten eggs.

11 No where, at any time did I ever hear cautions of the possible extra problem of handicapped people living alone with anosmia. I was never aware of the extra protection of natural gas/carbon monoxide alarms and such extra help should have been made to me similar to wheel chair ramps, et al.

12 Even had something else blocked my realization of five to seven times normal consumption, some sort of alarm or flag should have alerted the gas company to instantly alert emergency people that there was imminent harm possible at 242 East 32nd St. there could have been a terrible catastrophe to my whole neighborhood.

13 I accuse the gas company of carelessness, reckless endangerment, and dereliction of duty for!

(1) NOT immediately notifying me or emergency personnel of the sudden five to seven times apparent consumption when they received the meterman's report.

(2) Risking my death and a neighborhood catastrophe by NOT immediately notifying fire and ambulance personnel to check the situation.

(3) Causing severe health risk to me by possible aphyisatio and still present anxiety, breathing problems, nightmares and associated problems.

(4) Causing severe shock when I realized I had been living in a huge bomb and it might have blown up and killed me, even as I stood in front of the gas meter.

I was crying intermittantly as I prepared and wrote this paper, so I hope you will forgive grammar and spelling errors here in. I was also having convulsions intermittantly.

I am requesting five hundred thousand dollars compensation for the grief I suffered and am still suffering.

Respectfully,
Harry Larry Bierley
HARRY LARRY BIERLEY

Date: 09/2/16

Before The Pennsylvania
Public Utility Commission

Harry Larry Bierley

Dkt. C-2016-2553988

Nat'l Fuel Gas, Corp

Certificate of Service

I do hereby certify that I have
served a true copy of my answer by
first class U.S. Mail upon:

Rosemary Chiavetta, Sec.
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P.O. Box 3265
Harrisburg, PA 17105-3265

and

Kathleen A. Ryan, Esq.
Buchanan, Ingersoll, + Rooney PC
409 North Second St.
Suite 500
Harrisburg PA 17101

Respectfully

Harry Larry Bierley

HARRY LARRY BIERLEY

Date: 09/12/16

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Mr Harry L Bierley
242 E 32nd St
Erie, PA 16504

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SECRETARY'S BUREAU

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